

REGION FOCUS: WORLDWIDE

# The Business Value of Dell Technologies APEX Multicloud and as-a-Service Solutions

IDC's research demonstrates the value of using Dell Technologies APEX as-a-Service and multicloud solutions (e.g., hyperconverged, storage, cyber recovery, and data protection solutions) to run and support their business operations.

## Key Results

**39%**  
lower 3-year cost  
of operations

**12%**  
faster development  
life cycles

**38%**  
more efficient  
IT infrastructure teams

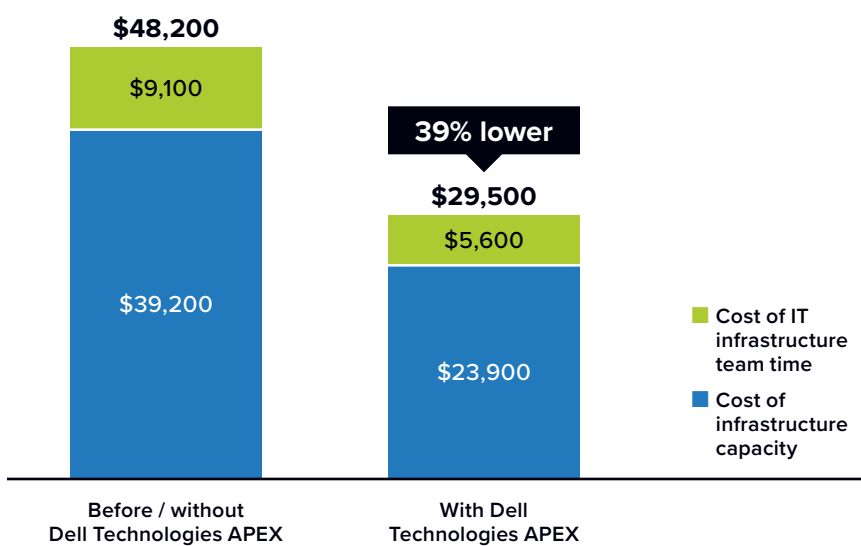
### CUSTOMER QUOTES:

*"The biggest thing with APEX is that we're actually able to use what we need instead of overconsuming in resources and spending money that we didn't need to spend, as we had in the past."*

*"The benefits of APEX are business agility and ability to depend on flexibility and predictability in terms of both cost and reliability for meeting SLAs."*

## Cost of Operations Benefits

3-year Cost of Operations per 100 Users



- ↑ **39%** lower infrastructure costs
- ↓ **38%** more efficient IT infrastructure teams
- ↓ **53%** less time decommissioning hardware
- ↓ **43%** less time patching
- ↑ **54%** more efficient helpdesk

## Benefits in Terms of:

### Agility

- ↑ **60%** faster to deploy new IT resources
- ↓ **64%** less staff time to deploy new IT resources

### Development

- ↑ **11%** more productive to deliver more value to business
- ↑ **12%** faster development lifecycle

### Business Operations

- ↑ **\$7.66M** higher revenue per organization per year
- ↓ **88%** less unplanned downtime