

### Beverly Hills MD®, LLC

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Any listings which infringe upon the Beverly Hills MD®, LLC brand will be reported to eBay.

### Frequently Asked Questions (FAQ)

# Q: Why was my auction suspended/cancelled?

**A:** Beverly Hills MD®, LLC has a good faith belief that the merchandise that you posted for auction or sale is counterfeit or otherwise infringes Beverly Hills MD®, LLC trademarks or copyrights.

#### Q: Why did eBay allow me to post my auction?

**A:** eBay cannot conduct a comprehensive pre-screening process to account for all violations. As such, it is the responsibility of Beverly Hills MD®, LLC to actively monitor its' copyrights and trademarks.

## Q: How can I tell if the item I offered or purchased is real?

**A:** The only way you can be certain that you are purchasing a genuine Beverly Hills MD®, LLC product is to purchase it from Beverly Hills MD®, LLC via our website (www.beverlyhillsmd.com). Products purchased from unauthorized sellers may not have been stored properly or may be expired. In addition, any purchase made from eBay is not protected by our 60-Day Money Back Guarantee.

# Q: Why can't I use Beverly Hills MD®, LLC graphics to sell my merchandise?

**A:** Beverly Hills MD®, LLC marketing materials are protected under copyright law. Unauthorized use or reproduction is strictly prohibited.