

Garmin is a leading global manufacturer and supplier for personal and aviation products. Our goal has always been to create navigation and communication devices that can enrich our customers' lives. Our innovative products span various areas of interest, including automotive, aviation, marine, fitness, outdoor recreation and wireless applications. We design our products with the customer in mind. Sidestepping the stress of navigation or travel begins with easy-to-use menus, logical options and intuitive features. We are dedicated to making the online purchase of our products, including software upgrades therein, easier for customers.

- Automotive products help drivers reach their destination effortlessly while getting the most out of the journey
- Marine units supplement detailed charts with essential data
- Aviation technology provides everything pilots need at a glance
- Fitness devices make every step of the workout more efficient
- Outdoor recreation options are available for hikers, campers, and geocachers
- Wireless applications bring the power of GPS to your smart phone

With the spread of counterfeit products, it is becoming harder for our customers to distinguish between authentic and counterfeit products. As a result, Garmin is an active participant of the eBay VeRO Program.

Help in identifying authentic Garmin products is provided by contacting Garmin at: http://www.garmin.com/sites/uk/company/contact_us/

eBay VeRO Enforcement

<u>Buying Garmin Products Safely on eBay</u> Garmin sells many devices which incorporable upgradable software, maps, or firmware. However, counterfeit software, maps, or firmware may put the integrity of your authentic Garmin device at risk and will void the warranty of your Garmin device.

http://www8.garmin.com/support/warranty.html

Many websites make counterfeit or unauthorized Garmin products available for purchase online. Garmin monitors such websites to protect our customers and safeguard our legal rights. Unfortunately, sellers often use eBay to sell counterfeit or unauthorized products to target unapprised buyers. Authentic versions of Garmin

products can be purchased from any of Garmin's authorized distributors, listed here: http://www8.garmin.com/dealers/

Reselling Garmin Products on eBay If you are a seller whose listing has been removed, your listing has most likely been terminated by eBay because of action taken by Garmin. Common reasons why your listing may have been terminated include, but are not limited to, the following:

- 1. Trademark Infringement the item offered for sale may be an unauthentic product which infringes Garmin's intellectual property rights or the content of the listing contains unauthorized use of Garmin's protected trademarks.
- Copyright Infringement the listing may contain Garmin's copyrighted text, images, or other materials or the item offered for sale may be hardware and/or software that comprises pirated content, was offered for sale in violation of an enforceable license agreement, or unauthorized use of Garmin's copyrighted text, images, or other materials
- 3. Unauthorized Dealer Representation no eBay users should ever represent themselves as an authorized dealer because Garmin's authorized partners are not permitted to sell our products directly on eBay.

<u>Reporting Suspected Counterfeit Products</u> To voluntarily report suspected counterfeit products, please email details and contact information to copyright_uk@garmin.com or copyright@garmin.com.