



WOW Skin Science is a worldwide brand that specializes in health, beauty & wellness. WOW Skin Science is a member of eBay's Verified Rights Owners (VeRO) Program.

Our purpose, as WOW Skin Science, is committed to protecting the reputation of our brand and helping protect consumers from imitation or fraudulent products that attempt to capitalize upon the trust of WOW Skin Science.

We protect the reputation of WOW Skin Science by monitoring eBay on a daily basis and by maintaining our membership in the Verified Rights Owners Program (VeRO). By maintaining an active membership within the VeRO Program, we're allowed to report listing(s) of any sellers that infringe on our intellectual property rights in any channel in which our products are offered for sale or delivery.

If a seller uses our intellectual property without our written permission to sell our products, that individual seller will have violated our intellectual property rights. Violations include: the use of copy, company logo, product names, photographs, and images taken from our advertisements and website. WOW Skin Science will take necessary action to protect its intellectual property rights. Infringement may subject the seller to both civil and criminal liability.

WOW Skin Science works to ensure that unauthorized uses of its intellectual property are completely removed from eBay. When a listing improperly uses WOW Skin Science's trademarks and/or patents, we will review the matter and take appropriate action. WOW Skin Science cannot assist in the reinstatement of any listings or eBay accounts which have been terminated by eBay, following a legitimate request by WOW Skin Science.

Please note that selling outside the territory in which you bought the item can be risky, as certain countries and territories have laws prohibiting unapproved parallel trading. For example, items offered for sale to U.S. countries, which have been purchased in India and imported to the U.S., may infringe on WOW Skin Science's rights.

WOW Skin Science cannot guarantee the authenticity of products that are not purchased through authorized channels. WOW Skin Science does not provide any warranties regarding the sale and/or use of our products through non-authorized channels.

**Buyer Beware!**

There is a possibility that some WOW Skin Science items found online may not be authentic. It is illegal to sell counterfeit products and WOW Skin Science will not authenticate any item purchased from a party other than WOW Skin Science and will not make any representations as to its authenticity. The only way to guarantee its authenticity is to purchase your WOW Skin Science product from WOW Skin Science itself, as listed above.

## **FAQ**

**Q: I only want to buy genuine WOW Skin Science product. How can I be sure I am doing this?**

A: To be sure the products you have purchased are genuine, we recommend purchasing from our official WOW Skin Science eBay store:

**Q: I see many other listings of “WOW Skin Science” products that look just like mine; why are those auctions allowed to continue?**

A: WOW Skin Science vigorously enforces its intellectual property rights. While we try to identify and terminate every listing infringing on those rights, due to the high volume of new listings being added on a constant basis, some listings may be completed before we are able to take action. Nevertheless, this does not change the fact that the sale of infringing products is against the law.

**Q: If I promise not to sell infringing WOW Skin Science products again, will you contact eBay and ask them to reinstate my account?**

A: Please contact eBay directly with any questions or concerns regarding the status of your account.