

Security Advisory Report - OBSO-2112-01

Critical vulnerability in Apache Log4j (Log4Shell, CVE-2021-44228, CVE-2021-45046, CVE-2021-45105)

Release Date: 2021-12-13 18:42:27
Last Update: 2022-06-29 08:48:12
Version: 1.22

Summary

Apache Log4j2 <= 2.15.0-rc1 (excluding the 2.12.2 security release) has a JNDI feature that allows it to look up the content of log messages using names, without any restrictions on what names should be resolved. It does so via various unsafe protocols (e.g. LDAP) that may allow remote code execution. The number CVE-2021-44228 was assigned to this vulnerability, which is also known as "Log4shell". The vulnerability (CVE-2021-44228) is rated critical with an initial CVSS3 score of 10.

On 2021-12-14 it was found that the fix to address CVE-2021-44228 in version 2.15.0 was incomplete in certain non-default configurations, allowing a denial of service (DoS) attack via certain malicious JNDI lookup patterns. The number CVE-2021-45046 was assigned to this vulnerability.

On 2021-12-17, CVE-2021-45046 was reclassified with an increased CVSS base score (from 3.7 to 9.0). The potential impact of CVE-2021-45046 now includes - besides denial of service - also information disclosure and local (and potential remote) code execution.

Versions 2.12.2 and 2.16.0 are addressing both CVEs, mainly by disabling access to JNDI by default, among other countermeasures.

On December 17, the Apache disclosed CVE-2021-45105 (CVSS: 7.5/10) which was patched in log4j version 2.17.0. This vulnerability affects versions 2.0 through 2.16. In certain scenarios it can lead to StackOverflowError resulting in Denial of Service attack.

Log4j 1.x is not affected by CVE-2021-44228 and CVE-2021-45046. It is, however, affected by a separate JNDI-related vulnerability, which has been given the CVE-2021-4104 and is considered out of the scope of this advisory.

Details

Key Takeaways

- The vulnerability CVE-2021-44228 is present in all applications embedding Log4j (from 2.0 to 2.15.0-rc2 version) for audit logging feature. Mainly Apache stack but also other applications.
- On December 14, the Apache disclosed CVE-2021-45046 (CVSS: 9.0/10) which was patched in

log4j version 2.16.0. This vulnerability showed that in certain scenarios it can lead to an information leak and remote execution in some environments (macOS) and local code execution in all environments.

- On December 17, the Apache disclosed CVE-2021-45015 (CVSS: 7.5/10) which was patched in log4j version 2.17.0. This vulnerability affects versions 2.0 through 2.16. In certain scenarios it can lead to StackOverflowError resulting in Denial of Service attack.
- The vulnerability is based on forcing applications to log a specific string which forces vulnerable system to download and run malicious script from attacker-controlled domain.
- According to security researchers apps and services across the globe have already been actively scanned for vulnerable versions of Log4j by malicious actors.
- The vulnerability **can be fixed with a configuration change or an update.**
- Researchers report active exploitation of the vulnerability by various threat groups (eg. Mirai, Muhstik, Khonsari ransomware, XMRIG miner, Kinsing Cryptominer).

Affected Products

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Product statements are related to product versions before End of Support (M44) is reached

Confirmed Affected products

Hipath DS-Win V 4 R6.29.0 and higher (fixed in V4 R6.32.0 / available)

Atos Unify OpenScape UC V10.2.9.0 and higher (is provided in V10 R3 FR13/ available)

OpenFire V 4.5.4 as part as OpenScape UC is affected (all other components are not affected)

Atos Unify First Response OpenScape Policy Store V1 (fixed in V1R0.21.0/available)

Atos Unify OpenScape Voice V10 (simplex deployments, fix for embedded OS UC planned for V10 R2)

Atos Unify OpenScape Contact Center V10 (fixed in V10R4.1.0 / available)

Atos Unify OpenScape Contact Center V11 (fixed in V11R0.1.0 / available)

Atos Unify OpenScape Contact Center OpenMedia Connector V1 (fixed in V1R0.4.0 / available)

Atos Unify OpenScape Contact Media Service V9, V10 and V11 before version V11 R0.0.2

Atos Unify OpenScape Enterprise Express V9 and V10 (Follow instructions for OpenScape UC and OpenScape Contact Center)

The following products are not affected by CVE-2021-45046 and CVE-2021-45105

- Hipath DS-Win V 4
- Atos Unify OpenScape UC V9 and V10
- Atos Unify OpenScape Contact Center V9, V10 and V11
- Atos Unify OpenScape Contact Media Service V9 and higher
- Atos Unify OpenScape Enterprise Express V9 and V10
- Atos Unify OpenScape Voice V10 (simplex deployments)

Confirmed not affected products

Circuit

Atos Unify OpenScape SBC V9 and V10
Atos Unify OpenScape Branch V9 and V10
Atos Unify OpenScape BCF V10
Atos Unify OpenScape Desk Phones / OpenStage Phones
Atos Unify First Response Emergency Services Application V1
Atos Unify OpenScape Cordless IP V2
Atos Unify OpenScape Voice Trace Manager V8
Atos Unify OpenScape 4000 and Manager V8 and V10
Atos Unify OpenScape Alarm Response V4 and V5
Atos Unify OpenScape Xpert Clients V6 and V7
Atos Unify OpenScape Xpert MLC V6 and V7
Atos Unify OpenScape Xpert System Manager V6 and V7
Atos Unify OpenScape Accounting Management V3, V4 and V5
Atos Unify OpenScape Deployment Service V7 and V10
Atos Unify OpenScape Common Management Portal V7 and V10
Atos Unify OpenScape Composer V2
Atos Unify OpenScape Backup & Recovery Services (see Additional information on planned/implemented updates)
Atos Unify OpenScape Business V3
Atos Unify OpenScape UC V9 and V10 before V10.2.9.0
Atos Unify OpenScape UC Clients
Atos Unify OpenScape Xpressions V7
Atos Unify OpenScape Media Server V9
Atos Unify First Response MSBF V2
Atos Unify First Response Gemma V2 and V3
Unify Office by Ring Central
Atos Unify OpenScape ESRP V9
Atos Unify OpenScape Concierge V4
Atos Unify OpenScape Voice (except simplex deployments) V9 and V10
Atos Unify OpenScape License Management CLA/CLM
Circuit Meeting Room V1
Atos Unify OpenScape Fault Management V11 and V12
Atos Unify OpenScape DECT Phones S5/SL5 and S6/SL6
Atos Unify OpenScape WLAN Phone Wireless Service Gateway
Atos Unify OpenScape WLAN Phone WL4
Atos Unify OpenScape Sesap V2
Atos Unify OpenScape Contact Center Extensions V3R1
AC-Win SL V3
Hipath Cap V3
Atos Unify OpenScape Personal Edition V7
Atos Unify OpenScape Web Collaboration V7
Atos Unify Virtual Care Collaboration Service V1
Atos Unify OpenScape Contact Media Service V11 R0.0.2 and higher
Atos Unify OpenScape Contact Center V10R4.1.0 / V11R0.1.0 and higher
Atos Unify OpenScape Contact Center OpenMedia Connector V1R0.4.0 and higher
Atos Unify First Response OpenScape Policy Store V1R0.21.0 and higher

Information about Professional Services Solutions

Information is published in the [Knowledge Base Article KB000102509](#).

- Security Advisory for Professional Services – Solutions
- Support Note DirX-15

Additional information on planned/implemented updates

Hipath DS.Win:

- It is planned to update to log4j 2.17.0 in version V4 R6.32.0 (available)
- It is planned to update to log4j 2.17.1 in version V4 R6.33.0 (available)

OpenScape UC V10

- Planned update to OpenFire to V4.6.6 using log4j 2.16.0 with V10 R3 FR12 (available)
- Planned update to OpenFire to V4.6.7 using log4j 2.17.1 with V10 R3 FR13 (available)

OpenScape Contact Media Service:

- V11 R0.0.2 is updated to log4j 2.17.0 (available)

OpenScape Contact Contact Center:

- planned update for any Log4j to V2.17.1 in V10R4.1.0 (available) and V11R0.1.0 for (available)
- planned updated of OpenMedia Connector to log4J V2.17.1 in V1R0.4.0 (available)

OpenScape Backup and Recovery Services

OpenScape Backup and Recovery Services is a Managed Service including the following software:

- OpenScape Backup and Recovery Software V1 provided by Atos Unify
- NetBackupTM Software provided by Veritas

OpenScape Backup and Recovery Software V1 is not affected by the listed CVEs. Veritas NetBackupTM Software is affected. Information about affected NetBackupTM product versions is provided in [Knowledgebase Article 100052058](#). Atos Unify has applied the required hotfixes as part of the Managed Services.

Recommended Actions

General Recommendations:

- Focus on internet connected systems first
- Check whether system is running log4j version 2.0 to 2.14.1

- For non-Atos Unify products contact your system or software vendor to validate if log4j is in use and if any additional actions are required

For affected Atos Unify products

- Check whether a system may be compromised. To detect compromise, perform log check as following [link](#)
- If you have network monitoring tools in place implement suitable rules in order to detect potential attacks
- If you identify a system being compromised report it to the respective Security Officer or IT manager and consider disconnecting it from the network

Workarounds:

- There is a workaround available for OpenScope UC V10 and OpenScope Voice V10 (simplex deployment) described in the [Knowledge Base Article KB000102509](#) within the Support Portal (AWSP, registered users only)
- The workaround for OpenScope Contact Center and Contact Media Service is published in the [Knowledge Base Article KB000102509](#)

Workaround solutions are being re-evaluated and updated workaround instructions will be published as soon as available.

References

External References

Important links:

<https://www.lunasec.io/docs/blog/log4j-zero-day/>
<https://github.com/lunasec-io/lunasec/blob/master/docs/blog/2021-12-09-log4j-zero-day.md>
<https://twitter.com/P0rZ9/status/1468949890571337731>
<https://logging.apache.org/log4j/2.x/download.html>
<https://github.com/Neo23x0/log4shell-detector>
<https://www.tenable.com/cve/CVE-2021-44228>
https://supportcenter.us.checkpoint.com/supportcenter/portal?eventSubmit_doGoviewsolutiondetails=&solutionid=sk176884
<https://blog.netlab.360.com/threat-alert-log4j-vulnerability-has-been-adopted-by-two-linux-botnets/>

General 3rd party Advisories:

<https://www.ringcentral.com/trust-center/security-bulletin.html>
<https://support.polycom.com/content/dam/polycom-support/global/documentation/plygn21-08-poly-systems-apache.pdf>
<https://github.com/apache/logging-log4j2/pull/608>
<https://github.com/apache/logging-log4j2/releases/tag/log4j-2.15.0-rc1>
<https://twitter.com/JLLeitschuh/status/1469148466341416964>
<https://www.cnblogs.com/yyhuni/p/15088134.html>

- <https://www.veracode.com/blog/research/exploiting-jndi-injections-java>
- <https://issues.apache.org/jira/browse/LOG4J2-2109>
- <https://therecord.media/log4j-zero-day-gets-security-fix-just-as-scans-for-vulnerable-systems-ramp-up/>
- <https://twitter.com/GossiTheDog/status/1469248250670727169>
- <https://gist.github.com/Neo23x0/e4c8b03ff8cdf1fa63b7d15db6e3860b>
- <https://blog.cloudflare.com/inside-the-log4j2-vulnerability-cve-2021-44228/>
- <https://github.com/apache/logging-log4j2/releases/tag/log4j-2.15.0-rc2>
- <https://logging.apache.org/log4j/2.x/download.html>
- <https://www.darkreading.com/dr-tech/what-to-do-while-waiting-for-the-log4ju-updates>
- <https://dev.classmethod.jp/articles/aws-waf-new-rule-log4jrce/>
- <https://docs.aws.amazon.com/waf/latest/developerguide/web-request-body-inspection.html>
- <https://www.microsoft.com/security/blog/2021/12/11/guidance-for-preventing-detecting-and-hunting-for-cve-2021-44228-log4j-2-exploitation/>
- https://gist.githubusercontent.com/gnremy/c546c7911d5f876f263309d7161a7217/raw/3a61de8f5d9e74efdf5a05cf0bf793e7ca6409bd/CVE-2021-44228_IPs.csv
- <https://msrc-blog.microsoft.com/2021/12/11/microsofts-response-to-cve-2021-44228-apache-log4j2/?s=09>
- <https://security-tracker.debian.org/tracker/CVE-2021-44228>
- <https://www.suse.com/security/cve/CVE-2021-44228.html>
- <https://www.suse.com/c/suse-statement-on-log4j-log4shell-cve-2021-44228-vulnerability/>
- <https://kb.cert.org/vuls/id/930724>
- https://www.veritas.com/content/support/en_US/article.100052058

National Advisories:

- <https://www.ncsc.gov.uk/news/apache-log4j-vulnerability>
- <https://www.cisa.gov/news/2021/12/11/statement-cisa-director-easterly-log4j-vulnerability>
- <https://www.jpccert.or.jp/at/2021/at210050.html>
- <https://www.cert.govt.nz/it-specialists/advisories/log4j-rce-0-day-actively-exploited>
- <https://nvd.nist.gov/vuln/detail/CVE-2021-44228>
- <https://nvd.nist.gov/vuln/detail/CVE-2021-45046>
- <https://nvd.nist.gov/vuln/detail/CVE-2021-4104>
- <https://www.cert.govt.nz/it-specialists/advisories/log4j-rce-0-day-actively-exploited/>
- <https://kb.cert.org/vuls/id/930724>

Version Change History

Version	Date	Description
1.14	13.01.2022	- Initial release and updates until 13.1.2021
1.15	17.01.2022	- Included Change History in References starting for 1.15 - Added fix version for OpenScape Contact Media Service V11 - Correction for Not affected: Atos Unify OpenScape 4000 and Manager V8 and V10 - UC: plan to update to OpenFire 4.6.7 added
1.16	26.01.2022	- Revised statement for OpenScape Contact Media Service (fixed in V11.0.0.2) - OpenScape Contact Center V10 (fix planned in V10R4.1.0 for 11.2.2022) - OpenScape Contact Center V11 (fix planned in V11R0.1.0 for 11.2.2022) - Removed statement for OpenScape Contact Center V9 (End of support)

Version	Date	Description
1.17	28.01.2022	- OpenScape UC V10 R3 FR12 is available on SWS (integrates OpenFire to V4.6.6 using log4j 2.16.0)
1.18	04.02.2022	- DS-Win V4 R6.32.0 fix version is available (provides update to log4j 2.17.0) - DS-Win is planned to update to log4j 2.17.1 in version V4R6.33.0
1.19	14.02.2022	- OpenMedia Connector V1 (fix planned in V1R0.4.0 for 25.2.2022) - Atos Unify OpenScape Contact Center V10 (fixed in V10R4.1.0 / available) - OpenScape V10 R3 FR13 is available (includes log4jV2.17.1) - Atos Unify OpenScape Contact Center V11 (fix planned in V11R0.1.0 for 25.2.2022)
1.20	28.03.2022	- OpenScape Contact Center V11 fix available in V11R0.1.0 - OpenScape Contact Center OpenMedia Connector fix available in V1R0.4.0 - Atos Unify First Response OpenScape Policy Store fix available in V1R0.21.0
1.21	13.04.2022	- DS-Win V4R6.33.0 is available (provides update to log4j 2.17.1)
1.22	29.06.2022	- Update for OpenScape Backup and Recovery Services (see additional information on planned/implemented updates)

Advisory: OBSO-2112-01, status: update release

Security Advisories are released as part of Atos Unify's Vulnerability Intelligence Process. For more information see <https://www.unify.com/security/advisories>.

Contact and Disclaimer

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