

## **About Teami**

Our co-founder & CEO, Adi Arezzini, started having health issues at the age of 23 after her military service. Addicted to coffee, exhausted, constipated and bloated, Adi's digestive system just stopped working.

In search of an alternative to drugs or medicine, Adi read books about colon health and the negative effects accumulated toxins can have on your body.

Adi started blending her own high-quality loose leaf tea until she created the perfect formulation to help solve her own digestive issues.

# **Intellectual Property Rights**

Teami Blends, LLC ("Teami") is a member of the eBay VeRO Program and owns intellectual property rights in its products. These include copyrights and trademarks.

A copyright is an exclusive right granted to an author of a literary, musical, audiovisual or artistic work, giving the author the sole right to reproduce and distribute that work.

Trademarks are the distinctive names, words, logos, designs, and symbols used to distinguish a product of a particular manufacturer or source.

If you have other questions, please send an email to: <a href="mailto:ebay@teamiblends.com">ebay@teamiblends.com</a> and provide us with the eBay item number, which appears in the message sent to you from eBay.

#### Frequently Asked Questions (FAQ):

#### Q: Why was my auction terminated?

A: If one of your auctions has been removed from eBay this is because we believe that it infringes our intellectual property rights. For example, you could be using images or graphics from our website or another platform.

If we ended your auction, we felt comfortable with our assessment that your listing infringes our intellectual property rights.

# Q: Why did eBay allow me to list my auction if it violates their VeRO policy?

A: eBay's policy is that it is not practical to conduct a comprehensive pre-screen of their auctions. Therefore, certain impermissible items are allowed to be listed and are only detected and removed after the listing.

# Q: Why was my auction singled out? I see a bunch of other auctions selling the same items!

A: We work hard to ensure that our brand is not incorrectly represented on eBay. Because of the volume of sellers, it is not possible to identify and remove all auctions immediately.

### Q: Why didn't Teami contact me directly before reporting my auction to eBay?

A: Given the number of Teami items listed on eBay, it would take an even larger commitment of time and resources for Teami to contact each seller individually. Unfortunately, it is not possible for us to do this.

# Q: Can I use Teami trade marks, design rights, images or copyright material to make my auction look appealing?

A: No. Use of our trade marked material, images and text is usable only by verified retailers. None of our retailers sell on eBay at this time.

#### Q: How can I list Teami products on eBay?

A: You can take aesthetic images of our products and use them for your listing. Any Teami stock images or text will be flagged.