

The mDesign team is dedicated to creating a curated collection of home décor, storage and organizational products from around the world that will bring beauty and add function to your home. We offer exceptional value on unique solutions from bathroom accessories to pantry storage and everything in between. We bring you products designed to organize and enhance your home with the goal of making every day living a little easier. mDesign - more calm, less clutter

Our brand integrity is very important to us. We work diligently to copy right, trademark, and patent our intellectual property. We have many registered trademarks throughout the world, including but not limited to; the United States, the European Union and Japan. The use or replication of mDesign proprietary images, graphics, logos, tagline, copy and product design is prohibited without specific authorization and approval from mDesign. To learn more about our intellectual property, please visit the following webpage: <a href="https://www.m.design/patents/">https://www.m.design/patents/</a>

There are a number of infringing and/or counterfeit mDesign items listed on eBay. Anyone who produces, copies, distributes or displays mDesign copyrighted materials and accompanying item descriptions that appear on mDesign's website and/or other advertisements and listings without our permission may be liable for copyright infringement. In addition, the use of the mDesign brand name, logo or other trademarked materials in connection with goods not made by or under our authority is strictly prohibited.

## NOTICE:

The notice from eBay included our email address for correspondence in regards to the listing removal. If you contact us requesting information that is already contained within this page, you will not receive a response. Additionally, due to the number of emails received daily, it may take up to a week to respond to any emails that address issues not discussed below. In order for us to accurately respond to any inquiries, we need your eBay seller ID and auction number. Without these, it will not be possible to respond with any relevant information.

## FAQs:

Why was my auction removed? Your auction was reported to eBay and shut down because the merchandise and/or advertisement of that merchandise appears to violate the intellectual property rights of mDesign.

Why did eBay allow me to post my auction if it contained infringing content/goods? eBay cannot conduct a comprehensive pre-screening process to account for such violations. Therefore, the ability to post such auctions of infringing merchandise DOES NOT mean that the sale of such merchandise is legal.

How was it determined that the goods in my auction were counterfeit and/or infringing upon intellectual property rights? Unfortunately, we do not disclose the specific ways in which we identify counterfeit products or infringements on our intellectual property. If we did so, this information could also be used by counterfeiters.

I see other listings of mDesign products that look just like mine, why are those auctions allowed to continue? mDesign works diligently to enforce its intellectual property rights. While we strive to identify and terminate every auction that offers counterfeit product or utilizes any of our intellectual property in the listing, due to the high volume of new listings being added, it is difficult to act on every infringing auction.

What if I was unaware that the product I was selling was not authentic mDesign product or that I was not allowed to use mDesign intellectual property? The law maintains that it is your responsibility to ensure that your activities do not in any way violate the intellectual property rights of others. Ignorance of the law or innocent intent is not a defense for trademark or copyright infringement.

Why didn't mDesign contact me directly before reporting my auction to eBay? Unfortunately, due to the volume of auctions that are targeted for removal, the amount of time necessary to contact each eBay seller individually is not practical.

Can I use mDesign's logo or other images owned by mDesign to make my auction listing more appealing? Unfortunately, this is not permitted. mDesign closely controls the use of its copyrighted images and does not authorize the reproduction of its images, graphics or logo for use in your auction. If you do so, this will constitute infringement.