

DELL APEX MANAGED DEVICE SERVICE

DELL Technologies

A woman wearing a blue headscarf and a denim apron over a white sleeveless top is focused on a silver Dell laptop. She is standing in a shop or kitchen area with shelves in the background filled with numerous glass jars containing various dried goods, herbs, and oils. The scene is lit with a soft, natural light, creating a warm and professional atmosphere.

Dell runs your IT
so you can run your business.

An all-inclusive monthly subscription to support and optimize your IT.



Drive business efficiency
with up to:

170%

ROI over 3 years

4 hours

per month improved user productivity

With Dell APEX Managed Device Service
IT is simple.

Easily scale your new Dell devices with an all-inclusive monthly subscription designed to relieve the burden of day-to-day support and PC management.

Relieve the burden of day-to-day support and PC management.



Team of IT experts

A highly skilled team of experts will keep your business' devices up-to-date and secure.



Advanced security

Superior prevention capabilities to protect your business from cyber attacks and malicious activity.



24/7 support

Whether in the office, at home, or on the go, your employees can rely on Dell to support their PC.



Monthly subscription

\$70 per device offers convenience and flexibility for your business with no hidden fees.

You can focus on what really matters, your business.
We'll do the rest.



Management

Our team of IT experts ensures your PCs are always up-to-date; from the latest software to application updates, we've got you covered.



Security

Receive unbeatable device protection with next-generation antivirus and monitored security.



Support

Our support team is available 24/7 via chat or phone to answer any questions or troubleshoot any issues you or your team may encounter.



Setup







We handle the heavy lifting, from configuring your devices and applications to shipping directly to your employees anywhere.



Reporting

With reporting specific to your business, you'll always know where your device's health and performance stand.

All-inclusive subscription.

Features	Details
 Setup	<ul style="list-style-type: none"> • Device imaging and deployment • Application installation • Registration
 Support	<ul style="list-style-type: none"> • 24/7 priority access to technical support • Support available anytime by chat, email, and phone • Hardware and Dell comprehensive software support • Accidental damage • On-site or mail-in repair after remote diagnosis • Proactive issue resolution with automated detection, case creation, and support
 Management	<ul style="list-style-type: none"> • Device patches and updates (operating system, driver, BIOS) • Application updates
 Security	<ul style="list-style-type: none"> • Next generation antivirus • Control and monitor all USB devices connected to your PC • Firewall management • Automated virus and malware removal • Device encryption • Enforcing security best practice policies
 Reporting	<ul style="list-style-type: none"> • Subscription status • Device health and performance • Security and application compliance status • Feedback collected from staff • List of support cases opened and completion status
 Tech Coach	<p>With a Dell APEX Managed Device Service subscription, a Dell Tech Coach can answer IT-related questions regarding PC lifecycle management, security, data management, software, and application setup.</p>

Get started today →