



**Important Patient Telephone Numbers**

New Patient Appointment	To make an initial appointment, or if you have not been seen at Rutgers Cancer Institute of New Jersey in the last 2 years	844-CANCER NJ
Return Patient Appointments	To make, reschedule or cancel a follow-up appointment	732-235-7615
Nurse Help Line	To ask about medications, symptoms and/or side effects	732-235-2465 prompt 2, 1
Prescription Refill	To request a prescription refill.	732-235-2465 prompt 2, 2
Social Work	To ask about community resources, support groups, or speak with a social worker about coping, stress management, decision making or communication	732-235-6792
Hospital Admissions	To ask about your planned admission.	1-844-RWJBH4U (1-844-795-2448 option 4)
Financial Counselors	To ask about your deductible, copayment, out of pocket expense, or network benefits.	732-235-8067
Surgical Scheduling	To ask about your surgery date or pre-admission testing	732-235-6194
Medical Records	To get copies of your medical record (chart)	844-835-1241 <a href="mailto:rutgerscancerinstnj@cioxhealth.com">rutgerscancerinstnj@cioxhealth.com</a>
Billing, Rutgers Health Group	To ask about your bill from Rutgers Cancer Institute of New Jersey	866-470-6626
Billing, Robert Wood Johnson University Hospital	To ask about your bill from Robert Wood Johnson University Hospital	877-221-7809

Please see reverse side for specialty specific prompts.

**If you are in need of immediate assistance, please call 732-235-2465 and select the option that best meets your needs.**

To reach your provider’s office please dial **732-235-2465**

Press “4” to reach your provider’s office then please use the following prompts

<b>Specialty</b>	<b>Prompt</b>
Breast	1
Endocrine, Head & Neck, Thoracic/Lung	2
Gastrointestinal, including stomach, pancreas, liver and colon	3
Gynecologic	4
Hematologic Malignancies including Bone Marrow disorders, Leukemia, Lymphoma and Myeloma	5
Melanoma, Sarcoma, Dermatology, Neurologic, and Palliative Care including basal cell, squamous cell, Merkel cell carcinomas, and lipoma	6
Genitourinary including bladder, kidney, prostate and testicular	7
Pediatrics including benign hematology	8
Radiation Oncology	9