

# REVIVAL POINT

**Revival Point is a verified member of the eBay VeRO (Verified Rights Owners) Program. This program allows us to further protect our customers, and our trademarked brands and assets, by working to eliminate fraudulent listings that infringe on our registered trademark rights.**

## **ABOUT REVIVAL POINT:**

Our mission, since starting in 2015 in New York City, has been to provide men and women across the country with a healthy and high functioning digestive system, which is a foundation of good energy, health, and happiness.

We achieve this by providing three specific probiotic products, [Floraspring](#), [Florabooost](#), and [Florazymes](#), which help microbiome flora and the gut lining to improve digestion. Our products are all-natural, vegetarian and gluten, soy, allergen, and dairy-free, and all ingredients are made and tested right here in the USA. We work hand-in-hand with doctors and researchers, in order to stay relevant on the newest research in this field and ensure that our products are making the largest positive difference in people's lives.

## **WHY HAVE WE CHOSEN TO PARTICIPATE IN THE VeRO PROGRAM?**

The sale of counterfeit Revival Point products has caused a great deal of confusion towards our customers in recent years. By joining eBay's VeRO program, we're doing our part to protect our customers and our brand from counterfeit products which infringe on our trademark rights by claiming to be created by Revival Point.

Revival Point has the right, as trademark owners, to dispute and/or remove any unauthorized listings of resold products that may infringe on the authenticity of our legitimate product(s) by unlawfully repurposing our branded trademark(s).

By participating in the eBay VeRO program, we're doing our part to protect our customers, their health, and their safety, along with their trust in Revival Point and the legitimacy of our trademarked brands and their product(s).

## **WHY WAS MY LISTING REMOVED?**

We are passionately committed to protecting our customers, our trademarked brands, products, and their likeness. Any listings and/or auctions considered to be infringing on these trademark rights ("Listings") will be removed by Revival Point, using the eBay VeRO program.

As a reminder, just because other resellers are attempting to sell products that infringe on our intellectual property rights does not give you the right to do so, nor does this bar Revival Point from removing listings that are later identified.

“Listings” that are removed may include one or more of the following:

- “Listings” in which our trademark(s) are unlawfully used or otherwise crafted without prior written authorization (which includes independent business owners) from Revival Point LLC.
- “Listings” in which our trademark(s) are illegally infringed upon via:
  - The content of the listing
  - The imagery used in the listing
  - Branding used in the listing
  - Unauthorized use/re-creation of Revival Point protected trademark(s)

### **MY LISTING WAS REMOVED. WHAT HAPPENS NEXT?**

Due to the sheer volume of daily listings we research and report to eBay that infringe on the aforementioned trademark rights, our staff is unable to allot time to first contact each seller. Revival Point cannot assist in reinstating “Listings” or accounts that have been terminated by eBay, following a legitimate request of removal by Revival Point.

If you are attempting to resell a genuine Revival Point product, and you believe your listing has been removed in error, please contact us at [reseller@revivalpointlabs.com](mailto:reseller@revivalpointlabs.com) for further correspondence. Any attempt of contact received outside of this listed email address regarding “VeRO listing removal” concerns will not be addressed. Additionally, if you request information that is already otherwise contained in this VeRO Participant Page, your email inquiry will not be addressed.

### **I PURCHASED A REVIVAL POINT LABS PRODUCT ON eBay- IS MY PRODUCT SUBJECT TO ALL ORIGINAL GUARANTEES/AUTHENTICITY?**

Purchasing Revival Point products from resellers on eBay is in no way a guarantee that said product(s) are authentic, safe, and/or genuine Revival Point products, which are created within strict adherence to national and international safety compliance laws.

Unless a product is purchased through one of our authorized affiliates, resellers, or websites, we cannot 100% guarantee that you will be able to receive guarantees secured to the original legitimate purchaser (discounts, refunds, etc.) without the possession of a legitimate sales receipt or order confirmation number obtained from an authentic affiliate sale or seller of Revival Point products.