

## **Smart Swab®**

Smart Swab® (Spiral Ear Cleaner) is a patented product that only sold by authorized sellers. This product is invented and manufactured by ND Product Inc.; a member of VeRo program at eBay. ND products is a US based corporation focused on design and manufacturing innovative healthcare products and offers licensing and authorization to interested through their authorization application process.

To protect the **Spiral Ear Cleaner** Products from unauthorized sellers the company utilizes an extensive portfolio of Patents, Trademarks and copy rights on this product/brand to prevent unauthorized sales nationally and internationally.

Therefore, ND Products Inc. will remove infringing listings through VeRO program to protect their valuable rights against unauthorized sellers that have not contacted this company to request licensing (sales authorization) for sale on eBay.

### **Frequently Asked Questions (FAQ)**

**Q: Why was my auction singled out when there are other auctions on eBay that infringe Smart Swab® intellectual property rights?**

A: ND Products Inc. works diligently to ensure that all unauthorized uses of its intellectual property are removed from the eBay website. Given the high volume of merchandise for sale on eBay, and the frequency of newly added auctions, it is difficult to identify and remove every counterfeit and unauthorized item. Failure of ND Products' IP Department to act against all infringing auction at once does not mean that the auction is not in violation of United States and international laws.

**Q: What if I did not realize that I was infringing Spiral Ear Cleaner intellectual property rights?**

A: Lack of intent will not relieve an infringer from liability under United States copyright or trademark laws. You have a responsibility to ensure that your actions do not violate someone else's intellectual property rights unless you achieve an Authorization from the owner. you must take affirmative steps to ensure that your auction does not violate the rights of any copyright, patent or trademark owner by seeking sales authorization from the rights owner.

**Q: What is the ND Products Inc. information?**

Email: [nami@NDproducts.com](mailto:nami@NDproducts.com)

Website: [www.NDproducts.com](http://www.NDproducts.com)