



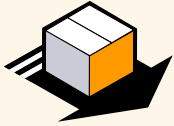
fulfilment by amazon

+ Multi-Channel Fulfilment (MCF)

Rate Card
Europe Fees
Effective as of 15th May 2024

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FBA Fulfilment Fees

Sold on Amazon

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Calculating your FBA fees

Simply add together your fulfilment and storage fees and any optional services you require to calculate your total FBA Fee. Calculate your fulfilment fee by identifying the destination country, ship speed, and size band of your units shipped.



1. Fulfilment Fee

A flat fee per unit, based on both dimensions and unit weight (unit weight or dimensional weight).

Envelopes and special oversize products will be charged as per the actual unit weight of the product whereas small and standard parcels, small oversize, standard oversize and large oversize products will be charged as per the greater of the unit weight or the dimensional weight. The dimensional weight in kilograms is calculated as (length x width x height cm³) divided by 5000.

See [pages 5-9](#) to find out more

2. Storage Fee

Charged per cubic metre per month or cubic foot per month.

Monthly storage fees - Storage fees are charged for all items stored in an Amazon fulfilment centre based on fulfilment centre location, calendar month, and your daily average volume of inventory.

Aged Inventory Surcharge - Applies to inventory stored for: More than 271 days.

Storage utilisation surcharge - Applies for professional sellers with a storage utilisation ratio above 26 weeks and for products outside of clothing, eyewear, shoes and bags. The ratio is calculated as the average daily inventory volume stored divided by the average daily shipped volume over the past 13 weeks.

See [pages 11-14](#) to find out more

3. Optional Services Fee

Includes local returns, crossborder returns (see zone 1 and zone 2 definitions), disposal, labelling, bagging, bubble wrap, taping, and opaque bagging. Services are charged per unit.

See [pages 15-17](#) to find out more

4. Referral Fee

Amazon charges a referral fee for each item sold. The amount depends on the product category. Most referral fees are between 8% and 15%.

We calculate the Referral fees based on the Offer Price that you provide.

See [pages 19-20](#) to find out more

Use our revenue calculator

The Revenue Calculator is a preview tool that allows you to compare revenue estimates for products based on the fulfillment channel used. Easily see which fees apply to each fulfillment option and enter sales volume estimates to calculate total proceeds, as well as per-unit sold estimates.

[Link to fee calculator](#)



Low-Price Fulfilment by Amazon Local and Pan-European

Effective 26th September 2023

Low-Price FBA Rates is an Amazon Fulfilment solution for your fast-moving, small, light-weight products priced £10 (UK), €11 (DE), €12 (NL, FR, IT, ES), 140 SEK (SE), 55 PLN (PL) or less (including VAT). This Programme offers lower fulfilment fees versus standard FBA fulfilment fees on comparable products when shipped locally.

With Pan-European FBA, Selling Partners choose where to store their products for Amazon to distribute them according to expected customer demand, at no additional cost. In the countries enabled for placement, Selling Partners will benefit from local FBA fulfilment fees and faster delivery promise. Amazon supports Selling partners by providing resources and solutions that can help with VAT compliance. For more information, [see here](#).

		Fulfilment fee (per unit, sold on Amazon) ¹									
		Local and Pan-European FBA ²									
Size (cm)	Weight ³	UK (€)	CEP (DE/PL/CZ) (€)	DE Only ² (€)	FR (€)	ES (€)	IT (€)	NL (€)	SE (SEK)	PL (PLN)	BE ⁴ (€)
Small envelope: ≤ 20 x 15 x 1	≤ 80 g	1.34	1.45	1.71	2.09	1.94	2.47	1.57	27.60	3.89	1.56
	≤ 60 g	1.52	1.64	1.90	2.19	2.25	2.60	1.74	28.42	3.94	1.73
Standard envelope: ≤ 33 x 23 x 2.5	≤ 210 g	1.69	1.78	2.04	2.73	2.59	2.73	1.94	29.76	4.08	1.93
	≤ 460 g	1.83	1.94	2.20	3.21	2.83	2.96	2.08	34.65	4.34	2.07
Large envelope: ≤ 33 x 23 x 4	≤ 960 g	2.36	2.29	2.55	3.84	2.98	3.26	2.54	36.11	4.78	2.57
Extra-large envelope: ≤ 33 x 23 x 6	≤ 960 g	2.59	2.67	2.93	4.18	3.21	3.49	2.87	39.80	4.84	2.85
Small parcel: ≤ 35 x 25 x 12	≤ 150 g	2.61	2.67	2.93	4.18	3.21	3.49	2.88	41.23	4.84	2.64
	≤ 400 g	2.64	2.87	3.13	4.57	3.44	3.80	2.92	43.31	4.91	2.96

¹ The Returns Processing Fee is equal to 50% of the total fulfilment fee for a given product in the Clothing, Eyewear, Shoes and Handbags categories.

² In addition to Low-Inventory Cost Coverage Fee (Pan-EU only)

³ Shipping weight is calculated based on the item's unit weight. [Learn how to determine your product's shipping weight.](#)

⁴ The fees will differ if you have FBA inventory in Germany and do not participate in the Central Europe Programme by allowing Amazon to store your German FBA inventory in Poland and the Czech Republic. You are charged an additional €0.26, €0.26 or €0.27 (inclusive of the Digital Sales Tax for France), SEK 2.50, or PLN 1.15 of fulfilment fee per FBA unit shipped from German fulfilment centres for both standard FBA and Low-Price FBA Rates. Units sold in Germany from Poland are charged the German domestic fee



Low-Price Fulfilment by Amazon European Fulfilment Network

Effective 26th September 2023

Low-Price FBA Rates is an Amazon Fulfilment solution for your fast-moving, small, light-weight products priced £10 (UK), €11 (DE), €12 (NL, FR, IT, ES), 140 SEK (SE), 55 PLN (PL) or less (including VAT). This Programme offers lower fulfilment fees versus standard FBA fulfilment fees on comparable products when shipped locally.

With European Fulfilment Network (EFN), you can reach customers in all 7 EU marketplaces with local product listings. Sellers send their inventory to one local fulfilment centre and deliver to other EU marketplaces with cross-border fees and deliver domestically with local fulfilment fees. For more information, [see here](#).

		Fulfilment fee (per unit, sold on Amazon)						
		European Fulfilment Network ^{1,2}						
Size (cm)	Weight ³	CEP (DE/PL/CZ)/IT/ES (€)	DE only ² (€)	FR (€)	NL (€)	SE (SEK)	PL (PLN)	BE ⁴ (€)
Small envelope: ≤ 20 x 15 x 1	≤ 80 g	4.91	5.17	5.06	4.73	47.08	20.25	4.73
	≤ 60 g	5.06	5.32	5.22	4.88	49.59	21.12	4.88
Standard envelope: ≤ 33 x 23 x 2.5	≤ 210 g	5.41	5.67	5.57	5.21	52.91	22.61	5.21
	≤ 460 g	5.44	5.70	5.61	5.25	53.22	22.95	5.25
Large envelope: ≤ 33 x 23 x 4	≤ 960 g	5.99	6.25	6.17	5.60	57.38	24.57	5.60
Extra-large envelope: ≤ 33 x 23 x 6	≤ 960 g	6.61	6.87	6.81	6.18	62.10	29.68	6.18
Small parcel: ≤ 35 x 25 x 12	≤ 150 g	6.61	6.87	6.81	6.18	62.34	29.68	6.18
	≤ 400 g	7.05	7.31	7.26	6.76	67.95	32.33	6.76

¹ The fees will differ if you have FBA inventory in Germany and do not participate in the Central Europe Programme by allowing Amazon to store your German FBA inventory in Poland and the Czech Republic. You are charged an additional €0.26, €0.26 or €0.27 (inclusive of the Digital Sales Tax for France), SEK 2.50, or PLN 1.15 of fulfilment fee per FBA unit shipped from German fulfilment centres for both standard FBA and Low-Price FBA Rates. Units sold in Germany from Poland are charged the German domestic fee

² The Returns Processing Fee is equal to 50% of the total fulfilment fee for a given product in the Clothing, Eyewear, Shoes and Handbags categories.

³ Shipping weight is calculated based on the item's unit weight. [Learn how to determine your product's shipping weight.](#)

⁴ Low-price Fulfilment by Amazon fulfilment fees will be available in Belgium from September 1, 2024.

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See our FAQs



Standard Fulfilment by Amazon Domestic FBA, MCI, Pan-European

Effective 5th February 2024

Fulfilment fees are applied based on the store where the item is sold. For the Pan-European FBA programme, we currently apply a per-unit surcharge to all oversize items fulfilled in France, Italy and Spain. Starting July 1, 2024, we'll no longer apply this surcharge to oversize products where the country of inbound is the same as the country of sale. The Pan-EU fulfilment fee surcharge for oversize products will apply to our stores in Germany, France, Italy and Spain. Applicable for products above £10 (UK), €11 (DE), €12 (FR/IT/ES/NL), SEK 140 (SE), and PLN 55 (PL). Additional oversize surcharges apply. See [page 7](#). For more information, [see here](#).

Fulfilment fee (per unit, sold on Amazon)											
Local and Pan-European FBA ^{1,2,3,4}											
Size (cm)	Weight	UK (£)	CEP (DE/PL/CZ) (€)	DE Only ² (€)	FR (€)	IT (€)	ES (€)	NL (€)	SE (SEK)	PL (PLN)	BE (€)
Small envelope: ≤ 20 x 15 x 1	≤ 80 g	1.71	1.90	2.16	2.70	3.11	2.53	1.91	30.04	4.75	1.90
	≤ 60 g	1.89	2.09	2.35	2.80	3.24	2.84	2.08	30.86	4.80	2.07
Standard envelope: ≤ 33 x 23 x 2.5	≤ 210 g	2.07	2.23	2.49	3.34	3.37	3.18	2.28	32.20	4.94	2.27
	≤ 460 g	2.20	2.39	2.65	3.82	3.60	3.42	2.42	37.09	5.20	2.41
	≤ 960 g	2.73	2.74	3.00	4.45	3.90	3.57	2.88	38.55	5.64	2.91
Large envelope: ≤ 33 x 23 x 4	≤ 960 g	2.73	2.74	3.00	4.45	3.90	3.57	2.88	38.55	5.64	2.91
Extra-large envelope: ≤ 33 x 23 x 6	≤ 960 g	2.95	3.12	3.38	4.79	4.13	3.80	3.21	42.24	5.70	3.19
Small parcel: ≤ 35 x 25 x 12, unit weight or dimensional weight ≤ 3.90 Kg.	≤ 150 g	2.99	3.12	3.38	4.79	4.13	3.80	3.22	43.67	5.70	2.98
	≤ 400 g	3.01	3.32	3.58	5.18	4.44	4.03	3.26	45.75	5.77	3.30
	≤ 900 g	3.05	3.70	3.96	5.92	4.97	4.26	3.83	46.38	6.55	3.84
	≤ 1.4 kg	3.23	4.37	4.63	6.16	5.59	4.75	4.50	47.77	6.81	4.51
	≤ 1.9 kg	3.58	4.76	5.02	6.24	5.84	4.82	4.82	49.37	6.82	4.83
	≤ 3.9 kg	5.62	5.97	6.23	9.55	7.70	6.27	6.25	58.79	6.86	6.26
Standard parcel: ≤ 45 x 34 x 26, unit weight or dimensional weight ≤ 11.90Kg	≤ 150 g	3.00	3.22	3.48	4.84	4.50	3.82	3.28	47.09	5.79	3.21
	≤ 400 g	3.16	3.63	3.89	5.50	5.08	4.39	3.60	49.95	5.83	3.60
	≤ 900 g	3.37	4.11	4.37	6.40	5.78	4.73	4.13	50.07	6.61	4.14
	≤ 1.4 kg	3.60	4.84	5.10	6.77	6.52	5.44	4.93	52.34	6.88	4.94
	≤ 1.9 kg	3.90	5.32	5.58	6.97	6.78	5.54	5.40	55.24	6.89	5.41
	≤ 2.9 kg	5.65	5.98	6.24	9.55	7.72	6.29	6.26	58.94	6.95	6.27
	≤ 3.9 kg	5.96	6.55	6.81	9.74	8.01	7.70	6.29	59.11	7.00	6.30
	≤ 5.9 kg	6.13	6.89	7.15	10.22	9.14	7.95	6.53	63.44	7.08	6.54
	≤ 8.9 kg	6.99	7.44	7.70	11.12	10.13	7.97	6.89	65.18	7.46	6.90
	≤ 11.9 kg	7.39	7.73	7.99	11.65	10.87	7.98	7.34	85.31	9.21	7.36
Small oversize ¹ : ≤ 61 x 46 x 46, unit weight < 1.76 and dimensional weight < 25.82 Kg	≤ 760 g	5.32	6.39	6.65	9.36	9.24	7.32	7.22	82.32	8.05	6.63
	≤ 1.26 kg	6.17	6.41	6.67	9.75	9.72	8.03	7.23	84.40	8.29	6.78
	≤ 1.76 kg	6.36	6.43	6.69	10.39	9.86	8.13	7.23	85.26	8.40	6.80
	> 1.76 kg	+ €0.01 / €0.01 / SEK 0.1 / PLN 0.05 per inc. kg									
Standard oversize ¹ : ≤ 120 x 60 x 60, unit weight < 29.76 Kg and dimensional weight < 86.4 Kg'	≤ 760 g	6.32	6.46	6.72	9.37	9.79	7.37	7.22	83.09	8.05	6.69
	≤ 1.76 kg	6.67	6.77	7.03	10.57	9.94	8.16	7.53	86.73	8.40	6.98
	≤ 2.76 kg	6.82	7.59	7.85	11.10	9.96	8.95	8.38	101.26	9.81	8.03
	≤ 3.76 kg	6.86	7.65	7.91	11.56	10.64	9.02	8.45	102.09	9.89	8.10
	≤ 4.76 kg	6.89	7.68	7.94	11.64	10.68	9.31	8.49	102.09	9.89	8.12
	≤ 9.76 kg	8.24	8.07	8.33	12.54	12.11	13.62	8.75	106.71	10.48	8.54
	≤ 14.76 kg	8.82	8.79	9.05	13.46	13.45	14.71	9.57	117.29	11.36	9.30
	≤ 19.76 kg	9.24	9.34	9.60	14.14	13.87	15.95	10.22	124.72	12.08	9.56
	≤ 24.76 kg	10.24	10.58	10.84	14.14	14.76	15.96	10.69	139.86	13.68	9.64
	≤ 29.76 kg	10.25	10.59	10.85	15.75	15.50	17.72	10.71	139.92	13.68	9.66
> 29.76 kg	+ €0.01 / €0.01 / SEK 0.1 / PLN 0.05 per inc. kg										
Large oversize ¹ : > 120 x 60 x 60, unit weight < 31.5 Kg and dimensional weight > 108 Kg	≤ 4.76 kg	11.45	9.26	9.52	16.91	10.84	11.19	9.96	118.02	10.74	9.50
	≤ 9.76 kg	12.52	10.66	10.92	20.60	12.33	15.01	11.38	136.14	12.39	10.96
	≤ 14.76 kg	13.22	11.00	11.26	21.69	13.57	16.21	11.82	145.63	13.25	11.64
	≤ 19.76 kg	13.86	11.63	11.89	22.76	14.01	17.36	12.49	153.90	14.00	12.30
	≤ 24.76 kg	15.08	12.86	13.12	24.88	15.71	18.82	13.83	170.43	15.51	13.61
	≤ 31.5 kg	15.12	12.90	13.16	25.45	15.80	21.57	13.86	170.79	15.54	13.64
> 31.5 kg	+ €0.01 / €0.01 / SEK 0.1 / PLN 0.05 per inc. kg										
Special oversize ¹ : Longest side > 175 or girth > 360	< 20 kg	15.43		19.98	23.95	17.41	17.75				
	< 30 kg	18.48		27.16	30.88	20.16	24.33				
	< 40 kg	19.16		28.46	31.76	20.91	25.23				
	< 50 kg	42.98		59.97	54.04	27.93	39.32				
	< 60 kg	44.25		61.17	55.63	28.48	40.08				
	≥ 60 kg	+ 0.39/kg		+ 0.38/kg	+ 0.42/kg	+ 0.60/kg	+ 0.51/kg				

1 The fees will differ if you have FBA inventory in Germany and do not participate in the Central Europe Programme by allowing Amazon to store your German FBA inventory in Poland and the Czech Republic. You are charged an additional €0.26, €0.26 or €0.27 (inclusive of the Digital Sales Tax for France), SEK 2.50, or PLN 1.15 of fulfilment fee per FBA unit shipped from German fulfilment centres for both standard FBA and Low-Price FBA Rates. Units sold in Germany from Poland are charged the German domestic fee
2 For Fulfilment by Amazon products that are classified as heavy non-sort and special oversize, the minimum referral fee continues to be £25 or €25. Products are considered heavy non-sort if the weight is greater than 23 kg and it is not special oversize.
3 An additional per-unit fee of £0.10, €0.10, SEK 1.00 and PLN 0.40 for products that contain or are sold with lithium batteries and for dangerous goods (also known as hazmat) is applied to cover the additional costs associated with processing these products.
4 See [page 7](#) for low-inventory Cost Coverage Fee, [page 10](#) for additional Storage Fees and [page 14](#) for Other Optional Fees



Standard Fulfilment by Amazon Pan-EU oversize surcharge

Effective 1st of July 2024

Fees for oversize products is based on the greater of the unit or dimensional weight. We will calculate the historical inbound-sales quantity metric at the seller-FNSKU and the Pan-EU store level, as the difference in the historical inbound receive quantity and the historical sales quantity for a given seller-FNSKU. The surcharge will only apply if both the short-term (last 30 days) and long-term (last 150 days) historical inbound sales quantity is less than zero in the country of sale. Effective July 1, 2024, we will update the eligibility for the Pan-European FBA (Pan-EU) surcharge for oversize products. The surcharge will no longer apply to your Pan-EU sales in the France, Italy, and Spain stores if you inbound inventory in that store. For more information [see here](#).

		2024 Pan-EU oversize surcharge ¹							
		Before July 1, 2024				After July 1, 2024			
		Pan-EU oversize surcharge (per-unit, applied on top of Pan-EU fulfilment fee) for all oversize units				Pan-EU oversize surcharge (per unit, applied on top of Pan-EU fulfilment fee) only if historical Inbound-sales quantity < 0			
Size (cm)	Weight	DE (€)	FR (€)	IT (€)	ES (€)	DE (€)	FR (€)	IT (€)	ES (€)
Small oversize: ≤ 61 x 46 x 46	≤ 760 g		2.15	2.09	2.09	1.42	1.63	0.77	1.34
	≤ 1.26 kg		2.15	2.09	2.09	1.43	1.76	1.07	1.67
	≤ 1.76 kg		2.15	2.09	2.09	1.44	2.01	1.12	1.68
	> 1.76 kg		2.15	2.09	2.09	1.67	2.02	1.13	2.16
Standard oversize: ≤ 120 x 60 x 60	≤ 760 g		2.15	2.09	2.09	1.47	1.65	1.27	2.64
	≤ 1.76 kg		2.15	2.09	2.09	1.50	2.86	1.45	3.04
	≤ 2.76 kg		2.15	2.09	2.09	1.89	2.88	1.47	3.06
	≤ 3.76 kg		2.15	2.09	2.09	1.91	2.89	1.49	3.09
	≤ 4.76 kg		2.15	2.09	2.09	1.93	2.91	1.51	3.41
	≤ 9.76 kg		2.15	2.09	2.09	1.97	2.96	3.40	4.89
	≤ 14.76 kg		2.15	2.09	2.09	3.14	3.89	4.99	6.15
	≤ 19.76 kg		2.15	2.09	2.09	4.06	3.93	7.01	7.01
	≤ 24.76 kg		2.15	2.09	2.09	4.11	3.98	7.05	7.05
	≤ 29.76 kg		2.15	2.09	2.09	4.16	5.98	7.10	7.10
	> 29.76 kg		2.15	2.09	2.09	7.90	6.03	7.15	7.15
Large oversize: > 120 x 60 x 60	≤ 4.76 kg		2.15	2.09	2.09	1.95	2.93	2.96	2.96
	≤ 9.76 kg		2.15	2.09	2.09	1.99	2.98	5.90	5.90
	≤ 14.76 kg		2.15	2.09	2.09	3.16	3.90	6.25	6.25
	≤ 19.76 kg		2.15	2.09	2.09	4.08	3.95	7.02	7.02
	≤ 24.76 kg		2.15	2.09	2.09	4.13	4.00	7.07	7.07
	≤ 31.5 kg		2.15	2.09	2.09	4.18	6.00	7.15	7.15
	> 31.5 kg		2.15	2.09	2.09	8.18	6.04	7.16	7.16

¹ For Sweden, there will be a flat SEK 20 surcharge for all items



Standard Fulfilment by Amazon Pan-EU Low-Inventory Cost Coverage Fee

Effective 1st of April 2024

A low-inventory cost coverage fee (Pan-EU) will apply to standard-size products fulfilled through the Pan-European FBA (Pan-EU) programme when inventory units are less than 28 days relative to shipped units across Germany, France, Italy and Spain. This will only apply if a product's historical inventory levels relative to historical demand (known as historical days of supply) is below 28 days. We will only charge the low-inventory cost coverage fee (Pan-EU) when both the long-term historical days of supply (last 90 days) and short-term historical days of supply (last 30 days) are below 28 days (4 weeks), otherwise sellers will not incur the fee. For more information [see here](#).

		Low-Inventory Cost Coverage Fee (Pan-EU) ¹					
		Additional to FBA Fee (if applicable) (€)					
		DE/IT/ES (days of supply)			FR (days of supply)		
Size (cm)	Weight	0 ≤ days < 14	14 ≤ days < 21	21 ≤ days < 28	0 ≤ days < 14	14 ≤ days < 21	21 ≤ days < 28
Small envelope: ≤ 20 x 15 x 1	≤ 80 g	0.21	0.11	0.06	0.22	0.12	0.06
Standard envelope: ≤ 33 x 23 x 2.5	≤ 460 g	0.32	0.15	0.07	0.33	0.15	0.07
Large/Extra-large envelope/Small parcel: ≤ 35 x 25 x 12, unit weight or dimensional weight ≤ 3.90 kg	≤ 3.9 kg	0.36	0.16	0.07	0.38	0.16	0.08
Standard parcel: ≤ 45 x 34 x 26, unit weight or dimensional weight ≤ 11.90 kg	≤ 11.9 kg	0.52	0.21	0.08	0.54	0.21	0.09
Oversize/Heavy bulky: > 45 x 34 x 26, unit weight or dimensional weight > 11.90 kg	> 11.9 kg						

¹ Does not apply to Netherlands, Poland, Sweden, and Belgium. We will calculate the historical days of supply metric at the seller-FNSKU level based on average daily inventory units on hand divided by average daily shipped units across Pan-EU stores, over both the long term (last 90 days) and short term (last 30 days).



Standard Fulfilment by Amazon European Fulfilment Network

Reduced fee extended into 2024

The European Fulfilment Network allows FBA sellers with an EU account to store their inventory in local fulfilment centers and fulfill orders from other EU stores, maximizing inventory control and flexibility. Remote Fulfilment with FBA, previously known as the European Fulfilment Network between the UK and EU, helps you to sell across the border without needing to send inventory to your destination store or get a Value Added Tax (VAT) number. For more information, [see here](#).

		Fulfilment fee (per unit, sold on Amazon) ¹										
		European Fulfilment Network ^{2,3,4}						Remote Fulfilment between UK and EU ^{2,3,4}				
Size (cm)	Weight	CEP (DE/PL/CZ/IT/ES) (€)	DE only ² (€)	FR (€)	NL/BE (€)	SE (SEK)	PL (PLN)	UK to DE/IT/ES (€)	UK to FR (€)	UK to NL/BE (€)	UK to SE (SEK)	DE/FR/IT/ES to UK (€)
Small envelope: ≤ 20 x 15 x 1	≤ 80 g	4.91	5.17	5.06	4.73	47.08	20.25	4.05	4.17	4.73	47.08	3.28
	≤ 60 g	5.06	5.32	5.22	4.88	49.59	21.12	4.18	4.30	4.88	49.59	3.37
Standard envelope: ≤ 33 x 23 x 2.5	≤ 210 g	5.41	5.67	5.57	5.21	52.91	22.61	4.46	4.60	5.21	52.91	3.47
	≤ 460 g	5.44	5.70	5.61	5.25	53.22	22.95	4.49	4.62	5.25	53.22	3.56
Large envelope: ≤ 33 x 23 x 4	≤ 960 g	5.99	6.25	6.17	5.60	57.38	24.57	4.94	5.09	5.60	57.38	3.73
Extra-large envelope: ≤ 33 x 23 x 6	≤ 960 g	6.61	6.87	6.81	6.18	62.10	29.68	5.45	5.62	6.18	62.10	3.80
Small parcel: ≤ 35 x 25 x 12, unit weight or dimensional weight ≤ 3.90 Kg	≤ 150 g	6.61	6.87	6.81	6.18	62.34	29.68	5.45	5.62	6.18	62.34	3.88
	≤ 400 g	7.05	7.31	7.26	6.76	67.95	32.33	5.82	5.99	6.76	67.95	3.97
	≤ 900 g	8.45	8.71	8.70	8.10	81.39	38.43	6.97	7.18	8.10	81.39	4.13
	≤ 1.4 kg	9.28	9.54	9.56	8.90	89.49	42.11	7.66	7.89	8.90	89.49	4.35
	≤ 1.9 kg	10.58	10.84	10.90	10.14	101.90	47.74	8.73	8.99	10.14	101.90	4.77
Standard parcel: ≤ 45 x 34 x 26, unit weight or dimensional weight ≤ 11.90Kg	≤ 3.9 kg	13.42	13.68	13.82	12.87	129.32	60.18	11.07	11.40	12.87	129.32	4.87
	≤ 150 g	6.63	6.89	6.83	6.31	62.79	29.85	5.47	5.64	6.31	62.79	4.24
	≤ 400 g	7.73	7.99	7.96	7.41	74.45	33.08	6.38	6.57	7.41	74.45	4.45
	≤ 900 g	9.19	9.45	9.47	8.81	88.56	38.98	7.58	7.81	8.81	88.56	4.64
	≤ 1.4 kg	10.43	10.69	10.74	10.00	100.50	42.80	8.60	8.86	10.00	100.50	4.71
	≤ 1.9 kg	11.97	12.23	12.33	11.48	115.35	49.14	9.88	10.17	11.48	115.35	5.13
	≤ 2.9 kg	13.42	13.68	13.82	12.87	129.32	60.43	11.07	11.40	12.87	129.32	6.20
	≤ 3.9 kg	15.80	16.06	16.27	15.15	152.29	64.60	13.04	13.43	15.15	152.29	7.82
Small oversize: ≤ 61 x 46 x 46, unit weight < 1.76 and dimensional weight < 25.82 Kg	≤ 5.9 kg	16.67	16.93	17.17	15.98	160.60	67.88	13.75	14.17	15.98	160.60	8.62
	≤ 8.9 kg	18.06	18.32	18.60	17.32	174.03	73.47	14.90	15.35	17.32	174.03	8.78
	≤ 11.9 kg	21.24	21.50	21.88	20.36	204.58	88.03	17.52	18.05	20.36	204.58	9.24
	≤ 760 g	13.92	14.18	14.33	13.47	139.29	61.72	11.48	11.82	13.47	139.29	10.86
	≤ 1.26 kg	14.38	14.64	14.81	13.92	144.83	64.23	11.87	12.22	13.92	144.83	11.23
≤ 1.76 kg	14.49	14.75	14.92	14.03	145.92	64.72	11.95	12.31	14.03	145.92	11.32	
> 1.76 kg	+ €0.01 / SEK 0.1 / PLN 0.05 per inc. kg						+ €0.01 / €0.01 per inc. kg					
Standard oversize: ≤ 120 x 60 x 60, unit weight < 29.76 Kg and dimensional weight < 86.4 Kg	≤ 760 g	17.42	17.68	17.94	16.87	167.89	74.72	14.37	14.80	16.87	167.89	10.04
	≤ 1.76 kg	17.93	18.19	18.47	17.36	172.80	76.91	14.79	15.24	17.36	172.80	10.46
	≤ 2.76 kg	19.14	19.40	19.71	18.52	184.35	82.05	15.79	16.26	18.52	184.35	11.00
	≤ 3.76 kg	19.24	19.50	19.82	18.62	185.39	82.51	15.87	16.35	18.62	185.39	11.08
	≤ 4.76 kg	19.39	19.65	19.97	18.77	186.81	83.14	15.99	16.47	18.77	186.81	11.21
	≤ 9.76 kg	22.13	22.39	22.80	21.42	213.26	94.91	18.26	18.81	21.42	213.26	13.35
	≤ 14.76 kg	23.25	23.51	23.95	22.52	224.14	99.76	19.18	19.76	22.52	224.14	14.26
	≤ 19.76 kg	25.31	25.57	26.07	24.50	243.91	108.55	20.88	21.51	24.50	243.91	15.88
	≤ 24.76 kg	27.14	27.40	27.96	26.27	261.48	116.37	22.39	23.07	26.27	261.48	17.31
	≤ 29.76 kg	27.54	27.80	28.37	26.66	265.36	118.10	22.72	23.40	26.66	265.36	17.64
> 29.76 kg	+ €0.01 / €0.01 / SEK 0.1 / PLN 0.05 per inc. kg						+ €0.01 / €0.01 per inc. kg					
Large oversize: >120 x 60 x 60, unit weight < 31.5 Kg and dimensional weight > 108 Kg	≤ 4.76 kg	25.94	26.20	26.72	25.10	254.05	112.23	21.40	22.04	25.10	254.05	10.14
	≤ 9.76 kg	31.05	31.31	31.99	30.06	303.43	134.21	25.62	26.39	30.06	303.43	14.18
	≤ 14.76 kg	33.01	33.27	34.00	31.95	322.21	142.57	27.23	28.05	31.95	322.21	15.73
	≤ 19.76 kg	36.40	36.66	37.49	35.24	354.92	157.13	30.03	30.93	35.24	354.92	18.41
	≤ 24.76 kg	39.50	39.76	40.68	38.24	384.77	170.41	32.59	33.56	38.24	384.77	20.85
	≤ 31.5 kg	39.50	39.76	40.68	38.24	384.77	170.41	32.59	33.56	38.24	384.77	20.85
> 31.5 kg	+ €0.01 / €0.01 / SEK 0.1 / PLN 0.05 per inc. kg						+ €0.01 / €0.01 per inc. kg					

1 The Returns Processing Fee is equal to 50% of the total fulfilment fee for a given product in the Clothing, Eyewear, Shoes and Handbags categories.
 2 We may review European Fulfilment Network fees and make adjustments with a 30-day notice when the foreign exchange rate change between the British pound and the euro exceeds 5% on a monthly, quarterly or yearly basis.
 3 The fees will differ if you have FBA inventory in Germany and do not participate in the Central Europe Programme by allowing Amazon to store your German FBA inventory in Poland and the Czech Republic. You are charged an additional €0.26, €0.26 or €0.27 (inclusive of the Digital Sales Tax for France), SEK 2.50, or PLN 1.15 of fulfilment fee per FBA unit shipped from German fulfilment centres for both standard FBA and Low-Price FBA Rates. Units sold in Germany from Poland are charged the German domestic fee.
 4 An additional per-unit fee of €0.10, €0.10, SEK 1.00 and PLN 0.40 for products that contain or are sold with lithium batteries and for dangerous goods (also known as hazmat) is applied to cover the additional costs associated with processing these products.

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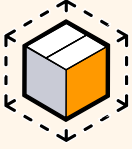
Standard Fulfilment by Amazon Ships in Product Packaging Discount

Effective 5th February 2024

Ships in Product Packaging is a programme in which products are shipped to the customer in their original packaging, without any additional packaging from Amazon. Products that are certified for this programme will automatically receive lowered Fulfilment by Amazon fulfilment fees on each certified unit shipped. For details on Ships in Product Packaging guidelines and how to enrol, go to our [programme page](#). The following discounts apply to 2024 Fulfilment by Amazon fulfilment fees for Ships in Product Packaging-certified units in the UK, France, Germany, Italy and Spain. For more information, [see here](#).

			Ships in Product Packaging discount (per unit) ¹					
	Size (cm)	Weight	UK (£)	DE (€)	FR (€)	IT (€)	ES (€)	
Low-price Fulfilment by Amazon rates	Small envelope: ≤ 20 x 15 x 1	≤ 80 g	0.01	0.01	0.01	0.02	0.02	
		≤ 60 g	0.01	0.01	0.01	0.02	0.02	
	Standard envelope: ≤ 33 x 23 x 2.5	≤ 210 g	0.01	0.02	0.02	0.03	0.02	
		≤ 460 g	0.01	0.02	0.02	0.03	0.03	
	Large envelope: ≤ 33 x 23 x 4	≤ 960 g	0.02	0.03	0.03	0.04	0.04	
	Extra-large envelope: ≤ 33 x 23 x 6	≤ 960 g	0.04	0.05	0.05	0.06	0.06	
	Small parcel: ≤ 35 x 25 x 12	≤ 150 g	0.06	0.07	0.07	0.08	0.08	
		≤ 400 g	0.06	0.07	0.08	0.08	0.08	
	Local fulfilment (domestic Fulfilment by Amazon, Multi-Country Inventory, Pan-EU) and cross-border fulfilment (European Fulfilment Network), excluding low-price Fulfilment by Amazon	Small envelope: ≤ 20 x 15 x 1	≤ 80 g	0.01	0.01	0.01	0.02	0.02
			≤ 60 g	0.01	0.01	0.01	0.02	0.02
Standard envelope: ≤ 33 x 23 x 2.5		≤ 210 g	0.01	0.02	0.02	0.03	0.02	
		≤ 460 g	0.01	0.02	0.02	0.03	0.03	
Large envelope: ≤ 33 x 23 x 4		≤ 960 g	0.02	0.03	0.03	0.04	0.04	
Extra-large envelope: ≤ 33 x 23 x 6		≤ 960 g	0.04	0.05	0.05	0.06	0.06	
		≤ 150 g	0.06	0.07	0.07	0.08	0.08	
Small parcel: ≤ 35 x 25 x 12		≤ 400 g	0.06	0.07	0.08	0.08	0.08	
		≤ 900 g	0.07	0.08	0.08	0.09	0.09	
		≤ 1.4 kg	0.07	0.08	0.08	0.09	0.10	
		≤ 1.9 kg	0.08	0.09	0.09	0.10	0.10	
		≤ 3.9 kg	0.09	0.10	0.10	0.12	0.11	
		≤ 150 g	0.08	0.09	0.10	0.12	0.11	
Standard parcel: ≤ 45 X 34 X 26		≤ 400 g	0.09	0.10	0.11	0.12	0.12	
		≤ 900 g	0.10	0.11	0.12	0.13	0.13	
		≤ 1.4 kg	0.11	0.13	0.14	0.15	0.15	
		≤ 1.9 kg	0.13	0.15	0.15	0.17	0.17	
		≤ 2.9 kg	0.15	0.18	0.18	0.20	0.20	
		≤ 3.9 kg	0.17	0.19	0.21	0.23	0.23	
		≤ 5.9 kg	0.18	0.21	0.23	0.25	0.25	
		≤ 8.9 kg	0.24	0.28	0.29	0.31	0.32	
		≤ 11.9 kg	0.27	0.31	0.33	0.35	0.35	
		≤ 760 g	0.27	0.30	0.27	0.30	0.28	
Small oversize: ≤ 61 x 46 x 46		≤ 1.26 kg	0.31	0.31	0.28	0.32	0.29	
		≤ 1.76 kg	0.33	0.31	0.28	0.36	0.32	
		> 1.76 kg	0.45	0.41	0.40	0.47	0.45	
		≤ 760 g	0.46	0.53	0.54	0.57	0.51	
Standard oversize: ≤ 120 x 60 x 60		≤ 1.76 kg	0.59	0.63	0.63	0.68	0.64	
		≤ 2.76 kg	0.61	0.55	0.51	0.67	0.59	
		≤ 3.76 kg	0.67	0.63	0.58	0.76	0.74	
		≤ 4.76 kg	0.74	0.67	0.64	0.77	0.71	
		≤ 9.76 kg	0.91	0.86	0.83	0.94	0.91	
		≤ 14.76 kg	1.52	1.55	1.55	1.64	1.64	
		≤ 19.76 kg	2.06	2.25	2.23	2.29	2.30	
		≤ 24.76 kg	2.41	2.55	2.75	2.91	2.74	
		≤ 29.76 kg	2.71	3.06	3.15	3.12	3.15	
		> 29.76 kg	2.96	3.36	3.40	2.96	3.23	
Large oversize: >120 x 60 x 60		≤ 4.76 kg	1.28	1.93	1.48	1.55	1.56	
		≤ 9.76 kg	1.68	2.09	2.16	2.19	2.31	
		≤ 14.76 kg	2.45	2.94	3.50	3.60	3.30	
	≤ 19.76 kg	3.32	3.79	3.98	3.89	3.71		
	≤ 24.76 kg	3.39	3.90	3.96	3.85	3.99		
	≤ 31.5 kg	3.02	3.71	4.01	4.37	3.96		
	> 31.5 kg	4.25	4.14	4.83	4.68	4.75		

¹ Does not apply to Netherlands, Poland, Sweden, and Belgium



Storage Fees

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Storage Fees

Monthly Storage Fees

Effective 1st of March 2024

Monthly storage fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume (measured in cubic feet for the United Kingdom and cubic metres for the other European stores). The measurement of any unit will be based on the unit's size when properly packaged and ready for shipping to customers in accordance with the FBA programme policies. Monthly storage fees consist of base monthly storage fee, which is determined by product size and time of year, and storage utilisation surcharge, which is in addition to the base monthly storage fee. For more information, [see here](#).

Monthly Storage Fees											
Before March 1, 2024											
Standard Size						Oversize					
Clothing, Eyewear, Shoes, Bags		Dangerous Goods - Hazmat		All Other Categories		Dangerous Goods - Hazmat		All Other Categories			
Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec
UK (£/ft ³ /month)	0.47	0.60	0.75	1.05	0.78	1.10	0.65	0.90	0.46	0.64	
DE/IT/ES/NL/PL/BE (€/m ³ /month)	18.36	23.11	30.00	41.00	30.60	42.37	25.00	35.00	18.00	25.00	
FR (€/m ³ /month)	18.91	23.81	30.90	42.23	31.52	43.65	25.75	35.05	18.54	25.75	
SE (SEK/m ³ /month)	193.05	242.90	315.00	431.00	321.31	444.95	263.00	368.00	189.00	263.00	
After March 1, 2024											
Standard Size						Oversize					
Clothing, Eyewear, Shoes, Bags		Dangerous Goods - Hazmat		All Other Categories		Dangerous Goods - Hazmat		All Other Categories			
Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec
UK (£/ft ³ /month)	0.52	0.66	0.75	1.05	0.78	1.21	0.65	0.90	0.51	0.70	
DE/IT/ES/NL/PL/BE (€/m ³ /month)	16.52	23.11	30.00	41.00	27.54	42.37	25.00	35.00	19.80	27.50	
FR (€/m ³ /month)	17.02	23.81	30.90	42.23	28.37	43.65	25.75	35.05	20.39	28.33	
SE (SEK/m ³ /month)	193.05	242.90	315.00	431.00	321.31	444.65	263.00	368.00	189.00	263.00	



Storage Fees Utilization Charge

Effective 1st June 2024

In addition to the base monthly storage fee, this surcharge is based on storage utilisation ratio, which is the ratio of your average daily inventory volume stored divided by the average daily shipped volume during the past 13 weeks. The storage utilisation ratio is calculated for each product size tier outside of clothing, eyewear, shoes and bags categories, which means you may have a storage utilisation ratio for standard-size products (outside of clothing, eyewear, shoes and bags categories), and a different storage utilisation ratio for oversize products. For more information, [see here](#).

		Storage Utilization Surcharge ¹			
		Before June 1 2024			
		Standard Size		Oversize	
	Ratio (weeks)	Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec
UK (£/ft ³ /month)	26-39	0.50	0.50	0.08	0.08
	39+	0.67	0.67	0.12	0.12
DE/IT/ES (€/m ³ /month)	26-39	18.01	18.01	2.48	2.48
	39+	24.22	24.22	3.42	3.42
FR (€/m ³ /month)	26-39	18.55	18.55	2.55	2.56
	39+	24.95	24.95	3.52	3.52
New sellers ²		0.00	0.00	0.00	0.00
		After June 1, 2024			
		Standard Size		Oversize	
	Ratio ³ (weeks)	Jan-Sep	Oct-Dec	Jan-Sep	Oct-Dec
UK (£/ft ³ /month)	22-28	0.42	0.78	0.12	0.12
	28-36	0.78	0.78	0.25	0.21
	36-44	1.04	0.78	0.30	0.25
	44-52	1.18	0.78	0.41	0.29
	52+	1.31	0.78	0.46	0.35
DE/IT/ES (€/m ³ /month)	22-28	14.85	14.85	4.29	4.29
	28-36	27.05	27.05	7.92	7.92
	36-44	37.61	37.61	8.91	8.91
	44-52	42.23	42.23	11.55	11.55
	52+	48.16	48.16	13.20	13.20
FR (€/m ³ /month)	22-28	15.29	15.29	4.42	4.42
	28-36	27.86	27.86	8.15	8.15
	36-44	38.74	38.74	9.17	9.17
	44-52	43.49	43.49	11.89	11.89
	52+	49.61	49.61	13.59	13.59
New sellers ²		0.00	0.00	0.00	0.00

¹ Note that the Storage Utilization Surcharge is in addition to the monthly storage fees

² New sellers are defined as sellers who sent their first shipment to a fulfilment centre less than 52 weeks ago. After the 52-week period, these sellers will be subject to a storage utilisation surcharge based on their storage utilisation ratio.

³ The ratio is calculated on the last day of a given month as the average daily inventory volume stored divided by the average daily shipped volume over the past 13 weeks. If you meet the criteria for the storage utilisation surcharge, the surcharge will be added to your base monthly storage fee and applied to the daily average volume for the space that your inventory occupies in fulfilment centers, resulting in a higher total monthly storage fee.



Storage Fees

Aged Inventory Surcharge

Effective 15th February 2024

Inventory that is overstocked limits our ability to provide space for fast-selling products that customers want. The aged inventory surcharge helps ensure that we can continue to provide high levels of service to all sellers and provide customers with products that they want. This is in addition to regular inventory storage fees. This applies differently for various items, with more information [available here](#).

FBA Aged Inventory Surcharge (days)				
Before February 15, 2024				
	271-300 ¹	301-330 ¹	331-365	365+ ²
UK (£/ft ³ /month)	1.11	1.11	1.11	4.30
DE/IT/ES/NL/PL/BE (€/m ³ /month)	46.58	46.58	46.58	170.00
FR (€/m ³ /month)	47.98	47.98	47.98	175.10
February 15, 2024 and after				
	271-300	301-330	331-365	365+
UK (£/ft ³ /month)	2.32	2.40	2.48	5.71
DE/IT/ES/NL/PL/BE (€/m ³ /month)	92.37	95.67	98.97	227.63
FR (€/m ³ /month)	95.14	98.54	101.94	234.45

- 1 Excluding items listed under Clothing, Eyewear, Bags, Luggage, Jewellery and Watches
 2 Applicable for non-media items. For more information [see here](#)



Storage Fees

FBA Inventory Storage Overage Fees

Effective 15th February 2024

This is charged when your inventory in Amazon fulfilment centres exceeds your capacity limit during any day of the month. These are in addition to monthly storage fees and, if applicable, long-term storage fees. This is based on how many days your storage limits are exceeded and is calculated using the highest limit, either estimated or confirmed, that we provided for the given period.

FBA Inventory Storage Overage Fees ¹	
UK (£/ft ³ /month)	7.80
All Other Countries (€/m ³ /month)	320.00

- 1 based on the daily average volume (measured in cubic feet for UK, and cubic meters for all other countries) for any space that your inventory occupies in Amazon fulfilment centres beyond your storage limits



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Optional Service Fees FBA Return-to-Seller, Disposal and Liquidation

Effective 5th February 2024

Amazon applies two separate fees to each item that you liquidate: A 15% liquidations referral fee, based on the item's gross recovery value. A liquidation processing fee, based on the item's size and weight. [See more information here.](#)

		Other Services with Standard Size & Oversize Categories (cost per unit)					
		Standard Size					
	Weight	€		£		SEK	
Liquidation ¹	0 - 200g	0.32		0.3		-	
	201g - 500g	0.32		0.3		-	
	501g - 1kg	0.58		0.6		-	
	1.001kg +	0.64 + 0.4 /kg		0.67 + 0.4 /kg		-	
Local Return-to-seller ²	0 - 200g	0.46		0.45		5.18	
	201g - 500g	0.67		0.61		7.53	
	501g - 1kg	1.56		1.36		17.44	
	1.001kg +	2.01 + 0.82 /kg		1.66 + 0.76 /kg		22.48 + 9.15 /kg	
Disposal ²	0g - 200g	0.61		0.61		6.85	
	201g - 500g	0.98		0.95		10.95	
	501g - 1kg	2.25		1.88		25.16	
	1.001kg +	3.08 + 1.41/kg		2.25 + 0.88 /kg		34.34 + 15.73 /kg	
		Zone 1	Zone 2	Zone 1	Zone 2	Zone 1	Zone 2
Cross-Border Return-to-seller ^{3,4}	0 - 200 g	0.60	0.74	-	-	6.70	8.24
	201g - 500g	0.97	1.70	-	-	10.83	18.95
	501g - 1kg	2.06	3.09	-	-	23.00	34.50
	1.001kg +	2.65 + 1.35 /kg	3.71 + 4.5 /kg	-	-	29.59 + 15.07 /kg	41.42 + 50.24 /kg
		Oversize					
		€		£		SEK	
Liquidation ¹	0 g - 500 g	0.64		0.66		-	
	501 g - 1kg	1.28		1.32		-	
	1.001 kg - 2 kg	1.92		1.98		-	
	2.001 kg - 5 kg	3.21		3.31		-	
	5.001 kg +	3.85 + 0.4 /kg		3.97 + 0.4/kg		-	
Local Return-to-seller ²	0 g - 500 g	2.37		2.05		26.51	
	501 g - 1kg	4.57		3.91		50.97	
	1.001 kg - 2 kg	5.86		5.03		65.42	
	2.001 kg - 5 kg	8.16		7.00		91.09	
	5.001 kg +	10.01 + 0.82/kg		10.01 + 0.76 /kg		111.77 + 9.15/kg	
Disposal ²	0 g - 500 g	3.08		2.52		34.35	
	501 g - 1kg	6.32		5.4		70.54	
	1.001 kg - 2 kg	8.78		7.97		98.01	
	2.001 kg - 5 kg	12.02		10.10		134.22	
	5.001 kg +	12.55 + 1.55 /kg		13.23 + 0.88 /kg		140.06 + 17.31/kg	
		Zone 1	Zone 2	Zone 1	Zone 2	Zone 1	Zone 2
Cross-Border Return-to-seller ^{3,4}	0 g - 500 g	2.80	3.56	-	-	31.26	39.79
	501 g - 1kg	5.06	7.42	-	-	56.49	82.85
	1.001 kg - 2 kg	6.40	10.24	-	-	71.45	114.32
	2.001 kg - 5 kg	8.96	11.20	-	-	100.03	125.04
	5.001 kg +	11 + 1.54 /kg	13.59 + 0.39 /kg	-	-	122.81 + 17.19 /kg	151.7 + 4.3/kg

¹ Liquidations units are also charged a 15% Referral fee on the gross recovery value. For more information, see the [FBA Liquidations help page](#).

² Fee will be charged in the currency of the country where your inventory is stored. If stored in the UK, you will be charged in £. If stored in Germany, France, Italy, Spain, the Netherlands or Poland, you will be charged in € and if stored in Sweden, you will be charged in kr.

³ Zone 1 and Zone 2 are defined below. Returns within the Central European programme will be treated and charged as local returns. – Zone 1: Austria, Belgium, the Czech Republic, Germany, Denmark, Spain, France, the UK, Ireland, Italy, Luxembourg, Netherlands, Poland, Portugal, Romania – Zone 2: Bulgaria, Cyprus, Estonia, Finland, Greece, Hungary, Latvia, Lithuania, Malta, Sweden, Slovakia, Slovenia

⁴ Cross-border returns from the UK are currently disabled.



Optional Service Fees

Optional Services

Effective 5th February 2024

FBA Prep Service helps you to properly package and prepare your shipments for Amazon's fulfilment centres. If you use the FBA Prep Service, we'll prep your products for a per-unit fee.

If you do not provide box content information, we will manually process your boxes at the fulfilment centre and a fee will apply. Shipments that are manually processed may be received more slowly than shipments with box content information. [See more information here.](#)

	Optional Services			
	UK (£)		DE / FR / IT / ES / NL / SE / BE / PL / CZ (€)	
Manual Processing Fee ^{1,2}	0.15		0.18	
	Envelope (33 x 23 x 5 cm, < 960 g) ³			
	DE/IT/ES/PL/NL/BE (€)	FR (€) ⁴	UK (£)	SE (SEK)
Label Service	0.27	0.27	0.27	2.83
Bagging	0.35	0.36	0.35	4.73
Bubble Wrap	0.45	0.46	0.45	7.35
Taping	0.25	0.26	0.25	2.10
Opaque Bagging	0.36	0.37	0.36	9.65
	Parcel (45 x 34 x 26 cm, <11.9 kg) ³			
Label Service	0.45	0.47	0.45	2.83
Bagging	0.50	0.52	0.50	4.73
Bubble Wrap	0.75	0.77	0.75	7.35
Taping	0.45	0.46	0.45	2.10
Opaque Bagging	0.41	0.42	0.41	9.65
	Oversize (Longest side ≤ 175 cm and girth ≤ 360 cm, <31.5 kg) ³			
Label Service	0.63	0.65	0.63	16.93
Bagging	0.80	0.82	0.80	14.70
Bubble Wrap	1.20	1.24	1.20	14.70
Taping	0.65	0.67	0.65	4.20
Opaque Bagging	0.51	0.53	0.51	19.30

¹ If VAT is applicable, it will be assessed in addition to the manual processing fee.

² The fee will be charged the earlier of (i) 14 days after the first unit of your shipment is received at the fulfilment centre, and (ii) at the end of the month after the first unit of your shipment is received at the fulfilment centre. You will be charged for the number of units received as of the date when the fee is charged. If your shipment contains units that are received after the FBA manual processing fee has already partially been charged on the shipment, you will be charged for the additionally received units at the next 14 day or end of month interval.

³ Fees will be charged in the currency of the country of inbound. If you're selling in the UK, you'll be charged in £, and if you're selling in other EU stores, you'll be charged in € and SEK. Note that this is based on unit weight.

⁴ This fee includes an additional charge of 3% for items sold on Amazon.fr, to reflect the Digital Service Tax introduced in France on September 15, 2021.



Optional Service Fees

High-Return-Rate Return Processing Fees

Effective 1st October, 2024

This is for high-return-rate products in all categories, excluding clothing, eyewear, shoes and handbags, to address the operational costs of returns and to reduce waste. The fee will only apply to products that have return rates above a threshold specific to each category. Your product's return rate will be the percent of your product's shipped units in a given month that are returned by customers over that month and the subsequent two calendar months. [See more information here.](#)

		Returns Processing Fees				
		For high-return-rate products in all categories, excluding clothing, eyewear, shoes and handbags (after October 1, 2024) ¹				
Size (cm)	Weight	UK (£)	DE (€)	FR (€)	IT (€)	ES (€)
Small envelope: ≤ 20 x 15 x 1	≤ 80 g	1.71	2.16	2.70	3.11	2.53
Standard envelope: ≤ 33 x 23 x 2.5	≤ 60 g	1.89	2.35	2.80	3.24	2.84
	≤ 210 g	2.07	2.49	3.34	3.37	3.18
	≤ 460 g	2.20	2.65	3.82	3.60	3.39
Large envelope: ≤ 33 x 23 x 4	≤ 960 g	2.28	3.00	3.91	3.90	3.46
Extra-large envelope: ≤ 33 x 23 x 6	≤ 960 g	2.34	3.38	4.02	4.13	3.55
Small parcel: ≤ 35 x 25 x 12	≤ 150 g	2.35	3.38	4.03	4.13	3.55
	≤ 400 g	2.40	3.54	4.11	4.44	3.62
	≤ 900 g	2.48	3.72	4.24	4.97	3.80
	≤ 1.4 kg	2.64	3.80	4.34	5.21	3.91
	≤ 1.9 kg	2.84	3.92	4.43	5.33	4.00
	≤ 3.9 kg	4.56	3.96	4.63	7.11	4.17
Standard parcel: ≤ 45 X 34 X 26	≤ 150 g	2.36	3.48	4.07	4.50	3.65
	≤ 400 g	2.46	3.61	4.15	5.08	3.78
	≤ 900 g	2.55	3.87	4.35	5.28	3.96
	≤ 1.4 kg	2.65	3.95	4.45	5.32	4.06
	≤ 1.9 kg	2.81	4.06	4.56	5.42	4.22
	≤ 2.9 kg	2.99	4.23	4.74	5.51	4.40
	≤ 3.9 kg	3.06	4.43	5.00	5.69	4.67
	≤ 5.9 kg	3.20	4.73	5.41	5.94	5.12
	≤ 8.9 kg	3.55	5.16	5.94	6.59	5.66
	≤ 11.9 kg	4.20	5.82	6.73	7.07	6.57
Small oversize: ≤ 61 x 46 x 46	≤ 760 g	4.13	5.51	6.07	6.06	6.26
	≤ 1.26 kg	4.43	5.76	6.38	6.46	6.54
	≤ 1.76 kg	4.64	5.91	6.48	6.69	6.87
	> 1.76 kg	+ £0.01 / €0.01 per inc. kg				
Standard oversize: ≤ 120 x 60 x 60	≤ 760 g	5.20	6.11	6.66	7.02	7.28
	≤ 1.76 kg	5.31	6.30	6.81	7.13	7.58
	≤ 2.76 kg	5.34	6.43	7.00	7.23	7.68
	≤ 3.76 kg	5.37	6.55	7.07	7.34	7.74
	≤ 4.76 kg	5.48	6.67	7.16	7.48	7.92
	≤ 9.76 kg	5.59	6.77	7.32	7.59	8.07
	≤ 14.76 kg	6.04	6.95	7.59	7.70	8.31
	≤ 19.76 kg	6.49	7.17	7.82	7.84	8.56
	≤ 24.76 kg	7.57	7.31	8.07	8.38	8.84
	≤ 29.76 kg	7.96	7.51	8.43	8.80	9.14
> 29.76 kg	+ £0.01 / €0.01 per inc. kg					
Large oversize: > 120 x 60 x 60	≤ 4.76 kg	8.66	7.36	9.98	8.08	9.18
	≤ 9.76 kg	9.47	7.73	12.40	8.34	10.88
	≤ 14.76 kg	10.01	7.74	13.06	9.18	11.75
	≤ 19.76 kg	10.48	7.89	13.70	10.41	12.58
	≤ 24.76 kg	11.41	8.22	14.98	11.67	13.64
	≤ 31.5 kg	11.43	9.06	15.69	11.74	15.63
	> 31.5 kg	+ £0.01 / €0.01 per inc. kg				
Special oversize: Longest side > 175 or girth > 360	< 20 kg	12.86	17.88	18.43	16.02	15.46
	< 30 kg	15.40	24.31	23.77	18.55	21.19
	< 40 kg	15.97	25.47	24.44	19.24	21.98
	< 50 kg	35.81	53.67	41.59	25.69	34.25
	< 60 kg	36.87	54.75	42.82	26.20	34.91
	≥ 60 kg	+ 0.31 /kg	+ 0.33 /kg	+ 0.28 /kg	+ 0.34 /kg	+ 0.32 /kg

¹ The Returns Processing Fee is equal to 50% of the total fulfilment fee for a given product in the Clothing, Eyewear, Shoes and Handbags categories.



Referral Fees



Referral Fees

Effective 1st February 2024

We calculate referral fees based on the offer price that you provide. For more information on categories, see the [category guideline page](#).

Fee Categories	Referral Fee (incl. DST) (%)						
	UK ¹	DE ²	ES/FR/IT ²	NL ²	SE ³	PL ⁴	BE ²
Additive manufacturing; Commercial Electrical and Energy Supplies; Flow Control and Filtration, Fluid transfer; Industrial Tools; Material Handling; Metalworking	12.24%	12.00%	12.36%	12.00%	12.00%	10.00%	12.00%
Amazon device accessories	45.90%	45.00%	46.35%	45.00%	45.00%	45.00%	45.00%
Automotive and Powersports; Car and Motorbike (C&M)	15.3% for price till €45, 9.18% for price above €45	15% for price till €50, 9% for price above €50	15.45% for price till €50, 9.27% for price above €50	7% for C&M electric devices, 12% for C&M electric accessories. For remaining C&M products: 15% for price till €50, 9% for price above €50	7% for C&M electric devices, 12% for C&M electric accessories. For remaining C&M products: 15% for price till SEK 525, 9% for price above SEK 525	7% for C&M electric devices till max fee of PLN 120, 8% for C&M electric accessories till max fee of PLN 120. For remaining C&M products: 9% for remaining	7% for C&M electric devices, 12% for C&M electric accessories. For remaining C&M products: 15% for price till €50, 9% for price above €50
Baby Products (excluding baby clothes); Beauty, Health and Personal Care⁵	8.16% for price till £10, 15.3% for price above £10	8% for price till €10, 15% for price above €10	8.24% for price till €10, 15.45% for price above €10	8% for price till €10, 15% for price above €10	8% for price till SEK105, 15% for price above SEK105	8% for price till PLN40, 10% for price above PLN40	8% for price till €10, 15% for price above €10
Beer, Wine and Spirits	10.20%	10.00%	10.30%	10.00%	10.00%	10.00%	10.00%
Books, Music, VHS, DVD	15.30%	15.00%	15.45%	15.00%	15.00%	9% books; 10% music, VHS, DVD	15.00%
Clothing and Accessories	For Prime selection with a total price above €40: 15.3% for products with a total price greater than €15 for the portion of the total price up to €40, and 7.14% for any portion of the total price greater than €40	For Prime selection with a total price above €45: 15% for products with a total price greater than €15 for the portion of the total price up to €45, and 7% for any portion of the total price greater than €45	For Prime selection with a total price above €45: 15.45% for products with a total price greater than €15 for the portion of the total price up to €45, and 7.21% for any portion of the total price greater than €45	For Prime selection with a total price above €45: 15% for products with a total price greater than €15 for the portion of the total price up to €45, and 7% for any portion of the total price greater than €45	For Prime selection with a total price above SEK 470: 15% for products with a total price greater than SEK 175 for the portion of the total price up to SEK 470, and 7% for any portion of the total price greater than SEK 470	For Prime selection with a total price above PLN 180: 10% for products with a total price greater than PLN 65 for the portion of the total price up to PLN 180, and 7% for any portion of the total price greater than PLN 180	For Prime selection with a total price above €45: 15% for products with a total price greater than €15 for the portion of the total price up to €45, and 7% for any portion of the total price greater than €45
	For any selection with a total price up to €15: 8.16%	For any selection with a total price up to €15: 8%	For any selection with a total price up to €15: 8.24%	For any selection with a total price up to €15: 8%	For any selection with a total price up to SEK 175: 8%	For any selection with a total price up to PLN 65: 8%	For any selection with a total price up to €15: 8%
	For any selection with a total price greater than €15: 15.3%	For any selection with a total price greater than €15: 15%	For any selection with a total price greater than €15: 15%	For any selection with a total price greater than €15: 15%	For any selection with a total price greater than SEK 175: 15%	For any selection with a total price greater than PLN 65: 10%	For any selection with a total price greater than €15: 15%
Computer accessories	-	-	-	15% for price till €100, 8% for price above €100	15% for price till SEK 1050, 8% for price above SEK 1050	8% for price till PLN 50, 4% for price above PLN 50	15% for price till €100, 8% for price above €100
Computers; Consumer electronics; Full-Size Appliances; Tyres	7.14%	7.00%	7.21%	7.00%	7.00%	3% for price till PLN 2000, 1.5% for price above 2000	7.00%
Cycling	-	15.00%	-	10.00%	10.00%	8% till max fee of PLN 120	10.00%
Cycling accessories	8.16%	8.00%	8.24%	8.00%	8.00%	8.00%	8.00%
DIY and Tools; Tools and Home Improvement; Tools	13.26%	13.00%	13.39%	13.00%	13.00%	6.00%	13.00%
Electronic accessories	15.3% for price till £100, 8.16% for price above £100	15% for price till €100, 8% for price above €100	15.45% for price till €100, 8.24% for price above €100	15% for price till €100, 8% for price above €100	15% for price till SEK 1050, 8% for price above SEK 1050	12% for price till PLN 50, 6% for price above PLN 50	15% for price till €100, 8% for price above €100
Eyewear; Footwear	15.30%	15.00%	15.45%	-	-	-	-
Furniture	15.3% for price till £175, 10.2% for price above £175	15% for price till €200, 10% for price above €200	15.45% for price till €200, 10.3% for price above €200	15% for price till €200, 10% for price above €200 (excluding mattresses, charged at 15% on total price)	15% for price till SEK 2100, 10% for price above SEK 2100 (excluding mattresses, charged at 15% on total price)	15% for price till PLN 700, 10% for price above PLN 700	15% for price till €200, 10% for price above €200 (excluding mattresses, charged at 15% on total price)

1 If applicable, the per-item minimum referral fee is €0.25 for all fee categories. You also pay a closing fee of €0.50 per media item that is sold. Media categories are Books, Music, DVD, Video, Video Games (Games, Accessories and Consoles) and Software.

2 If applicable, the per-item minimum referral fee is €0.30 for all fee categories. You also pay a closing fee per media item that is sold. This fee is €1.01 for Books, €0.81 for Music, €0.81 for DVD and Video, and €0.81 for Video Games (Games, Accessories and Consoles) and Software. For France, you pay a closing fee of €0.61 per media item that is sold.

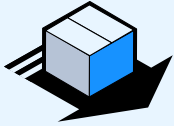
3 If applicable, the per-item minimum referral fee is SEK 3 for all fee categories. You also pay a closing fee per media item that is sold. This is 11 kr for Books, 9 kr for Music, 9 kr for DVD and Video, and 9 kr for Video Games (Games, Accessories and Consoles) and Software.

4 If applicable, the per-item minimum referral fee is PLN 1 for all fee categories. These are promotional rates. The promotional referral fee rates for FBA selection are valid for the promotional period until March 31, 2024. Mobile Phones and Accessories will be charged at 4.5% for the promotional period until March 31, 2024. You also pay a closing fee per media item that is sold. This is PLN 4 for Books, PLN 3 for Music, PLN 3 for DVD and Video and PLN 3 for Video Games (Games, Accessories and Consoles) and Software. However, these fees are currently waived during promotional period, from August 15, 2022, until December 31, 2023.*

5 For more details on the different types of categories or products in Beauty, Health and Personal Care, go to [Personal care appliances product types](#).

Referral Fee (incl. DST) (%)							
Fee Categories	UK ¹	DE ²	ES/FR/IT ²	NL ²	SE ³	PL ⁴	BE ²
Grocery and Gourmet	8.16% for price till £10, 15.3% for price above £10	8% for price till €10, 15% for price above €10	8.24% for price till €10, 15.45% for price above €10	8% for price till €10, 15% for price above €10	8% for price till SEK 105, 15% for price above SEK 105	8% for price till PLN 40, 11% for price above PLN 40	8% for price till €10, 15% for price above €10
Health & Personal Care ⁵ ; Personal Care Appliances ⁶	8.16% for price till £10, 15.3% for price above £10	8% for price till €10, 15% for price above €10	8.24% for price till €10, 15.45% for price above €10	15% for price till €10, 8% for price above €10	8% for price till SEK 105, 15% for price above SEK 105	2.5% for price till PLN 40, 8% for price above PLN 40	15% for price till €10, 8% for price above €10
Industrial Electrical Supplies	-	-	-	-	12.00%	10.00%	12.00%
Jewellery	20.4% for price till £225, 5.1% for price above £225	20% for price till €250, 5% for price above €250	20.6% for price till €250, 5.15% for price above €250	20% for price till €250, 5% for price above €250	20% for price till SEK 2600, 5% for price above SEK 2600	12% for price till PLN 200, 5% for price above PLN 200	20% for price till €250, 5% for price above €250
Music Instruments, DJ, & AV Production	12.24%	12.00%	12.36%	-	-	-	12.00%
Pet Supplies	15.30%	15.00%	15.45%	-	-	5.50%	-
Shoes and Handbags	-	-	-	15.00%	15.00%	FBA selection 10% for price till PLN 180, 7% for price above PLN 180. For other selections 10% flat fee	15.00%
Toys and Games	15.30%	15.00%	15.45%	-	-	10.00%	-
Video games - Consoles	8.16%	8.00%	8.24%	8.00%	8.00%	4.00%	8.00%
Video games - Games and Accessories	15.30%	15.00%	15.45%	15.00%	15.00%	8.00%	15.00%
Watches	15.3% for price till £225, 5.1% for price above £225	15% for price till €250, 5% for price above €250	15.45% for price till €250, 5.15% for price above €250	15% for price till €250, 5% for price above €250	15% for price till SEK 2600, 5% for price above SEK 2600	12% for price till PLN 200, 5% for price above PLN 200	15% for price till €250, 5% for price above €250
Everything else ⁶	15.30%	15.00%	15.45%	15.00%	15.00%	15.00%	15.00%

⁶ Business, Industrial & Scientific Supplies; Compact Appliances (except BE, PL, SE); Education supplies (BE, NL, PL, SE); Home and Kitchen (except BE, NL); Lawn & Garden (except BE, NL, SE); Luggage & Travel Accessories (except BE, NL, SE); Mattresses (except BE, NL, PL, SE); Music, Video and DVD (except BE, NL, PL, SE; no per-item fee); Office Products (except BE, NL, SE); Pet Products (PL only); Sports and Outdoors; Software (no per-item fee); Rucksacks and Handbags (except BE, NL, PL, SE); and Others

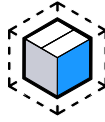
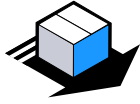


Multi-Channel Fulfilment (MCF) Fees Sold off Amazon

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Calculating your MCF fees

Simply add together your fulfilment and storage fees and any optional services you require to calculate your total MCF Fee. Calculate your fulfilment fee by identifying the destination country, ship speed, and size band of your units shipped.



1. Fulfilment Fee

A flat fee per unit based on dimension and unit weight.

Product size bands are determined per the dimensions and the actual unit weight. Fee is charged based on the size band the product falls in and units per order being shipped.

See [pages 23-30](#) to find out more

2. Storage Fee

Charged per cubic metre per month or cubic foot per month.

Monthly storage fees - Storage fees are charged for all items stored in an Amazon fulfilment centre based on fulfilment center location, calendar month, and your daily average volume of inventory.

Aged Inventory Surcharge - Applies to inventory stored for: More than 271 days

Storage utilisation surcharge - Applies for professional sellers with a storage utilisation ratio above 26 weeks and for products outside of clothing, eyewear, shoes and bags. The ratio is calculated as the average daily inventory volume stored divided by the average daily shipped volume over the past 13 weeks.

See [pages 11-13](#) to find out more

3. Optional Services Fee

Includes local returns, crossborder returns (see zone 1 and zone 2 definitions), disposal, labelling, bagging, bubble wrap, taping, and opaque bagging. Services are charged per unit.

See [pages 15-17](#) to find out more



Multi-Channel Fulfilment Standard Shipping, Local Shipments

Effective 16th May 2024

The number of units in your order determines what you will pay for each item in that order. If an order has 1, 2 or 3 and more units within the order, your order will be considered 1 (unit per order) UPO, 2 UPO, and 3+ UPO respectively. Your per-item fee will then be based on the UPO of your order regardless of size tier. For example, if you are shipping a 2 UPO order, and it is made up of a small envelope 80 g item and a standard parcel 9.9 kg item, then both items will be charged the 2 UPO price for the respective size tier. This is the calculation method for all ship speeds.

		Fulfilment fee (per unit, sold off Amazon)																				
		Local shipment (domestic FBA, MCI, PanEU) to:																				
		UK (£)			CEP (DE/PL/CZ) (€)			DE Only (€)			FR (€)			IT ² (€)			ES (€)			Other European Country (€)		
		UPO																				
		A surcharge is added to the Local Fulfilment Rates for fulfilling a product via the Pan-European program for all countries except for the UK. The surcharge will be 0.25 Euros for Envelopes, 0.35 Euros for Parcels, and 2 Euros for Oversize items.																				
Size (cm)	Weight	1	2	3+	1	2	3+	1	2	3+	1	2	3+	1	2	3+	1	2	3+	1	2	3+
Small envelope: ≤ 20 x 15 x 1	≤ 80 g	3.35	2.82	2.20	4.95	4.06	3.56	5.21	4.32	3.82	7.00	5.95	5.25	6.72	5.71	5.04	7.45	6.33	5.59	7.39	5.95	5.25
	Standard envelope: ≤ 33 x 23 x 2.5	≤ 60 g	3.37	2.85	2.20	5.03	4.24	3.71	5.29	4.50	3.97	7.20	6.12	5.40	6.97	5.84	5.15	7.65	6.50	5.74	7.73	6.12
≤ 210 g		3.39	2.88	2.20	5.19	4.38	3.82	5.45	4.64	4.08	7.45	6.33	5.59	7.02	5.97	5.27	7.90	6.72	5.93	7.77	6.33	5.59
	≤ 460 g	3.41	2.89	2.20	5.29	4.46	3.91	5.55	4.72	4.17	7.65	6.50	5.74	7.17	6.09	5.38	8.10	6.89	6.08	7.92	6.50	5.74
Large envelope: ≤ 33 x 23 x 4	≤ 960 g	3.60	2.90	2.20	5.61	4.72	4.13	5.87	4.98	4.39	8.25	7.00	6.17	7.19	6.10	5.38	8.23	7.00	6.16	8.46	7.10	6.27
Extra large envelope: ≤ 33 x 23 x 6	≤ 960 g	3.64	2.94	2.27	5.81	4.72	4.13	6.07	4.98	4.39	8.43	7.19	6.36	7.37	6.28	5.55	8.45	7.20	6.36	8.94	7.10	6.27
Small parcel: ≤ 35 x 25 x 12	≤ 150 g	3.89	3.11	2.34	5.93	5.00	4.38	6.19	5.26	4.64	8.98	7.63	6.73	7.47	6.35	5.60	8.64	7.34	6.48	8.98	7.63	6.73
	≤ 400 g	4.39	3.41	2.52	6.50	5.49	4.82	6.76	5.75	5.08	9.55	8.11	7.16	7.99	6.80	6.00	8.91	7.57	6.68	9.55	8.11	7.16
	≤ 900 g	5.06	4.14	3.28	7.32	6.19	5.43	7.58	6.45	5.69	10.11	8.59	7.58	8.52	7.24	6.39	9.24	7.85	6.93	10.11	8.59	7.58
	≤ 1.4 kg	5.74	4.77	4.01	8.19	6.92	6.07	8.45	7.18	6.33	10.68	9.07	8.01	9.05	7.69	6.79	9.56	8.13	7.17	10.68	9.07	8.01
	≤ 1.9 kg	6.56	5.72	4.73	9.27	7.84	6.88	9.53	8.10	7.14	11.24	9.56	8.43	9.89	8.14	7.18	10.19	8.41	7.42	11.24	9.56	8.43
	≤ 3.9 kg	9.39	8.39	7.28	11.33	9.59	8.43	11.59	9.85	8.69	13.62	12.94	12.60	12.65	12.02	11.71	12.09	11.33	11.03	13.62	12.94	12.60
Standard parcel: ≤ 45 X 34 X 26	≤ 150 g	4.58	3.31	2.78	6.77	5.17	4.49	7.03	5.43	4.75	9.32	7.80	6.84	8.80	6.52	5.71	8.85	7.51	6.59	9.35	7.80	6.84
	≤ 400 g	4.78	3.74	3.20	7.04	5.66	4.93	7.30	5.92	5.19	9.89	8.28	7.27	9.49	6.97	6.23	9.24	7.74	6.79	10.27	8.30	7.27
	≤ 900 g	5.38	4.26	3.40	7.66	6.36	5.54	7.92	6.62	5.80	10.45	8.76	7.69	10.07	7.41	6.50	9.89	8.14	7.33	10.47	8.76	7.69
	≤ 1.4 kg	6.15	5.02	4.26	8.53	7.09	6.18	8.79	7.35	6.44	11.02	9.24	8.12	10.79	7.86	6.90	10.29	8.53	7.67	11.00	9.24	8.12
	≤ 1.9 kg	6.96	5.97	4.98	9.61	8.01	6.99	9.87	8.27	7.25	11.58	9.73	8.54	11.28	8.27	7.29	11.43	9.20	7.95	11.90	10.17	8.54
	≤ 2.9 kg	8.36	6.66	6.15	10.63	8.88	7.77	10.89	9.14	8.03	12.80	10.76	9.45	12.39	10.73	9.55	12.26	11.07	10.49	12.83	10.59	9.45
	≤ 3.9 kg	9.59	8.64	7.38	11.67	9.76	8.54	11.93	10.02	8.80	13.96	13.11	12.71	13.50	12.19	11.82	13.08	12.59	11.03	14.33	13.11	12.92
	≤ 4.9 kg	9.80	8.82	7.50	11.76	11.16	10.86	12.02	11.42	11.12	15.21	14.05	13.68	15.26	13.69	13.33	14.70	13.99	12.11	14.84	14.05	13.68
	≤ 5.9 kg	10.20	9.18	7.80	12.60	11.96	11.63	12.86	12.22	11.89	16.67	15.81	14.75	16.68	15.67	15.14	16.02	14.99	13.20	15.95	15.15	15.29
	≤ 6.9 kg	10.81	9.73	8.51	13.34	12.65	12.32	13.60	12.91	12.58	17.11	16.25	15.73	18.44	17.04	16.59	18.25	15.52	15.08	17.11	16.25	15.83
	≤ 7.9 kg	11.21	10.09	8.63	14.37	13.63	13.28	14.63	13.89	13.54	18.72	17.36	16.90	20.20	18.71	18.22	19.01	16.52	16.08	18.27	17.87	16.90
	≤ 8.9 kg	11.61	10.45	8.88	15.11	14.34	13.95	15.37	14.60	14.21	19.44	18.46	17.98	21.96	20.76	19.85	19.75	17.81	17.34	19.44	18.46	17.98
	≤ 9.9 kg	12.02	11.00	9.55	16.14	15.33	14.92	16.40	15.59	15.18	20.60	19.57	19.05	23.72	22.49	21.48	20.32	19.30	18.79	20.60	19.57	19.05
	≤ 10.9 kg	12.42	11.20	10.70	17.18	16.30	15.86	17.44	16.56	16.12	21.76	21.09	20.13	25.48	23.73	23.10	21.88	20.79	20.24	21.76	20.67	20.13
≤ 11.9 kg	12.83	11.50	11.10	18.72	17.76	17.30	18.98	18.02	17.56	22.93	21.78	21.21	27.24	25.40	24.73	24.23	22.63	21.69	22.93	21.78	21.21	
Small oversize: ≤ 61 x 46 x 46	≤ 760 g	10.32	10.32	10.32	12.48	12.48	12.48	12.74	12.74	12.74	14.72	14.72	14.72	14.45	14.45	14.45	15.64	15.64	15.64	14.15	14.15	14.15
	≤ 1.01 kg	11.33	11.33	11.33	12.84	12.84	12.84	13.10	13.10	13.10	15.63	15.63	15.63	15.99	15.99	15.99	16.20	16.20	16.20	15.17	15.17	15.17
	≤ 1.26 kg	11.70	11.70	11.70	13.21	13.21	13.21	13.47	13.47	13.47	15.95	15.95	15.95	16.42	16.42	16.42	16.81	16.81	16.81	15.26	15.26	15.26
	≤ 1.51 kg	12.20	12.20	12.20	13.57	13.57	13.57	13.83	13.83	13.83	17.29	17.29	17.29	16.81	16.81	16.81	17.40	17.40	17.40	15.63	15.63	15.63
	≤ 1.76 kg	12.40	12.40	12.40	14.23	14.23	14.23	14.49	14.49	14.49	18.00	18.00	18.00	17.52	17.52	17.52	18.15	18.15	18.15	16.12	16.12	16.12
Standard oversize: ≤ 120 x 60 x 60	≤ 760 g	12.68	12.68	12.68	14.89	14.89	14.89	15.15	15.15	15.15	18.75	18.75	18.75	18.86	18.86	18.86	19.77	19.77	19.77	16.97	16.97	16.97
	≤ 1.76 kg	13.84	13.84	13.84	15.50	15.50	15.50	15.76	15.76	15.76	19.38	19.38	19.38	19.30	19.30	19.30	21.35	21.35	21.35	17.49	17.49	17.49
	≤ 2.76 kg	14.43	14.43	14.43	16.11	16.11	16.11	16.37	16.37	16.37	19.91	19.91	19.91	20.37	20.37	20.37	22.40	22.40	22.40	18.40	18.40	18.40
	≤ 3.76 kg	15.32	15.32	15.32	16.72	16.72	16.72	16.98	16.98	16.98	20.20	20.20	20.20	21.43	21.43	21.43	23.11	23.11	23.11	19.33	19.33	19.33
	≤ 4.76 kg	16.23	16.23	16.23	17.36	17.36	17.36	17.62	17.62	17.62	21.99	21.99	21.99	22.09	22.09	22.09	24.07	24.07	24.07	20.52	20.52	20.52
	≤ 5.76 kg	16.90	16.90	16.90	17.98	17.98	17.98	18.24	18.24	18.24	23.10	23.10	23.10	24.93	24.93	24.93	26.12	26.12	26.12	21.67	21.67	21.67
	≤ 6.76 kg	17.60	17.60	17.60	18.59	18.59	18.59	18.85	18.85	18.85	24.87	24.87	24.87	24.61	24.61	24.61	26.99	26.99	26.99	21.34	21.34	21.34
	≤ 7.76 kg	18.83	18.83	18.83	19.20	19.20	19.20	19.46	19.46	19.46	26.21	26.21	26.21	26.04	26.04	26.04	27.87	27.87	27.87	23.46	23.46	23.46
	≤ 8.76 kg	19.57	19.57	19.57	19.81	19.81	19.81	20.07	20.07	20.07	27.35	27.35	27.35	27.18	27.18	27.18	30.67	30.67	30.67	24.48	24.48	24.48
	≤ 9.76 kg	21.40	21.40	21.40	20.42	20.42	20.42	20.68	20.68	20.68	28.82	28.82	28.82	27.98	27.98	27.98	32.48	32.48	32.48	25.74	25.74	25.74
	≤ 14.76 kg	22.52	22.52	22.52	23.48	23.48	23.48	23.74	23.74	23.74	30.81	30.81	30.81	32.80	32.80	32.80	36.29	36.29	36.29	32.01	32.01	32.01
	≤ 19.76 kg	24.70	24.70	24.70	26.55	26.55	26.55	26.81	26.81	26.81	35.10	35.10	35.10	34.45	34.45	34.45	39.76	39.76	39.76	37.21	37.21	37.21
	≤ 24.76 kg	30.95	30.95	30.95	32.30	32.30	32.30	32.56	32.56	32.56	42.47	42.47	42.47	38.90	38.90	38.90	46.70	46.70	46.70	40.66	40.66	40.66
	≤ 29.76 kg	36.20	36.20	36.20	39.87	39.87	39.87	40.13	40.13	40.13	47.16	47.16	47.16	44.90	44.90	44.90	50.54	50.54	50.54	51.04	51.04	51.04
	> 29.76 kg		+1.21/kg			+1.34/kg			+1.34/kg			+1.57/kg			+1.50/kg			+1.68/kg			+1.68/kg	

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Fulfilment fee (per unit, sold off Amazon)

Local shipment (domestic FBA, MCI, PanEU) to:

UK (£)	CEP (DE/PL/CZ) (€)	DE Only (€)	FR (€)	IT² (€)	ES (€)	Other European Country (€)
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UPO

A surcharge is added to the Local Fulfilment Rates for fulfilling a product via the Pan-European program for all countries except for the UK. The surcharge will be 0.25 Euros for Envelopes, 0.35 Euros for Parcels, and 2 Euros for Oversize items.

Size (cm)	Weight	1			2			3+			1			2			3+			1			2			3+								
Large oversize: >120 x 60 x 60	≤ 4.76 kg	19.10	19.10	19.10	30.13	30.13	30.13	30.39	30.39	30.39	26.38	26.38	26.38	27.22	27.22	27.22	27.73	27.73	27.73	26.05	26.05	26.05												
	≤ 9.76 kg	23.80	23.80	23.80	32.91	32.91	32.91	33.17	33.17	33.17	34.58	34.58	34.58	31.70	31.70	31.70	35.72	35.72	35.72	30.43	30.43	30.43												
	≤ 14.76 kg	26.30	26.30	26.30	35.69	35.69	35.69	35.95	35.95	35.95	36.97	36.97	36.97	37.70	37.70	37.70	39.92	39.92	39.92	39.85	39.85	39.85												
	≤ 19.76 kg	31.00	31.00	31.00	44.72	44.72	44.72	44.98	44.98	44.98	42.12	42.12	42.12	43.70	43.70	43.70	43.73	43.73	43.73	44.53	44.53	44.53												
	≤ 24.76 kg	36.70	36.70	36.70	51.82	51.82	51.82	52.08	52.08	52.08	50.96	50.96	50.96	49.70	49.70	49.70	51.37	51.37	51.37	49.56	49.56	49.56												
	≤ 31.5 kg	42.97	42.97	42.97	60.87	60.87	60.87	61.13	61.13	61.13	56.59	56.59	56.59	55.70	55.70	55.70	55.60	55.60	55.60	57.28	57.28	57.28												
	> 31.5 kg	+1.36/kg			+1.94/kg			+1.94/kg			+1.80/kg			+1.77/kg			+1.79/kg			+1.79/kg														



Multi-Channel Fulfilment Expedited Shipping, Local Shipments

Effective 16th May 2024

The number of units in your order determines what you will pay for each item in that order. If an order has 1, 2 or 3 and more units within the order, your order will be considered 1 (unit per order) UPO, 2 UPO, and 3+ UPO respectively. Your per-item fee will then be based on the UPO of your order regardless of size tier. For example, if you are shipping a 2 UPO order, and it is made up of a small envelope 80 g item and a standard parcel 9.9 kg item, then both items will be charged the 2 UPO price for the respective size tier. This is the calculation method for all ship speeds.

		Fulfilment fee (per unit, sold off Amazon)																				
		Local shipment, (domestic FBA, MCI, PanEU) to:																				
		UK (£)			CEP (DE/PL/CZ) (€)			DE Only (€)			FR (€)			IT (€)			ES (€)			Other European Country (€)		
		UPO																				
		A surcharge is added to the Local Fulfilment Rates for fulfilling a product via the Pan-European program for all countries except for the UK. The surcharge will be 0.25 Euros for Envelopes, 0.35 Euros for Parcels, and 2 Euros for Oversize items.																				
Size (cm)	Weight	1	2	3+	1	2	3+	1	2	3+	1	2	3+	1	2	3+	1	2	3+	1	2	3+
Small envelope: ≤ 20 x 15 x 1	≤ 80 g	3.69	2.96	2.31	6.00	4.93	4.32	6.26	5.19	4.58	8.40	7.14	6.30	8.06	6.85	6.05	8.94	7.60	6.71	8.87	7.14	6.30
Standard envelope: ≤ 33 x 23 x 2.5	≤ 60 g	3.71	2.99	2.31	6.09	5.14	4.50	6.35	5.40	4.76	8.64	7.34	6.48	8.36	7.01	6.18	9.18	7.81	6.89	9.27	7.34	6.48
	≤ 210 g	3.78	3.17	2.31	6.28	5.30	4.64	6.54	5.56	4.90	8.94	7.60	6.70	8.42	7.16	6.32	9.48	8.06	7.11	9.33	7.60	6.70
Large envelope: ≤ 33 x 23 x 4	≤ 460 g	3.94	3.19	2.31	6.40	5.40	4.74	6.66	5.66	5.00	9.18	7.80	6.88	8.60	7.31	6.45	9.72	8.26	7.29	9.50	7.80	6.88
	≤ 960 g	4.14	3.35	2.53	6.78	5.72	5.01	7.04	5.98	5.27	9.90	8.40	7.40	8.63	7.32	6.45	9.88	8.40	7.40	10.15	8.52	7.52
Extra large envelope: ≤ 33 x 23 x 6	≤ 960 g	4.14	3.49	2.66	7.02	5.72	5.01	7.28	5.98	5.27	10.12	8.63	7.63	8.85	7.53	6.66	10.14	8.64	7.64	10.73	8.52	7.52
Small parcel: ≤ 35 x 25 x 12	≤ 150 g	4.47	3.58	2.69	7.16	6.05	5.30	7.42	6.31	5.56	10.78	9.16	8.08	8.96	7.62	6.72	10.36	8.81	7.77	10.78	9.16	8.08
	≤ 400 g	5.04	3.93	2.89	7.85	6.64	5.83	8.11	6.90	6.09	11.17	9.49	8.38	9.35	7.95	7.02	10.43	8.86	7.82	11.17	9.49	8.38
	≤ 900 g	5.93	4.77	3.77	8.84	7.48	6.57	9.10	7.74	6.83	11.83	10.06	8.87	9.97	8.47	7.48	10.81	9.19	8.11	11.83	10.06	8.87
	≤ 1.4 kg	6.60	5.49	4.61	9.89	8.36	7.34	10.15	8.62	7.60	12.49	10.62	9.37	10.58	9.00	7.94	11.19	9.51	8.39	12.49	10.62	9.37
	≤ 1.9 kg	7.54	6.57	5.44	11.17	9.45	8.31	11.43	9.71	8.57	13.15	11.18	9.86	11.57	9.52	8.40	11.92	9.83	8.68	13.15	11.18	9.86
Standard parcel: ≤ 45 X 34 X 26	≤ 3.9 kg	10.80	9.64	8.37	13.06	11.07	9.73	13.32	11.33	9.99	15.66	14.88	14.49	14.55	13.83	13.46	13.91	13.03	12.68	15.66	14.88	14.49
	≤ 150 g	5.25	3.77	3.28	8.18	6.26	5.44	8.44	6.52	5.70	11.18	9.36	8.21	10.56	7.82	6.85	10.62	9.01	7.90	11.22	9.36	8.21
	≤ 400 g	5.56	4.47	3.53	8.50	6.85	5.96	8.76	7.11	6.22	11.57	9.69	8.50	11.11	8.15	7.29	10.82	9.06	7.95	12.02	9.71	8.50
	≤ 900 g	6.14	4.86	4.15	9.25	7.68	6.70	9.51	7.94	6.96	12.23	10.25	9.00	11.78	8.67	7.61	11.58	9.53	8.58	12.25	10.25	9.00
	≤ 1.4 kg	7.05	5.74	4.86	10.30	8.57	7.47	10.56	8.83	7.73	12.89	10.82	9.50	12.62	9.20	8.07	12.04	9.98	8.98	12.87	10.82	9.50
	≤ 1.9 kg	8.04	6.82	6.22	11.58	9.66	8.44	11.84	9.92	8.70	13.55	11.38	9.99	13.20	10.85	8.53	13.38	10.77	9.30	13.92	11.90	9.99
	≤ 2.9 kg	9.58	7.62	7.03	12.26	10.25	8.98	12.52	10.51	9.24	14.72	12.37	10.87	14.25	12.34	10.99	14.10	12.73	12.06	14.75	12.18	10.87
	≤ 3.9 kg	11.00	9.89	8.62	13.46	11.27	9.86	13.72	11.53	10.12	16.06	15.08	14.62	15.52	14.02	13.59	15.04	14.48	12.68	16.48	15.08	14.86
	≤ 4.9 kg	11.27	10.14	8.62	13.57	12.88	12.53	13.83	13.14	12.79	17.50	16.15	15.73	17.55	15.75	15.33	16.90	16.09	13.92	17.06	16.15	15.73
	≤ 5.9 kg	11.73	10.56	8.97	14.53	13.80	13.41	14.79	14.06	13.67	19.17	18.19	16.96	19.18	18.02	17.41	18.42	17.24	15.18	18.34	17.42	17.59
	≤ 6.9 kg	12.43	11.18	9.51	15.37	14.59	14.20	15.63	14.85	14.46	19.68	18.69	18.09	21.20	19.59	19.08	20.99	17.90	17.34	19.68	18.69	18.20
	≤ 7.9 kg	12.89	11.60	9.86	16.57	15.71	15.31	16.83	15.97	15.57	21.53	19.96	19.44	23.23	21.52	20.95	21.86	18.99	18.49	21.01	20.55	19.44
	≤ 8.9 kg	13.36	12.02	10.22	17.41	16.52	16.08	17.67	16.78	16.34	22.35	21.23	20.68	25.25	23.87	22.82	22.71	20.49	19.95	22.35	21.23	20.68
≤ 9.9 kg	13.82	12.65	12.08	18.61	17.66	17.19	18.87	17.92	17.45	23.69	22.51	21.91	27.27	25.87	24.70	23.36	22.20	21.61	23.69	22.51	21.91	
≤ 10.9 kg	14.29	12.88	12.31	19.80	18.78	18.28	20.06	19.04	18.54	25.03	24.25	23.15	29.30	27.29	26.57	25.16	23.91	23.28	25.03	23.78	23.15	
≤ 11.9 kg	14.93	13.23	12.65	21.56	20.46	19.94	21.82	20.72	20.20	26.36	25.05	24.39	31.32	29.21	28.44	27.87	26.02	24.94	26.36	25.05	24.39	
Small oversize: ≤ 61 x 46 x 46	≤ 760 g	11.14	11.14	11.14	14.01	14.01	14.01	14.27	14.27	14.27	16.49	16.49	16.49	16.18	16.18	16.18	17.51	17.51	17.51	15.84	15.84	15.84
	≤ 1.01 kg	12.86	12.86	12.86	14.42	14.42	14.42	14.68	14.68	14.68	17.51	17.51	17.51	17.91	17.91	17.91	18.14	18.14	18.14	16.99	16.99	16.99
	≤ 1.26 kg	13.46	13.46	13.46	14.82	14.82	14.82	15.08	15.08	15.08	17.87	17.87	17.87	18.39	18.39	18.39	18.83	18.83	18.83	17.09	17.09	17.09
	≤ 1.51 kg	14.03	14.03	14.03	15.23	15.23	15.23	15.49	15.49	15.49	19.36	19.36	19.36	18.83	18.83	18.83	19.49	19.49	19.49	17.50	17.50	17.50
	≤ 1.76 kg	14.26	14.26	14.26	15.97	15.97	15.97	16.23	16.23	16.23	20.16	20.16	20.16	19.62	19.62	19.62	20.33	20.33	20.33	18.06	18.06	18.06
Standard oversize: ≤ 120 x 60 x 60	≤ 760 g	14.58	14.58	14.58	16.71	16.71	16.71	16.97	16.97	16.97	21.00	21.00	21.00	21.12	21.12	21.12	22.14	22.14	22.14	19.00	19.00	19.00
	≤ 1.76 kg	15.92	15.92	15.92	17.39	17.39	17.39	17.65	17.65	17.65	21.70	21.70	21.70	21.62	21.62	21.62	23.91	23.91	23.91	19.59	19.59	19.59
	≤ 2.76 kg	16.60	16.60	16.60	18.08	18.08	18.08	18.34	18.34	18.34	22.30	22.30	22.30	22.81	22.81	22.81	25.08	25.08	25.08	20.60	20.60	20.60
	≤ 3.76 kg	17.61	17.61	17.61	18.76	18.76	18.76	19.02	19.02	19.02	22.62	22.62	22.62	24.00	24.00	24.00	25.88	25.88	25.88	21.65	21.65	21.65
	≤ 4.76 kg	18.66	18.66	18.66	19.48	19.48	19.48	19.74	19.74	19.74	24.62	24.62	24.62	24.74	24.74	24.74	26.96	26.96	26.96	22.98	22.98	22.98
	≤ 5.76 kg	19.44	19.44	19.44	20.16	20.16	20.16	20.42	20.42	20.42	25.87	25.87	25.87	27.92	27.92	27.92	29.25	29.25	29.25	24.27	24.27	24.27
	≤ 6.76 kg	20.25	20.25	20.25	20.85	20.85	20.85	21.11	21.11	21.11	27.86	27.86	27.86	27.56	27.56	27.56	30.23	30.23	30.23	23.90	23.90	23.90
	≤ 7.76 kg	21.65	21.65	21.65	21.53	21.53	21.53	21.79	21.79	21.79	29.35	29.35	29.35	29.17	29.17	29.17	31.21	31.21	31.21	26.28	26.28	26.28
	≤ 8.76 kg	22.51	22.51	22.51	22.22	22.22	22.22	22.48	22.48	22.48	30.63	30.63	30.63	30.44	30.44	30.44	34.35	34.35	34.35	27.42	27.42	27.42
	≤ 9.76 kg	24.61	24.61	24.61	22.90	22.90	22.90	23.16	23.16	23.16	32.28	32.28	32.28	31.34	31.34	31.34	36.37	36.37	36.37	28.83	28.83	28.83
	≤ 14.76 kg	25.90	25.90	25.90	26.33	26.33	26.33	26.59	26.59	26.59	34.50	34.50	34.50	36.73	36.73	36.73	40.65	40.65	40.65	35.85	35.85	35.85
	≤ 19.76 kg	28.40	28.40	28.40	29.76	29.76	29.76	30.02	30.02	30.02	39.31	39.31	39.31	38.58	38.58	38.58	44.53	44.53	44.53	41.68	41.68	41.68
	≤ 24.76 kg	35.60	35.60	35.60	36.20	36.20	36.20	36.46	36.46	36.46	47.56	47.56	47.56	43.57	43.57	43.57	52.30	52.30	52.30	45.53	45.53	45.53
≤ 29.76 kg	41.63	41.63	41.63	44.70	44.70	44.70	44.96	44.96	44.96	52.82	52.82	52.82	50.29	50.29	50.29	56.61	56.61	56.61	57.17	57.17	57.17	
> 29.76 kg		+1.39/kg			+1.50/kg			+1.50/kg			+1.76/kg			+1.68/kg			+1.89/kg			+1.68/kg		

Return to contents

See our FAQs

Fulfilment fee (per unit, sold off Amazon)

Local shipment, (domestic FBA, MCI, PanEU) to:

UK (£)	CEP (DE/PL/CZ) (€)	DE Only (€)	FR (€)	IT (€)	ES (€)	Other European Country (€)
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UPO

A surcharge is added to the Local Fulfilment Rates for fulfilling a product via the Pan-European program for all countries except for the UK. The surcharge will be 0.25 Euros for Envelopes, 0.35 Euros for Parcels, and 2 Euros for Oversize items.

Size (cm)	Weight	1			2			3+			1			2			3+			1			2			3+					
Large oversize: >120 x 60 x 60	≤ 4.76 kg	21.97	21.97	21.97	33.78	33.78	33.78	34.04	34.04	34.04	29.55	29.55	29.55	30.48	30.48	30.48	31.06	31.06	31.06	29.18	29.18	29.18									
	≤ 9.76 kg	27.37	27.37	27.37	36.89	36.89	36.89	37.15	37.15	37.15	38.73	38.73	38.73	35.51	35.51	35.51	40.01	40.01	40.01	34.08	34.08	34.08									
	≤ 14.76 kg	30.25	30.25	30.25	40.00	40.00	40.00	40.26	40.26	40.26	41.40	41.40	41.40	42.23	42.23	42.23	44.71	44.71	44.71	44.64	44.64	44.64									
	≤ 19.76 kg	35.66	35.66	35.66	50.12	50.12	50.12	50.38	50.38	50.38	47.18	47.18	47.18	48.95	48.95	48.95	48.98	48.98	48.98	49.87	49.87	49.87									
	≤ 24.76 kg	42.20	42.20	42.20	58.08	58.08	58.08	58.34	58.34	58.34	57.08	57.08	57.08	55.67	55.67	55.67	57.53	57.53	57.53	55.51	55.51	55.51									
	≤ 31.5 kg	49.42	49.42	49.42	68.22	68.22	68.22	68.48	68.48	68.48	63.38	63.38	63.38	62.39	62.39	62.39	62.27	62.27	62.27	64.16	64.16	64.16									
	> 31.5 kg	+1.57/kg			+2.17/kg			+2.17/kg			+2.01/kg			+1.98/kg			+2.01/kg			+1.79/kg											



Multi-Channel Fulfilment Standard Shipping, Cross-border Shipments (EFN)

Effective 16th May 2024

The number of units in your order determines what you will pay for each item in that order. If an order has 1, 2 or 3 and more units within the order, your order will be considered 1 (unit per order) UPO, 2 UPO, and 3+ UPO respectively. Your per-item fee will then be based on the UPO of your order regardless of size tier. For example, if you are shipping a 2 UPO order, and it is made up of a small envelope 80 g item and a standard parcel 9.9 kg item, then both items will be charged the 2 UPO price for the respective size tier. This is the calculation method for all ship speeds.

		Fulfilment fee (per unit, sold off Amazon)														
		Cross-border shipment ¹ (EFN) to:														
		DE (€)			FR (€)			IT (€)			ES (€)			Other European Country (€)		
		UPO														
Size (cm)	Weight	1	2	3+	1	2	3+	1	2	3+	1	2	3+	1	2	3+
Small envelope: ≤ 20 x 15 x 1	≤ 80 g	7.62	6.48	5.72	8.25	6.72	5.93	8.64	7.07	6.24	8.76	7.40	6.53	8.28	7.04	6.21
Standard envelope: ≤ 33 x 23 x 2.5	≤ 60 g	7.87	6.69	5.91	8.53	6.93	6.12	8.71	7.20	6.35	8.95	7.61	6.71	8.42	7.16	6.31
	≤ 210 g	8.12	6.90	6.09	8.65	7.14	6.30	8.84	7.32	6.46	8.99	7.64	6.74	8.77	7.62	6.73
	≤ 460 g	8.37	7.11	6.28	8.85	7.36	6.49	9.09	7.74	6.57	9.28	7.89	6.96	8.77	7.62	6.73
Large envelope: ≤ 33 x 23 x 4	≤ 960 g	8.62	7.33	6.47	9.10	7.47	6.58	9.31	7.92	6.99	9.46	7.89	6.96	8.87	7.52	6.73
Extra large envelope: ≤ 33 x 23 x 6	≤ 960 g	8.62	7.33	6.47	9.29	7.67	6.78	10.18	7.92	6.99	9.81	7.89	6.96	9.07	7.72	6.83
Small parcel: ≤ 35 x 25 x 12	≤ 150 g	8.35	7.10	6.27	9.96	8.47	7.47	10.08	8.27	7.30	10.97	9.09	8.02	9.66	8.21	7.25
	≤ 400 g	8.79	7.47	6.59	11.04	9.39	8.28	11.41	9.10	8.03	11.32	9.62	8.49	10.07	8.56	7.56
	≤ 900 g	10.39	8.84	7.80	12.10	10.28	9.07	12.27	9.93	8.76	12.92	10.89	9.61	10.76	9.15	8.07
	≤ 1.4 kg	12.00	10.20	9.00	13.11	11.14	9.83	13.27	10.76	9.49	14.47	12.30	10.86	12.56	10.84	9.42
	≤ 1.9 kg	13.60	11.57	10.20	14.39	11.98	10.57	13.63	12.01	10.22	16.31	13.86	12.23	13.36	11.36	10.02
	≤ 3.9 kg	17.52	16.64	16.20	18.76	17.45	16.99	17.30	16.43	16.00	21.51	20.00	19.47	17.20	16.34	15.91
Standard parcel: ≤ 45 X 34 X 26	≤ 150 g	8.69	7.27	6.38	10.30	8.64	7.58	10.42	8.44	7.41	11.40	9.31	8.16	10.16	8.32	7.36
	≤ 400 g	9.13	7.64	6.70	11.38	9.56	8.39	11.75	9.27	8.14	11.75	9.84	8.63	10.84	8.73	7.67
	≤ 900 g	10.73	9.01	7.91	12.44	10.45	9.18	12.61	10.10	8.87	13.35	11.11	9.75	11.70	9.32	8.18
	≤ 1.4 kg	12.34	10.37	9.11	13.45	11.31	9.94	13.61	10.93	9.60	14.90	12.52	11.00	12.81	10.84	9.53
	≤ 1.9 kg	13.94	11.74	10.31	14.73	12.15	10.68	13.97	12.18	10.33	16.74	14.08	12.37	15.14	11.43	11.26
	≤ 2.9 kg	15.90	14.27	13.31	16.91	14.89	13.89	15.81	14.39	13.22	19.34	17.26	16.14	16.02	13.95	11.87
	≤ 3.9 kg	17.86	16.81	16.31	19.10	17.62	17.10	17.64	16.60	16.11	21.94	20.43	19.90	17.25	16.51	16.02
	≤ 4.9 kg	19.47	18.50	18.01	20.40	18.97	18.47	19.37	17.82	17.09	23.55	21.91	21.33	18.60	17.92	17.21
	≤ 5.9 kg	21.43	20.35	19.82	22.03	20.49	19.95	19.64	18.66	18.17	25.60	23.81	23.18	20.33	19.01	18.51
	≤ 6.9 kg	23.38	22.21	21.62	23.67	22.01	21.43	20.81	20.16	19.25	27.65	25.71	25.04	21.68	20.58	19.81
	≤ 7.9 kg	25.34	24.07	23.44	25.31	23.54	22.92	22.42	21.58	20.34	29.70	27.62	26.89	22.82	21.68	21.11
	≤ 8.9 kg	27.29	25.93	25.24	26.94	25.06	24.40	23.16	22.00	21.42	31.74	29.52	28.75	24.22	23.01	22.40
	≤ 9.9 kg	29.25	27.78	27.05	29.54	26.58	25.88	24.33	23.11	22.50	33.79	31.43	30.60	26.67	24.78	23.70
≤ 10.9 kg	31.20	29.64	28.87	30.22	28.10	27.36	25.50	24.22	23.59	35.84	33.33	32.45	27.03	25.68	25.00	
≤ 11.9 kg	33.16	31.52	30.69	31.85	29.62	28.84	26.67	25.34	24.67	37.89	35.24	34.31	28.44	27.01	26.30	
Small oversize: ≤ 61 x 46 x 46	≤ 760 g	17.84	17.84	17.84	19.36	19.36	19.36	18.24	18.24	18.24	21.52	21.52	21.52	21.87	21.87	21.87
	≤ 1.01 kg	18.35	18.35	18.35	19.96	19.96	19.96	19.35	19.35	19.35	22.68	22.68	22.68	22.08	22.08	22.08
	≤ 1.26 kg	18.85	18.85	18.85	22.39	22.39	22.39	20.46	20.46	20.46	23.85	23.85	23.85	22.49	22.49	22.49
	≤ 1.51 kg	19.36	19.36	19.36	25.14	25.14	25.14	21.56	21.56	21.56	25.01	25.01	25.01	22.56	22.56	22.56
	≤ 1.76 kg	21.84	21.84	21.84	26.08	26.08	26.08	22.67	22.67	22.67	26.17	26.17	26.17	22.63	22.63	22.63
Standard oversize: ≤ 120 x 60 x 60	≤ 760 g	21.21	21.21	21.21	22.70	22.70	22.70	23.03	23.03	23.03	22.00	22.00	22.00	22.49	22.49	22.49
	≤ 1.76 kg	21.87	21.87	21.87	24.72	24.72	24.72	24.66	24.66	24.66	23.97	23.97	23.97	22.70	22.70	22.70
	≤ 2.76 kg	22.53	22.53	22.53	25.07	25.07	25.07	26.29	26.29	26.29	25.93	25.93	25.93	22.70	22.70	22.70
	≤ 3.76 kg	23.18	23.18	23.18	26.78	26.78	26.78	27.92	27.92	27.92	27.89	27.89	27.89	23.89	23.89	23.89
	≤ 4.76 kg	23.84	23.84	23.84	28.49	28.49	28.49	29.55	29.55	29.55	29.85	29.85	29.85	24.43	24.43	24.43
	≤ 5.76 kg	24.50	24.50	24.50	30.20	30.20	30.20	31.18	31.18	31.18	31.81	31.81	31.81	25.33	25.33	25.33
	≤ 6.76 kg	26.49	26.49	26.49	31.92	31.92	31.92	32.81	32.81	32.81	35.78	35.78	35.78	26.23	26.23	26.23
	≤ 7.76 kg	27.81	27.81	27.81	33.63	33.63	33.63	34.44	34.44	34.44	37.74	37.74	37.74	27.13	27.13	27.13
	≤ 8.76 kg	28.82	28.82	28.82	35.34	35.34	35.34	36.07	36.07	36.07	39.70	39.70	39.70	30.50	30.50	30.50
	≤ 9.76 kg	29.13	29.13	29.13	37.49	37.49	37.49	37.69	37.69	37.69	42.15	42.15	42.15	31.50	31.50	31.50
	≤ 14.76 kg	34.13	34.13	34.13	42.62	42.62	42.62	40.19	40.19	40.19	44.15	44.15	44.15	33.54	33.54	33.54
	≤ 19.76 kg	37.13	37.13	37.13	49.23	49.23	49.23	42.69	42.69	42.69	48.15	48.15	48.15	38.66	38.66	38.66
	≤ 24.76 kg	40.57	40.57	40.57	51.49	51.49	51.49	45.69	45.69	45.69	51.15	51.15	51.15	47.27	47.27	47.27
≤ 29.76 kg	43.13	43.13	43.13	56.49	56.49	56.49	48.69	48.69	48.69	54.15	54.15	54.15	61.01	61.01	61.01	
> 29.76 kg		+1.44/kg			+1.88/kg			+1.62/kg			+1.81/kg			+1.68/kg		

¹ A delivery surcharge for cross border shipping to longer distances from EU4 (Germany, France, Italy and Spain) will be applied beginning 17 June 2024. A surcharge of €2.00 for envelope, €2.50 for parcel, €4.50 for oversize will be charged when shipping to these countries: Bulgaria, Cyprus, Denmark, Estonia, Finland, Greece, Croatia, Hungary, Ireland, Lithuania, Latvia, Malta, Romania, Sweden, Slovenia, Slovakia.

		Fulfilment fee (per unit, sold off Amazon)														
		Cross-border shipment ¹ (EFN) to:														
		DE (€)			FR (€)			IT (€)			ES (€)			Other European Country (€)		
		UPO														
Size (cm)	Weight	1	2	3+	1	2	3+	1	2	3+	1	2	3+	1	2	3+
Large oversize: >120 x 60 x 60	≤ 4.76 kg	36.34	36.34	36.34	34.85	34.85	34.85	34.99	34.99	34.99	36.85	36.85	36.85	34.95	34.95	34.95
	≤ 9.76 kg	42.59	42.59	42.59	41.49	41.49	41.49	38.49	38.49	38.49	42.85	42.85	42.85	35.81	35.81	35.81
	≤ 14.76 kg	48.84	48.84	48.84	46.62	46.62	46.62	41.99	41.99	41.99	49.06	49.06	49.06	47.80	47.80	47.80
	≤ 19.76 kg	55.09	55.09	55.09	53.23	53.23	53.23	46.99	46.99	46.99	54.35	54.35	54.35	53.50	53.50	53.50
	≤ 24.76 kg	61.34	61.34	61.34	59.49	59.49	59.49	51.99	51.99	51.99	60.60	60.60	60.60	60.17	60.17	60.17
	≤ 31.5 kg	70.91	70.91	70.91	64.49	64.49	64.49	58.03	58.03	58.03	65.60	65.60	65.60	76.10	76.10	76.10
	> 31.5 kg		+2.25/kg			+2.05/kg			+1.84/kg			+2.08/kg			+1.79/kg	

¹ A delivery surcharge for cross border shipping to longer distances from EU4 (Germany, France, Italy and Spain) will be applied beginning 17 June 2024. A surcharge of €2.00 for envelope, €2.50 for parcel, €4.50 for oversize will be charged when shipping to these countries: Bulgaria, Cyprus, Denmark, Estonia, Finland, Greece, Croatia, Hungary, Ireland, Lithuania, Latvia, Malta, Romania, Sweden, Slovenia, Slovakia.



Multi-Channel Fulfilment Expedited Shipping, Cross-border Shipments (EFN)

Effective 16th May 2024

If an order has 1 unit, then it will be charged the 1 UPO rate. If an order has 2/3 units, all units in that order will be charged the 2/3 UPO rate. You will be charged in the currency (GBP or EUR) of the Amazon Seller Central account from which you submit your order. Both currencies are shown in the table.

		Fulfilment fee (per unit, sold off Amazon)											
		Cross-border shipment ¹ (EFN) to:											
		DE (€)			FR (€)			IT (€)			ES (€)		
		UPO											
Size (cm)	Weight	1	2	3+	1	2	3+	1	2	3+	1	2	3+
Small envelope: ≤ 20 x 15 x 1	≤ 80 g	9.14	7.78	6.86	9.90	8.06	7.11	9.94	8.13	7.17	10.76	8.88	7.83
Standard envelope: ≤ 33 x 23 x 2.5	≤ 60 g	9.44	8.03	7.09	10.23	8.32	7.34	10.01	8.28	7.30	11.26	9.13	8.06
	≤ 210 g	9.74	8.28	7.30	10.38	8.57	7.56	10.17	8.42	7.43	11.79	9.17	8.09
	≤ 460 g	10.04	8.54	7.54	10.62	8.83	7.79	10.45	8.90	7.56	12.14	9.47	8.35
Large envelope: ≤ 33 x 23 x 4	≤ 960 g	10.34	8.80	7.76	10.91	8.96	7.89	10.71	9.11	8.04	12.14	9.47	8.35
Extra large envelope: ≤ 33 x 23 x 6	≤ 960 g	10.34	8.80	7.76	11.15	9.20	8.13	11.71	9.11	8.04	12.14	9.47	8.35
Small parcel: ≤ 35 x 25 x 12	≤ 150 g	10.02	8.52	7.52	11.96	10.16	8.97	11.59	9.51	8.39	13.17	10.91	9.63
	≤ 400 g	10.54	8.96	7.91	13.25	11.26	9.94	13.12	10.47	9.23	13.58	11.55	10.19
	≤ 900 g	12.47	10.60	9.36	14.52	12.34	10.89	14.11	11.42	10.08	15.51	13.06	11.53
	≤ 1.4 kg	14.40	12.24	10.80	15.73	13.37	11.80	15.26	12.37	10.92	17.37	14.76	13.03
	≤ 1.9 kg	16.32	13.88	12.24	17.27	14.38	12.69	15.68	13.81	11.76	19.57	16.64	14.68
	≤ 3.9 kg	20.49	19.46	18.95	21.95	20.41	19.88	19.55	18.57	18.08	24.73	23.00	22.40
Standard parcel: ≤ 45 x 34 x 26	≤ 150 g	10.43	8.72	7.66	12.36	10.37	9.10	11.98	9.71	8.52	13.68	11.18	9.80
	≤ 400 g	10.95	9.17	8.04	13.66	11.47	10.07	13.51	10.66	9.36	14.10	11.81	10.36
	≤ 900 g	12.88	10.81	9.49	14.93	12.54	11.02	14.50	11.61	10.20	16.02	13.33	11.69
	≤ 1.4 kg	14.81	12.44	10.93	16.14	13.58	11.93	15.65	12.57	11.04	17.89	15.03	13.19
	≤ 1.9 kg	16.73	14.08	12.38	17.67	14.58	12.82	16.07	14.01	11.88	20.09	16.90	14.85
	≤ 2.9 kg	18.60	16.70	15.57	19.79	17.42	16.25	17.86	16.26	14.94	22.24	19.85	18.56
	≤ 3.9 kg	20.89	19.66	19.08	22.35	20.61	20.01	19.93	18.76	18.21	25.23	23.50	22.89
	≤ 4.9 kg	22.78	21.64	21.08	23.87	22.19	21.61	21.89	20.26	19.31	27.09	25.19	24.53
	≤ 5.9 kg	25.07	23.81	23.19	25.78	23.98	23.34	22.20	21.09	20.53	29.44	27.38	26.66
	≤ 6.9 kg	27.36	25.99	25.30	27.69	25.76	25.08	23.52	22.78	21.76	31.80	29.57	28.79
	≤ 7.9 kg	29.65	28.17	27.43	29.61	27.54	26.81	25.34	24.39	22.98	34.15	31.76	30.92
	≤ 8.9 kg	31.93	30.34	29.54	31.52	29.32	28.55	26.17	24.86	24.20	36.51	33.95	33.06
	≤ 9.9 kg	34.22	32.50	31.65	34.57	31.10	30.28	27.49	26.12	25.43	38.86	36.14	35.19
	≤ 10.9 kg	36.51	34.67	33.78	35.35	32.88	32.01	28.81	27.37	26.65	41.22	38.33	37.32
≤ 11.9 kg	38.80	36.87	35.90	37.27	34.66	33.75	30.14	28.63	27.88	43.57	40.52	39.45	
Small oversize: ≤ 61 x 46 x 46	≤ 760 g	20.87	20.87	20.87	22.65	22.65	22.65	20.61	20.61	20.61	24.75	24.75	24.75
	≤ 1.01 kg	21.46	21.46	21.46	23.36	23.36	23.36	21.86	21.86	21.86	26.08	26.08	26.08
	≤ 1.26 kg	22.06	22.06	22.06	26.19	26.19	26.19	23.11	23.11	23.11	27.42	27.42	27.42
	≤ 1.51 kg	22.65	22.65	22.65	29.41	29.41	29.41	24.37	24.37	24.37	28.76	28.76	28.76
	≤ 1.76 kg	25.55	25.55	25.55	30.52	30.52	30.52	25.62	25.62	25.62	30.10	30.10	30.10
Standard oversize: ≤ 120 x 60 x 60	≤ 760 g	24.82	24.82	24.82	26.56	26.56	26.56	26.03	26.03	26.03	25.30	25.30	25.30
	≤ 1.76 kg	25.59	25.59	25.59	28.93	28.93	28.93	27.87	27.87	27.87	27.56	27.56	27.56
	≤ 2.76 kg	26.36	26.36	26.36	29.33	29.33	29.33	29.71	29.71	29.71	29.82	29.82	29.82
	≤ 3.76 kg	27.13	27.13	27.13	31.33	31.33	31.33	31.55	31.55	31.55	32.07	32.07	32.07
	≤ 4.76 kg	27.89	27.89	27.89	33.34	33.34	33.34	33.39	33.39	33.39	34.33	34.33	34.33
	≤ 5.76 kg	28.66	28.66	28.66	35.34	35.34	35.34	35.23	35.23	35.23	36.59	36.59	36.59
	≤ 6.76 kg	31.00	31.00	31.00	37.34	37.34	37.34	37.07	37.07	37.07	41.14	41.14	41.14
	≤ 7.76 kg	32.54	32.54	32.54	39.35	39.35	39.35	38.91	38.91	38.91	43.40	43.40	43.40
	≤ 8.76 kg	33.72	33.72	33.72	41.35	41.35	41.35	40.75	40.75	40.75	45.66	45.66	45.66
	≤ 9.76 kg	34.08	34.08	34.08	43.86	43.86	43.86	42.59	42.59	42.59	48.48	48.48	48.48
	≤ 14.76 kg	39.93	39.93	39.93	49.86	49.86	49.86	45.42	45.42	45.42	50.78	50.78	50.78
	≤ 19.76 kg	43.44	43.44	43.44	57.60	57.60	57.60	48.24	48.24	48.24	55.38	55.38	55.38
	≤ 24.76 kg	47.47	47.47	47.47	60.24	60.24	60.24	51.63	51.63	51.63	58.83	58.83	58.83
	≤ 29.76 kg	50.46	50.46	50.46	66.09	66.09	66.09	55.02	55.02	55.02	62.28	62.28	62.28
> 29.76 kg	+1.68/kg			+2.20/kg			+1.83/kg			+2.08/kg			

¹ A delivery surcharge for cross border shipping to longer distances from EU4 (Germany, France, Italy and Spain) will be applied beginning 17 June 2024. A surcharge of €2.00 for envelope, €2.50 for parcel, €4.50 for oversize will be charged when shipping to these countries: Bulgaria, Cyprus, Denmark, Estonia, Finland, Greece, Croatia, Hungary, Ireland, Lithuania, Latvia, Malta, Romania, Sweden, Slovenia, Slovakia.

Fulfilment fee (per unit, sold off Amazon)

Cross-border shipment ¹ (EFN) to:													
DE (€)			FR (€)			IT (€)			ES (€)				
UPO													
Size (cm)	Weight	1	2	3+	1	2	3+	1	2	3+	1	2	3+
Large oversize: >120 x 60 x 60	≤ 4.76 kg	42.52	42.52	42.52	40.78	40.78	40.78	39.54	39.54	39.54	42.38	42.38	42.38
	≤ 9.76 kg	49.83	49.83	49.83	48.54	48.54	48.54	43.49	43.49	43.49	49.28	49.28	49.28
	≤ 14.76 kg	57.14	57.14	57.14	54.54	54.54	54.54	47.45	47.45	47.45	56.42	56.42	56.42
	≤ 19.76 kg	64.46	64.46	64.46	62.28	62.28	62.28	53.10	53.10	53.10	62.50	62.50	62.50
	≤ 24.76 kg	71.77	71.77	71.77	69.60	69.60	69.60	58.75	58.75	58.75	69.69	69.69	69.69
	≤ 31.5 kg	82.97	82.97	82.97	75.45	75.45	75.45	65.57	65.57	65.57	75.44	75.44	75.44
	> 31.5 kg	+2.63/kg			+2.40/kg			+2.08/kg			+2.39/kg		

¹ A delivery surcharge for cross border shipping to longer distances from EU4 (Germany, France, Italy and Spain) will be applied beginning 17 June 2024. A surcharge of €2.00 for envelope, €2.50 for parcel, €4.50 for oversize will be charged when shipping to these countries: Bulgaria, Cyprus, Denmark, Estonia, Finland, Greece, Croatia, Hungary, Ireland, Lithuania, Latvia, Malta, Romania, Sweden, Slovenia, Slovakia.

Frequently Asked Questions

FAQs

Fulfilment by Amazon Fees

Q1: If I am selling on Amazon, do I pay other fees in addition to the fulfilment fees, storage fees, and optional service fees?

Yes, you pay a subscription fee or per-item fee depending on your current selling plan. You also pay a referral fee per category and closing fee per media item sold. A returns processing fee is charged on customer-returned products sold on Amazon (see FAQ 4). To see which fees and selling plan apply to you, please visit [Selling on Amazon Fee Schedule](#) and [Seller Pricing and Plans](#).

Q2: How are Storage Fees calculated?

Storage Fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume per cubic metre (or cubic feet for UK). The cubic metre of any unit will be based on the unit's size as properly packaged and ready for shipment to customers in accordance with [FBA programme policies](#). Amazon will be entitled to make its own measurement of the cubic metre or weight of any packaged unit or representative sample thereof and in the event of any conflict between such measurement and information provided by the seller, Amazon's measurement will govern.

Q3: How do you calculate Pan-EU oversize surcharge?

We will use a metric called the historical inbound-sales quantity. The metric is calculated at the seller-FNSKU and the Pan-EU store level as the difference between total inbound receive units and total shipped units, over both the long-term (last 150 days) and short-term (last 30 days) periods.

The historical inbound-sales quantity metric is calculated based on the inbound receive units and shipped units of the Pan-EU stores in Germany, France, Italy and Spain. The Pan-EU surcharge for oversize items will only apply to a product when both its long-term and short-term historical days of supply are below zero (<0).

Q4: What is the returns processing fee?

Starting on October 1, 2024, we'll introduce a returns processing fee for high-return-rate products in all categories, excluding clothing, eyewear, shoes and handbags, to address the operational costs of returns and to reduce waste. The fee will only apply to products that have return rates above a threshold specific to each category. The first charge will be between the 7th and 15th of January 2025.

Your product's return rate will be the percent of your product's shipped units in a given month that are returned by customers over that month and the subsequent two calendar months. For a given month's shipped units, the returns processing fee will be charged for each returned unit above the product category's return rate threshold.

The Returns Processing Fee is equal to 50% of the total fulfilment fee for a given product in the clothing, eyewear, shoes and handbags categories. These fees apply to units fulfilled from local inventory as well as across Europe through the European Fulfilment Network (EFN) program. For more information visit the [Returns Processing Fee](#) page.

Q5: Are media and non-media items that are Sold On Amazon charged different Fulfilment Fees?

Media and non-media items that are Sold On Amazon are charged the same Fulfilment Fees.

Q6: What is the low inventory cost coverage fee?

A low-inventory cost coverage fee (Pan-EU) will apply to standard-size products fulfilled through the Pan-European FBA (Pan-EU) programme when inventory units are less than 28 days relative to shipped units across Germany, France, Italy and Spain. When sellers carry low inventory relative to shipped units, we're unable to distribute products across our network optimally, which reduces delivery speed and drives higher shipping costs. The low-inventory cost coverage fee (Pan-EU) will only apply if a product's historical inventory levels relative to historical demand (known as historical days of supply) is below 28 days. We will only charge the low-inventory cost coverage fee (Pan-EU) when both the long-term historical days of supply (last 90 days) and short-term historical days of supply (last 30 days) are below 28 days (4 weeks), otherwise sellers will not incur the fee.

Q7: What is the Ships in Product Packaging discount?

Ships in Product Packaging (formerly known as Ships in Own Container) is a programme in which products are shipped to the customer in their original packaging, without any additional packaging from Amazon.

Products that are certified for this programme will automatically receive lowered Fulfilment by Amazon fulfilment fees on each certified unit shipped. Products may be certified by Amazon if their packaging meets the guidelines for the programme, or they may be enrolled in the programme when packaging is adapted to meet these guidelines.

For details on Ships in Product Packaging guidelines and how to enrol, go to our [programme page](#).

Q8: What is the aged inventory surcharge?

Inventory that is overstocked or stored indefinitely in our fulfilment centres limits our ability to provide space for fast-selling products that customers want. The aged inventory surcharge helps us ensure that we can continue to provide high levels of service to all sellers and provide customers with products that they want. Inventory items that have been stored in our fulfilment centres for extended periods will incur a monthly aged inventory surcharge depending on the period and marketplace.

Fulfilment by Amazon Policies

Q9: Am I restricted on the types of products I can fulfil through FBA?

Yes. Please consult the [FBA product restrictions](#) for detailed information about product restrictions.

Q10: How do customer returns work?

Amazon processes your customer returns using [Amazon's customer returns policies](#). Reimbursement credits and referral fee credits are issued to you for all or part of the value of a refund. FBA fees, restocking fees, and returns processing fees may be charged depending on the item. For more information on how the fees or credits are applied to your account, please visit [FBA customer returns policy](#).

Frequently Asked Questions

FAQs

Q11: What happens if my items are damaged or lost when being handled by FBA?

You may be eligible for a reimbursement. For eligibility criteria and more information on the policy, see [FBA Lost and Damaged Inventory Reimbursement Policy](#).

Q12: Do my customers receive Amazon's customer service?

For items sold on Amazon, Amazon will handle fulfilment and customer service for their orders. This customer service includes managing customer enquiries, refunds and returns for FBA items bought on the Amazon website. Multi-Channel Fulfilment (sold off Amazon) orders are not eligible for customer service. Learn more about [Customer service for Multi-Channel Fulfilment orders](#).

Q13: What are Amazon's policies and requirements for preparing and shipping inventory to fulfilment centres?

Amazon has label, packaging, preparation, and inventory storage limit requirements. For detailed information on inventory requirements, visit [Amazon Inventory Requirements](#).

For more information, visit [Amazon Policies and Requirements](#).

Additional Services and Programs

Q14: What is the Central Europe Program (CEP)?

Amazon has extended its German Fulfilment network with several Fulfilment centres in Poland and Czech Republic in order to fulfil growing demand and increase efficiencies. Sellers with German inventory can opt to either store their inventory in Amazon's fulfilment network including Poland and Czech Republic or continue to store their inventory exclusively in Germany. Sellers storing their inventory exclusively in Germany are charged an additional £0.26/€0.26/€0.27 (for FR inclusive of DST)/2.50 kr/1.15 zł of Fulfilment Fee per FBA unit shipped from German fulfilment centres. Pan EU Sellers who do not participate in CEP are also charged this additional fee. Some product categories may not be eligible for the CEP. Amazon charges no extra costs for participation in the CEP. Remember: it is the responsibility of the seller to know that storing inventory in Poland and Czech Republic will trigger VAT obligations and other reporting requirements. For more information, please visit the [Central Europe Programme](#) page.

Q15: What are the cross-border fulfilment options?

Fulfilment by Amazon offers three cross-border fulfilment solutions: Pan-European FBA, European Fulfilment Network (EFN), and Multi-Country Inventory (MCI).

Q16: What is Pan-European FBA?

With Pan-European FBA, Selling Partners choose where to store their products for Amazon to distribute them according to expected customer demand, at no additional cost. In the countries enabled for placement, Selling Partners will benefit from local FBA fulfilment fees and faster delivery promise¹. By storing goods in additional countries other than the home store, additional VAT reporting requirements may arise. Amazon supports Selling partners by providing resources and solutions that can help with VAT compliance. VAT Services on Amazon is a solution to manage your European VAT registration and filing obligations through Seller Central.

To learn more about VAT, visit our [VAT educational page](#) and start now with [VAT Services on Amazon](#). Find further information on the [Amazon Pan-European FBA website](#).

Q17: What is European Fulfilment Network (EFN)?

With European Fulfilment Network (EFN), you can reach customers in all 7 EU marketplaces with local product listings. Sellers send their inventory to one local fulfilment centre and deliver to other EU marketplaces with cross-border fees and deliver domestically with local fulfilment fees. For example, an Italian customer shopping on Amazon.it can see products sold by a DE seller with a product listing translated in Italian, and buy it for delivery to Italy. The DE seller would pay cross-border fees if the inventory is in a DE fulfilment centre. Note: Due to Brexit, as of January 1st 2021, Amazon is unable to fulfill FBA orders across the border between the UK and EU. To sell with FBA in both the UK and EU, you will need to send inventory to fulfilment centres in the UK and EU. Click [here](#) to learn more.

Q18: What is Multi-Country Inventory (MCI)?

Multi-Country Inventory (MCI) allows you to send items directly to international Amazon fulfilment centres for storage in the other marketplaces that is not your local marketplace. Local FBA fees apply for sales in marketplaces where you store inventory and cross-border fees apply for sales in marketplaces where you do not store inventory; however, you need to manage your inventory and demand forecasting yourself. Amazon.nl does not participate in MCI.

Q19: What are the tax implications of international selling?

If you sell goods in any EU country, it's likely you may be required to register for Value Added Tax (VAT) and comply with VAT filing requirements in each country you sell in. Storing goods in any EU country will likely also require you to comply with VAT obligations in that country. Visit [Amazon's VAT Knowledge Centre](#) to find out more. Enrolling in [VAT services on Amazon](#) can help you manage your VAT compliance obligations. Remember: it's the responsibility of each Amazon seller to ensure they are VAT compliant and you should seek professional advice if you are unsure of your obligations.

¹Local fulfilment fees carry an additional surcharge, please refer to Pan-European Surcharge Oversize table on [page 3](#).

References

Useful links

Feel free to refer to key resources related to FBA's fees:

Seller Central

Detailed fee pages, definitions, and further information

[UK](#) / [DE](#) / [FR](#) / [ES](#) / [IT](#) / [NL](#) / [SE](#) / [PL](#) / [BE](#)

Seller Forums

[UK](#) / [DE](#) / [FR](#) / [ES](#) / [IT](#) / [NL](#) / [SE](#) / [PL](#) / [BE](#)

Selling Partner Support

[UK](#) / [DE](#) / [FR](#) / [ES](#) / [IT](#) / [NL](#) / [SE](#) / [PL](#) / [BE](#)

Revenue Calculator

You can also find real-time cost comparisons using our revenue calculator.

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