

Northwell™ PRESENTS

The Park

AT UBS Arena

CODE OF CONDUCT

Welcome to The Park at UBS Arena! Please adhere to the following rules to ensure a safe and enjoyable experience for everyone. Violations of the Code of Conduct may be subject to removal from The Park, a ban on attending future events, and/or referral to local law enforcement.

1. **Respect the Event:** Do not disrupt or impede the event, athletes, or performers.
2. **Lawful Behavior:** No criminal activities, quality of life violations, or possession of illegal substances on UBS Arena property. Guests shall not make physical contact with the stage, playing surface, or enter into any area that is restricted to authorized personnel only.
3. **Restricted Areas:** Stay out of unauthorized areas without authorization, including the stage, playing surface, and any other restricted areas.
4. **Safe Congregation:** Avoid obstructing others, impeding safety, or creating a negative experience for fellow guests by fighting or using obscene or offensive language or gestures. Guests shall show their ticket to UBS Arena personnel upon request.
5. **Ticket Presentation and Access:** Show your ticket or credential when requested.
6. **Compliance with Signs and Notices:** Follow posted signs, notices, and instructions from UBS Arena personnel, including parking guidelines.
7. **Respectful Behavior:** Be respectful to other guests and UBS Arena personnel.
8. **Alcohol Responsibility:** If consuming alcohol, do so responsibly, comply with laws and regulations, and refrain from disruptive behavior. Guests consuming alcohol must drink responsibly and comply with all laws and regulations.
9. **Prohibited Actions:** Refrain from climbing upon or moving any structures, wearing offensive clothing, engaging in disruptive behavior, or throwing objects. No soliciting, leafletting, or demonstrating is permitted. Guests shall not fight or shove anyone, and any unwanted touching is strictly prohibited.
10. **Safety and Security:** Ensure the supervised presence of children, avoid risky activities, adhere to service animal guidelines and respect property. Never leave your property unattended.

Important Contact Info

- UBS Arena Security Text Line: 205-UBS- HELP (205-827-4357)
- UBS Arena Guest Experience: 516-460-8599
- UBS Arena Accessibility Hotline: 516-460-8598
- UBS Arena Lost & Found: 516-460-8597