



Direct Express® Advance Child Tax Credit Payment Information
Updated: July 13, 2021

Advance Child Tax Credit Payments — Direct Express® Cards

Your benefit payments will continue to be on time.

The [IRS Advance Child Tax Credit Payment Information Center](#) is the best resource for the latest information related to eligibility, timing, receiving and calculating Advance Child Tax Credit payments in 2021.

Using the link above, you can:

- Check if you are eligible for advance payments
- Enroll or unenroll in advance payments
- Provide or update your bank account information
- Provide necessary information to the IRS if you aren't required to file a tax return.

The IRS has provided additional information about 2021 Advance Child Tax Credit payments at the following websites:

- [Resources and Guidance](#)
- [Frequently Asked Questions](#)

NOTE:

Please take extra care to protect yourself from scammers. Remember that government agencies will never ask for your personal information or ask you to pay them to receive your benefit payments. This [blog post and video](#) from the Federal Trade Commission explains how to protect yourself from scammers.

Advance Child Tax Credit Payments — Direct Express® Cards

Frequently Asked Questions (FAQs)

Advance Child Tax Credit Payments and Direct Express®

Will I be charged any additional fees for receiving my Advance Child Tax Credit payment on my Direct Express® card?

No. Direct Express® card fees will not change. For information about card fees and tips on how to use the card for free, visit the [Frequently Asked Questions section of the Direct Express® website](#).

If I receive my Advance Child Tax Credit payment on my Direct Express® card, will I be charged additional ATM fees to access those funds?

Cardholders will receive one free ATM withdrawal for their Advance Child Tax Credit payment deposit. This is in addition to the free ATM withdrawal for each benefit payment deposit the cardholder receives.

What if I recently closed my Direct Express® card account?

If an Advance Child Tax Credit payment is sent to an account that is closed or no longer active, then the payment may be returned and the IRS may reissue the payment. Visit the [IRS Advance Child Tax Credit Payment Information Center](#) for more information.

I'm not currently a Direct Express® cardholder. Can I sign up for a Direct Express® card and receive my Advance Child Tax Credit payment on that card?

No, only current Direct Express® cardholders are eligible to receive Advance Child Tax Credit payments on their card.

If you would like to sign up for the Direct Express® card to receive your Social Security, Supplemental Security Income, Veterans, Railroad Retirement or other federal benefits electronically, you can enroll by calling 1-800-333-1795 (toll-free) Monday through Friday from 9 a.m. to 7 p.m. ET or by contacting your benefit-paying agency.

Federal Benefit Payments

Will the timing of my benefit payment be delayed due to the Advance Child Tax Credit payments?

No. All federal benefit payments will continue to be made on time. Cardholders will receive their regular benefit payment deposit to their Direct Express® card account on the regular payment date. Read our [Benefit Payment FAQs](#) for more information.

Additional Information

Where can I get more information about the Advance Child Tax Credit payments?

Visit the [IRS Advance Child Tax Credit Payment Information Center](#).

Where can I check the status of my Advance Child Tax Credit payment?

Visit the [Child Tax Credit Update Portal](#).

Advance Child Tax Credit Payments — Direct Express® Cards

Frequently Asked Questions (FAQs)

Where can I get more information about the Direct Express® program?

Visit the [Direct Express® website](#) for more information on the prepaid debit card program.

Receiving Your Advance Child Tax Credit Payment

Please visit the official [IRS Advance Child Tax Credit Payment Information Center](#) for answers related to eligibility, timing, receiving and calculating Advance Child Tax Credit payments.