



LAFAYETTE GENERAL HEALTH



TO RESTORE, MAINTAIN & IMPROVE HEALTH

2015 Community Report





A LETTER FROM OUR PRESIDENT

WOW.

That one word sums up our 2015 fiscal year. Through the hard work of many, our health system expanded by leaps and bounds.

We opened the largest ER in Acadiana (beginning our journey to become a Level II trauma center), announced a partnership for radiation therapy and signed a collaboration agreement with Opelousas General Health System – all in the first quarter.

Then came a new telemedicine clinic at Lafayette Consolidated Government, becoming a founding member of the Ochsner Health Network, officially assuming management of Abrom Kaplan Memorial Hospital, caring for victims of the Grand Theatre shooting and adding Iberia Medical Center as a clinical affiliate.

At the end of the fiscal year, our biggest announcement was revealed to the community. On August 19, 2015, we publicly declared our intent to acquire Regional Medical Center from HCA, eventually transitioning the hospital as Lafayette General Southwest on November 6, 2015.

We expanded our system while continuing our award-winning service. Lafayette General Medical Center earned the Louisiana Quality Foundation's (LQF) highest award, the Louisiana Performance Excellence Award. The LQF awards program recognizes performance excellence in

both profit and non-profit Louisiana organizations in the areas of manufacturing, service, health care, education and the public sector. Our IS Department was named one of the best in information technology by two different organizations and St. Martin Hospital was named a Best Place to Work in Healthcare by *Modern Healthcare* magazine for the second year in a row!

Our health system was active in the community, providing education, seminars and free screening opportunities to make the people in Acadiana healthier.

And with all of that, we added more physicians to our medical staff, provided more graduate medical education, saw more patients, took care of more emergency cases, performed more surgeries, delivered more babies, provided more charity care and raised the bar...**WOW.**

From the bottom of my heart, I can't express how genuinely grateful I am to each and every one of our employees. 2015 was fast paced and undoubtedly exhausting at times. It would not have been so successful without their dedication and a true desire *To Restore, Maintain and Improve Health.*

DAVID L. CALLECOD, FACHE



LAFAYETTE GENERAL HEALTH

Lafayette General Health (LGH) is a non-profit, community-owned regional healthcare system committed to always delivering excellence. LGH serves the south-central region of Louisiana by aligning with facilities across the 10-parish area of Acadiana. As a member of the Ochsner Health Network, LGH is part of an alliance of health-focused entities across the greater Gulf South region.

THE SYSTEM LGH's flagship hospital, Lafayette General Medical Center (LGMC), in operation since 1911, is a 501(c)(3) not-for-profit corporation that does not pay out any revenue to shareholders as for-profits do. LGH also owns or manages Lafayette General Southwest (LGSW) (as of 11/6/15), Lafayette General Surgical Hospital, University Hospital & Clinics (UHC), St. Martin Hospital, Acadia General Hospital and Abrom Kaplan Memorial Hospital. As of the close of the 2015 fiscal year, LGH had clinical affiliations with Abbeville General Hospital, Bunkie General Hospital, Franklin Foundation Hospital, Iberia Medical Center, Savoy Medical Center and a collaboration agreement with Opelousas General Health System. LGH owns Lafayette General

Medical Doctors, a non-profit corporation that operates and manages several physician clinics in many different specialties that includes 51 staff physicians and 7 nurse practitioners.

EDUCATION Both LGMC and UHC are major teaching hospitals, providing graduate medical education (GME) across many disciplines. The growth of GME across the two campuses has led to a vibrant culture of education throughout LGH. At the close of the fiscal year, LGMC and LGSW were preparing to launch a Nurse Residency Program.

GROWTH Since 2011, LGH has witnessed growth each year in the number of patients discharged from our hospitals, the number of ER visits and total net revenue. All of this while the total number of hospitalized patients in Acadiana is shrinking. In 2015, LGH offered community benefits in excess of \$250 million - totaling over half a billion dollars in the past two years combined. LGH employs approximately 4,000 people and is the largest private employer in Acadiana.



LGH has nearly \$480 million in property, building and equipment assets, consisting of the following:

- \$12,635,000** LAND AND IMPROVEMENTS
- \$347,626,000** BUILDINGS AND FIXED EQUIPMENT
- \$119,562,000** MAJOR MOVABLE EQUIPMENT
- \$479,823,000** TOTAL (DOLLARS)
- \$8,160,000** CONSTRUCTION IN PROGRESS



LAFAYETTE

- Lafayette General Medical Center
- Lafayette General Southwest (as of 11/6/15)
A Lafayette General Medical Center Campus
- University Hospital & Clinics
- Lafayette General Surgical Hospital

CROWLEY

- Acadia General Hospital

BREAUX BRIDGE

- St. Martin Hospital

KAPLAN

- Abrom Kaplan Memorial Hospital

ABBEVILLE

- ★ Abbeville General Hospital

BUNKIE

- ★ Bunkie General Hospital

FRANKLIN

- ★ Franklin Foundation Hospital

OPELOUSAS

- ★ Opelousas General Health System
(Collaborative Agreement)

MAMOU

- ★ Savoy Medical Center

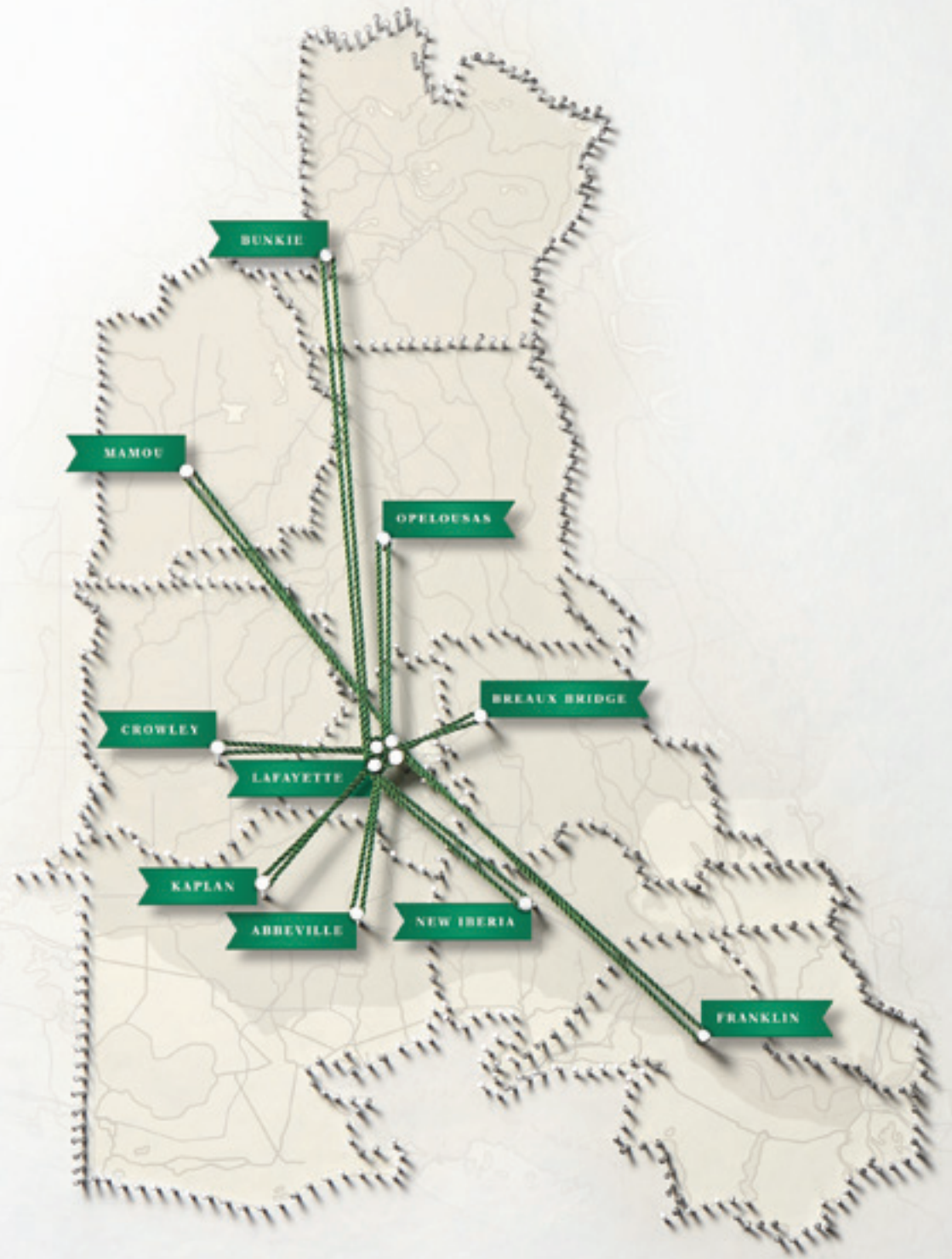
NEW IBERIA

- ★ Iberia Medical Center

▪ OWN/MANAGE ★ CLINICAL AFFILIATE

LGH ALSO OWNS/MANAGES

Cancer Center of Acadiana
Oil Center Surgical Plaza
LGMD Physician Group
Lafayette Behavioral Health Unit
Lafayette General Imaging
Lafayette General Endoscopy Center
Lafayette General Telemedicine Clinics
Lafayette General Urgent Care Centers
Delta Financial Services
Advanced Medical Supplies
and Services





LAFAYETTE GENERAL MEDICAL CENTER

Lafayette General Medical Center (LGMC) continued to raise expectations and produce excellence in fiscal year 2015. That was evidenced by more medical firsts, a stream of prestigious awards and new heights for multiple service lines.

BRINGING IT HOME In April, LGMC celebrated 50 years in the Oil Center by burying a time capsule. However, the hospital preferred to look ahead. It was the first full year with the new ER & OR platform. A new cafeteria opened. Most importantly, LGMC experienced incredible medical breakthroughs.

LGMC was among the first in the nation using a new system to treat coronary artery disease, and to use a drug-coated balloon catheter. LGMC introduced Acadiana's first *da Vinci*® Xi Surgical System. LGMC was the second hospital in the world to pioneer the BrightMatter Servo brain surgery system.

Other new equipment included the largest-manufactured hyperbaric chamber and a new 3D mammography machine. LGMC's orthopedic team led

Louisiana in MAKOpasty® joint procedures, while gaining certification from The Joint Commission in hip and knee replacement.

COMMUNITY IMPACT Patient response reflected the quality offered at LGMC. Newborn deliveries increased 13.4 percent. In fact, deliveries have increased 56 percent since 2012 (1,843). Surgeries rose 12 percent. Inpatient admissions increased 8.1 percent. This coincided with tremendous patient satisfaction scores. Free health screenings and seminars were well attended.

QUALITY A major focus of Quality/Infection Prevention at LGMC was aimed at reducing Central Line Bloodstream Infection (CLABSI) and Catheter-Associated Urinary Tract Infections (CAUTI), particularly in the adult Intensive Care Unit (ICU). That focus paid off, as the ICU saw dramatic drops in both CAUTI and CLABSI rates. FY'15 was the first year CAUTI was surveyed hospital-wide, and the 4th-floor orthopedic unit recorded zero CAUTI and CLABSI cases.



CEO PATRICK W. GANDY, JR.

CHIEF OF STAFF DENNIS ESCHETE, JR., M.D.

365 STAFFED BEDS

1,890 CONSOLIDATED FTEs

\$383,089,000 IN NET REVENUE



LGMC BY THE NUMBERS

October 2014 - September 2015

		Percent Increase
Inpatient Admissions	18,853	↑ 18.1%
Average Daily Census	249.2	
ER Visits	65,223	↑ 4.5%
Cath Lab Procedures	5,823	
Deliveries	2,875	↑ 13.4%
Operating Room Cases (Inpatient: 5,464 Outpatient: 2,436)	7,900	↑ 12.0%

COMMUNITY HEROES

EMERGENCY DEPARTMENT

The emergency room staff at LGMC is trained to handle trauma. They do so with a remarkably high patient satisfaction score (FY'15, 98th percentile). Thrust unexpectedly into the mass media spotlight, the ER at LGMC took in five of the Grand Theatre shooting victims on July 23. All five patients were treated and released within three days of the event. The staff represented LGMC well on the national stage.

EMPLOYEE ENGAGEMENT

89th
PERCENTILE



UNIVERSITY HOSPITAL & CLINICS

University Hospital & Clinics (UHC) bustled with activity in fiscal year 2015. Landmark construction and renovation projects were underway. Recognitions and certifications reflected UHC's commitment to quality. Additionally, public services demonstrated a dedication to community outreach.

INVESTMENT Excitement built throughout the year as the hospital's ER expansion and renovation project kicked off in June. The \$4 million project, funded jointly by the State of Louisiana and Lafayette General Health, will more than double ER space.

Exterior painting of the building began to improve its visibility, appearance and energy efficiency.

Another positive transformation occurred on the 5th floor. In September, UHC opened its new Infusion Clinic on 5 East. This remodeled area separated infusion services from the Oncology Unit, where they were administered previously.

QUALITY While facilities were upgraded, UHC earned several achievements. UHC garnered Quality Respiratory

Care Recognition by the American Association for Respiratory Care for its qualified respiratory therapists. UHC was one of only two Lafayette hospitals with this recognition (LGMC the other). UHC also achieved Level 2 WellSpot status from the Louisiana Department of Health and Hospitals. Offering healthy dining options and becoming a smoke-free campus aided this designation.

COMMUNITY CARE UHC exemplified community outreach by offering free mammograms, breast screenings and follow-up care to eligible patients by working with Susan G. Komen, Inc., and the Louisiana Breast & Cervical Health Program. Louisiana exceeds the national average in breast cancer deaths, largely due to late or incurable-stage diagnoses, and UHC is now helping combat that.

One of the most touching honors of the year was Dr. Richard Howes being named a "Master Pediatrician" by the Louisiana Chapter of the American Academy of Pediatrics. Dr. Howes has cared for children for some 40 years, and been a fixture at UHC for most of that time.



CEO JARED L. STARK, MBA, FACHE

PRESIDENT OF MEDICAL STAFF RICHARD HOWES, M.D.

MEDICAL DIRECTOR / ASSOCIATE DEAN FOR LAFAYETTE AFFAIRS JAMES B. FALTERMAN, JR., M.D.

116 LICENSED BEDS | **52** STAFFED BEDS

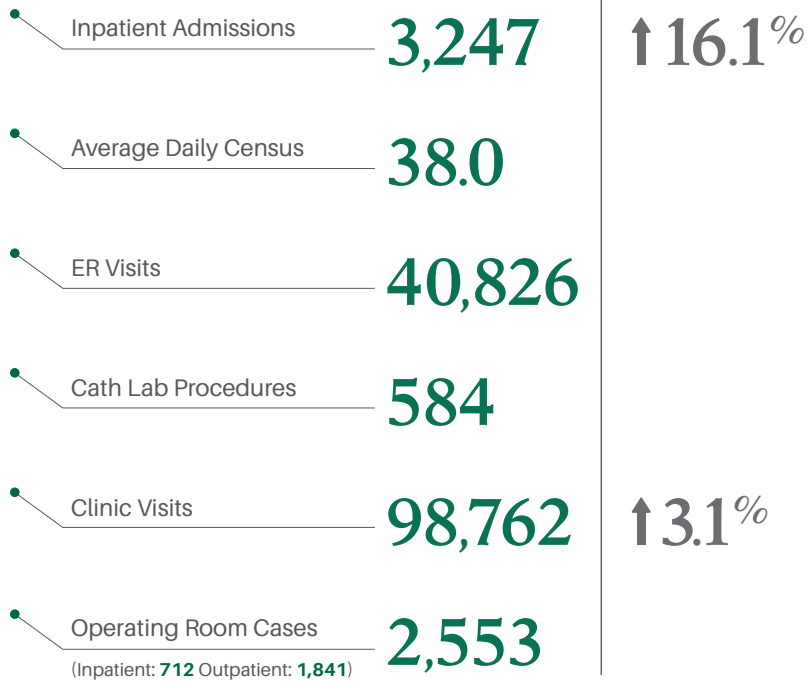
791 CONSOLIDATED FTES

\$105,360,000 IN NET REVENUE



UHC BY THE NUMBERS

October 2014 - September 2015



Percent Increase

COMMUNITY HEROES

PEDIATRICS DEPARTMENT

UHC has always been an important place for children with no other options for medical care. That's why the state's closure of the Pediatric Clinic in June 2012 was a tough blow. Lafayette General Health reopened that clinic in December 2013 and UHC once again stands as a place for hope and well being for children, particularly under the care of Dr. Richard Howes. He has served children there for more than 30 years, remaining as Chairman of the Pediatric Department and President of the Medical Staff.

EMPLOYEE ENGAGEMENT

92nd

PERCENTILE



ACADIA GENERAL HOSPITAL

Acadia General Hospital (AGH) celebrated its one-year anniversary with Lafayette General Health in fiscal year 2015. It was a watershed transition as AGH helped change the medical landscape in Acadia Parish.

CLOSER TO HOME The most dramatic influence was the influx of new physicians welcomed to Crowley. General Surgeon Max Trahan, M.D., opened his practice, followed by Internal Medicine physician Dale LeLeux, Jr., M.D. Women gained more local services with the arrival of OB/GYN physician Jimmy Skrasek, M.D., and the certification of AGH Chief Medical Officer John Gonzalez, M.D., in Female Pelvic Medicine and Reconstructive Surgery. Oncologist/Hematologist Rebecca Davis, M.D., expanded the hours a physician was available at Cancer Center of Acadiana at AGH.

QUALITY Care at AGH also saw major improvements and innovations. In October, AGH announced a partnership with Schumacher Group to staff its ER. A new imaging center featuring an upgraded MRI system was opened at a new

location next to the AGH campus. Having the campus go smoke-free with improved dining options helped AGH earn Level 2 WellSpot status from the Louisiana Department of Health and Hospitals' "Well-Ahead Louisiana" initiative. Patients responded to these improvements, as patient satisfaction scores improved from the 50th percentile in 2014 to the 87th percentile in 2015.

COMMUNITY OUTREACH AGH expanded its community outreach efforts by hosting the "Lunch & Learn" series to educate the public about healthy habits and risks, as well as services offered in Crowley. The luncheons covered topics such as Heart Disease, Sports Medicine, Breast Cancer and Neuroscience. Other outreach activities included Family Fun Day, free screenings at the hospital's one-year anniversary celebration and the inaugural gala fundraising event to raise money for the new ER project.



CEO HEATHER HARPER

CHIEF OF STAFF STEPHEN CANNON, M.D.

140 LICENSED BEDS **64** STAFFED BEDS

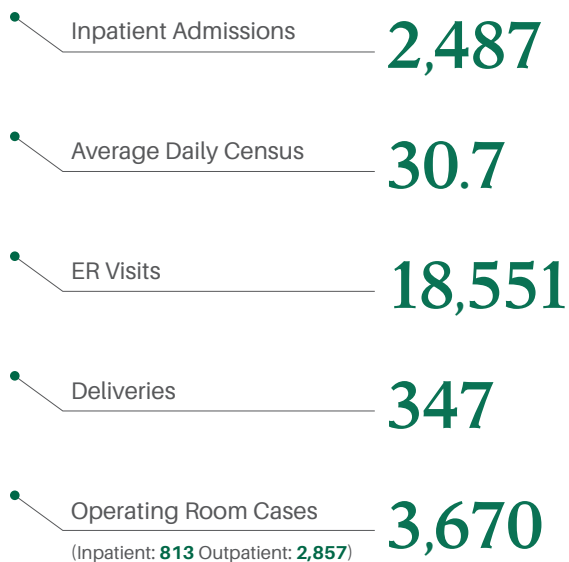
307 CONSOLIDATED FTES

\$30,719,000 IN NET REVENUE



AGH BY THE NUMBERS

October 2014 - September 2015



COMMUNITY HEROES

COMMUNITY FAMILY FUN DAY

Acadia General Hospital demonstrated how to take initiative with their concern about blood pressure awareness. The Operating Room and Outcomes staffs proposed a Community Family Fun Day event to promote the hospital and reach out to patients. The event, held in May, included food, music, giveaways, games and many other activities. More importantly, the event offered free blood pressure checks and pamphlets to the approximate 300 guests in attendance, making Acadia Parish a healthier place to live.

EMPLOYEE ENGAGEMENT

92nd

PERCENTILE



LAFAYETTE GENERAL SURGICAL HOSPITAL

OIL CENTER SURGICAL PLAZA

It was an explosive year of growth for Lafayette General Surgical Hospital (LGSH) and for the launch of Oil Center Surgical Plaza (OCSP). Both entities, separately owned in part by Lafayette General Medical Center and local physicians, experienced new services, physicians and satisfied patients.

WORKING TOGETHER Located in the Medical Office Building at 1000 W. Pinhook Rd., LGSH (1st Floor) and OCSP (2nd Floor) shared a joint celebration November 7, 2014, kicking off a new era of cooperation. At the ceremony, OCSP officially opened and LGSH celebrated its 10-year anniversary. Their proximity allowed LGSH to continue to grow as a short-stay hospital with room for more complex procedures. OCSP, equipped with 7 pre-op beds, 4 operating rooms and 12 post-op/recovery beds, took on outpatient procedures ranging from ophthalmology, ENT, plastic surgery or pain management. The two independent facilities each enjoyed tremendous success, while allowing Lafayette General Medical Center to enhance its niche as

a highly specialized and advanced center for more critical procedures.

MORE SERVICES LGSH and OCSP saw their roles expand and evolve as the year progressed. New physicians and equipment at LGSH allowed for the first select spine and colorectal surgeries, expanded general, plastic and ENT surgeries, and the hospital's first gynecological services. After earning accreditation from the Accreditation Association for Ambulatory Healthcare, OCSP was able to expand its plastic and ENT services and begin pursuing podiatric services.

EXCELLENCE IN QUALITY LGSH was named a winner of two prestigious awards from Press Ganey Associates, Inc. LGSH received the Guardian of Excellence Award for consistently achieving patient satisfaction in the 95th percentile, and the Beacon of Excellence for doing so for three consecutive years. OCSP ended the fiscal year scoring 99% patient satisfaction.



LGSH ADMINISTRATOR
CARRIE TEMPLETON

CHIEF OF STAFF
RICARDO R. LEONI II, M.D.

10 SHORT-STAY BEDS

56 CONSOLIDATED FTEs

\$14,321,000 IN NET REVENUE

OCSP ADMINISTRATOR
KENNETH LEBARON

CHAIRMAN OF MEDICAL EXECUTIVE COMMITTEE & CHIEF OF STAFF
JEFFREY JOSEPH, M.D.

12 POST-OP/RECOVERY BEDS

26 CONSOLIDATED FTEs

\$4,974,000 IN NET REVENUE



LGSH BY THE NUMBERS

October 2014 - September 2015

LGSH Inpatient Surgeries **62**

LGSH Outpatient Surgeries **3,462**

LGSH TOP 3 SURGICAL SPECIALITIES

* General Surgery, Orthopedics and ENT

Patient Satisfaction
(percentile)

98th

OCSP BY THE NUMBERS

November 2014 - September 2015

OCSP Outpatient Surgeries **3,115**

OCSP TOP 3 SURGICAL SPECIALITIES

* Ophthalmology (General, Cornea and Retina),
ENT and Pain Management

Patient Satisfaction

99%

EMPLOYEE ENGAGEMENT

— OCSP —
99th

PERCENTILE

*Top 3 Surgical Specialties by Volume

COMMUNITY HEROES

LGSH IMAGE OF EXCELLENCE

Image of Excellence recipients are heroes caring for patients. These employees were chosen by their peers each quarter to represent the "Image of Excellence" of LGSH. A Lab Draw Technician, administering pre-surgery blood tests, must be patient, polite and respectful. The RN Circulator must tell pre-op patients, "You may not remember me, but we will take excellent care of you." After surgery, patients receive outstanding bedside care from Recovery Room RNs who talk with patients, holding their hands if needed. Overnight patients likely meet RNs who can be an excellent resource and a trusted friend, full of humor to ease patients and families.

EMPLOYEE ENGAGEMENT

— LGSH —
95th

PERCENTILE



ST. MARTIN HOSPITAL

St. Martin Hospital (SMH) continued to prosper and enhance its standards of quality during fiscal year 2015. The new outpatient and ER areas of the hospital saw patient satisfaction scores improve and patient volumes pushed hospital capacity regularly throughout the year.

QUALITY The environment of care at SMH impacted both patients and employees. The National Rural Health Association (NRHA) named SMH a Top 20 Critical Access Hospital in Patient Perspective. This placed SMH among the top of over 20,000 rural healthcare providers represented by the NRHA nationwide. The hospital was also selected by *Modern Healthcare* magazine as one of the 2015 Best Places to Work in Healthcare for the second-consecutive year, placing it among only 100 winners across the country.

CARING FOR THE COMMUNITY SMH was able to further meet community needs with Lafayette General Foundation securing a Susan G. Komen grant to provide free breast screenings. The \$74,988 grant helped treat uninsured and underinsured women and deliver education and navigation

services. Additionally, the U.S. Department of Agriculture awarded a \$264,000 grant to SMH and four other rural South Louisiana hospitals towards developing telemedicine programs. SMH continues to explore opportunities for telemedicine across St. Martin Parish.

NEW AND IMPROVED The fiscal year culminated with two major announcements. First, Karen Wyble was introduced as new Chief Executive Officer. Wyble replaced former CEO Katie Hebert, who became Chief Operating Officer at University Hospital & Clinics. The second big development was the unveiling of plans for a 5,500 square-foot addition to the hospital. This expansion would increase staffed beds from 15 to 18, and eventually more, with a new specialty center for Outpatient Rehabilitation services and house SMH's accounting and patient financial services.



CEO KAREN O. WYBLE, RN, MHA, MBA
CHIEF OF STAFF WARREN DEGATUR, M.D.
25 LICENSED BEDS
149 CONSOLIDATED FTES
\$17,322,000 IN NET REVENUE



SMH BY THE NUMBERS

October 2014 - September 2015

Inpatient Admissions	359	99th
Average Daily Census	12.9	
ER Visits	19,238	99th
Outpatient Visits	50,721	98th

*Patient Satisfaction
(percentile)*

COMMUNITY HEROES

IMAGING DEPARTMENT

The importance of their work is exemplified through a free mammogram screening program, aimed at poor and under-screened women, benefiting overall population health. After the expansion of the hospital in 2013, the Imaging Department at St. Martin Hospital moved into a completely new area. The public is responding to their professional and expert care with ever growing numbers of patients, up 27 percent from the same time a year ago.

EMPLOYEE ENGAGEMENT

98th

PERCENTILE



ABROM KAPLAN MEMORIAL HOSPITAL

It was a monumental year for Abrom Kaplan Memorial Hospital (AKMH) in many ways. The hospital celebrated its 55th anniversary after opening in the summer of 1960. The hospital also transitioned to full management under Lafayette General Health (LGH). These accomplishments coincided with a major renovation of the hospital.

A NEW ERA Although in a partial management arrangement since 2002, a full-management agreement between AKMH and LGH began June 1, 2015. This gave LGH full operational control of AKMH, while ownership of the property remained with Vermilion Parish Hospital Service District 1. Residents of the district still pay taxes to support the hospital, and LGH dedicates that revenue to benefit AKMH. In accordance with the hospital's original charter, it retained its name to honor town founder Abrom Kaplan.

A celebration ceremony was delayed, however, due to renovations underway that wouldn't be completed until late fall. Renovations included a newly painted interior and exterior, stormproof windows, air conditioning units

and furniture in patient rooms, a marquee sign, updated landscaping and a repainted parking lot for improved traffic flow.

QUALITY AND STABILITY The National Rural Health Association named AKMH a Top 20 Critical Access Hospital in Financial Stability for the second year in a row. Determining factors included competitive strength, competitive intensity, market size and growth, population risk, cost, charge, quality, outcomes, patient perspectives and financial stability.

AKMH was also recognized for reducing its "Harm Across the Board" rates. This was part of a three-year project by the CMS and AHA/HRET. From December 2011 through December 2014, nearly 1,500 hospitals in 31 states, including AKMH, engaged in this project. AKMH excelled by making elimination of harm its top priority and providing safety across the board.



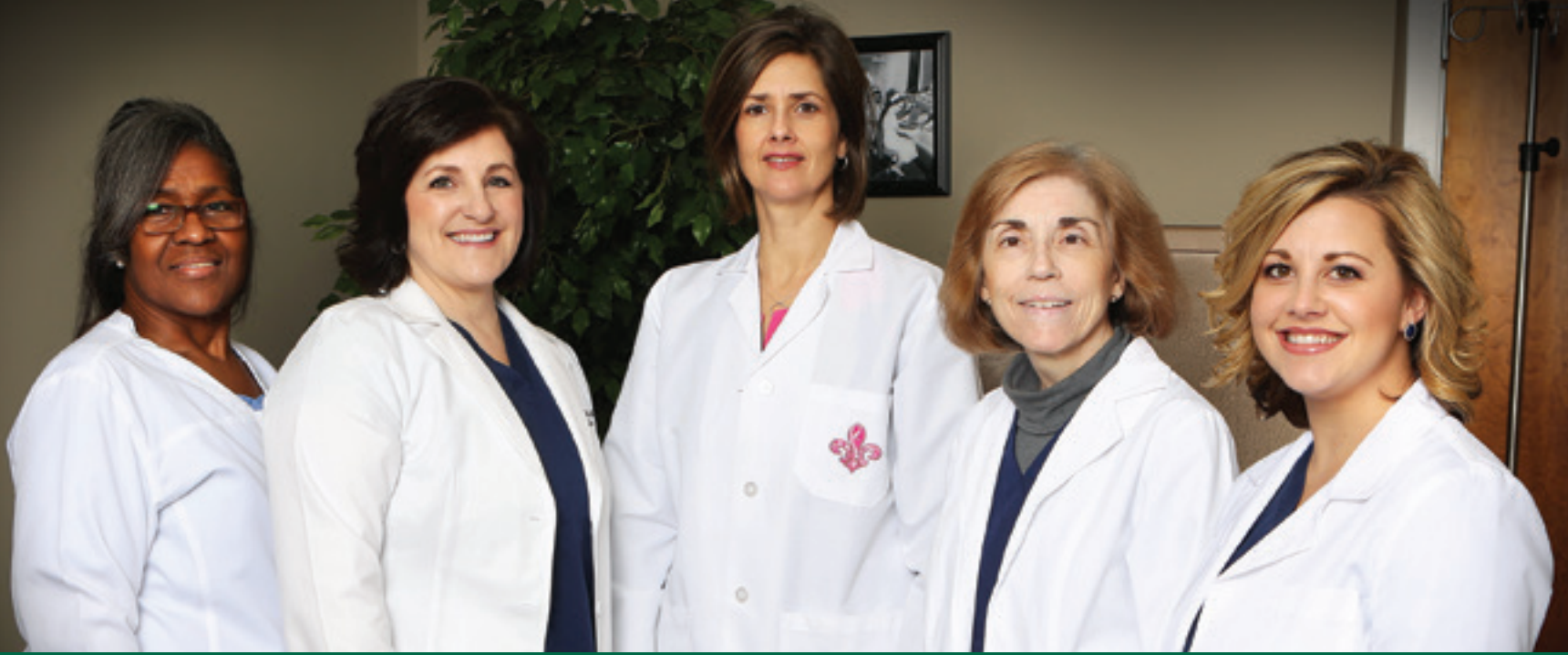
CEO BRYCE QUEBODEAUX, MHA

CHIEF OF STAFF SCOTT BERGEAUX, M.D.

35 LICENSED BEDS

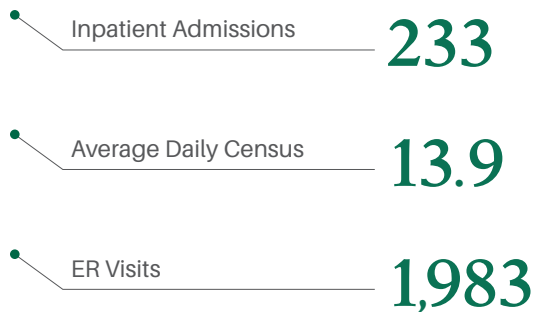
78 CONSOLIDATED FTEs

\$5,090,000 IN NET REVENUE



AKMH BY THE NUMBERS

Since joining LGH on June 1, 2015.



June 1, 2015 - September 2015

COMMUNITY HEROES

HOSPITAL ENGAGEMENT NETWORK TEAM

Abrom Kaplan Memorial Hospital demonstrated exemplary quality of care while participating in the Partnership for Patients program, developed by the Centers for Medicare and Medicaid Services. The hospital staff excelled in making the elimination of harm and providing safety across the board their top priority. Their hard work paid off, AKMH was awarded for Harm Across the Board Reduction Rates at the Hospital Engagement Network best practices event. They achieved their goals which included a 20 percent reduction in preventable hospital readmissions.

EMPLOYEE ENGAGEMENT

91st

PERCENTILE



LAFAYETTE GENERAL MEDICAL DOCTORS

With continued efforts to provide the best healthcare to our ever-expanding community, LGMD (Lafayette General Medical Doctors) Physician Group expanded its assembly of the region’s best physicians. With an intense focus on exceptional quality, LGMD added 19 more highly specialized and sought-after physicians over the past year, creating additional access and capacity for more patient encounters as we move into 2016.

With an intense focus on providing superior quality while containing and reducing the rising costs of healthcare, LGMD has positioned itself to be the physician group of choice for the communities we serve. LGMD operates and manages over 30 physician clinics in convenient locations throughout Acadiana. This high performing physician network includes specialists in Internal Medicine, Family

Medicine, General Surgery, Obstetrics and Gynecology, Orthopedic Surgery, Neurology, Cardiovascular and Thoracic Surgery, ENT, Plastics and Reconstructive Surgery, and more.

Our urgent care clinics also enjoyed a breakout year after earning certification from the Urgent Care Association of America, distinguishing our urgent care centers from others. With that certification, we implemented a name change that dropped the Family Health Plaza brand in favor of Lafayette General Urgent Care Centers to reflect the high-level of specialized and customer-focused service that comes with Lafayette General Health. We were also able to secure land in Carencro for what would be our third and newest location, in addition to the clinics at River Ranch in Lafayette and at Sugar Mill Pond in Youngsville.

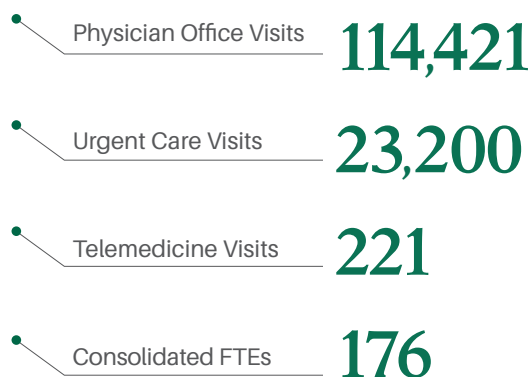


LGMD BOARD OF DIRECTORS

(clockwise from top left) Michael Alexander, M.D.; Michael Cain, M.D., David L. Callecod, FACHE; Al Patin, LGMD Chief Administrative Officer

LGMD BY THE NUMBERS

October 2014 - September 2015



Patient Satisfaction
(percentile)

99th

EMPLOYEE
ENGAGEMENT

— LGMD —
99th

PERCENTILE



Michael Alexander, M.D.
Internal Medicine



Bradley Chastant II, M.D.
Internal Medicine



Milton Jolivet, Jr., M.D.
Internal Medicine



Juan Perez-Ruiz, M.D.
Internal Medicine



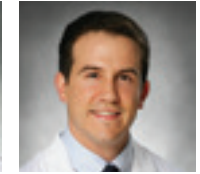
Tyler Perrin-Bellelo, M.D.
Internal Medicine



Karen Smith, M.D.
Internal Medicine



Angela Snow, M.D.
Internal Medicine



Thomas Voitier II, M.D.
Internal Medicine



Stephen Coleman, D.O.
Obstetrics and Gynecology



Tristan Schultis, M.D.
Obstetrics and Gynecology



Debra Durham, M.D.
Internal Medicine



Brent Hebert, M.D.
Family Medicine



Elizabeth McLain, M.D.
Family/Integrative Medicine



Fallon McManus, M.D.
Family Medicine



Joseph Orgeron, M.D.
Family Medicine



Cassandra Pillette, M.D.
Family Medicine



Leslie Sizemore, M.D.
Family Medicine



Stanley Foster, M.D.
Orthopedic Surgery



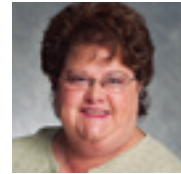
James Hlavacek, M.D.
Orthopedic Surgery



Adam Kennedy, M.D.
Orthopedic Surgery



J. Lee Leonard, M.D.
Orthopedic Surgery



Angela Mayeux-Hebert, M.D.
Orthopedic Surgery



John Schutte, M.D.
Orthopedic Surgery



Michael Schutte, M.D.
Orthopedic Surgery



Blaine Walton, M.D.
Orthopedic Trauma



Jeffrey Witty, M.D.
Orthopedic Surgery



Scott Yerger, M.D.
Orthopedic Surgery



Farha Khan, M.D.
Urgent Care



Ronald Menard, M.D.
Urgent Care



Nichole Miller, M.D.
Urgent Care



Pernel Simon, M.D.
Urgent Care



Michelle Taylor, M.D.
Urgent Care



Mohamad Allam, M.D.
Cardiovascular Surgery



Victor Tedesco, IV, M.D.
Cardiovascular Surgery



Adam Foreman, M.D.
Sleep Medicine, Neurology



Virginia Kellner, M.D.
Neurology



Damon Patterson, M.D.
Neurology



David Weir, M.D.
Neurology



Ryan Chastant, M.D.
Facial Plastic Surgery & Otolaryngology



**Bennett Boustany
Fontenot, M.D.**
*Plastic & Reconstructive
Surgery*



Joseph Lupo, M.D.
*Plastic & Reconstructive
Surgery*



P. Dale Leleux, M.D.
Internal Medicine



Jimmy Skrasek, M.D.
Obstetrics and Gynecology



Max Trahan, M.D.
General Surgery



Physicians employed as of 9/30/15.



GRADUATE MEDICAL EDUCATION

Lafayette General Health (LGH) is affiliated with the LSU School of Medicine’s Graduate Medical Education (GME) residency program at Lafayette General Medical Center (LGMC) and University Hospital & Clinics (UHC). LGH supports Acadiana’s only two Major Teaching Hospitals.

Residents are medical school graduates who elect for additional years of training to meet advanced standards to practice medicine. These structured educational experiences follow specific requirements of an intern, resident or fellow’s specialty and are carefully regulated by the program’s site directors and GME faculty.

On any given day, there are close to 65 residents at UHC, with an additional 21 who rotate through LGMC between four to 12 weeks. The residents span a wide range of service lines, including Family Medicine, Internal Medicine, Otolaryngology (Ear, Nose & Throat), Ophthalmology, General Surgery, Obstetrics, Anesthesiology and Orthopedics. Fellowships (specific medical training available to those who have completed a residency program) are available in Cardiology, Geriatrics, Retina and Urogynecology.

Many physicians have stayed in Acadiana following the completion of their residency or fellowship. This keeps our community flush with new physicians and proves the tremendous value of graduate medical education in Lafayette.



James B. Falterman, Jr., M.D.
Graduate Medical Education
Designated Institutional Officer

2015 GRADUATE MEDICAL EDUCATION SLOTS AT LAFAYETTE GENERAL HEALTH

UHC

Cardiology*	0.85
Family Medicine	19.00
General Surgery	7.00
Geriatrics*	2.00
Internal Medicine	20.00
Obstetrics	3.00
Ophthalmology	3.00
Orthopedics	1.50
Otolaryngology (ENT)	3.75
Retina*	1.00
Urogynecology*	0.15
FULL-TIME EQUIVALENT	61.25

LGMC

Anesthesia	0.50
Cardiology	0.15
Family Medicine	7.00
Geriatrics*	0.00
Internal Medicine	7.00
G.I.	0.00
Obstetrics	2.00
Ophthalmology	0.00
Orthopedics	0.50
Otolaryngology (ENT)	1.25
Surgery	3.00
Urogynecology*	0.00
FULL-TIME EQUIVALENT	21.40

* Fellowship

GME on the LGMC and UHC campuses includes an approximate total of 82 residents and 25 students at any given month. Full-time equivalent was compiled from Oct. 1, 2014 - Sept. 30, 2015.



CANCER CENTER OF ACADIANA

Cancer Center of Acadiana (CCA) continued to expand and raise its standard of excellence during fiscal year 2015. This was evident through key staff additions, technological advancements, and a major announcement for expansion.

QUALITY Care at CCA at Lafayette General saw major innovative change in April with the introduction of computed tomography. This equipment allows Lafayette General to provide 3D mammogram services to women, enhancing breast cancer detection at earlier stages and helping prevent unnecessary biopsies. The new technology dramatically increased the quality of support CCA provides to its patients. CCA enjoyed high patient satisfaction (95th percentile), including 99th percentile inpatient satisfaction, and employee satisfaction in the 96th percentile.

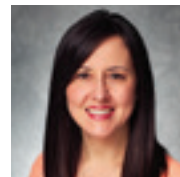
SERVICE CCA expanded its staff to include Gynecologic Surgical Oncologist Ricky Owers, M.D., and Breast Trained Radiologist Megan Daigle, M.D., at Lafayette General. Medical Oncologist Rebecca Davis, M.D., began staffing CCA at Acadia General Hospital. Medical Oncologist/Hematologist Kristen Sager, M.D., joined CCA at Savoy Medical Center in Mamou, and visiting clinics in Ville Platte and Eunice. The additions to the staff allow for CCA to provide more advanced care to patients in Louisiana.

CLOSER TO HOME CCA expanded its services to University Hospital & Clinics and into New Iberia. It was announced near the end of the year that Deborah Johnson, M.D. would transfer to the new CCA location planning to open at Opelousas General Health System (OGHS). This would be CCA's seventh location in Louisiana.

CCA PHYSICIANS



Michael S. Cain, M.D.
*Regional Medical Director
of Oncology Services
Oncology/Hematology*



Rebecca Davis, M.D.
Oncology/Hematology



Deborah M. Johnson, M.D.
Oncology/Hematology



Salman Malad, M.D.
Oncology/Hematology



Ricky Owers, M.D.
Gynecologic Oncology



Victoria E. Panelli, M.D.
Oncology/Hematology



John M. Rainey, M.D.
Oncology/Hematology



Kristen Sager, M.D.
Oncology/Hematology



Molly Thomas, M.D.
Oncology/Hematology

BREAST CENTER



Kelvin Raybon, M.D.
Oncology/Hematology



Megan Daigle, M.D.
*Interventional Breast
Radiology*



Alecia Rideau, M.D.
*Interventional Breast
Radiology*

LOCATIONS

CCA has seven (7) locations, Lafayette (2), Abbeville, Crowley, Mamou, New Iberia and Opelousas.

CLINIC VISITS

In fiscal year 2015, CCA at Lafayette General facilitated 10,570 clinic visits. Since its inception, CCA has over 52,000 visits at all of its clinic locations combined.



Craig Ortego
*Vice President of
Oncology Services*



LAFAYETTE GENERAL FOUNDATION

The story of La Place de Vie, a new courtyard at Lafayette General Medical Center, symbolizes Lafayette General Foundation's year. A cornerstone was set, a new flag was raised and it is now a revered outlet of remembrance. The Foundation enjoyed successful fundraising, new sponsorships, and new programs, creating a vibrant philanthropic venue.

EVENTS ORGANIZED The Foundation organized two gala events. The first was the annual gala benefiting the Foundation's general fund. The second was the inaugural gala in Crowley to assist Acadia General Hospital's new ER project. Other events included the first-ever Foundation Golf Tournament held at Oakbourne Country Club in June, and the "In Skilled Hands" art auction at the Paul and Lulu Hilliard University Art Museum in March. These events helped build relationships, raise awareness and grow potential resources.

FOR A GOOD CAUSE Being a good community partner is vital to the Foundation's role, which is why sponsorships are important. The Foundation helped sponsor several events, including the Chitimacha Louisiana Open Volunteer Services; the U.S. Youth Soccer Region III Presidents Cup;

and Maddie's Footprints' 5K Run and Walk. Funding was made possible in part through the launch of a Lafayette General Health employee-giving campaign called "We Give." During its first month, employees contributed \$30,000.

INVESTING IN OUR COMMUNITY The Foundation aims to support innovations that transform care and improve outcomes. There is no better example of this than telemedicine clinics the Foundation helps establish. During the year, telemedicine arrived at schools in Carencro and St. Martin Parish. The Foundation also helped secure key grants and donations to aid programs across the system. A Susan G. Komen grant provided free breast screenings at St. Martin Hospital; a Project LAUNCH grant boosted the pediatric clinic at University Hospital & Clinics; and a Kiwanis Club of Lafayette donation helped purchase a Total Body Cooling System for premature babies at LGMC. The Foundation also brought "Bright Ideas" to life: free scales for heart-failure patients; multipurpose carts for ER staff; and new wheelchairs for cancer patients.

Our mission is to enhance Lafayette General Health's ability to deliver the best care to our community.



Grand opening ceremony for La Place de Vie, a new courtyard in front of LGMC on January 28, 2015.



Patrick W. Gandy, Jr., LGMC CEO; Libbie Harrison, LOPA Family Services Coordinator; and Cian Robinson, Foundation Executive Director, raise the first flag in La Place de Vie.



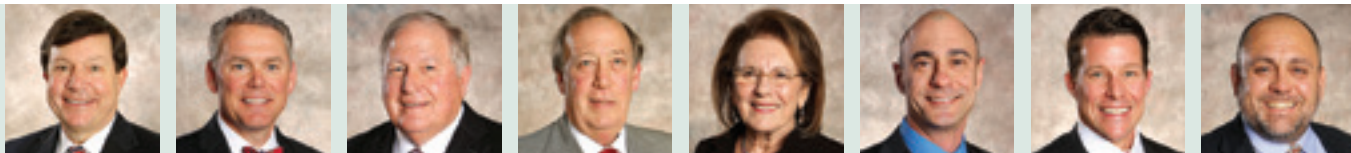
Spalted pecan wood bowl by Dr. Bradley Chastant for In Skilled Hands 2015



"Primavera" (Spring) by Dr. Juan Perez-Ruiz for In Skilled Hands 2015



The Foundation's first Golf Tournament was successful in raising \$47,500 to fund various initiatives.



LAFAYETTE GENERAL FOUNDATION - BOARD MEMBERS

(l-r) Bennett Boyd Anderson, Jr.; David L. Callecod, FACHE; William Fenstermaker, Vice Chair; Randy Haynie, Secretary; Madlyn Hilliard, Chair; Arthur Price, Treasurer; Jared S. Quoyeser and Cian Robinson, Ex Officio.



YEAR IN REVIEW



NOVEMBER 7, 2014

LGH gave a sneak peek of a new ambulatory surgery center to open inside the Medical Office Building at a ribbon-cutting ceremony. The event also celebrated LGSH's 10th anniversary, noting the hospital's first surgery on November 11, 2004.



MARCH 27, 2015

Lafayette Consolidated Government (LCG) held a ribbon-cutting ceremony to formally open its first Telemedicine Clinic linking to physicians at Lafayette General Health's Urgent Care Centers.



DECEMBER 4, 2014

Acadia General Hospital opened a new imaging center, Acadia General Imaging, featuring an upgraded MRI system, located next to the hospital campus.



APRIL 9, 2015

The Selenia Dimensions 3D mammography machine was installed at LGMC. A Selenia Dimensions mammography examines breast tissue layer by layer, producing an exceptionally sharp 3D image.



JANUARY 1, 2015

A collaborative agreement involving LGH and Opelousas General Health System became effective and builds upon a clinical agreement that the two systems initially entered in July, 2011.



APRIL 15, 2015

LGMC accepted the first patient at its Oil Center location on April 15, 1965. Fifty years later, LGMC held a public ceremony and buried a time capsule in the La Place de Vie courtyard to mark the occasion.



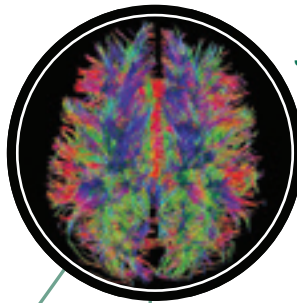
APRIL 27, 2015

LGH and Ochsner Health System celebrated the formation of a long-term, strategic partnership focused on increasing local access to care, improving quality and reducing the cost of healthcare across southwest Louisiana.



AUGUST 19, 2015

Lafayette General Health announced that it will acquire Regional Medical Center of Acadiana.



JUNE 2, 2015

LGMC became the first hospital in Louisiana, and only the second location in the world, to utilize a GPS-like brain surgery system called BrightMatter Servo Solution.



SEPTEMBER 3, 2015

St. Martin Hospital was selected by *Modern Healthcare* magazine as one of the 2015 Best Places to Work in Healthcare. This was the second-consecutive year SMH was named to this prestigious list.



JUNE 1, 2015

AKMH and Lafayette General Health reached a long-term lease agreement, whereby LGH would assume expanded management and operational control of AKMH.



SEPTEMBER 14, 2015

UHC held a ribbon-cutting ceremony to celebrate the opening of its new Infusion Clinic.



AUGUST 8, 2015

Iberia Medical Center joined Lafayette General Health as part of a clinical affiliation agreement.



SEPTEMBER 28, 2015

LGMC began operating a *da Vinci® Xi™* Surgical System. Designed to further advance the technology used in minimally invasive surgery, LGMC is the only hospital between Baton Rouge and Houston to have this technology.



AWARDS & RECOGNITIONS

2015 CARECHEX AWARDS

LAFAYETTE GENERAL MEDICAL CENTER

Medical Excellence Awards

Top 10% in Nation

- General Surgery
- Joint Replacement
- Neurological Care
- Major Orthopedic Surgery
- Stroke Care
- Vascular Surgery

Top 10% in State

- General Surgery
- Joint Replacement
- Major Bowel Procedures
- Neurological Care
- Major Orthopedic Surgery
- Stroke Care
- Vascular Surgery
- Women's Health

#1 in Market

- General Surgery
- Hip Fracture Repair
- Joint Replacement
- Major Bowel Procedures
- Major Neuro-Surgery
- Neurological Care
- Major Orthopedic Surgery
- Pneumonia Care
- Stroke Care

Top 100 in Nation

- Neurological Care

Patient Safety Awards

Top 10% in Nation

- Joint Replacement
- Neurological Care
- Major Neuro-Surgery
- Stroke Care
- Vascular Surgery

Top 10% in State

- Hip Fracture Repair
- Joint Replacement
- Neurological Care
- Major Neuro-Surgery
- Orthopedic Care
- Stroke Care

#1 in Market

- Heart Attack Treatment
- Hip Fracture Repair
- Joint Replacement
- Neurological Care
- Major Neuro-Surgery
- Pneumonia Care
- Stroke Care

Top 100 in Nation

- Neurological Care

LAFAYETTE GENERAL SURGICAL HOSPITAL

Patient Satisfaction Awards

Top 10% in Nation

- Overall Hospital Care
- Overall Medical Care
- Overall Surgical Care



Lafayette General Medical Center was named a 2014/2015 **Consumer Choice Award** winner for the 10th-consecutive time by National Research Corporation.



Southern Eye Bank presented LGMC its 2014 **"Hospital of the Year"** award for the fifth time for being a local leader in cornea donation.

Lafayette General Medical Center and Lafayette General Surgical Hospital were named winners of two prestigious awards. The 2014 **Guardian of Excellence Award** and 2014 **Beacon of Excellence Award** for Patient Experience were given to the facilities on November 4, 2014.



The Urgent Care Association of America designated Lafayette General Health as a **Certified Urgent Care** provider, distinguishing its urgent care centers.



Lafayette General Medical Center garnered the Louisiana Quality Foundation's highest award, the **Louisiana Performance Excellence Award (LPEA)**.

Lafayette General Medical Center was named a 2015 Women's Choice Award recipient for being one of **America's**



Best Hospitals for Patient Safety, Obstetrics, Orthopedics, Cancer Care, Stroke and Patient Experience

The National Rural Health Association named Abrom Kaplan Memorial Hospital a **Top 20 Critical Access Hospital** in Financial Stability.

Industry publication *Computerworld* announced Lafayette General Health was named to its 2015 list of **"Best Places to Work in Information Technology"** (IT).

Lafayette General Medical Center, Lafayette General Surgical Hospital and St. Martin Hospital were named **"Most Wired"** by *Hospitals & Health Networks* magazine.



The National Rural Health Association named St. Martin Hospital a **Top 20 Critical Access Hospital** in Patient Perspective.

St. Martin Hospital was selected by *Modern Healthcare* magazine as one of the **100 Best Places to Work in Healthcare** in 2015.

Lafayette General Medical Center was recognized by the U.S. Department of Health and Hospitals for achieving the **gold level** of promoting enrollment in organ donor registries.



Lafayette General Health earned six top finishes in the latest *The Times of Acadiana* "Best of Acadiana" readership poll. Lafayette General Health locations were voted first in five different categories: **Best Hospital (LGMC), Best Emergency Room (LGMC), Best Cancer Care (CCA), Best Place to Work (LGMC), Best Place to Have a Baby (LGMC)**. This was the 10th time since 2005 that LGMC was voted Best Hospital, and the 10th-consecutive year for Best Emergency Room. This was the first year LGMC landed a first-place finish for Best Place to Have a Baby.

Well-Ahead Louisiana officially designated Lafayette General Medical Center, Acadia General Hospital and University Hospital & Clinics with **Level 2 WellSpot** status.





COMMUNITY SERVICE

Number of Free Colorectal Screening Kits distributed by Lafayette General Endoscopy Center during March, Colon Cancer Awareness Month. The home-testing kits were available at 18 Acadiana Walgreens stores.	2,500
Number of Free EKG Screenings offering visitors a chance to speak with a cardiologist and get a Pocket EKG card.	265
Free "Educational Seminars" were offered by Lafayette General Health, including Breast Cancer Awareness, Orthopedic Surgery, Bariatric Surgery, Labor & Delivery, Newborn Care, Sibling Relationships, Breast Feeding and Infant CPR.	310
The blog ParentsDontFret.Net by Dr. Scott Hamilton offered parents a resource, as well as a place for dialogue, with "Helping Kids Be Kids Again." 26 blog posts this fiscal year, <i>October 2014 - September 2015.</i>	153 TOTAL POSTS SINCE 2009
Number of Free Support Groups . Meetings providing comfort and confidence to those dealing with stroke survival, weight-loss surgery, infant bereavement and multiple births.	67
United Way Gumbo Cook-Off Fundraiser	\$120,000

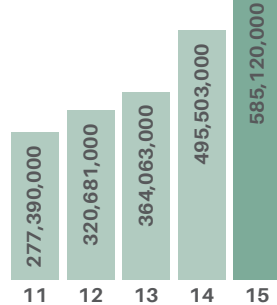
Our commitment to the community can be traced beyond health care to multiple charitable organizations and causes at all levels of support throughout the year, including: **Louisiana Emergency Medical Unit** • American Heart Association

LARC • The Outreach Center for Women & Children • **Heartstrings & Angel Wings** • Be a Heartstarter
March of Dimes • Susan G. Komen • **Lafayette Community Health Care Clinic** • Breast Health Symposium
Angelman Syndrome Foundation • Leukemia & Lymphoma Society • **Louisiana Organ Procurement Agency**
Affiliated Blind of Louisiana • **Camp Bon Coeur** • Miles Perret Cancer Services • **American Cancer Society**
Free to Breathe • **Second Harvest Food Bank of Acadiana** • South Louisiana Community College, and many others.

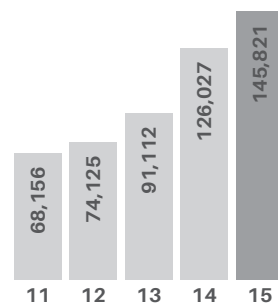


CONSOLIDATED SYSTEM FINANCIALS

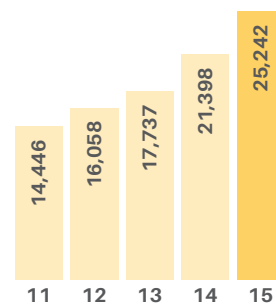
NET REVENUE



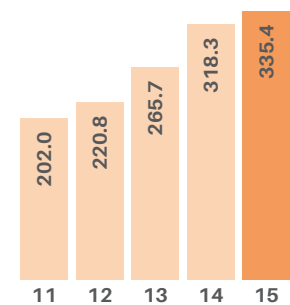
ER VISITS



DISCHARGES



AVERAGE DAILY CENSUS



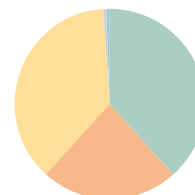
	2014	2015
Net Revenue	495,503,000	585,120,000
EXPENSES		
Wages & Benefits	193,119,000	252,872,000
Drugs & Supplies	99,157,000	123,720,000
Depreciation	19,504,000	21,257,000
Interest	5,926,000	7,936,000
Other	158,700,000	160,522,000
Total Expenses	476,406,000	566,307,000
Operating Income	\$19,097,000	\$18,813,000
Operating Margin	3.9	3.2
Total Consolidated FTE's	3,113	3,713
Capital Spending	59,362,000	22,570,000

OUR COMMITMENT In order to continuously make improvement to our campus, build new additions and upgrade technology, LGH borrows money from various lenders. This is done to make sure Acadiana has the most advanced health care available. Scheduled maturities of long-term debt, for the years ending September 30, are as follows:

2016	11,123,000
2017	11,898,000
2018	10,422,000
2019	4,376,000
2020	3,289,000
Thereafter	164,747,000
Total	205,855,000

COMMUNITY BENEFIT In fiscal year 2015, LGH provided in excess of \$250 million in community benefits and has provided over half a billion dollars of community benefits combined in the last two years.

Unpaid Medicare Cost	\$98,344,000
Unpaid Medicaid Cost	\$59,889,000
Charity Care	\$95,735,000
Community Medical Assistance	\$1,102,000
Miscellaneous*	\$1,214,000



- Unpaid Medicare Cost
- Unpaid Medicaid Cost
- Charity Care
- Community Medical Assistance
- Miscellaneous

* Pastoral Care, Health & Education, Donations (including Lafayette General Foundation) and various community service.

The audited financial statements of Lafayette General Health include Lafayette General Medical Center, Lafayette General Medical Doctors, University Hospital & Clinics, Acadia General Hospital, Lafayette General Surgical Hospital, St. Martin Hospital, Abrom Kaplan Memorial Hospital, Oil Center Surgical Plaza and Lafayette General Foundation.



BOARD OF DIRECTORS

LAFAYETTE GENERAL SURGICAL HOSPITAL - EXECUTIVE COMMITTEE



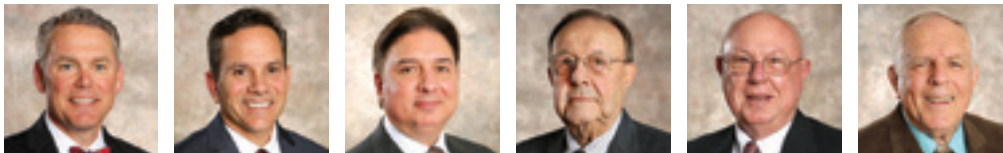
(l-r) Martin Bech; David L. Callecod, FACHE; Bradley Chastant, M.D.; Philip Gachassin, M.D.; Angela Mayeux-Hebert, M.D.; Joby John, Ph.D.; and Ricardo R. Leoni II, M.D.

UNIVERSITY HOSPITAL & CLINICS - BOARD OF TRUSTEES



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OIL CENTER SURGICAL PLAZA - EXECUTIVE COMMITTEE



(l-r) Odon Bacque; Robert Blem, M.D. (Chairman); Patrick W. Gandy, Jr.; and Scott Yerger, M.D.



2015 LAFAYETTE GENERAL HEALTH - BOARD OF TRUSTEES *October 2014 - September 2015*

SEATED (l-r) David Wilson, David L. Callecod, FACHE (LGH President), Clay M. Allen (Chairman), Benjamin Doga, M.D., Flo Meadows (Treasurer), Martin Bech **STANDING** (l-r) John Schutte, M.D., Gary Salmon, Brad Broussard, M.D., Joby John, Ph.D., Philip Gachassin, M.D., Mandi Mitchell, William Fenstermaker (Past Chairman), Braden Despot (Secretary), Dennis Eschete, M.D., (Chief of Staff); Samuel Shuffler, M.D., Joe Zanco, Bradley J. Chastant, M.D., Bob Giles, David T. Calhoun, Julie Falgout

The fiscal year 2015 annual report is dedicated In memory of Edward J. Krampe. He served on the board from 2006 to 2015 as Secretary from 2009 to 2011 and Vice Chairman since 2011.

LAFAYETTE GENERAL HEALTH MEMBERSHIP CORPORATION *As of 9/30/15*

Edward C. Abell, Jr.
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Jeanette Alcon
Mohamad Allam, M.D.
Glenn A. Ally, Ph.D.
Ziad Ashkar, M.D.
Ray P. Authement, Ph.D.
Desiree C. Auzenne
Bill Bacque
Odon L. Bacque, Jr.
Stephen Bartley
Paulette Blanchet, M.D.
Donald G. Briggs
Rae Robinson-Brodnax
Julie Broussard, M.D.
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Carolyn Bruder, Ph.D.
Bradley Johnson Busch

Mercer Britain Busch
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Burton Dupuis
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James Falterman, Jr., M.D.
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Kay Gibson

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Rosemary St. Clergy, M.D.
Garret Stine
Jerry Vasocou
Kenneth D. Veron, Sr.
P. Robert Viguerie, Jr.
Charles E. Vincent
Thomas Voitier II, M.D.
Frank L. Walker



Our mission is To Restore, Maintain & Improve Health.

LafayetteGeneral.com

COMMUNITY OWNED, NON-PROFIT HEALTH SYSTEM

501(C)(3)