

## Mannatech Incorporated

Mannatech, Incorporated ("Mannatech") is a member of the eBay Verified Rights Owner (VeRO) Program and provides this page to educate eBay users about auctions that infringe its intellectual property rights.

Mannatech develops high-quality health, weight and fitness, and skin care products that are based on the solid foundation of nutritional science and development standards. Mannatech is dedicated to its platform of Social Entrepreneurship based on the foundation of promoting, aiding and optimizing nutrition where it is needed most around the world. Mannatech's proprietary products are available through independent sales Associates around the globe, including the United States, Canada, South Africa, Australia, New Zealand, Austria, Denmark, Germany, Norway, Sweden, the Netherlands, the United Kingdom, Japan, Taiwan, Singapore, Estonia, Finland, the Republic of Ireland, Czech Republic, the Republic of Korea, Mexico, Namibia and Hong Kong.

Mannatech routinely monitors the internet, including auction websites, to protect its intellectual property rights. Any use of the Mannatech trademarks, service marks, copyrights, or any other Mannatech intellectual property without the express written permission of Mannatech violates federal law and is punishable by criminal penalties. Mannatech does not authorize or permit the use of its intellectual property on eBay. The only way to ensure you are buying genuine Mannatech products is to purchase them directly through a Mannatech Independent Associate or the company website, <a href="https://www.mannatech.com">www.mannatech.com</a>.

#### FREQUENTLY ASKED QUESTIONS

#### Q: Why did eBay allow me to post my auction if it is against the law?

**A:** eBay has indicated they are unable to conduct a comprehensive pre-screen of their auctions to account for all violations. Therefore, certain impermissible items are allowed to be listed in violation of the law.

#### Q: Why did my auction get shut down?

**A:** Most likely, your auction was shut down because it displayed unauthorized reproductions of copyrighted images or trademarks owned by Mannatech.

#### Q: What if I did not know I was infringing on Mannatech's intellectual property rights?

**A:** You have a responsibility to ensure your actions do not violate someone else's intellectual property rights. Innocent intent does not negate liability under state and federal copyright and trademark law.

# Q: Why is Mannatech concerned with my single auction when other sellers are listing multiple auctions?

**A:** Mannatech takes all matters of infringement seriously regardless of the quantity of listings. Mannatech will continue to work with eBay to have all unauthorized listings removed.

### Q: How do I know whether an item listed on eBay is a genuine Mannatech product?

**A:** The only way to ensure you are purchasing a genuine Mannatech product is to purchase it directly through a Mannatech Independent Associate or the company website, <a href="https://www.mannatech.com">www.mannatech.com</a>.

Nothing herein shall constitute a waiver of any of Mannatech's rights in law or in equity, all of which are expressly reserved.