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FAQ :

1. Why was my auction reported?

The unauthorized or unlicensed production and/or sale of merchandise bearing Terrapin Trading marks, or marks confusingly similar thereto, is illegal. Any product that uses the Terrapin Trading name or logo is considered infringing. This also includes any reference to Terrapin Trading in the advertisement of the merchandise. Your auction was reported to eBay because the merchandise and/or advertisement of that merchandise appear to violate the intellectual property rights of Terrapin Trading.

2. Why are others still allowed to sell these items?

Terrapin Trading makes extensive efforts to police eBay auctions for any and all potentially infringing merchandise. However, some sellers may unintentionally be overlooked or are purchasing directly from Terrapin Trading.

3. What is your contact information?

Please email Terrapin Trading at terrapintradinglimited@gmail.com with any questions.