

Joint Base San Antonio 502d Air Base Wing Customer Service Guide

Joint Base San Antonio, Texas

April 2016



**DO NOT DISCUSS CLASSIFIED INFORMATION ON UNSECURE TELEPHONES.
OFFICIAL DoD TELEPHONES ARE SUBJECT TO MONITORING FOR
COMMUNICATIONS SECURITY PURPOSES AT ALL TIMES.**

DoD telephones are provided for the transmission of official government information only and are subject to communications security monitoring at all times. Use of official DoD telephones constitutes consent to communications security telephone monitoring

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HOW TO USE THIS GUIDE

All phone numbers listed in this guide are commercial phone numbers. If you would like to make a call on the Defense Switched Network (DSN), please use the following guide:

JBSA-Lackland (Commercial=DSN)

*292=554
 *395=969
 *671=473
 *925=945
 *977=969

JBSA-Randolph (Commercial=DSN)

*565=665
 *652=487

JBSA-Fort Sam Houston (Commercial=DSN)

*221=471
 *295=421
 *466=450
 *808=420
 *916=429

The following abbreviations are used to represent JBSA locations:

- JBSA-Lackland (**JBSA-LAK**)
- JBSA-Randolph (**JBSA-RND**)
- JBSA-Fort Sam Houston (**JBSA-SAM**)
- JBSA-Camp Bullis (**JBSA-BUL**)
- JBSA-Canyon Lake (**JBSA-CAN**)
- JBSA-Medical Center Annex (**JBSA-MCA**)
- JBSA-Grayson Street Annex (**JBSA-GSA**)
- JBSA-Kelly Field Annex (**JBSA-KFA**)
- JBSA-Port San Antonio (**JBSA-PRT**)
- JBSA-Medina Annex (**JBSA-MED**)
- JBSA-Seguin Auxiliary Field (**JBSA-SAF**)

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EMERGENCY NUMBERS

ALL PURPOSE EMERGENCY	911	GROUND ACCIDENTS	210-221-9363
BOMB/PERSONAL THREAT CALLS	210-221-2222 or 911	HOSPITAL/MEDICAL (dial 911 for emergency)	
CHAPLAIN (Duty)	210-221-9363	SAMMC Emergency	210-916-4979
502D CIVIL ENGINEERING SQ	210-671-5555	SAMMC	210-916-4141
COMMAND POST	210-221-9363	Wilford Hall Ambulatory Surgical Clinic	
502D COMMUNICATIONS SQ	210-925-COMM (2666)		210-292-4712
CRISIS ACTION TEAM	210-808-4126/808-1158	Randolph Clinic	210-652-6403
DOD SAFE HELPLINE	877-995-5247	READINESS/EMERGENCY MGMT	210-671-2260
SEXUAL ASSAULT HOTLINE	210-808-SARC (7272)	SECURITY POLICE (dial 911 for emergency)	
JBSA DOMESTIC ABUSE HOTLINE	210-367-1213	JBSA-Lackland	210-671-2018
EXPLOSIVE ORDNANCE DISPOSAL	210-671-2342	JBSA-Randolph	210-652-5700
FIRE DISPATCH (dial 911 for emergency)		JBSA- Fort Sam Houston	210-221-2222
JBSA-Lackland	210-671-2921	SUICIDE PREVENTION	800-273-TALK (8255)
JBSA-Randolph	210-652-6915		
JBSA- Fort Sam Houston	210-221-2244		

For inclement weather notifications and current, automated information on base operating status during a natural disaster, crisis or emergency, call your local Straight Talk line:

JBSA-Fort Sam Houston	210-466-4630
JBSA-Lackland	210-671-NEWS (6397)
JBSA-Randolph	210-652-7469

Automated Telephone Directory

Joint Base San Antonio Fort Sam Houston.....	210-221-1211
Joint Base San Antonio Lackland	210-671-1110
Joint Base San Antonio Randolph.....	210-652-1110

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ORGANIZATIONAL LISTINGS

502d AIR BASE WING (502 ABW)

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	502 ABW/CC	JBSA-SAM B247	210-808-7502
Vice Commander	502 ABW/CV	JBSA-SAM B247	201-808-7512
Command Chief	502 ABW/CCC	JBSA-SAM B247	210-808-7504
Technical Director for Installation Support	502 ABW/TD	JBSA-SAM B247	210-808-7508
Executive Officer	502 ABW/CCE	JBSA-SAM B247	210-808-7506
Senior Enlisted Executive	502 ABW/CCE	JBSA-SAM B247	210-808-7506
Executive Assistant to the Commander	502 ABW/CCS	JBSA-SAM B247	210-808-7502
Executive Assistant to the Commander, Vice Commander and Technical Director	502 ABW/CCS	JBSA-SAM B247	210-808-7503/7508
Executive Assistant to the Command Chief	502 ABW/CCCE	JBSA-SAM B247	210-808-7509
Superintendent, Wing Support Staff	502 ABW/CCK	JBSA-SAM B247	210-808-7558

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WING STAFF AGENCIES

Listing	Office Symbol	Building Number	Phone Number
Protocol Director	502 ABW/CCP	JBSA-SAM B247	210-808-7559
Protocol Office	502 ABW/CCP	JBSA-SAM B247 JBSA-LAK B5301 JBSA-RND (TBD)	210-466-JBSA (5272)



CCP Workflow Email: usaf.jbsa.502-abw.502.mbx.502-abw-protocol-workflow@mail.mil
CCP Web Link: <http://www.jbsa.mil/Resources/Protocol.aspx>.

Listing	Office Symbol	Building Number	Phone Number
Command Post	502 ABW/CP	JBSA-SAM B143	210-221-9363
JBSA Resilience & Community Support Coordinator	502 ABW/CVB	JBSA-SAM B247	210-808-0177



You are not alone. No matter who you are or what problems you are struggling with, hurting yourself isn't the answer. If you or a loved one needs support, call the **National Suicide Prevention Lifeline: 1-800-273-TALK.**

Listing	Office Symbol	Building Number	Phone Number
JBSA Sexual Assault Prevention and Response (SAPR) Office, Director	502 ABW/CVS	JBSA-SAM B R212	210-808-0110
JBSA SAPR Community Relations	502 ABW/CVS	JBSA-SAM B R212	210-808-8975
Volunteer Advocacy Programs	502 ABW/CVS	JBSA-SAM B R212	210-808-8976
SAPR Student Programs	502 ABW/CVS	JBSA-SAM B R212	210-808-6316
JBSA-LAK SAPR Advocacy Center	502 ABW/CVS	JBSA-LAK B9020	210-671-3209
JBSA-LAK SAPR Victim Advocate	502 ABW/CVS	JBSA-LAK B9020	210-671-7273
JBSA-RND SAPR Advocacy Center	502 ABW/CVS	JBSA-RND HGR71	210-652-4386
JBSA-RND SAPR Victim Advocate	502 ABW/CVS	JBSA-RND HGR71	210-652-4386
JBSA-SAM SAPR Advocacy Center	502 ABW/CVS	JBSA-SAM B R212	210-221-3796
JBSA-SAM SAPR Victim Advocate	502 ABW/CVS	JBSA-SAM B R212	210-221-1469



The JBSA Sexual Assault Prevention & Response (SAPR) program serves the entire military community at JBSA. For support, contact your SAPR Advocacy Center or the following hotlines:

- JBSA Sexual Assault Hotline: 210-808-SARC (7272)
- DOD Safe Helpline: 877-995-5247

SAPR/SHARP Advocacy Center Locations (Office Hours: 0800-1630):

Air Force

JBSA-LAK Bldg. 9020, Suite 3
210-671-7273

JBSA-RND Hangar 71
210-652-4386

JBSA-SAM Bldg. R212, Room 1 & 2
210-221-3796

Army

JBSA-SAM Bldg. R212,
Room 3 & 7
210-220-0598

Navy

JBSA-SAM Bldg. R212,
Room 4 & 6
210-221-1496

All other military affiliated members may call any SAPR/SHARP office for support and referral.

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Listing	Office Symbol	Building Number	Phone Number
Equal Opportunity (EO) Director	502 ABW/EO	JBSA-SAM B247	210-808-0029
Superintendent	502 ABW/EO	JBSA-LAK B2484	210-671-4284
JBSA-LAK EO	502 ABW/EO	JBSA-LAK B2484	210-671-4284
JBSA-RND EO	502 ABW/EO	JBSA-RND B220	210-652-3705
JBSA-SAM EO	502 ABW/EO	JBSA-SAM B142	210-295-0552
Wing Chaplain	502 ABW/HC	JBSA-SAM B247	210-466-2118
Chaplain—Non-Duty Hours (Command Post)	502 ABW/HC	JBSA-SAM B143	210-221-9363
Superintendent, JBSA Chapel Operations	502 ABW/HC	JBSA-SAM B247	210-466-2818
Fort Sam Houston Main Office	502 ABW/HC	JBSA-SAM B247	210-221-5004
Main Post “Gift” Chapel	502 ABW/HC	JBSA-SAM B2200	210-221-2754
Dodd Field Chapel	502 ABW/HC	JBSA-SAM B1721	210-221-5010
Gateway Chapel	502 ABW/HC	JBSA-LAK B6300	210-671-2911
Freedom Chapel	502 ABW/HC	JBSA-LAK B1528	210-671-4208
Chapel Center	502 ABW/HC	JBSA-RND B103	210-652-6121



If you will be hosting a wedding, funeral, or special event at a JBSA Chapel, you may need to complete an **Entry Authorization List** for your guests. If you plan to sponsor more than five unescorted visitors, please touch base with your Visitor Control Center at least 10 days before the event ([See page 29 for more information](#)).

Listing	Office Symbol	Building Number	Phone Number
Wing Historian	502 ABW/HO	JBSA-SAM B247	210-808-7533
Wing Inspector General	502 ABW/IG	JBSA-SAM B247	210-808-1081
Director of Complaints Resolution	502 ABW/IGQ	JBSA-SAM B247	210-808-0120
Director of Inspections	502 ABW/IGI	JBSA-SAM B247	210-221-0714
Inspection Team Manager	502 ABW/IGI	JBSA-SAM B247	210-808-1066
Inspection Planner	502 ABW/IGI	JBSA-SAM B247	210-221-2306
Superintendent Inspections	502 ABW/IGI	JBSA-SAM B247	210-808-0010
NCOIC, Inspections	502 ABW/IGI	JBSA-SAM B247	210-808-0067



Fraud Waste & Abuse Hotlines

502 ABW Hotline: 210-808-1000
AETC Hotline: 210-652-4460

SAF Hotline: 800-538-8429
DoD Hotline: 800-424-9098

Listing	Office Symbol	Building Number	Phone Number
502 ABW Legal Office (No Legal Assistance)	502 ABW/JA	JBSA-SAM B247	210-808-0015
Staff Judge Advocate	502 ABW/JA	JBSA-SAM B247	210-808-0041
502 FSG (Fort Sam) Legal Office	502 FSG/JA	JBSA-SAM B134	210-808-0169
502 ISG (Lackland) Legal Office	502 ISG/JA	JBSA-LAK B2484	210-671-3362
502 SFLSG (Randolph) Legal Office	502 SFLSG/JA	JBSA-RND B202	210-652-6781

See the next page for a summary of legal services available at JBSA

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Need Legal Assistance?



502 ABW Legal Offices

Legal Assistance Primarily By Appointment—Call Office Below to Schedule Appointment

JBSA-LACKLAND
502 ISG/JA
Bldg. 2484, Suite 134
210-671-3362

Walk-In Hours
Wed 0800-0930 (All eligible clients)

Notary and Powers of Attorney
Mon, Tues, Thurs, Fri 0800-1530
Wed 0800-1230

JBSA-RANDOLPH
502 SFLSG/JA
Bldg. 202
210-652-6781

Walk-In Hours
Mon 1000-1100 (Active Duty only)

Notary and Powers of Attorney
Mon-Fri 0800-1130 and 1300-1500

Will Executions
Mon-Fri 0900-1100 (by appointment only)

JBSA-FORT SAM HOUSTON
502 FSG/JA
Bldg. 134
210-808-0169

Walk-In Hours
Tues 0830-1030 (All eligible clients)
Thurs 0830-1030 (Active Duty only)

Notary and Powers of Attorney
Mon-Thurs 0730-1630
Fri 0730-1200

Will Executions
Thurs 1330-1430

Additional Legal Services

AREA DEFENSE COUNSEL (ADC)

JBSA-LAK Bldg. 9020, Room 301
210-671-2924/2926

JBSA-RND Bldg. 399, Room B40
210-652-2274

JBSA-SAM Bldg. 158, Suite 2
210-221-9679

ADCs are experienced judge advocates outside the local chain of command to allow Airmen completely confidential legal advice for criminal and adverse matters.

Hours of operation vary by location. For JBSA-RAN and JBSA-FSH, please call for additional information or to schedule an appointment. For JBSA-LAK, walk-in hours for Technical Students and Basic Military Trainees are held Monday, Tuesday, Thursday, and Friday 0800-1000. For Permanent Parties, hours of operation are Wednesday 0800-1630 (by appointment only) and Friday 0800-1200.

SPECIAL VICTIMS' COUNSEL (SVC)

JBSA-LAK Bldg. 9020, Room 223
210-671-4748

SVCs are experienced, independent judge advocates who provide confidential legal advice to victims of sexual assault. They serve both restricted and unrestricted reporters, help victims understand their legal rights, and explain how the legal process works for processing sexual assault claims.

OFFICE OF AIRMEN'S COUNSEL (OAC)

JBSA-RND Bldg. 663, 2nd Floor
210-565-0739
855-MEB-JAGS (632-5247)

Disability attorneys are experienced judge advocates outside the local chain of command assigned to provide professional, candid, independent counsel to Airmen entered into the Integrated Disability System.

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Listing	Office Symbol	Building Number	Phone Number
Public Affairs Director	502 ABW/PA	JBSA-SAM B247	210-808-1087
Chief, JBSA-SAM Public Affairs	502 ABW/PA	JBSA-SAM-B247	210-221-1099
Chief, JBSA-LAK Public Affairs	502 ABW/PA	JBSA-LAK B5747	210-671-2909
Chief, JBSA-RND Public Affairs	502 ABW/PA	JBSA-RND HGR 6	210-652-3626



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Follow us on Twitter: @JBSA_Official

Listing	Office Symbol	Building Number	Phone Number
Safety Director	502 ABW/SE	JBSA-SAM B247	210-808-7546
Safety Manager (LAK)	502 ABW/SEG	JBSA-LAK B2484	210-671-8888
Safety Manager (LAK)	502 ABW/SEW	JBSA-LAK B2484	210-671-5449
Safety Manager (LAK)	502 ABW/SEF	JBSA-LAK B1610	210-925-0591
Safety Manager (RND)	502 ABW/SE	JBSA-RND B171	210-652-1842
Safety Manager (SAM)	502 ABW/SEG	JBSA-SAM B4196	210-221-4576
Wing Plans Programs and Integration, Director	502 ABW/XP	JBSA-SAM B247	210-808-7510
Crisis Action Team (CAT)	502 ABW/CAT	JBSA-SAM B247	210-808-4126/1158
Current Operations Chief	502 ABW/XPO (XP3)	JBSA-SAM B247	210-221-9561
Future Operations Chief	502 ABW/XPO (XP3)	JBSA-SAM B247	210-808-7518
Basing Actions	502 ABW/XPO (XP3)	JBSA-SAM B247	210-221-0935
Foreign Visitors	502 ABW/XPO (XP3)	JBSA-SAM B247	210-466-3888



For additional information about sponsoring a Foreign National visitor (non-U.S. citizen) on base, please refer to the graphic on [page 29](#).

Listing	Office Symbol	Building Number	Phone Number
Operations Orders (OPORDS)	502 ABW/XPO (XP3)	JBSA-SAM B247	210-808-7555
Operation Security (OPSEC)	502 ABW/XPO (XP3)	JBSA-SAM B247	210-221-9561
Plans, Chief	502 ABW/XPN (XP5)	JBSA-SAM B247	210-808-7562
Programs, Chief	502 ABW/XP8P	JBSA-SAM B247	210-221-1855



Do you have an idea that could help save JBSA money? Submit your idea to the **JBSA Makes Cent\$** program online at [http://www.jbsa.mil/Resources/JBSAMakesCent\\$.aspx](http://www.jbsa.mil/Resources/JBSAMakesCent$.aspx).

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Listing	Office Symbol	Building Number	Phone Number
Strategic Initiatives & Integration, Chief	502 ABW/XP8I	JBSA-SAM B247	210-295-1098
JBSA Interactive Customer Evaluation (ICE) Program Administrator	502 ABW/XP8I	JBSA-SAM B247	210-295-1098
JBSA Executive Director of Installation Encroachment Management	502 ABW/XPY	JBSA-SAM B247	210-808-7505
Community Partnership Manager	502 ABW/XPY	JBSA-SAM B247	210-808-7551
Joint Base Substance Abuse Program	502 ABW/XPY	JBSA-SAM B143	210-221-1254
JBSA Drug Demand Reduction	502 ABW/XPY	JBSA-SAM B143 JBSA-LAK B1530 JBSA-RND B863	210-221-0849 210-671-9470 210-652-4430
Employee Assistance Program Coordinator (SAM only)	502 ABW/XPY	JBSA-SAM B143	210-221-0133
Substance Abuse Prevention Coordinators (SAM only)	502 ABW/XPY	JBSA-SAM B143	210-221-9651/9654
Army and Air Force Civilian Employee Drug Testing (SAM only)	502 ABW/XPY	JBSA-SAM B143	210-221-2035/9301
Army (Soldier) Drug Testing Program (all JBSA)	502 ABW/XPY	JBSA-SAM B143	210-221-0921/9185
Risk Reduction Program Coordinator (SAM only)	502 ABW/XPY	JBSA-SAM B143	210-221-1696
Suicide Prevention Program Manager (SAM only)	502 ABW/XPY	JBSA-SAM B143	210-221-2093



JBSA Interactive Customer Evaluation

Do you have any comments or suggestions? **Put it on ICE!**

We value your input! <http://ice.disa.mil/>

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502D COMPTROLLER SQUADRON

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	502 CPTS/CC	JBSA-SAM B4196	210-221-5760
Deputy Comptroller	502 CPTS	JBSA-SAM B4196	210-808-7552
Superintendent	502 CPTS/FMX	JBSA-SAM B4196	210-221-2760
Secretary	502 CPTS/CSS	JBSA-SAM B4196	210-221-5690
Financial Analysis Flight (FMA) Chief	502 CPTS/FMA	JBSA-SAM B4196	210-221-5699
FMA Customer Service	502 CPTS/FMA	JBSA-SAM B4196	210-808-8069
Temporary Duty (TDY) To School Supervisor	502 CPTS/FMFLT	JBSA-RND B399	210-652-0386
Financial Services Flight (FMF) Commander	502 CPTS/FMF	JBSA-LAK B5616	210-671-0310
FMF Deputy	502 CPTS/FMF	JBSA-LAK B5616	210-671-2760
Customer Service FMF	502 CPTS/FMF	JBSA-LAK B5616	210-671-1851
Front Shop Section Chief	502 CPTS/FMF	JBSA-RND B399	210-652-0132
Back Shop Section Chief	502 CPTS/FMF	JBSA-LAK B5616	210-671-2597
Unique Missions Section Chief	502 CPTS/FMF	JBSA-LAK B5616	210-671-2716
Basic Military Pay/International Pay Supervisor	502 CPTS/FMF	JBSA-LAK B5616	210-671-2807
Disbursing Operations	502 CPTS/FMF	JBSA-LAK B5616	210-671-3980
Civilian Pay Supervisor	502 CPTS/FMF	JBSA-LAK B5616	210-671-9214
Defense Travel System Lead Defense Travel Administrator	502 CPTS/FMF	JBSA-SAM B2263	210-808-0858
Government Travel Card Agency Program Coordinator	502 CPTS/FMF	JBSA-LAK B5616	210-671-9224



The best way to reach the Comptroller (502 CPTS) might not be by phone.

Here are some helpful email addresses:

Customer Service FMF	finance.callcenter@us.af.mil
Relocations (PCS)	502CPTS.FMF.Relocations@us.af.mil
Leave Web Box	502CPTS.FMF.LeaveWeb@us.af.mil
Special Actions/Debts Box	502CPTS.FMF.SpecialActions@us.af.mil
DTS Box	usaf.jbsa.502-abw.mbx.502-cpts-dts@mail.mil
BMT Pay	502CPTS.FMF.BasicPay@us.af.mil
International Pay	502 CPTSInternationalPay@us.af.mil
Civilian Pay (LAK)	502CPTS.FMF.CivilianPay@us.af.mil
Civilian Pay (RND)	finance.civpay@us.af.mil
Civilian Pay (FSH)	usaf.jbsa.502-abw-cpts-civilian-pay-air-force@mail.mil

DO NOT DISCUSS CLASSIFIED INFORMATION ON UNSECURE TELEPHONES. OFFICIAL DoD TELEPHONES ARE SUBJECT TO MONITORING FOR COMMUNICATIONS SECURITY PURPOSES AT ALL TIMES.

502D CONTRACTING SQUADRON

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	502 CONS/CC	JBSA-LAK B5450	210-671-1700
Director of Business Operations	502 CONS/DD	JBSA-LAK B5450	210-671-1700
Director of Operations	502 CONS/DO	JBSA-LAK B5450	210-671-1700
Technical Director	502 CONS/ JBKP	JBSA-RND 224	210-652-8921
Commander Support Staff	502 CONS	JBSA-LAK B5450	210-671-1700
Civil Engineering Services Flight (LAK)	502 CONS/JBKAA	JBSA-LAK B5450	210-671-3335
Infrastructure & Installation Flight (LAK)	502 CONS/JBKAB	JBSA-LAK B5450	210-671-4754
Installation Acquisition Flight (LAK)	502 CONS/JBKAC	JBSA-LAK B5450	210-671-0675
Construction Acquisition Flight (LAK)	502 CONS/JBKAD	JBSA-LAK B5450	210-671-7050
Infrastructure & Installation Flight (LAK)	502 CONS/JBKAE	JBSA-LAK B5450	210-671-4744
Business Systems Flight (LAK)	502 CONS/JBKP	JBSA-LAK B5450	210-671-3617
Installation Acquisition Flight (SAM)	502 CONS/JBKBA	JBSA-SAM B4196	210-221-3880
Infrastructure & Installation Acquisition Flight (SAM)	502 CONS/JBKBB	JBSA-SAM B4196	210-221-3966
Infrastructure & Installation Acquisition Flight (RND)	502 CONS/JBKCA	JBSA-RND B224	210-652-5145
Installation Acquisition Flight (RND)	502 CONS/JBKBB	JBSA-RND B224	210-652-9100
Plans and Programs Flight (RND)	502 CONS/JBKP	JBSA-RND B224	210-652-8809

U.S. AIR FORCE BAND OF THE WEST

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	502 ABW/MD CC	JBSA-LAK B9028	210-671-4175
Flight Commander	502 ABW/MD Fit CC	JBSA-LAK B9028	210-671-5544
Musical Resource Specialist	502 ABW/MD	JBSA-LAK B9028	210-671-2150
Manager	502 ABW/MD CEM	JBSA-LAK B9028	210-671-4048
Superintendent	502 ABW/MD Sup	JBSA-LAK B9028	210-925-7718
Operations	502 ABW/MD Ops	JBSA-LAK B9028	210-925-7771
Resource Advisor	502 ABW/MD	JBSA-LAK B9028	210-671-2714
Public Affairs	502 ABW/MD	JBSA-LAK B9028	210-925-8685
Main Line	502 ABW/MD	JBSA-LAK B9028	210-671-3934



Interested in requesting an appearance by the **Band of the West**?
 You can now submit your request online at <http://www.outreachrequests.hq.af.mil>

DO NOT DISCUSS CLASSIFIED INFORMATION ON UNSECURE TELEPHONES. OFFICIAL DoD TELEPHONES ARE SUBJECT TO MONITORING FOR COMMUNICATIONS SECURITY PURPOSES AT ALL TIMES.

502D FORCE SUPPORT GROUP

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	502 FSG/CC	JBSA-SAM B122	210-221-2632
Deputy Commander	502 FSG/CD	JBSA-SAM B122	210-221-2943
Deputy Director	502 FSG/DD	JBSA-SAM B122	210-221-2632
Executive Director	502 FSG/ED	JBSA-SAM B122	210-221-0987
Command Sergeant Major	502 FSG/CSM	JBSA-SAM B122	210-221-1520
Secretary to the Commander	502 FSG/CCS	JBSA-SAM B122	210-221-2632
Administrative Assistant	502 FSG/CCS	JBSA-SAM B122	210-221-2810
Operations Officer	502 FSG/OPS	JBSA-SAM B122	210-221-2943
Resource Advisor	502 FSG/RA	JBSA-SAM B122	210-221-9607
Unit Program Coordinator	502 FSG/CCEA	JBSA-SAM B122	210-221-2880

502D FORCE SUPPORT GROUP/CAMP BULLIS

Listing	Office Symbol	Building Number	Phone Number
Director Installation Support-Camp Bullis	502 FSG/CBX	JBSA-BUL B5000	210-295-7508
Deputy	502 FSG/CBX	JBSA-BUL B5000	210-295-7644
Mission Support Specialist	502 FSG/CBX	JBSA-BUL B5000	210-295-7795
Administrative Assistant	502 FSG/CBX	JBSA-BUL B5000	210-295-7611
502 CES Senior Liaison	502 FSG/CBX	JBSA-BUL B5000	210-808-7172

502D FORCE SUPPORT SQUADRON



For the latest information about **Recreation, Fitness, and Family** at JBSA visit the 502d Force Support Squadron website online at <http://www.myjbsa-fss-mwr.com>.

Listing	Office Symbol	Building Number	Phone Number
DIRECTOR	502 FSS/CL	JBSA-RND B112	210-652-5971
Deputy Director	502 FSS/DD	JBSA-RND B112	210-652-5971
Operations Officer (LAK)	502 FSS/FSO	JBSA-LAK B5100	210-671-3962
Operations Officer (SAM)	502 FSS/FSO	JBSA-SAM B124	210-221-0651
Administrative Assistant	502 FSS/CCA	JBSA-RND B112	210-652-5971
Unit Program Coordinator	502 FSS/CCQ	JBSA-RND B112	210-652-6437
Management Analyst	502 FSS/CCQ	JBSA-RND B112	210-652-2740
Unit Training Manager	502 FSS/FSOT	JBSA-RND B598	210-652-2373
Marketing Director	502 FSS/FSK	JBSA-RND B112	210-652-7213
Community Services Flight, Chief	502 FSS/FSC	JBSA-RND B112	210-652-7366
Assistant Flight Chief (RND)	502 FSS/FSCE	JBSA-RND B598	210-652-2373
Assistant Flight Chief (SAM)	502 FSS/FSFC	JBSA-SAM B124	210-221-0506

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Listing	Office Symbol	Building Number	Phone Number
Bowling Center, Skylark (LAK)	502 FSS/FSCDB	JBSA-LAK B6476	Main: 210-671-1234 Susie's Kitchen: 210-671-1224
Bowling Center (RND)	502 FSS/FSCDB	JBSA-RND B870	210-652-6271
Bowling Center (SAM)	502 FSS/FSCDB	JBSA-SAM B2521	Main: 210-221-3683/4740 Snack Bar: 210-221-5029



If you will be hosting a party or special event at a JBSA facility (e.g., Bowling Center, Club), you may need to complete an **Entry Authorization List** for your guests. If you plan to sponsor more than five unescorted visitors, please touch base with your Visitor Control Center at least 10 days before the event ([See page 30 for more information](#)).

Listing	Office Symbol	Building Number	Phone Number
Golf Course, Gateway Hills (LAK)	502 FSS/FSCDG	JBSA-LAK B2901	Pro Shop: 210-671-3466 Snack Bar: 210-671-2006
Golf Course, Randolph Oaks (RND)	502 FSS/FSCDG	JBSA-RND B1300	210-652-4653
Golf Club (SAM)	502 FSS/FSCDG	JBSA-SAM	Pro Shop: 210-222-9386 Front Desk: 210-221-5863 210-221-4388 Catering: 210-221-5675
Rickenbacker's (LAK)	502 FSS/FSCEC	JBSA-LAK B171	210-669-5602
Smokin' Joe's BBQ (LAK)	502 FSS/FSCEC	JBSA-LAK B2433	210-671-3784
Framing Shop (RND)	502 FSS/FSCEC	JBSA-RND B895	210-652-5142
Information, Tickets & Travel (LAK)	502 FSS/FSCEI	JBSA-LAK B5506	ITT Office: 210-671-3059 Leisure Travel: 210-671-7111
Information, Tickets & Travel (RND)	502 FSS/FSCEI	JBSA-RND B895	210-652-5142
Information, Tickets & Travel (SAM)	502 FSS/FSCEI	JBSA-SAM B1395	210-808-1378
Sam Houston Community Center	502 FSS/FSCEP	JBSA-SAM B1395	Catering: 210-808-6262
Student Activity Center (SAM)	502 FSS/FSCEP	JBSA-SAM B1477	Main: 210-466-5047 Food Court: 210-466-5047
Community Center, Arnold Hall (LAK)	502 FSS/FSCEP	JBSA-LAK B5506	210-671-2619
Community Center, Skylark (LAK)	502 FSS/FSCEP	JBSA-LAK B6576	210-671-2021
Community Services Mall (RND)	502 FSS/FSCEP	JBSA-RND B895	210-652-5142
Gateway Club (LAK)	502 FSS/FSCEP	JBSA-LAK 2B490	Main: 210-645-7034 Barber Shop: 210-645-7045 Catering: 210-645-7035
Kendrick Club (RND)	502 FSS/FSCEP	JBSA-RND B1039	210-652-3056
Parr Club (RND)	502 FSS/FSCEP	JBSA-RND B500	210-652-4864 210-658-7445

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Listing	Office Symbol	Building Number	Phone Number
Harlequin Dinner Theatre (SAM)	502 FSS/FSCET	JBSA-SAM B2652	210-222-9694
Auto Hobby Shop (LAK)	502 FSS/FSCF	JBSA-LAK B7245	210-671-3549
Framing Shop (LAK)	502 FSS/FSCFO	JBSA-LAK B7041	210-671-5503
Aquatics, Skylark (LAK)	502 FSS/FSCFP	JBSA-LAK B6482	210-671-3780
Aquatics, Warhawk Pool (LAK)	502 FSS/FSCFP	JBSA-LAK B141	210-671-3445
Aquatics, Center Pool (RND)	502 FSS/FSCFP	JBSA-RND B502	210-652-2060
Aquatics, South Pool (RND)	502 FSS/FSCFP	JBSA-RND B980	210-652-2053
Aquatic Center (SAM)	502 FSS/FSCFP	JBSA-SAM B3300	210-221-4887
Fitness Center, Chaparral (LAK)	502 FSS/FSCFP	JBSA-LAK B7346	210-671-2401/2361
Fitness Center, Gateway (LAK)	502 FSS/FSCFP	JBSA-LAK B10330	210-671-1348/2565
Fitness Center, Gillum (LAK)	502 FSS/FSCFP	JBSA-LAK B2086	210-977-2354/2353
Fitness Center, Warhawk (LAK)	502 FSS/FSCFP	JBSA-LAK B2418	210-671-2016
Fitness Center, Kelly	502 FSS/FSCFP	JBSA-KFA B210	210-925-4848
Fitness Center, Medina	502 FSS/FSCFP	JBSA-MED B199	210-671-4525/4477
Fitness Center, Rambler (RND)	502 FSS/FSCFP	JBSA-RND B999	210-652-7263
Fitness Center, Central Post Gym (SAM)	502 FSS/FSCFP	JBSA-SAM B198	210-221-3593
Fitness Center, Jimmy Brought (SAM)	502 FSS/FSCFP	JBSA-SAM B320	210-221-1234
Fitness Center on the METC (SAM)	502 FSS/FSCFP	JBSA-SAM B1369	Main: 210-808-5709 Sports Office: 210-808-5710
Fitness Center, Camp Bullis Annex	502 FSS/FSCFP	JBSA-BUL B5031	210-295-7898



Did you know four of our Fitness Centers have 24/7 access?

No matter your schedule, you can now visit the Chaparral Fitness Center, Kelly Fitness Center, Rambler Fitness Center, or the Jimmy Brought Fitness Center whenever you want. To take advantage of this opportunity, be sure to visit your Fitness Center during business hours to activate your CAC and sign a release.

Listing	Office Symbol	Building Number	Phone Number
Outdoor Recreation Rental (LAK)	502 FSS/FSCO	JBSA-LAK B871	210-925-5532
Outdoor Recreation-Paintball Park (LAK)	502 FSS/FSCO	JBSA-LAK B871	210-925-2998
Saddle Club (LAK)	502 FSS/FSCO	JBSA-LAK B2954	Main:210-837-6741 Barn: 210-671-3166
FamCamp (LAK)	502 FSS/FSCO	JBSA-LAK B2804	210-671-5179
Outdoor Equipment Rental (RND)	502 FSS/FSCO	JBSA-RND B895	210-652-5142
Outdoor Equipment Center (SAM)	502 FSS/FSCO	JBSA-SAM B1111	210-221-5225/5224
Equestrian Center (SAM)	502 FSS/FSCO	JBSA-SAM B3550	210-224-7207
Recreational Vehicle Park (SAM)	502 FSS/FSCO	JBSA-SAM B3514	210-221-5502
Lemon Lot, Resale Lot (SAM)	502 FSS/FSCO	JBSA-SAM	210-221-5225
Camp Bullis Rod-N-Gun Recreation Center	502 FSS/FSCO	JBSA-BUL B6215	210-295-7577/7529

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Listing	Office Symbol	Building Number	Phone Number
JBSA Recreation Park at Canyon Lake	502 FSS/FSCO	JBSA-CAN	830-964-3576 / 800-280-3466
Resource Management Flight, Chief	502 FSS/FSR	JBSA-RND B112	210-652-5602
Resource Management Flight, Chief	502 FSS/FSR	JBSA-SAM B122	210-466-3510
Resource Management (LAK)	502 FSS/FSRR	JBSA-LAK B5100	210-671-2516
Resource Management (RND)	502 FSS/FSRR	JBSA-RND B118	210-652-5309
Resource Management (SAM)	502 FSS/FSRR	JBSA-SAM B124	210-808-0602
Non-Appropriated Funds (NAF) Accounting Office for Authorized Private Organizations and Fundraising for JBSA (LAK)	502 FSS/FSRR	JBSA-LAK B5100	210-671-2516
NAF Accounting Office for Authorized Private Organizations and Fundraising for JBSA (RND)	502 FSS/FSRR	JBSA-RND B118	210-652-5048
NAF Accounting Office for Authorized Private Organizations and Fundraising for JBSA (SAM)	502 FSS/FSRR	JBSA-SAM B124	210-221-0010
Military & Family Services Flight, Chief	502 FSS/FSY	JBSA-RND B112	210-652-5941
Assistant Flight Chief (LAK)	502 FSS/FSYC	JBSA-LAK B5100	210-671-4554
Child Development Program, Lackland	502 FSS/FSYCC	JBSA-LAK B8206	210-671-3168
Child Development Program, Gateway	502 FSS/FSYCC	JBSA-LAK B3220	210-671-1052
Child Development Program, Kelly Field	502 FSS/FSYCC	JBSA-KFA B61	210-925-5747
Resource & Referral (LAK)	502 FSS/FSYCC	JBSA-LAK B8206	210-671-3380/2440/3765
Family Child Care (LAK)	502 FSS/FSYFF	JBSA-LAK B6629	210-671-3376/3379
Youth Programs: School Age, Youth Sports, & Teen Center (LAK)	502 FSS/FSYYY	JBSA-LAK B8420	210-671-2388/3784
Child Development Program Annex (RND)	502 FSS/FSYCC	JBSA-RND B734	210-652-1140/1142
Child Development Programs (RND)	502 FSS/FSYCC	JBSA-RND B1072	210-652-4946
Youth Programs: School Age, Youth Sports, & Teen Center (RND)	502 FSS/FSYYY	JBSA-RND B584 & B585	210-652-3298/2088
Child Development Program (SAM)	502 FSS/FSYCC	JBSA-SAM B2530	210-221-5002
Child Development Annex (SAM)	502 FSS/FSYCC	JBSA-SAM B1720	210-221-3835
Parent Central (SAM)	502 FSS/FSYCC	JBSA-SAM B2530	210-221-4871
Family Child Care (SAM)	502 FSS/FSYFF	JBSA-SAM B1630	210-221-3820
Middle School Teen Center (SAM)	502 FSS/FSYYY	JBSA-SAM B2515	210-221-3630
School Age Program (SAM)	502 FSS/FSYYY	JBSA-SAM B1703 & B1705	210-221-5151 / 210-221-4466
SKIES Unlimited (SAM)	502 FSS/FSYYY	JBSA-SAM B1705	210-221-3381
Youth Center (SAM)	502 FSS/FSYYY	JBSA-SAM B1630	210-221-3502
Youth Sports (SAM)	502 FSS/FSYYY	JBSA-SAM B1630	210-221-5519

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802D FORCE SUPPORT SQUADRON

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	802 FSS/CC	JBSA-LAK B5616	210-671-3907
Deputy	802 FSS/DD	JBSA-LAK B5616	210-671-3995
Superintendent	802 FSS/CEM	JBSA-LAK B5616	210-671-3959
First Sergeant	802 FSS/CCF	JBSA-LAK B5616	210-671-3909
Section Commander	802 FSS/CCQ	JBSA-LAK B5616	210-671-5557
NCOIC, Commander's Support Staff	802 FSS/CCS	JBSA-LAK B5616	210-671-2045
Commander Secretary	802 FSS/CSS	JBSA-LAK B5616	210-671-1580
Unit Program Coordinator	802 FSS/CCA	JBSA-LAK B5616	210-671-7383
Resource Advisor	802 FSS/RA	JBSA-LAK B5616	210-671-4145
Operations Officer-LAK	802 FSS/FSO	JBSA-LAK B5616	210-671-2791
Operations Officer-RND	802 FSS/FSO	JBSA-RND B399	210-221-1893
Operations Officer-SAM	802 FSS/FSO	JBSA-SAM B2797	210-221-1893
JBSA-Mortuary Affairs	802 FSS/FSOM	JBSA-LAK B7065	210-671-4137/789-4951
JBSA-Honor Guard	802 FSS/FSOH	JBSA-LAK B7065	210-652-1317
JBSA-LAK Installation Personnel Readiness	802 FSS/FSOX	JBSA-LAK B7065	210-671-5254
JBSA-RND Installation Personnel Readiness	802 FSS/FSOX	JBSA-RND HGR71	210-652-4092
Unit Deployment Manager	802 FSS/FSOX	JBSA-LAK B7065	210-671-5121
Unit Training Manager	802 FSS/FSOT	JBSA-LAK B5616	210-671-7625
Force Development, Chief	802 FSS/FSD	JBSA-LAK B6114	210-671-0936
Airman Leadership School	802 FSS/FSDA	JBSA-MED B100	210-925-1233
Education and Training	802 FSS/FSDE	JBSA-LAK B5725	210-671-0936
Lackland Education Center	802 FSS/FSDE	JBSA-LAK B5725	210-671-8711/8712
Randolph Education Center	802 FSS/FSDE	JBSA-RND B208	210-652-5964
Fort Sam Education Center	802 FSS/FSDE	JBSA-SAM Trailer 4011-A	210-221-0852/1294
Campbell Memorial Library (SAM)	802 FSS/FSDL	JBSA-SAM B1222	210-221-4387
Lackland Library	802 FSS/FSDL	JBSA-LAK B6114	221-671-2678
Randolph Library	802 FSS/FSDL	JBSA-RND B598	221-652-5578
Career Assistance Advisor	802 FSS/CAA	JBSA-LAK B5616	210-671-1575/3815
Sustainment Services Flight Chief	802 FSS/FSV	JBSA-LAK B7065	210-671-6840
Food Service Operations Manager	802 FSS/FSVF	JBSA-LAK B 7065	210-671-6840
Food Service Operations Manager (LAK)	802 FSS/FSVF (OL-A)	JBSA-LAK B7065	210-671-6840
Food Service Contractor Office	802 FSS/FSVF (OL-A)	JBSA-LAK B7065	210-671-3866/7508
Amigo Inn Dining Facility	802 FSS/FSVF (OL-A)	JBSA-LAK B7532	210-671-5112/5113
Building 5570 Dining Facility	802 FSS/FSVF (OL-A)	JBSA-LAK B5570	210-671-0833/1952
Lackland Training Annex Dining Facility	802 FSS/FSVF (OL-A)	JBSA-LAK B124	210-671-4818/4819
Mesquite Inn Dining Facility	802 FSS/FSVF (OL-A)	JBSA-LAK B10175	210-671-4939/4940
Live Oak Inn Dining Facility	802 FSS/FSVF (OL-A)	JBSA-LAK B10810	210-671-4827/4720/4721
Flight Kitchen	802 FSS/FSVF (OL-A)	JBSA-KFA B1650	210-925-1488
Food Service Operations Manager (RND)	802 FSS/FSVF (OL-B)	JBSA-RND B124	210-652-4404
Rendezvous Dining Facility	802 FSS/FSVF (OL-B)	JBSA-RND B124	210-652-4404

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Listing	Office Symbol	Building Number	Phone Number
Food Service Operations Manager (SAM)	802 FSS/FSVF (OL-C)	JBSA-SAM B1489	210-221-5632
Rocco Dining Facility	802 FSS/FSVF (OL-C)	JBSA-SAM B2745	210-221-3608
Slagel Dining Facility	802 FSS/FSVF (OL-C)	JBSA-SAM B1287	210-808-1532/1536
Camp Bullis Dining Facility	802 FSS/FSVF (OL-D)	JBSA- BUL B5106	210-295-7691
Defender Inn Dining Facility	802 FSS/FSVF (OL-D)	JBSA-BUL 5420	210-295-8344
Lodging	802 FSS/FSVL		
Randolph Inn	802FSS /FSVL	JBSA RND B112	210-652-1844
Gateway Inn	802 FSS/FSVL	JBSA-LAK B10203	210-671-6930
Kelly Inn	802 FSS/FSVL	JBSA-KFA B1650	210-924-7201
Patriot Inn	802 FSS/FSVL	JBSA-BUL	210-698-1685
Gateway Lodge	802 FSS/FSVL	JBSA-LAK B7426	210-671-4215
Gateway Villa	802 FSS/FSVL	JBSA-LAK B2435	210-671-0158



Need information about lodging on JBSA-Fort Sam Houston?
Visit <http://www.ihg.com/ArmyHotels> to learn more or make your reservation.



Have a question about housing on JBSA? See [page 23](#) for information about JBSA Housing Offices.

Listing	Office Symbol	Building Number	Phone Number
Resource Management	802 FSS/FSR	JBSA-LAK B5616	210-671-4145
Military & Family Services, Chief	802 FSS/FSY	JBSA-SAM B2797	210-221-9681
Military & Family Readiness (LAK)	802 FSS/FSYR (OL-A)	JBSA-LAK B1249	210-671-3722
Tech Training Airman Readiness Element	802 FSS/FSYR (OL-A)	JBSA-LAK B5616	210-671-4057
Military & Family Readiness (RND)	802 FSS/FSYR (OL-B)	JBSA-RND B693	210-652-5321
Military & Family Readiness (SAM)	802 FSS/FSYR (OL-C)	JBSA-SAM B2797	210-221-2705/2418



Military & Family Readiness Centers provide Service Members and their families with the right resources to meet their specific needs on JBSA or within the local community. They offer a variety of trainings, workshops, and one-on-one consultations to support individuals, families, and leadership. Visit your M&FRC today to learn more.

JBSA-Lackland
Bldg. 1249
210-671-3722

JBSA-Randolph
Bldg. 693
210-652-5321

JBSA-Fort Sam Houston
Bldg. 2792
210-221-2705/2418

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Listing	Office Symbol	Building Number	Phone Number
Manpower & Personnel, Flight Commander	802 FSS/FSM	JBSA-LAK B5616	210-671-8850
Civilian Personnel Officer, Chief	802 FSS/FSMC	JBSA-LAK B5311	210-671-3905
CPO Staffing, Chief (LAK)	802 FSS/FSMC	JBSA-LAK B5311	210-671-1630
APF Front Desk (LAK)	802 FSS/FSMC	JBSA-LAK B5311	210-671-4118
NAF Front Desk (LAK)	802 FSS/FSMC	JBSA-LAK B5311	210-925-9331
CPO Staffing, Chief (RND)	802 FSS/FSMC	JBSA-RND B399	210-652-6223
APF Front Desk (RND)	802 FSS/FSMC	JBSA-RND B399	210-652-6224
NAF Front Desk (RND)	802 FSS/FSMC	JBSA-RND B399	210-652-5273
CPO Staffing, Chief (SAM)	802 FSS/FSMC	JBSA-SAM B2263	210-808-7580
NAF Front Desk (SAM)	802 FSS/FSMC	JBSA-SAM B2263	210-808-7577
Manpower & Organization, Chief (LAK)	802 FSS/FSMM	JBSA-LAK B5616	210-671-2828
Manpower & Organization, Chief (RND)	802 FSS/FSMM	JBSA-LAK B5616	210-652-2197
Manpower & Organization, Chief (SAM)	802 FSS/FSMM	JBSA-SAM B2263	210-808-7575
Military Personnel, Chief (LAK)	802 FSS/FSMP	JBSA-LAK B5616	210-671-9157
Military Personnel, Chief (RND)	802 FSS/FSMP	JBSA-RND B399	210-652-7489
Military Personnel, Chief (SAM)	802 FSS/FSMP	JBSA-SAM B2663	210-221-2916
Customer Support Element	802 FSS/FSMPS	JBSA-SAM B2663	210-221-0415/2278
Customer Service (LAK)	802 FSS/FSMPS (OL-A)	JBSA-LAK B5616	210-671-3704
Customer Service (RND)	802 FSS/FSMPS (OL-B)	JBSA-RND B399	210-652-3264
Customer Service (SAM)	802 FSS/FSMPS (OL-C)	JBSA-SAM B2263	210-295-8639
ID Cards (WHASC)	802 FSS/FSMPS (OL-A)	JBSA-LAK B4550	210-292-7144
ID Cards (MPS LAK)	802 FSS/FSMPS (OL-A)	JBSA-LAK B5616	210-671-6006
ID Cards (MPS RND)	802 FSS/FSMPS (OL-B)	JBSA-RND B399	210-652-3036
ID Cards (SAM)	802 FSS/FSMPS (OL-C)	JBSA-SAM B2263	210-221-0415
Career Development Element (LAK)	802 FSS/FSMPD (OL-A)	JBSA-LAK B5616	210-671-9155
Career Development Element (RND)	802 FSS/FSMPD (OL-B)	JBSA-RND B399	210-652-3848
Career Development Element (SAM)	802 FSS/FSMPD (OL-C)	JBSA-SAM B2263	210-221-9563
Outbound Assignments (LAK)	802 FSS/FSMPD (OL-A)	JBSA-LAK B5616	210-671-9228
Outbound Assignments (RND)	802 FSS/FSMPD (OL-B)	JBSA-RND B399	210-652-2320
Outbound Assignments (SAM)	802 FSS/FSMPD (OL-C)	JBSA-SAM B2263	210-221-2316

DO NOT DISCUSS CLASSIFIED INFORMATION ON UNSECURE TELEPHONES. OFFICIAL DoD TELEPHONES ARE SUBJECT TO MONITORING FOR COMMUNICATIONS SECURITY PURPOSES AT ALL TIMES.

Need a New ID Card for Yourself or a Dependent?



Appointments are required for ID Card Services. Don't wait until the last minute! Appointments may be scheduled up to **60 days** prior to the ID Card expiration date.



To make an appointment, visit the online **RAPIDS Appointment Scheduler** at <https://rapids-appointments.dmdc.osd.mil/>.

- Click "Make Appointment"
- Select a state: "TX" then click "Go"
- Select a city: "San Antonio" then click "Next>>"
- Select one of the four locations that begins with "802 FSS" (*NOTE: Earlier appointments may be available at a different JBSA location—check them all if your first choice doesn't meet your needs*)
- Select your date (available dates are displayed in green) and your desired time
- Enter all of your information in the required fields and click "Submit" to reserve your appointment



Print and review your confirmation email to determine what documents and forms of identification are required for your appointment. **If your dependent will be attending an appointment without a sponsor present, make sure to obtain and digitally sign DD Form 1172-2.** You can obtain and sign DD Form 1172-2 on the RAPIDS Self-Service Portal, online at https://www.dmdc.osd.mil/self_service.



Don't be a no-show! If you need to cancel or reschedule your appointment, please follow the instructions on your confirmation email or call your ID Card Issuance Office.

Questions? Call your ID Card Issuance Office!
JBSA-FSH 210-221-0415 | JBSA-LAK 210-671-4178 | JBSA-RND 210-652-3036

502D INSTALLATION SUPPORT GROUP

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	502 ISG/CC	JBSA-LAK B1052	210-671-3397
Deputy Commander	502 ISG/CD	JBSA-LAK B1052	210-671-3397
Executive Director	502 ISG/ED	JBSA-LAK B1052	210-671-3397
Superintendent	502 ISG/CCC	JBSA-LAK B1052	210-671-3003
Command Secretary	502 ISG/CCS	JBSA-LAK B1052	210-671-3397
Executive Officer	502 ISG/CCE	JBSA-LAK B1052	210-671-3035
NCOIC, Group Support Staff	502 ISG/CSS	JBSA-LAK B1052	210-671-8185
NCOIC, Admin Section	502 ISG/CCK	JBSA-LAK B1052	210-671-3703
Resource Advisor	502 ISG/CCR	JBSA-LAK B1052	210-671-4274

502D CIVIL ENGINEERING SQUADRON



To report a facility concern, please follow the instructions on [page 24](#).
 These phone numbers should not be used to submit work orders.
 In the event of an emergency, call 210-671-5555 or 9-1-1.

Listing	Office Symbol	Building Number	Phone Number
Civilian Leader	502 CES/CL	JBSA-LAK B5595	210-671-2977
Deputy	502 CES/DD	JBSA-LAK B5595	210-671-2977
Command Support Staff	502 CES/CSS	JBSA-LAK B5595	210-671-4396/5357/2978
Assets Accountability	502 CES/CEA	JBSA-LAK B5595	210-671-5307
NextGen IT	502 CES/CEAI	JBSA-LAK B5595	210-671-1097
Force Management	502 CES/CEAM	JBSA-LAK B5595	210-671-2118
Real Property	502 CES/CEAR	JBSA-LAK B5595	210-671-5371
Explosive Ordinance Disposal	502 CES/CED	JBSA-LAK B7360	210-671-9011
Logistics	502 CES/CEDL	JBSA-LAK B7360	210-671-9011
Operations & Training	502 CES/CEDO	JBSA-LAK B7360	210-671-9011
Plans and Intel	502 CES/CEDP	JBSA-LAK B7360	210-671-9011
Fire Emergency Services	502 CES/CEF	JBSA-LAK B2325	210-671-0236
Fire Emergency Services LAK Deputy	502 CES/CEF1	JBSA-LAK B2325	210-671-2921
Fire Emergency Services RND Deputy	502 CES/CEF3	JBSA-RND B700	210-652-6915
Fire Emergency Services SAM Deputy	502 CES/CEF2	JBSA-SAM B4196	210-221-5227
Fire Emergency Services Prevention	502 CES/CEFP	JBSA-LAK B2325	210-671-5253
Fire Emergency Services Safety	502 CES/CEFS	JBSA-LAK B2325	210- 671-0239
Fire Emergency Services Training	502 CES/CEFT	JBSA-LAK B2325	210- 671-0227
Installation Management	502 CES/CEI	JBSA-LAK B5595	210-671-5499
Environmental	502 CES/CEIE	JBSA-LAK B5595	210-671-5329
Environmental Assets	502 CES/CEIEA	JBSA-RND HGR62	210-652-7417
Environmental Compliance	502 CES/CEIEC	JBSA-LAK B5595	210-671-4844

DO NOT DISCUSS CLASSIFIED INFORMATION ON UNSECURE TELEPHONES. OFFICIAL DoD TELEPHONES ARE SUBJECT TO MONITORING FOR COMMUNICATIONS SECURITY PURPOSES AT ALL TIMES.

Listing	Office Symbol	Building Number	Phone Number
Housing Management	502 CES/CEIH	JBSA-LAK B5595	210-671-5329



Have a question about housing on JBSA? Visit your local **JBSA Housing Office** for assistance with housing options or local resources.

JBSA-Lackland
Bldg. 1524
210-671-1840
M-F 0730-1630

JBSA-Randolph
Bldg. 144
210-652-1840
M-F 0800-1600

JBSA-Fort Sam Houston
Bldg. 367
210-295-8539/8569/8635
M-F 0700-1600

Listing	Office Symbol	Building Number	Phone Number
Engineering	502 CES/CEN	JBSA-LAK B5595	210-671-2110
Project Management JBSA-LAK	502 CES/CENM-LAK	JBSA-LAK B5595	210-671-0027
Project Management JBSA-RND	502 CES/CENM-RND	JBSA-RND HGR62	210-652-5749
Project Management JBSA-SAM	502 CES/CENM-SAM	JBSA-SAM B4196	210-221-4775
Central Design	502 CES/CENMD	JBSA-LAK B5595	210-671-3394
Portfolio Optimization	502 CES/CEPD	JBSA-LAK B5595	210-671-4299
Project Execution	502 CES/CENMP	JBSA-LAK B5595	210-671-4299
Operations	502 CES/CEO	JBSA-LAK B5595	210-671-3015
Operations	502 CES/CEO2	JBSA-LAK B5595	210-671-3015
Facility Maintenance	502 CES/CEO2F	JBSA-RND HGR62	210-652-1371
Fire Alarms	502 CES/CEO2FA	JBSA-LAK B5495	210-671-4778
Electric Shop JBSA-SAM	502 CES/CEO2FE	JBSA-SAM B4465	210-808-6036
Electric Shop JBSA-RND	502 CES/CEO2FE	JBSA-RND B891	210-652-2442
Electric Shop JBSA-LAK	502 CES/CEO2FE	JBSA-LAK B9121	210-671-4371
Power Pro JBSA-RND & JBSA-SAM	502 CES/CEO2FP	JBSA-RND B891	210-652-7612
Power Pro JBSA-LAK	502 CES/CEO2FP	JBSA-LAK B1208	210-925-5516
Infrastructure System	502 CES/CEO2I	JBSA-LAK B5595	210-671-3015
Water Plant Operations	502 CES/CEO2IA	JBSA-LAK B5595	210-671-3015
Environmental Control Systems JBSA-SAM	502 CES/CEOIC	JBSA-SAM B4197	210-808-1597
Environmental Control Systems JBSA-RND	502 CES/CEOIC	JBSA-RND HGR62	210-652-3143
Environmental Control Systems JBSA-LAK	502 CES/CEOIC	JBSA-LAK B5595	210-671-2288
Facilities Pest Management JBSA-SAM	502 CES/CEO/IE	JBSA-SAM B4197	210-295-4865
Facilities Pest Management JBSA-RND	502 CES/CEO/IE	JBSA-RND B1050	210-652-4299
Facilities Pest Management JBSA-LAK	502 CES/CEO/IE	JBSA-LAK B5399	210-671-3525
HVAC	502 CES/CEO2IH	JBSA-LAK B5595	210-671-6983
Water/Fuel Systems	502 CES/CEO2IU	JBSA-LAK B7065	210-671-7215
Maintenance			
Operations Engineering	502 CES/CEOE	JBSA-LAK B5595	210-671-9698
Material Control	502 CES/CEOEM	JBSA-LAK B5595	210-671-6509
Requirements & Optimization	502 CES/CEOER	JBSA-LAK B7065	210-671-6982
Services Contracts	502 CES/CEOES	JBSA-LAK B5595	210-671-0042

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Listing	Office Symbol	Building Number	Phone Number
Heavy Repair	502 CES/CEOH	JBSA-LAK B5595	210-671-3015
Pavements	502 CES/CEOHP	JBSA-SAM B4197	210-221-5399
Structure	502 CES/CEOHS	JBSA-SAM B4197	210-221-5200
Camp Bullis	502 CES/CEHS	JBSA-BUL B5132	210-295-7712
Readiness & Emergency Management	502 CES/CEX	JBSA-LAK B7360	210-671-2260
Expeditionary Engineering	502 CES/CEXE	JBSA-LAK B7360	210-671-2260
Emergency Management	502 CES/CEXM	JBSA-LAK B7360	210-671-2260
Wilford Hall	502 CES/CEW	JBSA-LAK B4550	210-292-6140

Reporting Concerns about JBSA Facilities and Infrastructure



Emergency Situations (Threats to Life, Safety, or Health)



In the event of an emergency, please call the **Customer Service Unit at 210-671-5555**. The Call Center is available 24/7/365.

The 502d Civil Engineering Squadron will respond within 2 hours, and the issue will be mitigated within 24 hours.

Emergency work is defined as unscheduled work that is required to sustain/ensure mission operations. Examples include: water/electrical outage, no heat/AC, post-storm damage repair.



Non-Emergency Situations



For non-emergency work orders, please contact your **Facility Manager**. Your Facility Manager is your liaison to the 502d Civil Engineering Squadron.

Only Facility Managers can submit a **Direct Scheduled Work Order** for smaller, unplanned projects, or an **AF 332** for larger, planned projects.

Please call the Customer Service Unit for emergency or urgent situations only.

Self-Help Centers



For minor repairs or facility appearance improvement projects, consider using **Self-Help Centers**. Tools, supplies, and small outdoor equipment are available for your use at your local Supply Center. Please note, Facility Managers are the only personnel who can obtain items from the Self-Help Centers.

JBSA-Lackland
Bldg. 5497
M-F 0700-1630
210-671-5497

JBSA-Randolph
Bldg. 891
M-F 0700-1630
210-652-2242/2146/3808

JBSA-Fort Sam Houston
Bldg. 4197
M-F 0700-1630
210-808-6079

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502D COMMUNICATIONS SQUADRON













Listing	Office Symbol	Building Number	Phone Number
COMMANDER	502 CS/CC	JBSA-LAK B1052	210-925-0414
Deputy Commander	502 CS/DD	JBSA-LAK B1052	210-925-0294
Superintendent	502 CS/CEM	JBSA-LAK B1052	210-925-0089
First Sergeant	502 CS/CCF	JBSA-LAK B1052	210-925-0456
Secretary	502 CS/CCS	JBSA-LAK B1052	210-925-0414
Commander's Support Staff	502 CS/CSS	JBSA-LAK B1052	210-925-0328
Operations Flight Chief	502 CS/SCO	JBSA-LAK B1052	210-671-8215
Plans and Resources Flight Chief	502 CS/SCX	JBSA-LAK B1052	210-925-0495
Communications Focal Point	502 CS/CFP	JBSA-LAK B1052	210-925-2666
Requirements	502 CS/SCXR	JBSA-LAK B1052	210-925-4316
Cybersecurity	502 CS/SCXS	JBSA-RND B990	210-652-4231

502D OPERATIONS SUPPORT SQUADRON

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	502 OSS/CC	JBSA-LAK B1610	210-925-3794
Director of Operations	502 OSS/DO	JBSA-LAK B1610	210-925-8641
Commander's Secretary	502 OSS/CCE	JBSA-LAK B1610	210-925-3795
Commander's Support Staff	502 OSS/CCEA	JBSA-LAK B1610	210-925-5011
Flight Records Management Flight	502 OSS/OSO	JBSA-LAK B1610	210-925-6911/0449
Contracting Officer Representative Flight	502 OSS/OSQ	JBSA-LAK B1610	210-925-3497
Airfield Operations Flight	502 OSS/OSA	JBSA-LAK B1610	210-925-5721
Tower	502 OSS/OSAT	JBSA-LAK B1161	210-925-4883/4896
Airfield Management	502 OSS/OSAA	JBSA-LAK B1610	210-925-6802/6803
Airfield Systems Flight	502 OSS/OSM	JBSA-LAK B1610	210-925-3400
Weather Flight	502 OSS/OSW	JBSA-LAK B1610	210-925-5709

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Need help with your computer, phone, or other information technology?

<div style="border: 1px solid white; border-radius: 15px; padding: 10px; margin-bottom: 10px;">  <p>I am experiencing trouble or an outage with existing service or equipment</p> </div> <div style="text-align: center; color: green; font-size: 2em; margin: 10px 0;">↓</div> <div style="border: 1px solid white; border-radius: 15px; padding: 10px; margin-bottom: 10px;"> <p style="text-align: center;">For emergency outages (including after hours), please call us at 210-925-COMM (2666)</p> </div> <div style="border: 1px solid white; border-radius: 15px; padding: 10px;"> <div style="display: flex; flex-direction: column; gap: 5px;"> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;">For all other trouble issues, access the virtual enterprise service desk (vESD) by clicking the logo on your desktop (JBSA-RND and LAK only)</div> </div> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"></div> </div> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"></div> </div> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;">If you cannot resolve your issue with vESD or are located on JBSA-FSH, call the Comm Focal Point at 210-925-COMM (2666).</div> </div> </div> </div>	<div style="border: 1px solid white; border-radius: 15px; padding: 10px; margin-bottom: 10px;">  <p>I have a new IT/Communications requirement</p> </div> <div style="text-align: center; color: green; font-size: 2em; margin: 10px 0;">↓</div> <div style="border: 1px solid white; border-radius: 15px; padding: 10px; margin-bottom: 10px;"> <div style="display: flex; flex-direction: column; gap: 10px;"> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;">For new computer/peripheral requirements, contact your unit Computer Requirements Manager (UCRM).</div> </div> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"></div> </div> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;">For new software requirements, contact your USM.</div> </div> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;">For new personal wireless communications systems, contact your Unit PWCS Manager.</div> </div> </div> </div> <div style="border: 1px solid white; border-radius: 15px; padding: 10px;"> <p>If you do not know who your UCRM, USM, or PWCS Manager is, contact 210-925-COMM (2666).</p> </div>	<div style="border: 1px solid white; border-radius: 15px; padding: 10px; margin-bottom: 10px;">  <p>I am new to the 502 ABW and need network access</p> </div> <div style="text-align: center; color: green; font-size: 2em; margin: 10px 0;">↓</div> <div style="border: 1px solid white; border-radius: 15px; padding: 10px;"> <p>Your Cyber Security Liaison (CSL) (formerly Information Assurance Officer) is your first stop for creating a network account.</p> <p>Your CSL will help you complete a DD Form 2875 and Acceptable Use Policy, and will coordinate with the 502 CS Cyber Security Office (CSO) on your behalf.</p> <p>Your CSL can also coordinate SharePoint and Network File Share access.</p> <p>Who's your CSL? Call the CSO at 210-925-COMM</p> </div>
<div style="border: 1px solid white; border-radius: 15px; padding: 10px; margin-bottom: 10px;">  <p>If you are having trouble with your phone, have a requirement for a new phone, or need to add, move, or terminate a telephone line, contact your Unit Telephone Control Officer (TCO) for assistance.</p> <p>If you do not know who your Unit TCO is, contact your Base TCO for unit TCO inquiry at 210-925-COMM (2666)</p> </div>		
<div style="border: 2px solid green; border-radius: 15px; padding: 10px;"> <p style="text-align: center; font-weight: bold; margin: 0;">ONE PHONE NUMBER DOES IT ALL! FOR ALL YOUR COMM NEEDS, CALL US AT 210-925-COMM</p> <p style="text-align: center; font-weight: bold; margin: 0;">Standard Business Hours are M-F 0700-1630.</p> <p style="text-align: center; font-size: 0.8em; margin: 0;">(To better serve you, the options may change regularly so please listen carefully)</p> </div>		

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502D SECURITY FORCES AND LOGISTICS SUPPORT GROUP

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	502 SFLSG/CC	JBSA-RND B100	210-652-1205
Deputy Commander	502 SFLSG/CD	JBSA-RND B100	210-652-1205
Executive Director	502 SFLSG/ED	JBSA-RND B100	210-652-0592
Superintendent	502 SFLSG/CCC	JBSA-RND B100	210-652-6018
Executive Officer	502 SFLSG/CCE	JBSA-RND B100	210-652-2155/2249
Director, Commander's Action Group	502 SFLSG/CAG	JBSA-RND B100	210-652-7771
NCOIC, CCK	502 SFLSG/CCK	JBSA-RND B100	210-652-4001
Resource Advisor	502 SFLSG/RA	JBSA-RND B100	210-652-2865
Director, Group Support Staff	502 SFLSG/GSS	JBSA-RND B100	210-652-8676
Operations, Plans and Programs	502 SFLSG/GSS	JBSA-RND B100	210-652-5727
Operations, Training and Community Outreach	502 SFLSG/GSS	JBSA-RND B100	210-652-5727



For all emergencies, dial 9-1-1



Interested in learning more about or applying for the **JBSA Ride Share Program**?
Visit www.jbsa.mil/Resources/JBSARideShare.aspx for information about processes and POCs.

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Sponsoring a Visitor on Base



Short-Term Visitors

(1-5 unescorted visitors for <30 days)



Long-Term Visitors

(1-5 unescorted visitors for 6 months*)



To sponsor a short-term or long-term visitor onto JBSA, provide the following information to your Visitor Control Center (VCC). Information can be provided in-person at your VCC or by email (digital signature is required).

- Visitor's Name
- Visitor's Date of Birth
- Visitor's Driver's License Number and State of Issue/ Identification Number
- Proof of Automobile Insurance (Visitors to JBSA-Randolph only)
- The Dates and Times the Visitor Need Base Access
- The Locations to Which the Visitor Needs Access
- Justification for Visit

Short-Term Visitor Points of Contact:

JBSA-SAM: usaf.jbsa.502-abw.list.502-sfs-fsh-visitor-control-center-owner@mail.mil

JBSA-LAK: lackland.vrc@us.af.mil

JBSA-RND: 902sfs.vrc@us.af.mil

Security Forces do not require advance notice to process requests for short-term visitors

Long-Term Visitor Points of Contact:

JBSA-SAM: usaf.jbsa.502-abw.list.502-sfs-fsh-visitor-control-center-owner@mail.mil

JBSA-LAK: 802SFS.S5.passregistration@us.af.mil

JBSA-RND: 902sfs.vrc@us.af.mil

*At JBSA-RND, long-term visitor passes are granted for periods of 30+ days

Please allow **5 business days** to process requests for long-term visitors

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Sponsoring a Visitor on Base



Foreign Nationals

(Non-U.S. Citizens)



To sponsor a Foreign National visitor onto JBSA, provide the following information to the Foreign Disclosure Office (FDO):

- Proposed dates of visit
- Base/facility to be visited
- Sponsor for visitors
- Sponsor's unit of assignment and duty title/position
- Purpose of visit
- Foreign Visitors Full name
- Date of birth
- Place of birth
- Citizenship
- Passport number
- Company
- Duty Title

FDO Point of Contact:

usaf.jbsa.502-abw.mbx.502-abw-foreign-visitors-request-workflow@mail.mil

Please allow **at least 10 Business Days** for the FDO to process your request



Special Events

(5+ visitors for event)



If you would like to sponsor more than 5 individuals for a special event, you will need to complete an Entry Authorization List request. Please provide an alphabetized list of attendees to your VCC, following the procedures outlined for long-term visitors.

Entry Authorization Points of Contact:

JBSA-SAM: usaf.jbsa.502-abw.list.502-sfs-fsh-visitor-control-center-owner@mail.mil

JBSA-LAK: 802SFS.S5.passregistration@us.af.mil

JBSA-RND: 902sfs.vrc@us.af.mil

Please allow at least **10 business days** to process requests for Entry Authorizations



For gate hours and additional information, visit www.jbsa.mil/Home/VisitorInformation.aspx.

502D SECURITY FORCES SQUADRON

Listing	Office Symbol	Building Number	Phone Number
DIRECTOR	502 SFS/S1/CSS	JBSA-SAM B2250	210-221-2363
Security Forces Manager	502 SFS/S1/CSS	JBSA-SAM B2250	210-221-0941
First Sergeant	502 SFS/S1/CSS	JBSA-SAM B2250	210-221-2054
Administrative Assistant	502 SFS/S1/CSS	JBSA-SAM B2250	210-221-9491/1404
Unit Security Manager	502 SFS/S1/CSS	JBSA-SAM B2250	210-221-0022
S1 Standards and Evaluation	502 SFS/S1/SFQM	JBSA-SAM B260	
NCOIC	502 SFS/S1/SFQM	JBSA-SAM B260	210-221-2347
Inspector	502 SFS/S1/SFQM	JBSA-SAM B260	210-221-0212/9133/0583
S2 Anti-Terrorism (AT)	502 SFS/S2	JBSA-SAM B2256	
Chief	502 SFS/S2	JBSA-SAM B2256	210-221-9300
AT Specialist	502 SFS/S2	JBSA-SAM B2256	210-221-9460
Anti-Terrorism Office	502 SFS/S2	JBSA-SAM B2256	210-295-0535
S2 Investigations	502 SFS/S2	JBSA-SAM B2250	
Supervisor	502 SFS/S2	JBSA-SAM B2250	210-221-0641
Evidence Room	502 SFS/S2	JBSA-SAM B2250	210-221-0717
Duty Detective	502 SFS/S2	JBSA-SAM B2250	210-834-4788 210-221-2204/0404
Clue Line	502 SFS/S2	JBSA-SAM B2250	210-221-2583
S3 Operations	502 SFS/S3	JBSA-SAM B2244	
Operations Officer	502 SFS/S3	JBSA-SAM B2244	210-221-1490
Superintendent	502 SFS/S3	JBSA-SAM B2244	210-221-2342
NCOIC	502 SFS/S3	JBSA-SAM B2244	210-221-0942
Administrative Assistant	502 SFS/S3	JBSA-SAM B2244	210-221-2411
S3 Base Defense Operations Center	502 SFS/S3	JBSA-SAM B2244	
Supervisor	502 SFS/S3	JBSA-SAM B2244	210-221-1188/1866
Lead/Alarms	502 SFS/S3	JBSA-SAM B2244	210-221-2288
BDOC	502 SFS/S3	JBSA-SAM B2244	210-221-2222/9331/2244
Dispatch	502 SFS/S3	JBSA-SAM B2244	210-221-2244/0262/0867
Desk Officer	502 SFS/S3	JBSA-SAM B2244	210-221-2244/1360/2006
S3 Flight Operations	502 SFS/S3	JBSA-SAM B4019	
Days Flight Chief	502 SFS/S3	JBSA-SAM B4019	210-221-1786
Swings Flight Chief	502 SFS/S3	JBSA-SAM B4019	210-466-3093
Mids Flight Chief	502 SFS/S3	JBSA-SAM B4019	210-221-0182
Guard mount Room	502 SFS/S3	JBSA-SAM B4019	210-221-2577
S3 Training	502 SFS/S3	JBSA-SAM B2267	
Supervisor	502 SFS/S3	JBSA-SAM B2267	210-221-2354
NCOIC, Unit Training Manager	502 SFS/S3	JBSA-SAM B2267	210-221-0744
Training	502 SFS/S3	JBSA-SAM B2267	210-466-1948 210-221-1721/0769/0555
Unit Scheduler	502 SFS/S3	JBSA-SAM B2267	210-221-0382
S30 Visitor Control Centers (VCC)	502 SFS/S30	JBSA-SAM B4179	
Supervisor	502 SFS/S30	JBSA-SAM B4179	210-221-0729
VCC Lead	502 SFS/S30	JBSA-SAM B4179	210-221-2570/1393
Walters Visitor Center (VC)	502 SFS/S30		210-221-2651/2650
Scott VC	502 SFS/S30		210-221-1902/1903

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Listing	Office Symbol	Building Number	Phone Number
Camp Bullis VC	502 SFS/S3O	TBD	TBD
1-35 VCC	502 SFS/S3O		210-539-9825/9826
S3O Camp Bullis	502 SFS/S3O	JBSA- BUL B5050	
Supervisor	502 SFS/S3O	JBSA-BUL B5050	210-295-8009
Desk	502 SFS/S3O	JBSA-BUL B5050	210-295-7557
S3 Fort Sam Entry Control Point	502 SFS/S3		
BAMC Beach	502 SFS/S3		210-916-3311
BAMC I-35	502 SFS/S3		210-916-7031
HW East	502 SFS/S3		210-295-2747
HW West	502 SFS/S3		210-221-0777
Jadwin	502 SFS/S3		210-221-5186
Pedestrian	502 SFS/S3		210-221-0788
Schofield	502 SFS/S3		210-221-4849
Walters	502 SFS/S3		210-808-8634
Wilson	502 SFS/S3		210-221-9169
Winans	502 SFS/S3		210-221-4787
S4 Supply	502 SFS/S4	JBSA-SAM B2267	
Supervisor	502 SFS/S4	JBSA-SAM B2267	210-221-1182
Supply Tech	502 SFS/S4	JBSA-SAM B2267	210-221-2346
Unit Deployment Manager	502 SFS/S4	JBSA-SAM B2267	210-221-0453
S4 Vehicle Maintenance	502 SFS/S4	JBSA-SAM B2267	
Vehicle Control Officer (VCO)	502 SFS/S4	JBSA-SAM B2267	210-221-0778
Assistant VCO	502 SFS/S4	JBSA-SAM B2267	210-221-1703
S4C Combat Arms Manager	502 SFS/S4C	JBSA-SAM B4019	210-221-9165
S4R Resource Advisor	502 SFS/S4R	JBSA-SAM B2250	210-221-1107
S4A	502 SFS/S4A	JBSA-SAM B4019	
Armory NCOIC	502 SFS/S4A	JBSA-SAM B4019	210-221-9165
Deputy Armorer	502 SFS/S4A	JBSA-SAM B4019	210-221-9653
S5	502 SFS/S5	JBSA-SAM B2250	
Chief	502 SFS/S5	JBSA-SAM B2250	210-221-0075
Plans	502 SFS/S5	JBSA-SAM B2250	210-221-2321
S5A	502 SFS/S5A	JBSA-SAM B2250	
Installation Security Section (ISS) Manager	502 SFS/S5A	JBSA-SAM B2250	210-221-2756
Access Control	502 SFS/S5A	JBSA-SAM B2250	210-221-1108
Resource Protect	502 SFS/S5A	JBSA-SAM B2250	210-221-0643/1956
Defense Biometric Identification System (DBIDS)	502 SFS/S5A	JBSA-SAM B2250	210-221-1860
Crime Prevention	502 SFS/S5A	JBSA-SAM B2250	210-221-0729
S5R	502 SFS/S5R	JBSA-SAM B2250	
Supervisor	502 SFS/S5R	JBSA-SAM B2250	210-221-9686
Customer Services	502 SFS/S5R	JBSA-SAM B2250	210-221-2907
Security Forces Management Information System (SFMIS)	502 SFS/S5R	JBSA-SAM B2250	210-466-3066
Tickets	502 SFS/S5R	JBSA-SAM B2250	210-221-2003
Reports	502 SFS/S5R	JBSA-SAM B2250	210-221-1245

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802D SECURITY FORCES SQUADRON

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	802 SFS/CC	JBSA-LAK B5275	210-671-4123
Individual Mobilization Augmentation (IMA) to Commander	802 SFS/CC (reservist)	JBSA-LAK B5275	210-671-2360
Executive Assistant	802 SFS/CCS	JBSA-LAK B5275	210-671-4124
Security Forces Manager	802 SFS/SFM	JBSA-LAK B5275	210-671-2360
Individual Mobilization Augmentation (IMA) to Security Forces Manager	802 SFS/SFM	JBSA-LAK B5275	210-671-2360
First Sergeant	802 SFS/CCF	JBSA-LAK B5275	210-671-0481
Standardization And Evaluation			
NCOIC, Stan-Eval	802 SFS/SFMQ	JBSA-LAK B5275	210-671-2265
Evaluator	802 SFS/SFMQ	JBSA-LAK B5275	210-671-9488/9489/9491
S1/Commander's Support Element			
NCOIC, Personnel	802 SFS/S1	JBSA-LAK B5275	210-671-7485
Personnel	802 SFS/S1	JBSA-LAK B5275	210-671-4122/4601/7312/7317/9506
S2/Intelligence And Investigations			
Chief, Intelligence	802 SFS/S2	JBSA-LAK B5275	210-671-5927
S2A: Intelligence Analysts			
NCOIC, Intelligence	802 SFS/S2A	JBSA-LAK B5275	210-671-6111
Intelligence NCO	802 SFS/S2A	JBSA-LAK B5275	210-671-5944
NCOIC, Antiterrorism	802 SFS/S2A	JBSA-LAK B5275	210-671-5926
S2I: Investigations			
Lead Detective	802 SFS/S2I	JBSA-LAK B8600	210-671-0260
Detective	802 SFS/S2I	JBSA-LAK B8600	210-671-0261/3528
Investigator On Call	802 SFS/S2I	JBSA-LAK B8600	210-383-1768/0771
S3/Operations and Training			
Operations Officer	802 SFS/S3	JBSA-LAK B5275	210-671-4033
Assistant Operations Officer	802 SFS/S3	JBSA-LAK B5275	210-671-4031
Individual Mobilization Augmentation (IMA) to Operations Officer			
Operations Superintendent	802 SFS/S3	JBSA-LAK B5275	210-671-7309
Individual Mobilization Augmentation (IMA) to Operations Superintendent			
NCOIC, Operations	802 SFS/S30	JBSA-LAK B5275	210-671-1272
Operations Support	802 SFS/S30	JBSA-LAK B5275	210-671-7305
Individual Mobilization Augmentation (IMA) Program Manager			
S3: Base Defense Operations Center (BDOC)			
BDOC/Emergency Communication Center (ECC) - Main Base	S802 SFS/30	JBSA-LAK B1030	210-671-2018/3030/3649
Alternate BDOC	802 SFS/S30	JBSA-LAK B2000	210-977-2677
Crime Stoppers	802 SFS/S30	JBSA-LAK B1030	210-671-1100
Days Flight Operations	802 SFS/S30A	JBSA-LAK B1030	210-671-0207/7361
Swings Flight Operations	802 SFS/S30B	JBSA-LAK B1030	210-671-3043

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Listing	Office Symbol	Building Number	Phone Number
Mids Flight Operations	802 SFS/S3OC	JBSA-LAK B1030	210-671-0295
S3C: Confinement Facility			
NCOIC, Confinement	802 SFS/S3C	JBSA-LAK B181	210-671-2214
Assistant, NCOIC Confinement	802 SFS/S3C	JBSA-LAK B181	210-671-3030
Work Program Manager	802 SFS/S3C	JBSA-LAK B181	210-671-1161
Victim and Witness Assistance Program (VWAP) Representative	802 SFS/S3C	JBSA-LAK B181	210-671-1159/1273
S3D: Military Working Dog (MWD) Section			
JBSA Kennel Master	802 SFS/S3D	JBSA-LAK B187	210-671-3085/3079
Assistant Kennel Master	802 SFS/S3D	JBSA-LAK B187	210-671-3094/3079
MWD Trainer	802 SFS/S3D	JBSA-LAK B187	210-671-3100/3105/3079
Handler Room	802 SFS/S3D	JBSA-LAK B187	210-671-3121/3122/3079
Kennel Kitchen	802 SFS/S3D	JBSA-LAK B187	210-671-3099/3079
Conference Room	802 SFS/S3D	JBSA-LAK B187	210-671-3089/3079
S3T: SF Training			
Chief, SF Training	802 SFS/S3T	JBSA-LAK B5275	210-671-9972
Assistant NCOIC, SF Training	802 SFS/S3T	JBSA-LAK B5275	210-671-3355
Orientation Training Lead	802 SFS/S3T	JBSA-LAK B1037	210-671-1030
Orientation Trainer	802 SFS/S3T	JBSA-LAK B1037	210-671-1030
Security Forces Trainer	802 SFS/S3T	JBSA-LAK B5275	210-671-1439/2480/3355/3358/4363
Unit Training Manager	802 SFS/S3TE	JBSA-LAK B5275	210-671-2183
S3V: Visitor Control Centers (VCCs)			
Valley High	802 SFS/S3V	JBSA-LAK B9504	210-671-1457/2273/1453
Luke East	802 SFS/S3V	JBSA-LAK B2196	210-671-6174/6169/7616
Growden Search	802 SFS/S3V	JBSA LAK	210-925-0879
Medina Search	802 SFS/S3V	JBSA LAK	210-671-1954
Tinker Search	802 SFS/S3V	JBSA LAK	210-395-0043
S4/Logistics Flight			
Logistics Superintendent	802 SFS/S4	JBSA-LAK B5275	210-671-8242
Logistics Assistant, NCOIC	802 SFS/S4	JBSA-LAK B5275	210-671-8240
S4A: Armory			
NCOIC, Armory	802 SFS/S4A	JBSA-LAK B5275	210-671-7318
Assistant, NCOIC Armory	802 SFS/S4A	JBSA-LAK B5275	210-671-2451
Armory	802 SFS/S4A	JBSA-LAK B5275	210-671-2451
S4E: Electronic System Security (ESS)			
NCOIC, ESS	802 SFS/S4E	JBSA-LAK B5275	210-671-7331
S4M: Mobility/Readiness			
NCOIC Mobility/Unit Deployment Manager (UDM)	802 SFS/S4M	JBSA-LAK B5275	210-671-4089
Assistant NCOIC Mobility/UDM	802 SFS/S4M	JBSA-LAK B5275	210-671-4088
Mobility Issue	802 SFS/S4M	JBSA-LAK B5275	210-671-9248
Unit Scheduler	802 SFS/S4M	JBSA-LAK B5275	210-671-9248
S4R: Resource Advisor			
Resource Advisor	802 SFS/S4R	JBSA-LAK B5275	210-671-8246

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Listing	Office Symbol	Building Number	Phone Number
S4S: Supply/Vehicles			
Supply NCOIC	802 SFS/S4E	JBSA-LAK B5275	210-671-8245
Vehicle NCO	802 SFS/S4V	JBSA-LAK B5275	210-671-8422
S5/Plans And Programs			
Chief, Plans And Programs	802 SFS/S5	JBSA-LAK B5275	210-671-3694
IP: Information Protection			
Chief, Information Protection	802 SFS/IP	JBSA-LAK B2484	210-671-1811
Security Specialist	802 SFS/IP	JBSA-LAK B2484	210-671-1333
S5A: BMT Processing			
BMT Processing	802 SFS/S5A	JBSA-LAK B1030	210-671-3269/7254/7256
S5B: Pass And Registration/Valley High Visitor Center			
NCOIC, Pass And Registration	802 SFS/S5B	JBSA-LAK B9504	210-671-1457
Pass And Registration	802 SFS/S5B	JBSA-LAK B9504	210-671-1453/2273
S5M: Security Forces Management Information System (SFMIS)/Defense Biometric Identification System (DBIDS) Administration			
Security Forces Management Information System (SFMIS)/System Admin	802 SFS/S5M	JBSA-LAK B5275	210-671-2351/2357/7325
Defense Biometric Identification System (DBIDS)	802 SFS/S5M	JBSA-LAK B5275	210-671-1123
S5P: Plans			
Plans Manager	802 SFS/S5P	JBSA-LAK B5275	210-671-0916
Unit Security Manager	802 SFS/S5P	JBSA-LAK B5275	210-671-3178
Future Ops Cell	802 SFS/S5U	JBSA-LAK B5275	210-671-1601/7253
S5R: Reports And Administration			
NCOIC, Security Forces Administration and Reports (SFAR)	802 SFS/S5R	JBSA-LAK B5275	210-671-8980
Security Forces Administration and Reports (SFAR)	802 SFS/S5R	JBSA-LAK B5275	210-671-1488/2023/2419
S5S: Installation Security			
Chief, Installation Security	802 SFS/S5S	JBSA-LAK B5275	210-671-2262
Installation Security	802 SFS/S5S	JBSA-LAK B5275	210-671-2102/7262

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902D SECURITY FORCES SQUADRON

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	902 SFS/CC	JBSA-RND B235	210-652-5500
Administrative Assistant	902 SFS/CSS	JBSA-RND B235	210-652-5500
Security Forces Manager	902 SFS/SFM	JBSA-RND B235	210-652-2140
First Sergeant	902 SFS/CCF	JBSA-RND B235	210-652-2140
Unit Program Coordinator	902 SFS/CSS	JBSA-RND B235	210-652-2140
S1			
Stan Eval Evaluator	902 SFS/SFMQ	JBSA-RND B235	210-652-3459/8298
S2			
Anti-Terrorism Officer	902 SFS/ATO	JBSA-RND B208	210-652-1356
Anti-Terrorism NCO	902 SFS/ATO	JBSA-RND B208	210-652-1904
S3			
Operations Officer	902 SFS/S3O	JBSA-RND B235	210-652-6849
Operations Superintendent	902 SFS/S3O	JBSA-RND B235	210-652-1355
Chief, Department of Air Force Guard	902 SFS/S3G	JBSA-RND B235	210-652-5012
Police Services, NCOIC	902 SFS/S3OP	JBSA-RND B235	210-652-1646
Police Services, NCO	902 SFS/S3OP	JBSA-RND B235	210-652-1645
Security Forces Investigator	902 SFS/S2I	JBSA-RND B208	210-652-5022
NCOIC, Training	902 SFS/S3T	JBSA-RND B205	210-652-5564
Unit Individual Mobilization Augmentation/Manager/Instructor	902 SFS/S3T	JBSA-RND B205	210-652-2744
Unit Scheduler/Instructor	902 SFS/S3T	JBSA-RND B205	210-652-2744
Unit Training Manager	902 SFS/S3T	JBSA-RND B205	210-652-5563
K9 Kennel Master	902 SFS/S3D	JBSA-RND B1293	210-652-5800
K9 Trainer	902 SFS/S3D	JBSA-RND B1293	210-652-5799
S4			
Logistics Superintendent	902 SFS/S4	JBSA-RND HGR52	210-652-6377
NCOIC, Armory	902 SFS/S4A	JBSA-RND B235	210-652-4365
NCOIC, Combat Arms	902 SFS/S4C	JBSA-RND HGR52	210-652-3275
Assistant NCOIC, Combat Arms	902 SFS/S4C	JBSA-RND HGR52	210-652-3272
NCOIC, Mobility/Unit Deployment Manager	902 SFS/S4M	JBSA-RND HGR52	210-652-3948
Alternate UMD	902 SFS/S4M	JBSA-RND HGR52	210-652-2802
Computer Tech	902 SFS/S4IM	JBSA-RND HGR52	210-652-3563
Resource Advisor	902 SFS/S4R	JBSA-RND HGR52	210-652-3465
Supply	902 SFS/S4S	JBSA-RND HGR52	210-652-2440
S5			
Chief, Plans & Program	902 SFS/S5	JBSA-RND B205	210-652-5600
NCOIC, Installation Security Section	902 SFS/S5	JBSA-RND B205	210-652-5968
NCOIC, Integrated Defense	902 SFS/S5ID	JBSA-RND B205	210-652-3317
ESS Program Manager	902 SFS/S5AS	JBSA-RND B205	210-652-3294
NCOIC, Resource Protection	902 SFS/S5A	JBSA-RND B205	210-652-7468
NCOIC, Plans & Program	902 SFS/S5P	JBSA-RND B205	210-652-1647
NCOIC, Reports & Analysis	902 SFS/S5R	JBSA-RND B205	210-652-2510
Clerk, Reports & Analysis	902 SFS/S5R	JBSA-RND B205	210-652-2510
Visitor Control Center Lead	902 SFS/S5B	JBSA-RND B1032	210-652-3584

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502D LOGISTICS READINESS SQUADRON

Listing	Office Symbol	Building Number	Phone Number
COMMANDER	502 LRS/CC	JBSA-LAK B5160	210-671-2855
Operations Officer	502 LRS/DO	JBSA-LAK B5160	210-671-3832
Deputy Director	502 LRS/DD	JBSA-RND B224	210-652-5307
Squadron Superintendent	502 LRS/SS	JBSA-LAK B5160	210-671-6123
First Sergeant	502 LRS/CCF	JBSA-LAK B5160	210-671-2856
Logistics Manager	502 LRS/LM	JBSA-LAK B5160	210-671-3831
Commander's Secretary	502 LRS/CCS	JBSA-LAK B5160	210-671-1183
Commander's Support Element	502 LRS/CCE	JBSA-LAK B5160	210-671-3187
Unit Program Coordinator	502 LRS/UPC	JBSA-LAK B5160	210-671-2272
Operations Management, Operations Manager	502 LRS/LGLO	JBSA-LAK B5160	210-925-1392
Deployment & Distribution Flight, Chief	502 LRS/LGRD	JBSA-PRT B1614	210-925-0096
Traffic Management Office Standby	502 LRS/LGRD	JBSA-PRT B1614	210-215-0588
Air Freight Standby	502 LRS/LGRD	JBSA-PRT B1614	210-288-2874
Vehicle Dispatch After Hours	502 LRS/LGRD	JBSA-PRT B1614	210-671-3317/3318
Air Terminal & Passenger Movement Section, Chief	502 LRS/LGRDA	JBSA-PRT B1614	210-925-0954
Air Terminal Operations Element, Supervisor	502 LRS/LGRDAS	JBSA-PRT B1614	210-925-1814
Passenger Movement Element, Supervisor	502 LRS/LGRDAP	JBSA-RND B399	210-652-1154
Distribution Section, Chief	502 LRS/LGRDD	JBSA-RND B73	210-652-3706
Cargo Movement Element, Chief	502 LRS/LGRDDC	JBSA-RND B73	210-652-1091
Cargo Movement Warehouse Operations, JBSA Warehouse Operations Supervisor	502 LRS/LGRDDC	JBSA-RND B73	210-652-0954
Centralized Cargo Operations, RND Central Cargo Operations Manager	502 LRS/LGRDDC	JBSA-RND B73	210-652-1094
Vehicle Operations Element, Manager	502 LRS/LGRDDO	JBSA-RND B172	210-652-5179
Vehicle Operations, JBSA Operations Chief	502 LRS/LGRDDO	JBSA-RND B172	210-652-4206
Vehicle Operations Support Element, JBSA Support Chief	502 LRS/LGRDDO	JBSA-LAK B5045	210-671-6112
Personal Property Section, Chief	502 LRS/LGRDF	JBSA-RND B399	210-652-1642
Plans & Integration Section, Chief	502 LRS/LGRDX	JBSA-LAK B5160	210-671-0374
Fuels Management Flight (Randolph), Fuels Quality Assurance Office	502 LRS/LGRF	JBSA-RND B224	210-652-4556/7866
Fuels Management Flight (Lackland), Chief	502 LRS/LGRF	JBSA-LAK B1178	210-925-5366
Material Management Flight, Commander	502 LRS/LGRM	JBSA-LAK B5160	210-671-3435
Flight Chief	502 LRS/LGRM	JBSA-LAK B5160	210-671-3434
Office Automation/Data Systems Support	502 LRS/LGRM	JBSA-LAK B5160	210-671-3436
LAK After Hours	502 LRS/LGRM	JBSA-LAK B5160	210-671-3502
RAN After Hours	502 LRS/LGRM	JBSA-RND B224	210-652-5551/4366

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Listing	Office Symbol	Building Number	Phone Number
Customer Support Section, Chief	502 LRS/LGRMC	JBSA-RND B224	210-652-6189
Customer Support Liaison Element, Supervisor	502 LRS/LGRMCC	JBSA-LAK B5160	210-671-3801
Customer Service	502 LRS/LGRMCC	JBSA-LAK B5160	210-925-1049
Customer Service Property Control (GCSS)	502 LRS/LGRMCC	JBSA-SAM B4189	210-221-5598/3320/5893/3108
Customer Service Property Control	502 LRS/LGRMCC	JBSA-SAM B2640	210-221-3331
Equipment Accountability Element, Supervisor (LAK)	502 LRS/LGRMCE	JBSA-LAK B5160	210-671-3098
Equipment Accountability Element, Supervisor (RND)	502 LRS/LGRMCE	JBSA-RND B224	210-652-3224
Equipment Accountability/Property Book Customer Support	502 LRS/LGRMCE	JBSA-SAM B2640	210-221-3907
Physical Inventory Section (LAK)	502 LRS/LGRMSI	JBSA-LAK B5160	210-671-4115
Physical Inventory Section (RND)	502 LRS/LGRMSI	JBSA-RND B224	210-652-5266
Materiel Support Section, Supervisor	502 LRS/LGRMM	JBSA-RND B224	210-652-5786
Maintenance Support Liaison Element, MICAP	502 LRS/LGRMMM	JBSA-RND B224	210-652-6105/4362
Inspections Section, Chief Inspector	502 LRS/LGRMI	JBSA-RND HGR72	210-652-5175
Flight Service Liaison, Supervisor	502 LRS/LGRMM	JBSA-LAK B5160	210-671-3096
Asset Management, Chief	502 LRS/LGRMS	JBSA-LAK B5160	210-671-3810
Individual Protective Equipment, Supervisor, JBSA-LAK	502 LRS/LGRMS	JBSA-LAK B5160	210-671-2409
Individual Protective Equipment, Supervisor, JBSA-RND	502 LRS/LGRMS	JBSA-RND HGR71	210-652-2709
Central Storage Element, Chief	502 LRS/LGRMSS	JBSA-RND HGR72	210-652-3718
Hazardous Material Pharmacy, Supervisor	502 LRS/LGRMSH	JBSA-RND B45	210-652-3153
AF Clothing Initial Issue Facility, Section Chief	502 LRS/LGRC	JBSA-LAK B5725	210-671-8753
Army Central Issue Facility, Chief	502 LRS/LGRC	JBSA-SAM B2640	210-221-4575
Squadron Readiness, Chief	502 LRS/LGRR	JBSA-SAM B4055	210-221-9660
Unit Deployment Manager	502 LRS/LGRR	JBSA-LAK B5160	210-925-1171
Unit Deployment Manager Afterhours	502 LRS/LGRR	JBSA-LAK B5160	210-834-5983
Security Manager	502 LRS/LGRR	JBSA-LAK B5160	210-925-1682
Emergency Management/ Anti-Terrorism/OPSEC/Plans Rep	502 LRS/LGRR	JBSA-RND B224	210-652-9923
Vehicle Maintenance Flight, Chief	502 LRS/LGRV	JBSA-SAM B4055	210-221-9734
Flight CC	502 LRS/LGRV	JBSA-SAM B4055	210-221-9831
Vehicle Maintenance Standby	502 LRS/LGRV	JBSA-SAM B4055	210-452-8320
Lackland Vehicle Maintenance Element Chief	502 LRS/LGRV	JBSA-LAK B5008	210-671-6113
Customer Service, NCOIC	502 LRS/LGRV	JBSA-LAK B5008	210-671-3450
Randolph Vehicle Maintenance Element Chief	502 LRS/LGRV	JBSA-RND B171	210-652-6150

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Listing	Office Symbol	Building Number	Phone Number
Fort Sam Houston, Vehicle Maintenance Superintendent	502 LRS/LGRV	JBSA-SAM B4055	210-221-0356
Munitions Flight, Chief	502 LRS/LGRV	JBSA-LAK M444	210-671-3488/2062
Munitions On Call – Control Section	502 LRS/LGRV	JBSA-LAK M444	210-215-0730
Munitions On Call – Storage Section	502 LRS/LGRV	JBSA-LAK M444	210-289-9875
Lighthouse for the Blind JBSA-LAK Retail Sales Function, Manager	CONTR	JBSA-LAK B5725	210-671-2414
After Hours Contact	CONTR	JBSA-LAK B5725	210-613-3629
Lighthouse for the Blind JBSA-RND Retail Sales Function, Manager	CONTR	JBSA-RND B90	210-565-7200
Brymak Shuttle Bus Contractor	CONTR	JBSA-LAK B5004	210-671-1797/98

502D TRAINER DEVELOPMENT SQUADRON

Listing	Office Symbol	Building Number	Phone Number
Civilian Leader	502 TDS/CL	JBSA-RND HGR74	210-652-6967
Deputy Director	502 TDS/DD	JBSA-RND HGR74	210-652-4871
Administrative Assistant	502 TDS/CCQ	JBSA-RND HGR74	210-652-6965/6966
Design and Development	502 TDS/TDD	JBSA-RND HGR74	210-652-4871
Production Services	502 TDS/TDP	JBSA-RND HGR74	210-652-3335
Fabrication	502 TDS/TDF	JBSA-RND HGR74	210-652-3253
Machine Shop	502 TDS/TDFM	JBSA-RND HGR74	210-652-3297
Structural	502 TDS/TDFS	JBSA-RND HGR74	210-652-3299

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ADDITIONAL SERVICES ON JBSA

JBSA Medical Services

San Antonio Military Medical Center (SAMMC)/Brooke Army Medical Center (BAMC)
JBSA-SAM

Main: 210-916-4141
Emergency: 210-916-4979
Patient Advocate: 210-916-1672

Wilford Hall Ambulatory and Surgical Center
JBSA-LAK

Main: 210-292-7412
Urgent Care Center: 210-292-7331
Patient Advocate: 210-292-6688

Randolph Clinic
JBSA-RND

Main: 210-652-6403
Patient Advocate: 210-652-4303



For additional information about **JBSA Medical Services**, to include Behavioral Health Care and Public Health, visit <http://www.jbsa.mil/Resources/Medical.aspx>



For additional information **pharmacies** on JBSA, visit <http://www.jbsa.mil/Resources/Medical/JBSAPharmacies.aspx>



Visit **TRICARE Online** to access appointments, prescription refill, Blue Button, and other health care information for TRICARE beneficiaries who receive care at a military hospital or clinic: <https://www.tricareonline.com/portal/page/portal/TricareOnline/Portal>

JBSA Independent School Districts (ISD)

Lackland ISD

(210) 357-5000
<http://www.lackland.isd.net>

Randolph Field ISD

(210) 357-2300
<http://www.rfisd.net>

Fort Sam Houston ISD

(210) 368-8700
<http://www.fshisd.net>

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Commissary

JBSA-LACKLAND

Bldg. 8400
210-671-2837

Normal Hours:

Saturday-Sunday: 0800 - 1800
Monday-Friday: 0800 - 2000

Deli Hours

Saturday-Sunday: 0800 - 1800
Monday-Friday: 0800 - 2000

JBSA-RANDOLPH

Bldg. 1075
210-652-5102/3919

Normal Hours

Sunday: 0900-1700
Monday-Friday: 0900-2000
Saturday: 0800-1800

Early Bird Hours

Saturday-Sunday: N/A
Monday-Friday: 0700-0900

Deli Hours

Sunday: 0900-1700
Monday-Friday: 0700-2000
Saturday: 0800-1800

JBSA-FORT SAM HOUSTON

Bldg. 360
210-221-4678

Normal Hours

Sunday: 0900 - 1900
Monday-Wednesday: 0900 - 2000
Thursday: 0900 - 2100
Friday: 0900 - 2000
Saturday: 0800 - 2000

Early Bird Hours

Sunday-Friday: 0700 - 0900
Saturday: 0700-0800

Deli Hours

Sunday: 0900 - 1900
Monday-Wednesday: 0900 - 2000
Thursday: 0900 - 2100
Friday: 0900 - 2000
Saturday: 0800 - 2000

Army and Air Force Exchange Service (BX/PX)

JBSA-LACKLAND

Bldg. 1335
210-674-6465

Store Hours

Monday-Saturday: 0830-2100
Sunday: 0900-1930

[https://www.shopmyexchange.com/exchange-stores/United%20States/TX/San%20Antonio/Lackland-AFB-\(JBSA\)-1011001?searched=true&state=texas](https://www.shopmyexchange.com/exchange-stores/United%20States/TX/San%20Antonio/Lackland-AFB-(JBSA)-1011001?searched=true&state=texas)

JBSA-RANDOLPH

Bldg. 1068
210-658-7471/7472

Store Hours

Monday-Friday: 0830-2030
Saturday: 0900-1900
Sunday: 0900-1900

[https://www.shopmyexchange.com/exchange-stores/United%20States/TX/Randolph%20AFB/Randolph-AFB-\(JBSA\)-1010911?searched=true&state=texas](https://www.shopmyexchange.com/exchange-stores/United%20States/TX/Randolph%20AFB/Randolph-AFB-(JBSA)-1010911?searched=true&state=texas)

JBSA-FORT SAM HOUSTON

Bldg. 2420
210-225-5566

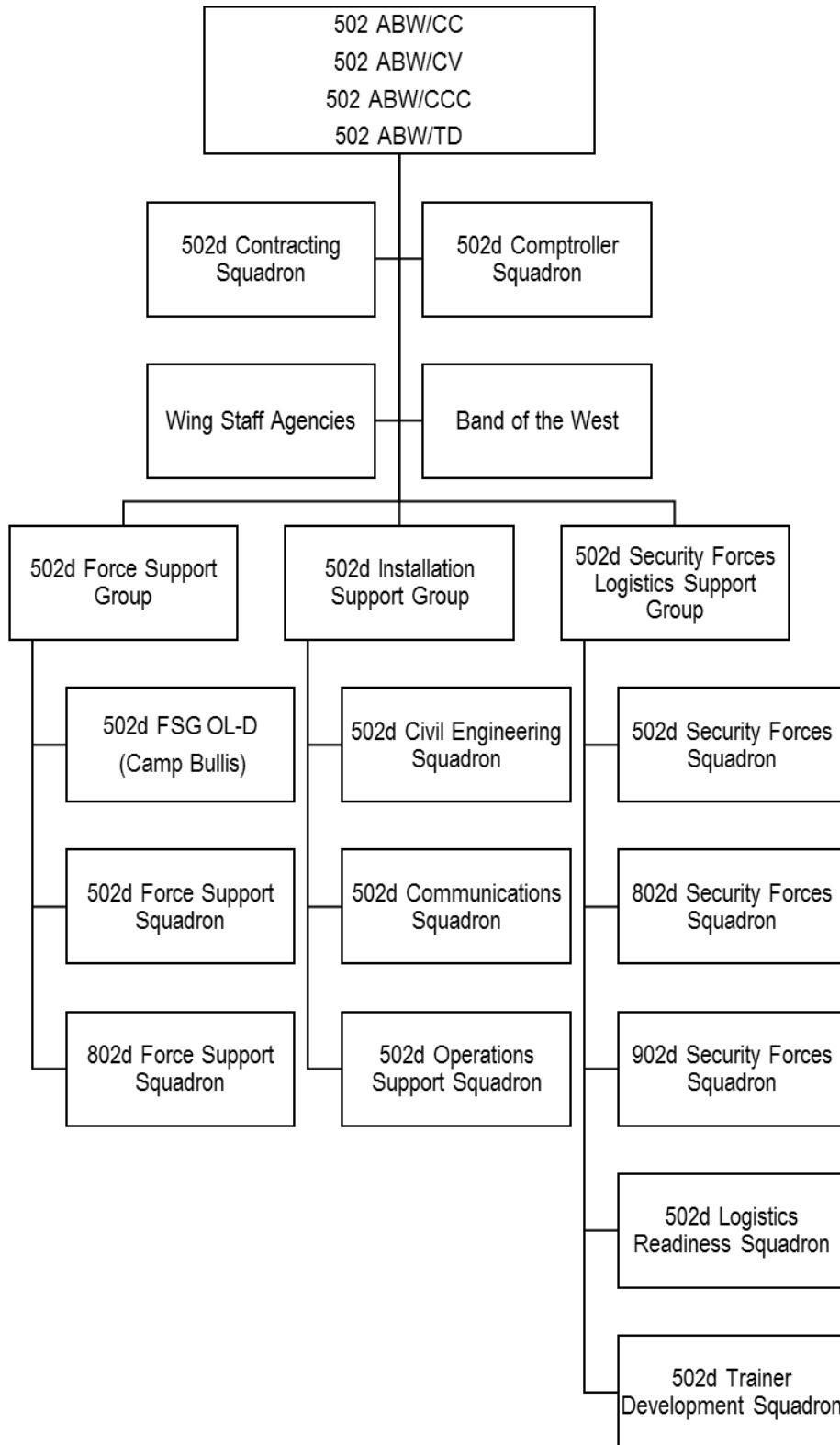
Store Hours

Monday-Saturday: 0830-2130
Sunday: 0900-1900

[https://www.shopmyexchange.com/exchange-stores/United%20States/TX/Ft%20Sam%20Houston/Ft-Sam-Houston-\(JBSA\)-1010801?searched=true&state=texas](https://www.shopmyexchange.com/exchange-stores/United%20States/TX/Ft%20Sam%20Houston/Ft-Sam-Houston-(JBSA)-1010801?searched=true&state=texas)

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502D AIR BASE WING ORGANIZATIONAL CHART



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WING STAFF AGENCIES

502 ABW Protocol (CCP)

502 ABW History (HO)

502 ABW Command Post (CP)

502 Inspector General (IG)

JBSA Resilience & Community
Support (CVB)

502 ABW Legal (JA)

JBSA Sexual Assault Prevention &
Response (CVS)

502 ABW Public Affairs (PA)

502 ABW Equal Opportunity (EO)

502 ABW Safety (SE)

502 ABW Chaplain (HC)

502 ABW Plans Programs &
Integration (XP)

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