



Rev-A-Shelf[®] Company LLC is a member of the Verified Rights Owner (VeRO) Program by eBay and the owner of the Rev-A-Shelf[®] family of trademarks and all associated intellectual property rights.

Rev-A-Shelf[®] has been a leader in organizational products since 1984. Our product line began as a metal and polymer Lazy Susan components manufacturer for the largest U.S cabinet manufacturers and has grown into the industry leader in innovation of quality, functional residential cabinet storage and organizational products. Our product line includes Lazy Susans, Drawer organizers, Base, Wall and Tall Pantry cabinet pullouts, functional Waste Containers, Child-proof Locking System and LED Lighting.

Our ceaseless efforts to build the Rev-A-Shelf[®] and Tresco[®] brands would be meaningless if we did not aggressively protect our intellectual property.

There are a multitude of Rev-A-Shelf[®] products being offered for sale on eBay that are infringing upon our intellectual property. As such, Rev-A-Shelf[®] reviews items for sale on eBay daily and take tremendous pride in the quality of our workmanship of the products we produce, and the warranties provided with those products. We have a zero-tolerance policy for those who attempt to steal or manipulate our copyrighted materials.

Trademark Infringement

Rev-A-Shelf[®] service and trademarks are protected under U.S. and international trademark laws. We are the exclusive owner of several trademark rights that are used in association with a wide variety of products that Rev-A-Shelf[®] sells. Consumers recognize the value and quality of our products based on the mark associated with the product.

Copyright Infringement

Copy, photography and videos published and produced by Rev-A-Shelf[®] are protected under U.S. and international copyright laws. Anyone who produces, copies, distributes, or displays copyrighted materials without Rev-A-Shelf[®] authorizations is liable for copyright infringement. Willful copyright infringement will result in criminal penalties including imprisonment of up to 5 years and fines up to \$250,000 per offense.

Warranty

The limited-lifetime warranty on Rev-A-Shelf[®] products is only valid with proof of purchase from Rev-A-Shelf[®] or an authorized retailer/reseller. If eBay sellers are not authorized to sell Rev-A-Shelf[®] products, the limited-lifetime warranty is void and will *not* be honored by Rev-A-Shelf[®].



FAQ's

Q: Why was my auction removed?

A: There are several reasons for the termination including the sale of counterfeit products, use of copyrighted images without authorization from Rev-A-Shelf[®] or the misuse of a registered Rev-A-Shelf[®] trademark. Rev-A-Shelf[®] notifies eBay of auctions that violate our intellectual property rights. eBay then takes the necessary action to comply with our notice, including the removal of the auction without prior notice.

Q: Why didn't you contact me before terminating my auction?

A: Due to the number of items on sale on eBay, it is not possible to contact and follow up with each seller to ensure that appropriate action is taken.

Q: Can I use Rev-A-Shelf® images from <u>www.Rev-A-Shelf.com</u>, <u>www.Tresco.com</u> or an

authorized reseller's site?

A: No. Rev-A-Shelf[®] and Tresco[®] images are protected by copyright and may not be reproduced. Rev-A-Shelf[®] will not authorize the use of copyrighted images by unauthorized third parties.

Q: What type of images and content can be used in listings on eBay?

A: Images that the seller produces themselves. You can take a picture of the product in its package or outside of the package. You can use our content for reference, but it must be in your own words.