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MISSION

COMMUNITY

PASSION

HEART

PURPOSE





A LETTER FROM



OUR PRESIDENT

Every day, it is our honor to provide the highest quality care in kind and innovative ways. As a not-for-profit health system, caring for all patients is our responsibility and top priority. ■ In fiscal year 2018, our community helped save a hospital and access to healthcare for over 54,000 people who rely on University Hospital & Clinics annually. After a historic legislative session that included three special sessions, the Louisiana Legislature - upon the urging of the electorate and our #saveUHC campaign - agreed to fund the state's safety net hospitals that serve the most vulnerable population in our community. ■ When strangers advocate for one another, that is community. We have so much to be proud of here in Acadiana and it is an honor to lead the dedicated workforce at Lafayette General Health. The care we deliver is superlative and is guided by our mission, vision and values.

U N 1 F I E D

Throughout our health system, patients and families find the care they need as well as compassion, hope and optimism. Here, our employees find their purpose through their service to others. ■ While caring for the communities we serve, Lafayette General Health achieved several prestigious recognitions in 2018. We did this by remaining focused and staying true to our values while at the same time navigating and adapting to our ever-evolving industry. We also advanced technology through our Lafayette General Health app, Skip the Wait and telemedicine encounters. We know that healthcare is personal, and we remain determined to deliver accessible care to consumers when they want it, where they want it and how they want it. ■ Our health system's more than 4,500 employees are committed to superior performance and outcomes, and we are honored to fulfill our mission to *Restore, Maintain and Improve Health*. Thank you for trusting us with yours.

DAVID L. CALLEGOD, FACHE



Y E A R I N R E V I E W

2017

October 2017 Lafayette General Medical Center (LGMC) began a three-phase catheterization lab renovation and expansion project. ▪ **November 2017** St. Martin Hospital (SMH) received national recognition for performance leadership in patient perspective. ▪ **December 2017** Acadia General Hospital (AGH) held a groundbreaking for its emergency department expansion and renovation. ▪ **January 2018** LGMC received the 2018 Women's Choice Award as one of America's Best Hospitals for Bariatric Surgery. ▪ **March 2018** A special bond election to support growth of SMH passed, ensuring the continuation of bringing quality care, close to home. ▪ **April 2018** University Hospital & Clinics (UHC) became a Medicare-certified diabetes self-management education program through AADE-Accreditation. ▪ **May 2018** LGMC named first Baby-Friendly birth facility in Lafayette. Lafayette General Medical Doctors (LGMD), Lafayette General Surgical Hospital (LGSH), SMH and UHC selected by Modern Healthcare as 2018 Best Places to Work. ▪ **June 2018** The legislature voted to secure funds for healthcare and education. The #saveUHC campaign was a success, securing jobs for 800 UHC employees and accessibility to healthcare for the 54,000 patients who visit UHC annually. ▪ **July 2018** Lafayette General Foundation (LGF) awards \$15,000 in scholarships to LGH employees and their dependents to continue their studies in higher education. ▪ Abrom Kaplan Memorial Hospital (AKMH) hosted a groundbreaking ceremony for their expansion and renovation project to improve patient experience. ▪ **August 2018** Lafayette General Southwest became Lafayette General Orthopaedic Hospital (LG Ortho), the region's first hospital dedicated to orthopaedics. ▪ **September 2018** LGMC named one of America's Best Hospitals for Obstetrics by Women's Choice Award.

2018



AWARDS & RECOGNITION



Several Lafayette General Health (LGH) hospitals and professional centers were named winners of prestigious awards. LGH received multiple Press Ganey awards for achieving and sustaining excellence, including the Pinnacle of Excellence Award in both Employee Engagement and Physician Engagement. Lafayette General Medical Center (LGMC) received a Pinnacle of Excellence Award for Patient Experience. Lafayette General Medical Doctors (LGMD), St. Martin Hospital (SMH) and Lafayette General Surgical Hospital (LGSB) all received Guardian of Excellence Awards for Patient Experience. ■ **LGMC received 2017/2018 Women's Choice Award® as one of America's Best Hospitals for Cancer Care, Obstetrics, Bariatric Surgery, Stroke Centers, Orthopaedics and Patient Experience. University Hospital & Clinics (UHC) was named one of America's Best Hospitals for Patient Safety. ■ LGH was awarded the Healthcare Information and Management Systems Society (HIMSS) 2017 Enterprise Nicholas E. Davies Award of Excellence for outstanding achievement in utilizing technology to improve patient outcomes. ■ Building on its attainment of the Joint Commission's Gold Seal of Approval for hip, shoulder and knee replacement, Lafayette General Southwest (LGSW) announced plans to become an Orthopaedic Center of Excellence, joining the certified rehabilitation department at LGSW. ■ Lafayette General Foundation (LGF) received an award from the USDA for more than \$300,000 to advance telemedicine in schools. ■ Cancer Center of Acadiana was named a Screening Center of Excellence by the Lung Cancer Alliance, first in Acadiana to earn this designation. ■ LGMC named first Baby-Friendly birth facility in Lafayette. ■ Lafayette General Medical Center was named Best Place to Have a Baby, and Cancer Center of Acadiana was named Best Cancer Center by the Times of Acadiana "Best of Acadiana" readership poll. ■ UHC became a Medicare-certified diabetes self-management education program through AADE-Accreditation. ■ LGH awarded "Benefactor of the Year" by South Louisiana Community College. ■ LGMD, LGSB, SMH and UHC selected by Modern Healthcare as 2018 Best Places to Work. ■ Abrom Kaplan Memorial Hospital (AKMH), LGSB and SMH received the 2018 Funds for Safety Grants from the Louisiana Hospital Association Trust Fund**

■ NRC Health announced Top 100 Consumer Loyalty Award Winners; LGMC ranked #17.



Lafayette General Health (LGH) is a non-profit, community-owned regional healthcare system committed to always delivering excellence.

LGH provides comprehensive healthcare services in both inpatient and outpatient settings to people living in the 10-parish south-central region of Louisiana known as Acadiana. As a member of the Ochsner Health Network, LGH is part of an alliance of healthcare focused entities across the greater Gulf South region. LGH's flagship hospital, Lafayette General Medical Center (LGMC), in operation since 1911, is a 501 (c) (3) not-for-profit corporation that does not pay out any revenue to shareholders. LGH also owns or manages Lafayette General Orthopaedic Hospital (LG Ortho), Lafayette General Surgical Hospital (LGSB), University Hospital & Clinics (UHC), St. Martin Hospital (SMH), Acadia General Hospital (AGH) and Abrom Kaplan Memorial Hospital (AKMH). At the close of fiscal year 2018, LGH had clinical affiliations with Abbeville General Hospital, Bunkie General Hospital, Franklin Foundation Hospital, Jennings American Legion Hospital and Collaborative Agreements with Iberia Medical Center and Opelousas General Health System. Lafayette General owns Lafayette General Medical Doctors, a non-profit corporation that operates and manages several physician clinics in many different specialties. Both LGMC and UHC are major teaching hospitals, providing graduate medical education across many disciplines.

LGH has over \$500 million in property, building and equipment assets, consisting of the following:

\$15,089,938	Land and Improvements
\$417,477,164	Buildings and Fixed Equipment
\$135,074,149	Major Movable Equipment
\$567,641,251	Total (Dollars)
\$7,668,290	Construction in Progress



❁ OWN / MANAGE

- Lafayette General Medical Center - *Lafayette*
- Lafayette General Orthopaedic Hospital - *Lafayette*
- University Hospital & Clinics - *Lafayette*
- Lafayette General Surgical Hospital - *Lafayette*
- Acadia General Hospital - *Crowley*
- St. Martin Hospital - *Breaux Bridge*
- Abrom Kaplan Memorial Hospital - *Kaplan*

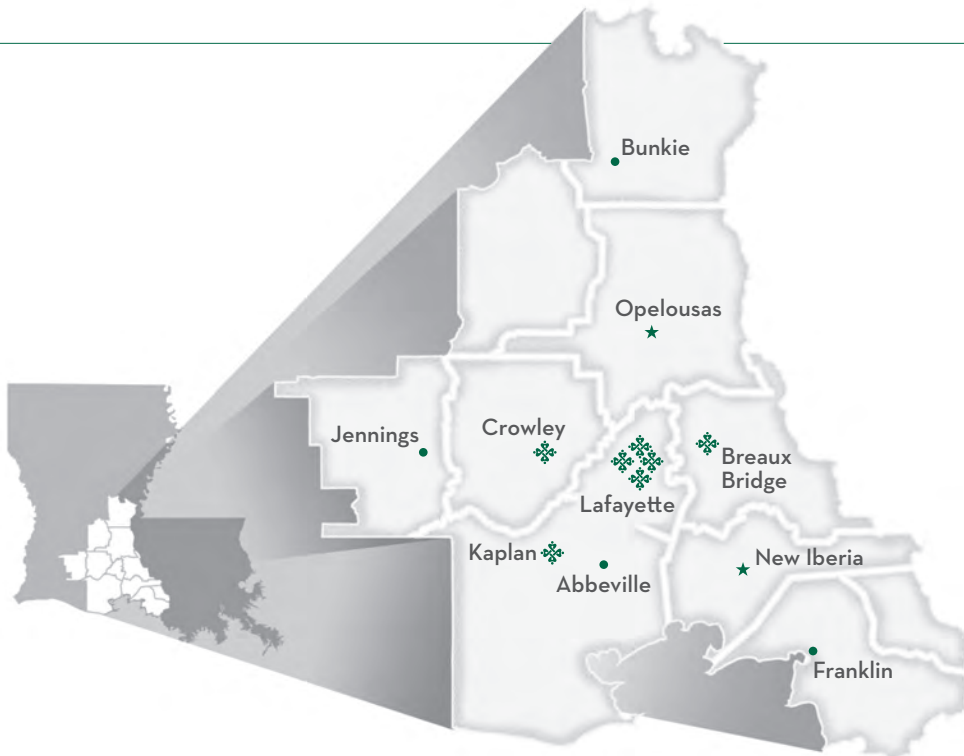
★ COLLABORATIVE AGREEMENT

- Iberia Medical Center - *New Iberia*
- Opelousas General Health System - *Opelousas*

● CLINICAL AFFILIATE

- Abbeville General Hospital - *Abbeville*
- Bunkie General Hospital - *Bunkie*
- Franklin Foundation Hospital - *Franklin*
- Jennings American Legion Hospital - *Jennings*

LGH ALSO OWNS / MANAGES Cancer Center of Acadiana / CyberKnife Center of Louisiana
 Lafayette Behavioral Health Unit / Lafayette General Endoscopy Center / Lafayette General Imaging
 Lafayette General Telemedicine Clinics / Lafayette General Urgent Care Centers
 LGMD Physician Group / MTS Physical Therapy & Wellness / Oil Center Surgical Plaza



LAFAYETTE GENERAL MEDICAL CENTER



CEO Patrick W. Gandy, Jr., CPA

CHIEF OF STAFF Brad Broussard, M.D.

Fiscal year 2018 was a year of firsts for Lafayette General Medical Center (LGMC). The hospital focused on bringing in new technology and designations that would set them apart from other hospitals and healthcare providers in Acadiana.

- LGMC opened two new large state-of-the-art cath lab suites, 11 new short-stay patient rooms and three new holding bays for optimizing inpatient cases.
- LGMC started offering the first and only FDA-approved device designed to help reduce the risk of recurrent ischemic strokes in patients diagnosed with a patent foramen ovale.
- LGMC received prestigious, international recognition as a designated Baby-Friendly birth facility. LGMC was the first hospital in Lafayette to receive this designation and worked toward that goal for the past three years. Becoming a Baby-Friendly Hospital is a comprehensive, detailed and thorough journey towards excellence in providing evidence-based maternity care with the goal of achieving optimal infant feeding outcomes and mother/baby bonding.
- In an effort to keep patient safety at the forefront, LGMC became the first hospital in Acadiana to use Xenex LightStrike Germ-Zapping Robots™ to enhance environmental cleanliness by disinfecting and destroying hard-to-kill germs, bacteria and superbugs in hard-to-clean places. LGMC joined innovative hospitals such as the Mayo Clinic, MD Anderson and Stanford, which were early adopters of the new technology.

FACILITY OVERVIEW

358 Licensed Beds	23,050 Inpatient Admissions
2,004 Consolidated FTEs	286 Average Daily Census
3,206 Deliveries	71,404 ER Visits
	9,616 Cath Lab Procedures
	8,890 Operating Room Cases
	6,040 Inpatient
	2,850 Outpatient
	\$480,326,000 IN NET REVENUE (INCLUDES LG ORTHO CAMPUS)





ADMINISTRATOR *Jude Fontenot, MBA, RN*

CHIEF OF STAFF *Brad Broussard, M.D.*

Acquired by Lafayette General Health (LGH) in 2015 as Lafayette General Southwest, the 2017-18 fiscal year was a season of advancement and growth for this campus. Changing its name from Lafayette General Southwest to Lafayette General Orthopaedic Hospital (LG Ortho), Lafayette General Health blazed a trail by creating the region's first hospital dedicated to orthopaedics. ■ Named one of America's Best Hospitals for Orthopaedics by Women's Choice Award. ■ Underwent an upgrade to the operating room (OR) and ancillary space; these improvements allowed for any OR to accommodate orthopaedics. ■ Two ORs were dedicated to the use of the Mako Robotic-Arm assisted surgical technology for knee and hip replacement - the first hospital in the Acadiana region to use Mako. ■ Continued its distinction as the only Center of Excellence in a four-state area - Louisiana, Mississippi, Alabama and Arkansas - to have the Joint Commission's Gold Seal of Approval in three joint replacement certifications – knee, hip and shoulder. ■ In order to accommodate the change to a full-service orthopaedic hospital, all cardiology was moved from LG Ortho to Lafayette General Medical Center (LGMC), boosting coordination of resources and improving clinical protocols. Similarly, LHC Group relocated its existing long-term acute care (LTAC) hospital from LGMC to LG Ortho.

FACILITY OVERVIEW

93	<i>Licensed Beds</i>	1,520	<i>Inpatient Admissions</i>
257	<i>Consolidated FTEs</i>	25	<i>Average Daily Census</i>
		22,713	<i>ER Visits</i>
		2,554	<i>Cath Lab Procedures</i>
		1,207	<i>Operating Room Cases</i>
		640	<i>Inpatient</i>
		567	<i>Outpatient</i>



UNIVERSITY HOSPITAL & CLINICS



CEO *Katie Hebert, M.S.*

PRESIDENT OF MEDICAL STAFF *Richard Howes, M.D.*

MEDICAL DIRECTOR / ASSOCIATE DEAN FOR LAFAYETTE AFFAIRS *James B. Falterman, Jr., M.D.*

The most notable event in fiscal year 2018 at University Hospital & Clinics (UHC) was the #saveUHC campaign. However, in the midst of the struggle, it was business as usual providing outstanding patient care to the 54,000+ Acadiana residents who rely on UHC for care. ■ UHC was named an accredited diabetes education program by the American Association of Diabetes Educators (AADE), a National Accredited Organization (NAO), certified by the Centers for Medicare & Medicaid Services (CMS). ■ Started telestroke consultations in partnership with Ochsner. ■ Selected by Modern Healthcare as one of its 2018 Best Places to Work. ■ Developed Care Teams with 1-1 nurse to provider ratios in clinics. ■ Began offering telepsych consults with Compass Health ■ Added 10 more telemetry beds on the Med Surge Unit. ■ Facilitated space and staffing for the onboarding of new providers, adding the following: Dr. Lawrence Simon, General/Pediatric ENT; Dr. Jared Vincent, Ophthalmology; Dr. Gregory Ardoin, Pulmonology and Internal Medicine; Dr. Libby Going, Family Medicine; Dr. May Thomasse, Gynecology; Dr. André Broussard, Urology; Dr. Bennett Boustany Fontenot, Plastic Surgery; Dr. Shaunda Grisby, Breast Surgery; and Dr. Stephanie Aldret, Sports Medicine and Concussion Management. ■ Began direct transfer to Lafayette General Medical Center (LGMC) Cath Lab for neurology intervention. ■ Outpatient pharmacy optimized “Meds to Bed” program with inpatient unit.

FACILITY OVERVIEW

116 *Licensed Beds*

2,557 *Inpatient Admissions*

806 *Consolidated FTEs*

30 *Average Daily Census*

109,120 *Clinic Visits*

51,615 *ER Visits*

477 *Cath Lab Procedures*

3,108 *Operating Room Cases*

406 *Inpatient*

2,702 *Outpatient*

\$134,173,000 *IN NET REVENUE*



LAFAYETTE GENERAL SURGICAL HOSPITAL
OIL CENTER SURGICAL PLAZA



LGSH ADMINISTRATOR *Kimberly Dooley, RN, MBA*

CHIEF OF STAFF *Dennis Eschete, Jr., M.D.*

OCSP ADMINISTRATOR *Kenneth LeBaron, RN, MBA*

CHIEF OF STAFF *Kirk LeBlanc, M.D.*

Lafayette General Surgical Hospital (LGSH) was selected by Modern Healthcare as one of the top 20 in its 2018 Best Places to Work. ■ Received the 2018 Funds for Safety Grants from the Louisiana Association Trust Fund. Through this grant, LGSH used the fund for video-assisted laryngoscopy for difficult intubations, securing an airway without multiple attempts. Video laryngoscopy is a form of indirect laryngoscopy in which the clinician does not directly view the larynx. Instead, visualization of the larynx is performed with a fiber optic or digital laryngoscope. ■ **Increased volume to meet the 2/2 rule (two patients for more than two nights).** ■ HCAHPS and OASCAHPS overall ratings were 96th and 93rd respectively. ■ **Renovated four ORs – updated rooms with newer technology, new flooring and wall coloring for infection prevention.** ■ Purchased FAXITRON, an innovative technology for breast surgery ■ **LGSH Employee Engagement in 99th percentile.** ■ Surgery volume at LGSH experienced 14% growth. ■ **Oil Center Surgical Plaza (OCSP)** was recognized as a 2018 Women’s Choice Award recipient, placing in the Top 30 ■ OCSP began offering neurosurgery to its surgical service lines ■ **Experienced 10% overall growth in surgical volume** ■ 99th percentile with an overall rating for OASCAHPS.

LGSH OVERVIEW

- 10** Short Stay Beds
- 60** Consolidated FTEs
- 320** Inpatient Surgeries
- 3,285** Outpatient Surgeries

\$18,808,000 IN NET REVENUE

TOP 3 SURGICAL SPECIALTIES BY VOLUME

General Surgery, Orthopaedics and ENT

OCSP OVERVIEW

- 12** Post-Op Recovery Beds
- 30** Consolidated FTEs
- 4,398** Outpatient Surgeries

\$7,443,000 IN NET REVENUE

TOP 3 SURGICAL SPECIALTIES BY VOLUME

Ophthalmology (General, Cornea and Retina),
ENT and Pain Management



ACADIA GENERAL HOSPITAL



CEO *Joseph J. Mitchell, RN, FACHE*

CHIEF OF STAFF *Max Trahan, M.D.*

Acadia General Hospital (AGH) continued to make strides bringing new and innovative technologies to the hospital, continuing its promise to bring quality care close to home. The 4th Annual AGH Spring Gala raised \$180,000 to benefit the expansion and renovation of the hospital's new Emergency Department, which broke ground in December of 2017.

- The \$4 million project slated to increase Emergency Department from 3,000 square feet to 7,378 square feet, enabling three times the number of patients to be seen
- Hosted the Color of Hope 5K for Breast Cancer Awareness month.
- Became stop point for pilot of Ride Acadiana, a local commuter bus service.
- Replaced all IV Pumps with CareFusion Alaris “smart pumps,” creating a better, quieter experience for patients and caregivers.
- Invested \$2 million in new radiology equipment, including MRI
- Medical Oncologist Kristen Sager, M.D., joined Rebecca Davis, M.D., and began seeing patients at the Cancer Center of Acadiana at AGH
- Outpatient Satisfaction ranked in the 97th percentile.

FACILITY OVERVIEW

140 *Licensed Beds*

1,907 *Inpatient Admissions*

275 *Consolidated FTEs*

26 *Average Daily Census*

20,983 *ER Visits*

2,836 *Operating Room Cases*

563 *Inpatient*

2,273 *Outpatient*

\$37,118,000 *IN NET REVENUE*



ST. MARTIN HOSPITAL



CEO *Karen O. Wyble, RN, MSN, MHA, MBA*

CHIEF OF STAFF *Warren Degatur, M.D.*

St. Martin Hospital (SMH) joined forces with the community to create a unified grassroots movement in fiscal year 2018. Voters approved a bond to support expanding SMH by an overwhelming margin. Seventy percent of voters said “YES” to the proposition. This was the only tax vote that passed in the state of Louisiana on March 24. From the yard signs, business posters, and the phone bank, voters in the Hospital Service District felt personally connected to the cause and wanted to keep their hospital going and growing. ■ **On National Rural Health Day, November 16, SMH was recognized by The Chartis Center for Rural Health/iVantage Health Analytics and the National Organization of State Office of Rural Health for overall excellence in patient perspective, reflecting top quartile performance among all rural hospitals in the nation.** ■ In May, SMH expanded their services with the opening of their Wound Care Center. This is the first Wound Care Center in St. Martin Parish, and allows for residents to receive quality care close to home. ■ **With overwhelming community support and expanding services, it’s no surprise that SMH was selected by Modern Healthcare as 2018 Best Places to Work for the third time.**

FACILITY OVERVIEW

25 *Licensed Beds*

434 *Inpatient Admissions*

148 *Consolidated FTEs*

13 *Average Daily Census*

21,226 *ER Visits*

63,505 *Outpatient Cases*

\$23,690,000 *IN NET REVENUE*



ABROM KAPLAN MEMORIAL HOSPITAL



CEO Bryce Quebodeaux, MHA

CHIEF MEDICAL OFFICER Scott Bergeaux, M.D.

Abrom Kaplan Memorial Hospital (AKMH), part of the Lafayette General Health family since 2015, continued improving access for patients, enhancing services and creating a better overall patient experience. In August, AKMH broke ground on a \$4.7 million expansion and renovation project. While the hospital has undergone extensive renovations since opening its doors on June 2, 1960, this is the first time the hospital has expanded since 1984 when the emergency department was added. The project includes a new business and patient registration and consultation area, new patient waiting area and conference room, new restrooms, new ultrasound room and new pharmacy. ■ **All outpatient cardio procedures and home-based sleep studies were consolidated to one area.** ■ Other improvements included dedicated outpatient and inpatient entrances and dedicated space for physical therapy, occupational therapy and speech therapy. ■ **Improved 64-slice CT scanner.** ■ Received the 2018 Funds for Safety Grant for the second time, using the earnings to purchase bladder scanners to reduce catheter associated urinary tract infections in patients. ■ **Hosted a family Community Health Event where free BMI analyses, blood pressure checks, cholesterol, glucose and PSA screenings were performed.** ■ Inpatient satisfaction ranked in the 95th percentile while outpatient satisfaction ranked in the 99th percentile.

FACILITY OVERVIEW

35 Licensed Beds

778 Inpatient Admissions

107 Consolidated FTEs

18 Average Daily Census

22,135 Outpatient Cases

7,071 ER Visits

212 Operating Room Cases

39 Inpatient

173 Outpatient

\$17,106,000 IN NET REVENUE



GRADUATE MEDICAL EDUCATION



**GRADUATE MEDICAL EDUCATION
DESIGNATED INSTITUTIONAL OFFICER,
ASSOCIATE DEAN FOR LAFAYETTE AFFAIRS**

James B. Falterman, Jr., M.D.

As part of Lafayette General Health's (LGH) commitment to healthcare education, LGH chose to expand education opportunities offered to healthcare professionals in Acadiana. LGH supports Acadiana's only two major teaching hospitals providing not only a Graduate Medical Education (GME) residency program but also the first evidence-based curriculum Nurse Residency Program (NRP) in Louisiana. ■ LGH is affiliated with the LSU School of Medicine's Graduate Medical Education residency programs at Lafayette General Medical Center (LGMC) and University Hospital & Clinics (UHC). Residents in the GME program are medical school graduates who elect for additional years of training to meet advanced standards to practice medicine. These structured education experiences follow specific requirements of an intern, resident or fellow's specialty and are carefully regulated by the program's site directors and GME faculty. ■ The residents who rotate throughout our hospital system span a wide range of service lines including primary care and an expansive list of subspecialty services (see tables below).

2018 GRADUATE MEDICAL EDUCATION SLOTS AT LAFAYETTE GENERAL HEALTH

UHC

Cardiology*	1.00
Family Medicine	18.00
Geriatrics*	1.00
Internal Medicine	19.00
Obstetrics	2.20
Ophthalmology	3.00
Orthopaedics	1.50
Otolaryngology (ENT)	3.75
Surgery	7.00
Retina*	1.00
Urogynecology*	0.15
Sports Medicine	2.00

FULL-TIME EQUIVALENT 60.6

LGMC

Anesthesia	0.17
Family Medicine	7.00
Internal Medicine	7.00
Obstetrics	1.80
Orthopaedics	0.50
Otolaryngology (ENT)	1.58
Surgery	3.00

FULL-TIME EQUIVALENT 21.05

* Fellowship | GME on the LGMC and UHC campuses includes an approximate total of 82 residents and 25 students at any given month. Full-time equivalent was compiled from Oct. 1, 2017 - Sept. 30, 2018.



LAFAYETTE GENERAL MEDICAL DOCTORS

Lafayette General Medical Doctors (LGMD) continued to grow and evolve in fiscal year 2018. LGMD added 10 new physicians of various specialties, including: primary care, infectious disease, internal medicine, breast radiology and three new physicians specializing in medical oncology and hematology. The addition of three new oncologists allowed Cancer Center of Acadiana (CCA) to expand services at Iberia Medical Center in New Iberia and Opelousas General Hospital in Opelousas. Expanding cancer services to outlying communities has been an ongoing priority for CCA.

Urgent Care Centers (UCC) benefited from a new addition to the Lafayette General Health (LGH) app, Skip the Wait. This new feature, available on both Apple and Android devices, allows patients to schedule their arrival time for Urgent Care and diagnostics visits, which reduces friction caused by long wait times. Since the launch of Skip the Wait in August, 3,822 people have benefited from scheduling their UCC visit. LGMD opened a wellness and diabetes clinic in July at the medical office building at Lafayette General Orthopaedic Hospital (LG Ortho). Primary care physicians can refer patients to the clinic for an initial assessment to determine their goals/needs, and the clinic provides self-care management and education services to help patients manage their health and wellness.

183,646	Physician Office Visits
38,319	Urgent Care Visits
508	Telemedicine Visits
245	Consolidated FTEs



LGMD BOARD OF DIRECTORS

(l-r) Michael Alexander, M.D.; Michael Cain, M.D.; David L. Callecod, FACHE; Al Patin, Chief Administrative Officer

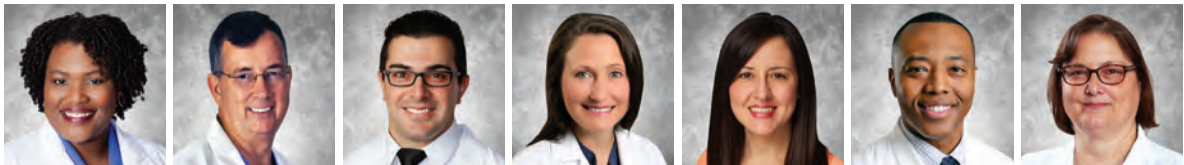
Physicians employed as of 9/30/18



Sudhir Aggarwal, M.D. Oncology / Hematology | Garabet Akoghlianian, M.D. Infectious Disease | Michael Alexander, M.D. Internal Medicine | Shaawn Ali, D.O., CAQSM Family Medicine | Mo Allam, M.D. Cardiovascular Surgery | Aashish Anand, M.D. Neuro Intervention | Jean Ancelet, M.D. Family Medicine



Tyler Perrin-Bellelo, M.D. Internal Medicine | Scott J. Bergeaux, M.D. Family Medicine | Shauna Bienvenu, M.D. Family Medicine | Deanna Blanchard, M.D. Family Medicine | Paul C. Buzhardt, M.D. Orthopaedic Surgery | Michael S. Cain, M.D. Oncology / Hematology | Bradley Chastant II, M.D. Internal Medicine



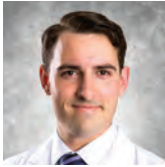
Constance Cole, M.D. Oncology / Hematology | Stephen Coleman, D.O. Obstetrics and Gynecology | Georgios Constantinou, M.D. Oncology / Hematology | Megan Daigle, M.D. Breast Center / Radiologist | Rebecca Davis, M.D. Oncology / Hematology | Otis R. Drew, M.D. Orthopaedic Surgery | Debra Durham, M.D. Internal Medicine



LAFAYETTE GENERAL MEDICAL DOCTORS



Brian Etier, M.D.
Orthopaedic Surgery



Marc Fernandez, M.D.
Family Medicine



**Bennett Boustany
Fontenot, M.D.**
*Plastic & Reconstructive
Surgery*



Adam Foreman, M.D.
*Sleep Medicine,
Neurology*



Stanley Foster, M.D.
Orthopaedic Surgery



Sarika Gunda, M.D.
Urgent Care



Navita Gupta, M.D.
Internal Medicine



Kevin Hargrave, M.D.
*Sleep Medicine,
Neurology*



James Hlavacek, M.D.
Orthopaedic Trauma



Deborah Johnson, M.D.
Oncology / Hematology



Milton Jolivet Jr., M.D.
Internal Medicine



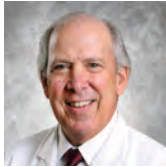
Virginia Kellner, M.D.
Neurology



Adam Kennedy, M.D.
Orthopaedic Surgery



Kirk Langheinz, M.D.
Breast Center / Radiologist



**Mitchell D.
Lirtzman, M.D.**
Cardiovascular Surgery



Joseph Lupo, M.D.
*Plastic & Reconstructive
Surgery*



Salman Malad, M.D.
Oncology / Hematology



**Angela Mayeux-
Hebert, M.D.**
Orthopaedic Surgery



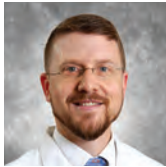
Elizabeth McLain, M.D.
*Family/Integrative
Medicine*



Fallon McManus, M.D.
Family Medicine



Nichole Miller, M.D.
Urgent Care



Joseph Orgeron, M.D.
Family Medicine



Victoria E. Panelli, M.D.
Oncology / Hematology



Damon Patterson, M.D.
Neurology



Juan Perez-Ruiz, M.D.
Internal Medicine



Cassandra Pillette, M.D.
Family Medicine



Steve Rees, M.D.
*Physical Medicine
& Rehab*



Steven Saccaro, M.D.
Oncology / Hematology



Kristen Sager, M.D.
Oncology / Hematology



John Schutte, M.D.
Orthopaedic Surgery



Michael Schutte, M.D.
Orthopaedic Surgery



Pernel Simon, M.D.
Urgent Care



Jimmy Skrasek, M.D.
Obstetrics and Gynecology



Karen Smith, M.D.
Internal Medicine



Angela Snow, M.D.
Internal Medicine



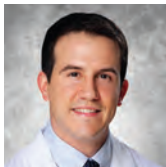
Michelle Taylor, M.D.
Family Medicine



Victor Tedesco IV, M.D.
Cardiovascular Surgery



Molly Thomas, M.D.
Oncology / Hematology



Thomas Voitier II, M.D.
Internal Medicine



Blaine Walton, M.D.
Orthopaedic Trauma



Scott Yerger, M.D.
Orthopaedic Surgery



The mission of Lafayette General Foundation (LGF) is to link investors' passion to the mission of Lafayette General Health.



LAFAYETTE GENERAL FOUNDATION BOARD OF DIRECTORS (l-r) Bennett Boyd Anderson, Jr., Chair; William Fenstermaker, Vice Chair; Arthur Price, Treasurer; Randy Haynie, Secretary; David L. Callecod, FACHE; Jared S. Quoyeser; Madlyn Hilliard; and Nancy Broadhurst, Executive Director, Ex-Officio.

Lafayette General Foundation (LGF) is the philanthropic arm of Lafayette General Health (LGH). The donor gifts contributed to a year of abundant generosity, enabling LGF to dedicate nearly \$1.9 million to LGH - enhancing important expansion and renovation projects, lifesaving programs, services, technology and bedside care.

- So many of our achievements would not have been possible without our donors' generous spirit of philanthropy, which helped to improve the lives of those whom we are so privileged to serve.
- As of September 30, 2018, we surpassed \$6 million in cumulative giving since the Foundation's inception in 2014.
- Lower reimbursement rates and changes in outpatient populations continued to be a challenge in 2018. Financial support from our community enabled us to deliver on our mission to provide resources to advance the mission of Lafayette General Health - To Restore, Maintain and Improve Health.

NOTABLE HIGHLIGHTS

Nancy Broadhurst was promoted to Executive Director of the Foundation

Awarded \$43,750 in scholarship funds

Celebrated the expansion and renovation of Acadia General Hospital's new emergency department

Raised over \$711,979 through the Foundation's five major events

More than \$92,643 pledged in employee giving

The delivery of two new isolettes for the Lafayette General Medical Center NICU department



COMMUNITY SERVICE

Our commitment to the community can be traced beyond health care to multiple charitable organizations and causes at all levels of support throughout the year, including: Boys & Girls Clubs of Acadiana ▪ American Heart Association ▪ LARC ▪ Heartstrings & Angel Wings ▪ Be a Heartstarter ▪ March of Dimes ▪ Susan G. Komen ▪ United Way of Acadiana ▪ Breast Health Symposium ▪ Acadian Ambulance ▪ Community Foundation of Acadiana ▪ Louisiana Organ Procurement Agency ▪ Lafayette Youth Soccer Association ▪ Camp Bon Coeur ▪ Southern Eye Bank ▪ Miles Perret Cancer Services ▪ Free to Breathe ▪ South Louisiana Community College, and many others.

2,500

Number of Free Colorectal Screening Kits distributed by Lafayette General Endoscopy Center during March, Colon Cancer Awareness Month. The home-testing kits were available at 18 Acadiana Walgreens stores.

146

Free “Educational Seminars” offered by Lafayette General Health, including Breast Cancer Awareness, Orthopaedic Surgery, Bariatric Surgery, Labor & Delivery, Newborn Care, Sibling Relationships, Breast Feeding, Sudden Impact, Road to Good Health and Infant CPR.

120

Number of people who participated in the free stroke screening event that included carotid-artery screening, total cholesterol and diabetic screening, blood pressure, heart rate check and stroke risk assessment.

48

Number of Support Group classes offered. These free meetings provide comfort and confidence to those dealing with stroke survival, weight-loss surgery, multiple births, kidney disease and intestinal or urinary diversions.

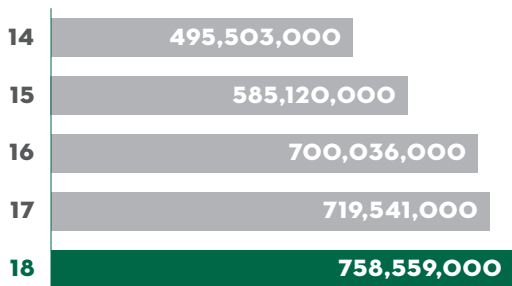


Since May is stroke awareness month, the Acadiana Stroke Support Group partnered with Painting with a Twist to provide a free painting session to our stroke survivors and their caregivers.

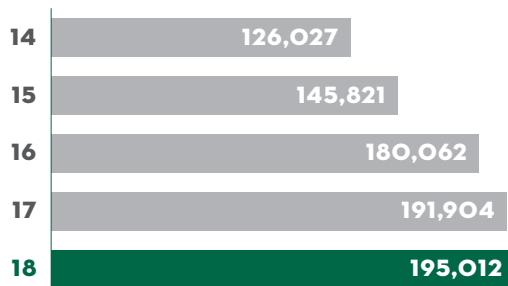


CONSOLIDATED SYSTEM FINANCIALS

NET REVENUE



ER VISITS

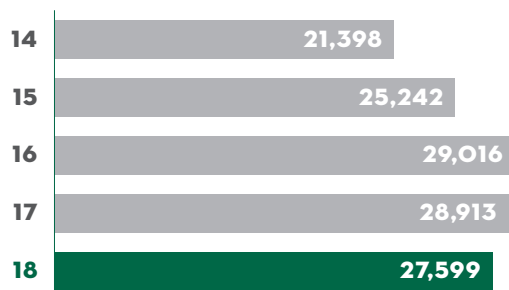


	2017	2018
NET REVENUE	719,541,000	758,559,000
EXPENSES		
Wages & Benefits	309,316,000	323,699,000
Drugs & Supplies	169,217,000	178,536,000
Depreciation	25,143,000	24,644,000
Interest	10,607,000	10,756,000
Other	203,627,000	210,081,000
Total Expenses	717,910,000	747,716,000
Operating Income	\$1,631,000	\$10,843,000
Operating Margin	0.23%	1.43%
Total Consolidated FTEs	4,275	4,339
Capital Spending	18,591,000	19,833,000

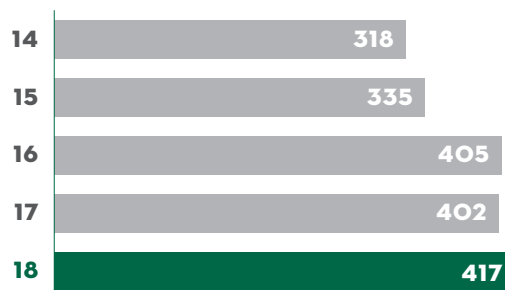


CONSOLIDATED SYSTEM FINANCIALS

DISCHARGES



AVERAGE DAILY CENSUS



OUR COMMITMENT

In order to continuously make improvement to our campuses, build new additions and upgrade technology, Lafayette General Health (LGH) borrows money from various lenders. This is done to make sure Acadiana has the most advanced health care available. Scheduled maturities of long-term debt, for the years ending September 30, are as follows:

2019	1,174,000
2020	5,612,000
2021	5,826,000
2022	5,928,000
2023	5,961,000
<i>Thereafter</i>	225,075,000
<i>Total</i>	249,576,000

COMMUNITY BENEFIT

Year ended September 30, 2018



<i>Charity Care</i>	\$12,263,242
<i>Uncollectible Accounts</i>	\$16,878,364
<i>Unreimbursed Government Sponsored Indigent Health Care</i>	\$82,014,278
<i>Community Medical Assistance</i>	\$7,075,000
<i>Other Community Benefits</i>	\$1,200,000
Total Cost of Uncompensated Care	\$119,430,884



LGH GOVERNING BOARDS

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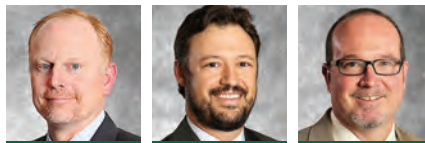
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L G H G O V E R N I N G B O A R D S



2018 LAFAYETTE GENERAL HEALTH | BOARD OF TRUSTEES Period: 10/1/17 - 9/30/18

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 Not Pictured: Braden Despot, M.D., Mary Ellen Henry, Molly Thomas, M.D., William Fenstermaker, **Trustee Emeritus**

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TO RESTORE, MAINTAIN
AND IMPROVE HEALTH

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*This community report represents
the fiscal year 2018, covering
October 1, 2017 - September 30,
2018. Information contained within
represents facts and figures
relevant during this time period.*