



*Designs For Health, Inc. is the registered owner of the Designs for Health trademarks.*

As a member of eBay's VeRO Program for Intellectual Property Rights owners, Designs for Health aims to preserve the validity and integrity of our trademarks and protect the general public from purchasing unauthorized merchandise.

### **Frequently Asked Questions**

**Q: Why was my auction terminated?**

**A:** Your auction was terminated by eBay because we believe the item being sold was counterfeit and/or infringing on one or more Designs for Health trademarks.

**Q: Why did eBay allow me to post my auction without permission?**

**A:** eBay is not well-positioned to identify infringing auctions, so eBay relies on trademark owners like Designs for Health to report the sale of counterfeit or infringing products. This means there may be a delay between the posting and termination of an infringing auction.

**Q: Why didn't Designs for Health contact me directly before reporting my auction to eBay?**

**A:** It is more effective for eBay to remove the listing at our request via the VeRO Program.

**Q: Can I become an authorized seller of Designs for Health products?**

**A:** Designs for Health is a professional brand that is sold primarily through licensed healthcare practitioners. If you are a licensed healthcare practitioner and would like to inquire about setting up a wholesale account with Designs for Health, please visit our website at: <https://www.designsforhealth.com/>