

Dear Library Colleagues

Earlier this week, the subscription agent Swets & Zeitlinger Group B.V. (Swets) filed for bankruptcy.

A full statement may be found here: <http://www.swets.com/news/swets-information-services-bv-declared-bankrupt#.VCMQLBbGD90>

University of California Press recognizes that it is critical for our customers to understand the potential impact of this event, along with their options at this point. Together with our fulfilment and hosting partner, JSTOR, are working to help libraries manage the impact of the Swets bankruptcy on their subscriptions.

At UC Press, our goal is to minimize any disruptions and to provide continuity of access for library customers. To that end we intend to provide grace electronic access to those customers who have already remitted payments for renewals to Swets as of September 25, 2014, but whose payments have not yet been received by JSTOR.

In light of these events, we strongly advise our library customers who have not yet renewed to consider alternatives to placing their subscriptions with Swets, and to chose another subscription agent or direct subscription where appropriate.

Direct orders should be sent to JSTOR and enquiries can be submitted to participation@JSTOR.org.

JSTOR will also be communicating directly to customers and you will receive an update from them in short order.

If you have already placed 2015 orders with Swets, or have any other questions, please contact Rachel Lee, Library Relations Manager rachel.lee@ucpress.edu.