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The influence of psychosocial factors at work and life style on health and work ability among professional workers

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Abstract

Objectives The purpose of this article is to explore the associations of psychosocial factors at work, life style, and stressful life events on health and work ability among white-collar workers.

Methods A cross-sectional survey was conducted among workers in commercial services (n = 1141). The main outcome variables were work ability, measured by the work ability index (WAI), and mental and physical health, measured by the Short-Form Health Survey (SF-12). Individual characteristics, psychosocial factors at work, stressful life events, and lifestyle factors were determined by a questionnaire. Maximum oxygen uptake, weight, height, and biceps strength were measured during a physical examination.

Results Work ability of white-collar workers in commercial services industry was strongly associated with psychosocial factors at work such as teamwork, stress handling, and self-development and, to a lesser extent, with stressful life events, lack of physical activity, and obesity. Determinants of mental health were very similar to those of work ability, whereas physical health was influenced primarily by life style factors. With respect to work ability, the influence of unhealthy life style seems more important for older workers, than for their younger colleagues.

Conclusion Among white-collar workers mental and physical health were of equal importance to work ability,

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F. J. Bredt · D. Lindeboom Lifeguard, Utrecht, The Netherlands but only mental health and work ability shared the same determinants. The strong associations between psychosocial factors at work and mental health and work ability suggest that in this study population health promotion should address working conditions rather than individual life style factors.

Keywords Work ability · Functional health · Psychosocial factors · Physical activity

Introduction

Many western countries face the challenge of an aging population, which also affects the workforce. From the biological perspective, aging means a progressive deterioration in various physiological systems, which is accompanied by changes in physical and mental capacities of workers (Ilmarinen, 1997). Aging of the workforce will result in an increased prevalence of work-relevant symptoms and diseases. Therefore, the role of (functional) health in working life is of interest, especially since modern welfare states are prolonging working life by increasing the statutory retirement age. A recent study on the relation between health and working life showed that a perceived poor health predicts staying or becoming unemployed (Schuring et al. 2007). This calls for better adjustments of the working life demands with the individual's health as a crucial element for a longer career at work. Within this framework, the concept of work ability has been developed as an important tool to identify workers at risk for imbalance between health, capabilities and demands at work.

The work ability concept is based on the assumption that work ability is determined by an individual's perception of the demands at work and the ability to cope with them. The



work ability index (WAI) is a well-accepted instrument to conceptualize work ability. Several studies have shown that a low score on the index is highly predictive of work disability during follow-up (Liira et al. 2000; Tuomi et al. 1991). Previous research, predominantly in physically demanding jobs, showed that the WAI is negatively influenced by older age, high physical work demands, high psychosocial work demands (e.g. lack of possibilities to control one's own work), unhealthy lifestyle (lack of physical activity), and a poor physical fitness (Alavinia et al. 2007; Ilmarinen et al. 1997; Pohjonen, 2001a; Tuomi et al. 2001).

Few studies have addressed determinants of work ability in occupational populations with predominantly mental demands at work. Among office workers Sjögren-Rönkä (2002) showed that low stress at work and a better self-confidence were directly related to higher work ability. Seniority in the job and job satisfaction were also associated with a better work ability among office workers (Martinez and Latorre 2006). However, the knowledge of determinants of work ability in mentally demanding occupations is scarce and hence, it remains unclear whether in these jobs the relative importance of personal and work-related factors is similar to their well-known contribution in physically demanding jobs.

The purpose of this study was to explore the associations of psychosocial factors at work, stressful life events, and life style on health and work ability among white-collar workers.

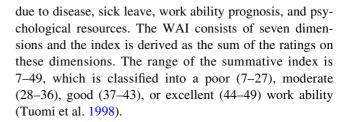
Methods

Subjects

In the period between 2003 and 2007 a total of 2,666 white-collar workers from six companies in commercial services were invited for a health examination. Twenty percent of the subjects were employed at three consultancy firms, 62% at two insurance companies and 18% at an information technology company. The health examination consisted of two parts, i.e. a questionnaire and a physical examination. Both parts were offered independently to workers and their participation was entirely voluntary. The response to the questionnaire was 69.4% (n = 1,850). The response to the physical examination was 67.8% (n = 1808). Selection of subjects with both a filled out questionnaire and a physical examination comprised the study population of 1141 (42.8%) subjects.

Work ability

Work ability was measured with the work ability index (WAI). The WAI consists of an assessment of the physical and mental demands on an individual in relation to his work, previously diagnosed diseases, limitations in work



Functional health status

Functional health status was assessed using the Short-Form Health Survey (SF-12) version 2, the shortened alternative for the 36-item health survey. This measure provides two weighted summary scores assessing physical function (physical health component summary, PCS) and mental well-being (mental health component summary, MCS) (Ware et al., 2002). The mental health summary score ranges from 8 to 74, whereas the physical health summary score ranges from 4 to 73, with a higher score indicating a better health state.

Psychosocial factors at work

Psychosocial factors at work were measured by the stress monitor (Petri et al. 2001). The original monitor consists of four dimensions, whereas three dimensions (teamwork, stress handling, and self-development) were used in the current study. The three dimensions consist of 27 items on a five-point scale varying from "totally disagree" to "totally agree". dimension The teamwork (Cronbach's alpha = 0.85) reflects social support and work spirit and consists of 12 items, e.g. "I can rely on my colleagues and trust them" and "We are not a team at work". The stresshandling dimension (Cronbach's alpha = 0.77) reflects active coping and self-efficacy and consists of seven items, such as "In difficult situations I do not wait and see, but take action" and "I can cope well with the demands of my job". The dimension self-development (Cronbach's alpha = 0.82) reflects possibilities for self-fulfilment and consists of eight items. Examples are: "My abilities are full employed" and "I need a new challenge". The scores on items within each dimension were transformed to a 0-100 scale with a higher score indicating good teamwork, better stress handling, and more opportunities for self-development in work. The sum scores for the variables teamwork, stress handling, and self-development were not normally distributed. Tertiles were calculated to assign subjects into low, intermediate and high levels per dimension.

Stressful life events

The occurrence of stressful life events in the past 12 months was measured using a shortened social readjustment rating



questionnaire (SRRQ) (Holmes and Rahe 1967). The original SRRQ consists of 43 life events (e.g., divorce, job change, death of family members and so forth), listed by rank order based on their mean life change values. Life change values classify the impact of the events and were obtained by scaling the life events based on the amount of coping required to deal with the event. The total score counts the life change values of all events in the past 12 months. In the current study the 25 events most appropriate for the population under study were selected. In theory, the total score can range from none of these events (0) up to all events (1077).

Life style factors

Life style factors were measured with the Dutch version of the Stanford wellness inventory (Sallis et al. 1985). Lifestyle factors of interest concerned moderate physical activity, vigorous activity, smoking, and alcohol use. The questionnaire has single questions on regular participation in moderate activities for 30 minutes or more and participation in vigorous activities for 20 min or more, both on a five-point scale ranging from "never" to "5 days or more per week". Those who reported moderate physical activity on at least 5 days per week were considered in agreement with the recommendation on moderate-intensity physical activity, and subjects with vigorous exercises at least 3 times per week were considered in agreement with the recommendation on vigorous-intensity physical activity (Pate et al. 1995). Current smoking was assessed with the question "Do you smoke?". A five-point-response scale was used to assess alcohol drinking by average number of alcohol drinks per week (1-7, 8-14, 15-21, 22-28, more than 28). Problematic drinkers were defined as those who consumed more than 14 units of alcohol per week for women and more than 21 units for men (Health Council Netherlands 2006).

Physical examination

Physical examinations were performed using MicroFit equipment in accordance with the protocol of the American College of Sports Medicine (ACSM, 1975). During the physical examination biometry was recorded, including weight, height, biceps strength, and cardio respiratory fitness. The body mass index (BMI) was used to define subjects as normal (BMI \leq 25), overweight (BMI 25–30), or obese (BMI \geq 30). Maximal isometric muscular strength of the biceps was measured after one practice trial with a calibrated dynamometer with the subjects in standing position with 90° flexion in the elbows for 3 s. The isometric biceps strength was calculated as the

average of several hundred readings over the 3 s period. Cardio respiratory fitness was assessed by a 12 min submaximal bicycle ergometer test, supervised by instructors. Subjects pedaled at 60 rev. \min^{-1} for 12 min on the cycle ergometer, at an exercise intensity designed to produce a heart rate between 120 and 170 beats \min^{-1} , in order to reach a level of 80% of the theoretical maximal heart rate of the participant for 3 min, after a warming up period of minimal 3 min. This level was sustained for 3 min and the heart rate was measured at the end of each minute. The VO_2 max (mL \min^{-1} kg⁻¹) was calculated by the work intensity (watts) and heart rates at the end of all the stages at exercise level.

Statistics

The effects of individual characteristics (age and sex), life style, psychosocial factors at work, stressful life events, life style, and physical condition on the outcome variables work ability, and mental and physical health were investigated with linear regression analysis. Probability plots and Kolmogorov-Smirnov tests showed that none of the determinants measured at continuous level were normally distributed. However, the evaluation of the distributions of residuals in the regression analyses showed that for those variables measured at ratio scale (i.e. age, VO₂ max, and biceps strength), the assumption of linearity was not violated. These variables were included in the linear regression analyses as continuous variables. Due to considerable ceiling effects for the psychosocial variables and skewed distribution for life stress events, these variables were treated as categorical variables, defined by cut-off values based on tertiles.

The analysis started with univariate regression models to determine the single effects of all determinants of interest. A backward regression technique was used to determine the multivariate model with the best overall fit. In this analysis, independent variables with a *P*-value of 0.05 or less were retained in the final model.

The results of the regression analyses are presented by the regression coefficients and associated standard errors. A regression coefficient is an expression of the change in the work ability score due to a change in one unit of measurement of the independent variable of interest. For categorical variables, this reflects the effect on the work ability score of the presence of this determinant.

The regression analysis on determinants of work ability was stratified for three age groups. All significant determinants in the multivariate model for one age group were included in the models for other age groups as well in order to provide an appropriate comparison.

All analyses were carried out with the statistical package for social sciences version 11.0 for Windows (SPSS, 1999).



Results

The study population included 769 men (67%) and 372 (33%) women in a variety of jobs (Table 1). The median for age was 35.7 years (18–63). The distribution of excellent, good, moderate, and poor work ability was 42.8, 45.4, 9.7, and 2.1%, respectively. Subjects scored almost equal on mental health as on physical health, whereas the Pearson correlation coefficient between both measures of health was –0.20. The Pearson correlation coefficients between WAI and mental and physical health were 0.49 and 0.35, respectively. The three psychosocial factors at work were strongly interrelated with Pearson correlation coefficients varying from 0.45 to 0.57.

Table 2 shows mental health was statistically significant influenced by psychosocial factors at work, stressful life events, and, life style factors, whereas physical health was influenced by lifestyle factors and physical condition in the univariate model. The multivariate model explained 22% of the variance in mental health. An increase in age with one year increased the mental health score with 0.1 point, and decreased the physical health score with 0.1 point. In the

multivariate analysis most determinants remained statistically significant, albeit with a lower regression coefficient, especially for teamwork and self-development. The multivariate model explained only 5% of the variance in physical health. It is of interest to note that neither problematic alcohol use nor overweight or obesity was associated with physical health.

Table 3 shows work ability was statistically significant influenced by psychosocial factor at work, stressful life events, lack of vigorous physical activity, and obesity in the univariate model. The multivariate model explained 29% of the variance in work ability. Again, in the multivariate model most determinants remained statistically significant, although with lower regression coefficients. The influence of stressful life events increased in the multivariate model.

No significant interaction was observed for age, sex, and psychosocial factors at work.

Table 4 shows that in each age group sex, stress handling, and self-development were associated with the work ability index. Lifestyle factors were associated with work ability only in the oldest age group of workers, over 45 years. Obesity no longer was statistically significant.

Table 1 Characteristics of 1,141 commercial workers who participated in a voluntary medical examination

Characteristics	Cases	Median (min-max)	Frequency (%)	
Individual characteristics				
Age (year)	1,141	35.7 (18-63)	67.4	
Male	769			
Work ability				
Excellent (44–49)	488	42.1 (9-49)	42.8	
Good (37–43)	518		45.4	
Moderate (28–36)	111		9.7	
Poor (7–27)	24		2.1	
Health				
Mental health component summary (MCS) (8-74)	1,141	54.2 (10.9–67.9)		
Physical health component summary (PCS) (4–73)	1,141	53.4 (18.2–70.6)		
Psychosocial factors at work				
Teamwork (0–100)	1,136	81.0 (27–100)		
Stress-handling (0–100)	1,136	68.0 (11–100)		
Self-development (0–100)	1,136	78.0 (9–100)		
Stressful life events (0–100)	1,136	5.5 (0-38.4)		
Life style				
Lack of moderate physical activity (<5 days week ⁻¹)	798		70.2	
Lack of vigorous physical activity (<3times week ⁻¹)	886		78.0	
Current smoker	145		12.8	
Problematic alcohol use	42		4.5	
Physical examination				
Overweight (BMI 25–30 kg m ⁻²)	371	35.9 (11.4–61.7)	34.6	
Obesity (BMI $\geq 30 \text{ kg m}^{-2}$)	57	37.0 (8.0–94.0)	5.3	
VO_2 max (ml kg $^{-1}$ min $^{-1}$)	1,117			
Biceps strength (kg)	1,134			



Table 2 Results of backward regression analysis: effects of psychosocial factors at work, stressful life events, lifestyle and physical condition on mental health and physical health among workers in commercial services (n = 1141)

	Mental Health (MCS)				Physical health (PCS)			
	Univariate model		Multivariate model		Univariate model		Multivariate model	
	β	SE	β	SE	β	SE	β	SE
Individual characteristics								
Age (year)	0.09*	0.03	0.07*	0.02	-0.07*	0.02	-0.09*	0.02
Male	2.41*	0.51	1.52*	0.47	1.66*	0.38	1.91*	0.38
Psychosocial factors at work								
Low versus high teamwork	-5.90*	0.56	-2.71*	0.66	-0.92*	0.43	n.s.	
Intermediate high versus teamwork	-2.39*	0.57	-0.70	0.58	-0.68	0.45	n.s.	
Low versus high stress-handling	-6.94*	0.56	-4.71*	0.62	-0.26	0.45	n.s.	
Intermediate versus high stress-handling	-2.39*	0.58	-1.42*	0.59	0.01	0.46	n.s.	
Low versus high self-development	-5.44*	0.60	-2.12*	0.65	-0.73	0.46	n.s.	
Intermediate versus high self-development	-2.19*	0.58	-0.59	0.57	-0.81	0.45	n.s.	
Stressful life events								
High versus low stressful life events	-3.13*	0.59	-3.13*	0.54	-0.62	0.44	n.s.	
Intermediate versus low stressful life events	-1.91*	0.59	-1.98*	0.53	-0.05	0.44	n.s.	
Life style								
Lack of moderate physical activity	-0.14	0.53	n.s.		-0.01	0.39	n.s.	
Lack of vigorous physical activity	-1.27*	0.58	-1.37*	0.52	-1.79*	0.43	-1.71*	0.42
Current smoker	-2.02*	0.72	-1.96*	0.65	-1.14*	0.54	n.s.	
Problematic alcohol use	-1.76	1.27	n.s.		-1.61	0.92	n.s.	
Physical examination								
Obesity (BMI \geq 30) versus normal (BMI $<$ 25)	-0.84	1.14	n.s		-1.54	0.83	n.s.	
Overweight (BMI 25-30) versus normal	0.34	0.54	n.s		-0.30	0.39	n.s.	
VO ₂ max (ml/kg/min)	-0.01	0.03	n.s		0.05*	0.02	n.s.	
Biceps strength (kg)	0.03	0.02	n.s		0.04*	0.02	n.s.	

n.s not significant, P > 0.05

Discussion

This study showed that work ability of white-collar workers in commercial services industry was strongly associated with psychosocial factors at work, such as teamwork, stress handling, self-development, and, to a lesser extent, with stressful life events, lack of physical activity, and obesity. Work ability was strongly associated with mental and physical health. Determinants of mental health were very similar to those of work ability, whereas physical health was influenced primarily by lack of life physical activity.

Some limitations must be taken into account in this study. First, the cross-sectional design does not permit exploration of causal relationships between the determinants and work ability. Therefore, it remains unknown whether, for example, poor stress handling will decrease work ability or decreased work ability will cause a poorer stress handling. Nevertheless, the results are still of interest as they give a first insight into important factors for interventions among white-collar workers. Second, data were

drawn from voluntary participants. Information on nonresponse for both measures showed that age and sex did not bias response. Non-response differences between questionnaire and physical examination did not show any bias; none of the questionnaire variables were associated with not participating in the physical examination; and also none of the physical examination variables were associated with not participating in the questionnaire. Third, the reliability of the physical examination highly depends on the professional skills of the instructor and the standardization of the examination. The maximum oxygen uptake was indirectly calculated using the heart rate, which can be easily increased by minor distractions, such as room temperature, and talking during the test.

In this study among white-collar workers in commercial services industry, the proportion of workers with poor work ability was 2.1% and the mean WAI was 41.1 (SD = 5.1). These results are slightly higher than the Finnish reference data in mentally demanding work (mean 39) (Tuomi et al. 1998).



Table 3 Results of backward regression analysis: effects of psychosocial factors at work, stressful life events, lifestyle and physical condition on work ability among workers in commercial services (*n* = 1141)

	Work abili	ty	Work ability		
	Univariate model		Multivariate model		
	β	SE	$\overline{\beta}$	SE	
Individual characteristics					
Age (year)	-0.07*	0.02	-0.09*	0.01	
Male	2.13*	0.31	2.08*	0.28	
Psychosocial factors at work					
Low versus high teamwork	-4.02*	0.32	-1.32*	0.40	
Intermediate versus high teamwork	-1.52*	0.34	-0.20	0.35	
Lowversus versus high stress-handling	-4.39*	0.34	-2.75*	0.35	
Intermediate versus high stress-handling	-1.41*	0.35	-0.79*	0.35	
Low versus high self-development	-4.11*	0.35	-2.20*	0.39	
Intermediate versus high self-development	-1.67*	0.34	-0.91*	0.34	
Stressful life events					
High versus low stressful life events	-1.36*	0.36	-2.01*	0.32	
Intermediate versus low stressful life events	-0.97*	0.36	-1.14*	0.32	
Life style					
Lack of moderate physical activity	0.49	0.32	n.s	0.31	
Lack of vigorous physical activity	-0.71*	0.35	-0.71*		
Current smoker	-0.68	0.44	n.s.		
Problematic alcohol use	-0.52	0.74	n.s.		
Physical examination					
Obesity (BMI \geq 30) versus normal (BMI $<$ 25)	-2.02*	0.68	-1.21*	0.59	
Overweight (BMI 25–30) versus normal (BMI < 25)	-0.49	0.32	-0.32	0.28	
VO_2 max (ml $^{-1}$ kg $^{-1}$ min)	0.03	0.02	n.s.		
Biceps strength (kg)	0.03	0.01	n.s.		

n.s not significant, P > 0.05

Work ability in this study population was influenced by sex, age, psychosocial factors at work, stressful life events, and life style factors. These factors together explained 29% of the total variance in work ability in this study population. Male sex increased work ability with two points, which means 4% of the maximum score. An increase in age of 40 years decreases the WAI score with four points, which is 7.3% of the maximum score, which indicates a rather modest influence of age on work ability. Psychosocial factors each had an effect on WAI comparable to sex, whereas the combined effect of the psychosocial factors is approximately 1.5-fold the effect of 40 years of aging. Lack of vigorous physical activity decreases the WAI score with only 0.7 points, which is no more than 1.5% of the maximum score. Obesity (5% of the population) compared to normal weight decreases the WAI score with 1.2 points, which is 2.4% of the maximum score.

Each psychosocial factor at work was negatively associated with work ability. Univariate results showed comparable strength in associations, while the multivariate model showed lower regression coefficients, especially for teamwork. It seems that the association between teamwork and

work ability was more influenced by other determinants included in the multivariate model, than the associations between work ability and stress handling and self-development.

In previous research, inconsistent results were found regarding the influence of psychosocial factors at work on work ability. For example, in the metal industry an increase in teamwork and increase in opportunities for development was not predictive of an increase in work ability during a 2-year follow-up (Tuomi et al. 2004). Negative associations between mental stress and work ability have been found among office workers ($\beta = -0.17$), but this association was minimized when including age in the regression model (Sjögren-Rönkä, 2002). Among bus drivers, significant associations were observed for high control by superiors and lack of responsibility at work with lower WAI scores (Kloimüller et al. 2000).

The negative association of stressful life events with work ability in the current study is in agreement with earlier findings by Pohjonen (2001b), who found an increased risk for poor work ability [OR = 3.62 (2.2-5.9)] for a hard life situation outside of work.



Table 4 Results on backward regression analysis per age-group: effects of psychosocial factors at work, stressful life events, lifestyle and physical condition on work ability among workers in commercial services (n = 1141)

	Work ability Multivariate model						
	Age ≤ 32 year $(n = 335)$		Age 32–45 year (n = 366)		Age > 45 year $(n = 200)$		
	β	SE	$\overline{\beta}$	SE	$\overline{\beta}$	SE	
Individual characteristics							
Male	1.43*	0.42	1.37*	0.49	3.19*	0.83	
Psychosocial factors at work							
Low versus high teamwork	-0.44	0.61	-1.40*	0.63	-1.07	0.98	
ntermediate versus high teamwork	-0.49	0.50	-0.39	0.60	-0.58	0.89	
Low versus high stress-handling	-2.85*	0.55	-3.22*	0.63	-2.44*	0.95	
Intermediate versus high stress-handling	-0.96	0.52	-1.08	0.61	-0.83	0.86	
Low versus high self-development	-2.59*	0.64	-1.64*	0.59	-3.57*	1.01	
Intermediate versus high self-development	-1.27*	0.51	-0.92	0.57	-1.63	0.84	
Stressful life events							
High versus low stressful life events	-1.25*	0.49	-1.67*	0.51	-2.60*	0.84	
Intermediate versus low stressful life events	-0.64	0.53	-1.78*	0.52	-0.34	0.72	
Life style							
Lack of moderate physical activity	-0.28	0.47	0.02	0.51	1.45*	0.70	
Lack of vigorous physical activity	-0.58	0.49	-0.56	0.53	-1.62*	0.79	
Problematic alcohol use	1.70	0.93	-0.85	1.19	-2.62*	1.33	

P > 0.05

The results showed that a lack of vigorous physical activity was associated with decreased work ability, whereas associations between work ability and biceps strength and maximum oxygen uptake were not found in the multivariate model. The lack of significant results for maximum oxygen uptake and biceps strength is in line with findings of Eskelinen et al. (1991), Nygard et al. (1991), and Pohjonen (2001a). It may be hypothesized that in mentally demanding jobs a good physical condition is not required to meet the work demands and, thus, will have no influence on work ability.

Stratification by age showed the importance of lifestyle in the oldest age group, but not among younger workers. This effect may be explained by the fact that health problems due to an unhealthy lifestyle, most notably diabetes mellitus and cardiovascular disease, occur primarily at older age. In the total study population, obesity was significantly associated with lower work ability, whereas no significant associations were found in the stratified analyses. This is partly due to lack of statistical power in these strata with smaller numbers of workers, since the magnitude of the regression coefficients were comparable but the standard errors increased substantially.

The Pearson correlation coefficient of mental and physical health was -0.20, which was in line with results

of van Duijn et al. (2004). In a univariate analysis both mental health and physical health were associated with work ability. However, determinants of work ability were similar to determinants of mental health. This finding can be explained by the fact that the work setting of the white-collar workers in the current study is characterized by high mental demands. An exception to the similarity in factors influencing both mental health and work ability was, smoking. Smoking was related to mental health, but not to work ability.

The results of the current study outline the importance of work-related factors in white-collar workers, with regard to work ability. The combined impact of psychosocial factors is much stronger than is for individual factors, and is amenable to change, in contrast to individual factors as age, and sex.

In conclusion, among white-collar workers in commercial services industry psychosocial factors at work, stressful life events, lack of vigorous physical activity, and obesity were significant with regard to work ability. The strong associations between psychosocial factors at work and mental health and work ability suggest that in this study population health promotion should address working conditions rather than individual life style factors, although the importance of life style factors seems to increase with aging of the worker.



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