

Microsoft Ignite

March 2–4, 2021
Digital event

Register and Attend

Business Applications @ Microsoft Ignite

Featured sessions – All Times Pacific Standard

Be sure to stay tuned to the interstitial programming segments between Featured Sessions. These interactive segments with our Ignite hosts will give you an opportunity to learn more about the solutions, customers and opportunities highlighted throughout the event programming.

→ FS181 Microsoft Teams + Dynamics 365: The unified collaboration platform for modern business

Takeshi Numoto, Commercial Chief Marketing Officer
Emma Williams, Corporate Vice President of Microsoft Office Modern Workplace Transformation

[March 3, 11:00AM](#)
[March 3, 8:30PM](#)

Seamless integrations with Microsoft Teams and Dynamics 365 empower your teams to collaborate, driving better business processes effortlessly and exchanging information and knowledge to drive swifter business decisions and actions. Learn how we are integrating Microsoft Teams into marketing, sales, customer service, field service, and commerce solutions to significantly up-level the user experience and drive stronger engagement across your organizations and beyond to external stakeholders.

→ [Ask the Expert Sessions](#)

[March 3, 12:00PM](#)
[March 3, 9:30PM](#)



→ FS182 Elevating the end-to-end customer experience with Dynamics 365: Infusing intelligence from front-to-back-office

Muhammad Alam, Corporate Vice President of Dynamics 365
Lori Lamkin, Vice President, Dynamics 365 Marketing

[March 2, 2:00PM](#)
[March 2, 11:30PM](#)

Intelligent, flexible Microsoft Dynamics 365 solutions enable you to deliver unparalleled customer excellence on every step of the journey – from agility in predicting and meeting customer needs to flawlessly executing with an intelligent and agile supply chain. We put humans at the center of our design, from every customer interaction to each business user along the customer and order journeys. Learn how our composable solutions can easily connect to existing systems to bring immediate value.

→ [Ask the Expert Sessions](#)

[March 2, 3:00PM](#)
[March 3, 12:30AM](#)



→ FS183 Drive a data culture with Power BI: vision, strategy, and roadmap

Arun Ulagaratchagan, Corporate Vice President, Business Intelligence Platform

[March 3, 3:00PM](#)
[March 4, 12:30AM](#)

Power BI can help you drive a data culture. Learn why 97% of the Fortune 500 use Power BI today and customers large and small are standardizing on Power BI. We will cover our vision and roadmap. You will see how AI automatically find patterns in your data, you will learn about how Power BI is built into Teams and Excel to enable incredible collaboration experiences, and how Power BI with Synapse meets your most demanding needs. We also have a few exciting new announcements to share!

→ [Ask the Expert Sessions](#)

[March 2, 4:00PM](#)
[March 3, 4:00PM](#)
[March 4, 1:30AM](#)



→ FS184 What’s new and what’s next for the Microsoft Power Platform

Charles Lamanna, Corporate Vice President, Low Code Application Platform
Julie Strauss, Principal Group Program Manager, Business Application Platform

[March 2, 1:00PM](#)
[March 2, 10:30PM](#)

The Microsoft Power Platform is an industry leading low-code development platform rich with capabilities that enable greater development speed and effectiveness for business users, IT Pros and coders. In this session, we’ll demo a variety of capabilities available, cover customer success stories, new features, and the roadmap for later this year. Also, learn how Power Apps, Power Automate and Power Virtual Agents – rapidly enables digitization and automation with a modern set of capabilities.

→ [Ask the Expert Sessions](#)

[March 2, 2:00PM](#)
[March 2, 11:30PM](#)



On Demand Sessions

Dynamics 365

→ OD346 Intelligent fulfilment orchestration for optimized delivery

Speakers: Kevin Horlock, Lachlan Cash, Vignesh Balasubramanian

→ OD344 Driving personalized interactions across the customer journey

Speakers: Lori Lamkin, Annie Bai

→ OD347 D365 and Teams: Overcoming Distractions to Build Stronger Customer Relationships

Speakers: Ray Smith, Michael Tan

→ Ask the Expert Sessions

[March 3, 1:30 AM](#)

→ OD345 Business Continuity in a Distributed World with Enhanced Customer Experiences

Speakers: Deanna Sparks, Dan Gittler, Kos Srivastava

Dynamics 365 + Power Platform

→ OD354 Turbocharge Dynamics 365 with the Power Platform

Speakers: Kim Manis, Ryan Jones

Power Platform

→ OD350 Roadmap for high productivity development in Power Apps

Speakers: Ryan Cunningham, Clay Wesener

→ OD355 Enhancing the Admin Experience with Power Platform Governance

Speaker: Julie Strauss

→ OD351 Drive a data culture with Power BI and Microsoft Teams

Speakers: Kim Manis, Pat Baumgartner

→ OD353 Embed Power BI analytics in web portals and apps, for your organization and customers

Speakers: Alon Baram, Amit Shuster

→ OD349 Power Automate Empowering the Democratization of Automation

Speaker: Stephen Siciliano

→ OD352 Build systems of intelligence with Power BI and Azure Data

Speaker: Priya Sathy

Dynamics 365 + Project + Power Platform

→ OD348 Connect project work across the enterprise on the Microsoft platform

Speakers: George Bullock, Heather Heide, Gurkan Salk

Connection Zone Sessions

Join us in the **Connection Zone** and explore opportunities to interact with our global community. Attend Learn Live sessions, discuss topics with experts and peers, sit in on product roundtables and network with other attendees. Be sure to sign up and take the **Cloud Skills Challenge** where you can explore interactive learning modules for a chance to earn a free Microsoft Certification exam.

LRN237 So you want to switch to a career in Mixed Reality!

LRN244 Get started with Power Apps

CON240 Blending and Bridging Worlds: Empowering Humans and Enhancing Accessibility through Mixed Reality

LRN231 Intro to Mixed Reality Business Apps + Real-Life Use Cases in Healthcare

LRN247 Managing scheduling options in Dynamics 365 for field service

Sign up for a **One-to-One Application Consultation** in one of the following Power Platform topic areas: Power Apps, Power Automate, Power Virtual Agents, Power BI, Power Platform Admin, Robotic Process Automation (RPA).

Be sure to filter on **table topics** and **product round tables** within the Session Scheduler to add those options to your agenda!

Resources

Attend [Microsoft Ignite event website](#)

Learn [Microsoft Learn for Dynamics 365](#)
[Microsoft Learn for Power Platform](#)

Connect [Microsoft Dynamics 365 Community](#)
[Microsoft Power Platform Community](#)

Explore [Microsoft Dynamics 365 Blog](#)
[Microsoft Power Platform Blog](#)

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