

“ I believe in *Sabka Saath*
Sabka Vikas and with
that there must be
Sabka Nyaya ”



DEPARTMENT OF JUSTICE
MINISTRY OF LAW AND JUSTICE
GOVERNMENT OF INDIA



TELE-LAW

Reaching the Unreached

TOTAL
OUTCOME
REPORT



Celebrating
Azadi Ka
Amrit Mahotsav

by Department of Justice
8th to 14th November, 2021



Introduction

Joining the country-wide celebrations of Azadi Ka Amrit Mahotsav, Department of Justice conducted people-intensive campaign to ensure “Justice for All” in different areas throughout the country. Department of Justice spearheaded Jan Bhagidari (citizen-participation) under its Tele-Law: Reaching the Unreached that aims to digitally empower people to seek pre-litigation advice for rightfully claiming their entitlements and for timely redressal of their difficulties.

To enable Justice at the doorsteps Department of Justice also supported Legal Services Authorities at the National, State, District and Taluk level to ensure free legal aid in the country.



Commemorating Azadi Ka Amrit Mahotsav Hon'ble Minister of Law and Justice, Shri Kiren Rijiju on 13th November, 2021



Lightning of Lamp: Hon'ble Minister of Law and Justice, Shri Kiren Rijiju Hon'ble Minister of State for Law and Justice, Prof. S.P. Singh Baghel



Display of Information Education & Communication (IEC) on Access of Justice



Tele-Law Mega Event on 13th November, 2021 at India Habitat Center

About

Tele-Law: Reaching the Unreached

Goal Connecting needy and disadvantaged with Panel Lawyers via video conferencing and telephone facility to seek legal advice & consultation

COVERAGE Available in 51,434 CSCs situated in 633 districts including 118 Aspirational districts covering 34 States/UTs.

BENEFICIARIES Free Legal advice to persons eligible under Section 12 of Legal Services Authorities Act, 1987. Others can avail legal advice on payment of Rs. 30 only.

GROWTH Legal advice provided to 12.31 lakh beneficiaries, which includes 3.81 lakh Females; 3.25 lakh SCs and & 2.45 lakh STs.



Tele-Law PLV conducting awareness session



Tele-Law VLE registering case



Beneficiary taking advice from Tele-Law Panel Lawyer

*Till 31st October, 2021

Sabka Prayas Sabko Nyaya

2

75
Azadi Ka
Amrit Mahotsav

Summary of Achievements

Tele-Law: Reaching the Unreached

Azadi Ka Amrit Mahotsav

- ▶▶ Login week campaign kicked off on 8th November, 2021 to promote pre-litigation advice and consultation. 52,000+ participants reached out. 17,000 advice enabled to the beneficiaries by the Panel Lawyers
- ▶▶ Tele-Law on Wheels campaign was flagged off by Secretary (Justice) from the premises of Department of Justice on 8th November, 2021. Special Tele-Law branded Mobile Vans travelled across different parts of the country. 4,370+ community mobilization sessions conducted. 14,781+ people reached out.
- ▶▶ Tele-Law Mega event organized on 13th November, 2021. Event chaired by Hon'ble Minister of Law and Justice. 65000+ participants attended in person and virtually.
- ▶▶ Citizens' Tele-Law Mobile App launched enabling direct access between beneficiary and Panel lawyer enabled.
- ▶▶ 126 frontline functionaries viz Para Legal Volunteers (PLVs), Village Level Entrepreneurs (VLEs), Panel Lawyers and State Coordinators selected from six zones (North, South, East, West, North-East and Central) were felicitated by Hon'ble Minister of Law and Justice and Hon'ble Minister of State for Law and Justice
- ▶▶ Tele-Law Brochure released providing information about Tele-Law growth and outreach activities.

Summary of Achievements

Tele-Law: Reaching the Unreached

Azadi Ka Amrit Mahotsav

- ▶▶ First look of Tele-Law Mascot unveiled depicting “Female Panel lawyer holding a mobile Phone”.
- ▶▶ New Logo on Tele-Law: Reaching the Unreached in Hindi and English released that was inspired by ideas received from 1600 + Frontline functionaries on Logos, Slogans and Jingles.
- ▶▶ “Footprints on Tele-Law” movie released capturing scale, growth, process and beneficiary voices under Tele-Law. Tele-Law Film (on black & white story board) developed in collaboration with Doordarshan was also released.
- ▶▶ Special Postal Cover on Tele-Law: Reaching the Unreached in collaboration with Department of Posts released.
- ▶▶ Common Service Centers providing Tele-Law service branded “Kanooni Salah Shayak Kendra” (कानूनी सलाह सहायक केंद्र)
- ▶▶ Special Edition & Third Edition of the e-booklet “Voices of the Beneficiaries” released capturing the real narratives of the benefits received under segments covering Family matters, Resolution of property disputes, Relief to the Covid distressed, Overcoming Procedural hurdles, Fighting Injustice and Empowering with Information.

“Tele-Law on Wheels”

Campaign flagged off by Secretary (Justice) , Department of Justice



Widening its Reach

1. Increased Community Participation

Login Week Campaign

- ▶▶ Awareness drives to ensure increased access to pre-litigation advice
- ▶▶ On-the-spot legal consultation between Panel Lawyers & Beneficiaries

Tele-Law on Wheels

- ▶▶ Special Tele-Law branded Mobile Vans deployed
- ▶▶ Played Tele-Law Movie and Tele-Law Radio Jingle
- ▶▶ Distributed Tele-Law pamphlets



Login Week and Tele-Law on Wheels Campaign

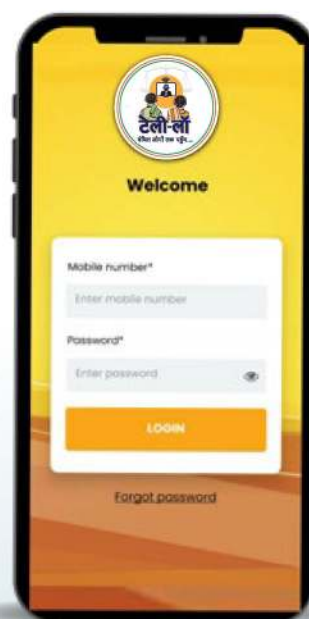


2. Leveraging Technology Citizens' Tele-Law Mobile App

- ▶▶ Direct access between beneficiaries & Panel Lawyers for pre-litigation legal advice & consultation
- ▶▶ Available in Languages which are Marathi, Punjabi, Tamil, Telugu, Hindi and English
- ▶▶ Audio/Video consultation with a lawyer
- ▶▶ Interactive chatbot & feedback facility to resolve user end queries
- ▶▶ Promo-video on Tele-Law Mobile App Released
- ▶▶ E-tutorial on Mobile Application developed



Beneficiary App



Advocate App

3. Enriching Information Education and Communication (IEC)

Released
Tele-Law Logo



Tele-Law
Mascot Unveiled



Released
Tele-Law Brochure



Released "Footprints
of Tele-Law" movie



Released Tele-Law
film in black & white
story board



4. Motivation and Felicitation

- ▶▶ 126 frontline functionaries felicitated for their relentless endeavour to take the benefits of Tele-Law to hinterlands
- ▶▶ Para Legal Volunteers (PLVs), Village Level Entrepreneurs (VLEs), Panel Lawyers and State Coordinators selected from six zones (North, South, East, West, North-East and Central) in the country



- ▶▶ Ek Pahal campaign organized from 1st to 30th September, 2021.
- ▶▶ Entries invited on Logo, Slogan and Jingle on Tele-Law. 1600+ frontline functionaries participated.
- ▶▶ Three best winners in each category Tele-Law Awarded.

- ▶▶ Virtual Interaction of Hon'ble Minister of Law and Justice with Frontline Functionaries of Sanjak Panchayat of Kargil district in UT of Ladakh, Golamunda Panchayat in Kalahandi district of Odisha



Quotes

“ I appreciate the selfless and dedicated service of the Frontline Functionaries’ in general and in particular during the Covid times which epitomizes in the spirit of “Sabka Prayas Sabko Nyaya” ”

Shri Kiren Rijiju
Minister of Law and Justice

“ I am thankful to Department of Justice and all Frontline functionaries for mainstreaming legal aid and information reach, till the last mile ”

Prof. S.P. Singh Baghel
Minister of State for Law and Justice

“ It was heartening to see the scale and scope of work done by Tele-Law, which will open new avenues for ordinary people to obtain early redressal of their legal issues. ”

Shri Anoop Kumar Mendiratta
Secretary (Legal Affairs)

“Tele-Law in News

आजादी का अमृत महोत्सव : सभी जिलों में चलाया जा रहा टेली जागरूकता अभियान

गोरखपुर ब्यूरो राजनारायण ओझा : टेली लाई 08 से 11 नवंबर 21 तक आजादी का अमृत महोत्सव मना रहा है, जिसमें सभी जिलों में टेली जागरूकता अभियान चलाया जा रहा है, जिसमें केस रजिस्ट्रेशन, जन जन जागरूकता और वैन चलाकर लोगों को बताया जा रहा है. टेली लाई न्याय विभाग का एक ऐसा प्रोग्राम है जिसमें लोगों को कानून सलाह घर बैठे मिलती है. जो वीडियो या टेलीफोनिक होली है। कोई भी फोनिक जज से सीएससी सेंटर पर आता है, स्टूड की मदद से केस रजिस्ट्रेशन करता है और तुरंत वीडियो कॉल के माध्यम से नामित वकीलों से वीडियो कॉल के माध्यम से बात करता है इस तरह उसकी समस्या का निदान मिल जाता है, आज दिनांक 9/11/2021 को बेटीयहाला गोरखपुर के सीएससीओ अकादेमी सेंटर के सभागार में आजादी का अमृत महोत्सव आज 9 नवंबर 2021 को गोरखपुर सीएससीओ के माध्यम से टेली लाई



और अधिकार के मूलभूत ढांचा चलाया जा रहा है।

आजादी का अमृत महोत्सव सभी जिलों में चलाया जा रहा टेली जागरूकता अभियान

राष्ट्रीय अवतार ज्यूज महाराजगंज। सीएससी जिला प्रबंधक अश्वनीश कुमार श्रीवास्तव और अश्वनीश कुमार सिंह के द्वारा आजादी का अमृत महोत्सव (टेली लाई भारत सरकार) के तहत ग्राम- रजिस्ट्रेशन, जन जन जागरूकता, और वैन चलाकर लोगों को बताया जा रहा है, टेली लाई भारत सरकार एवं राष्ट्रीय विधिक सेवा प्राधिकरण नई दिल्ली की एक ऐसी महत्वाकांक्षी योजना है जिसके माध्यम से राज्य के पुरुष स्थानों पर निवास करने वाला व्यक्ति भी आ जाता है, प्रोजेक्ट कम्पोजर व्यक्तियों को एक ऐसा अवसर प्रदान करता है जहां पर एक अपनी विधिक समस्याओं का समाधान तथा राज्य की योजनाओं का लाभ



पिपरा बाबू, ब्लॉक:- सदर जिला: महाराजगंज में वीडियो अवधारणा प्रजापति के साथ मनाया गया, जिस लोगों को इस

आजादी का अमृत महोत्सव सभी जिलों में चलाया जा रहा टेली जागरूकता अभियान



केस रजिस्ट्रेशन और 24 कोच का सेवा प्रदाता है।

Justice Ministry launches Ek Pahal drive for mass registration under Tele-Law

The global pandemic has made the role of Legal Aid Institutions more pronounced in mitigating the sufferings of people.

Devdiscourse News Desk | New Delhi | Updated: 17-09-2021 22:00 IST | Created: 17-09-2021 22:00 IST



Department of Justice launches “Tele-Law on Wheels” Campaign as a part of its weeklong Azadi Ka Amrit Mahotsav celebrations from 8th to 14th November 2021
Minister of Law and Justice to launch the Tele Law Mobile App on 13th November 2021

Joining the country-wide celebrations of Azadi Ka Amrit Mahotsav, the Department of Justice kick-started the week-long “Tele-Law on Wheels” campaign from 8th to 14th November, 2021. As part of this campaign, a series of activities are being undertaken to empower people through pre-ignition advice for rightfully claiming their entitlements and for timely redressal of their grievances.
Dedicating this one week for ensuring justice for ALL by digital legal empowerment of the society and disadvantaged would be another one in the series of Azadi Ka Amrit Mahotsav events which was launched by the Hon’ble Prime Minister, Mr. Narendra Modi to realize the dreams of progress and New India and to celebrate the glorious history of our people, culture and achievements.
A special Legal van is being organised throughout the country for ensuring those in need to seek legal advice and consultation through tele-law video conferencing facilities by sending them to visit their nearest Consumer Service Centers (CSCs) offering Tele-Law services. These CSCs have been brought as “Tele-Law on Wheels” for the purpose. The Tele-Law on Wheels Campaign is being conducted with aid of CSCs’ digitally enabled CSCs across the country.
Special Mobile vans displaying the message of the Campaign has also been rolled out by the Department of Justice. These vans would travel a distance of 100 km to provide legal advice, consultation and information about the Tele-Law Services etc. Subsequently, the vans will be used for legal advice, consultation and information.
The key highlight of the Tele-Law on Wheels Campaign is to provide legal advice, consultation and information about the Tele-Law Services etc. Subsequently, the vans will be used for legal advice, consultation and information.

अमृत महोत्सव कार्यक्रम तालुका स्तर पर आयोजित किया गया



केस रजिस्ट्रेशन और 24 कोच का सेवा प्रदाता है।

National Legal Services Authority Pan India Legal Awareness Campaign 2nd October to 14th November, 2021

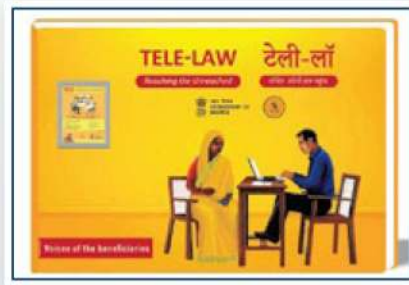
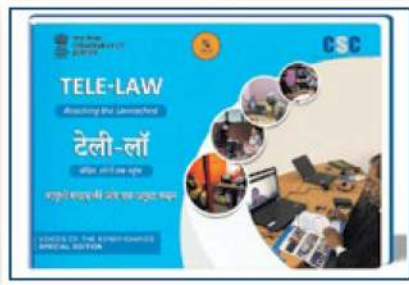
- ▶ Door-to-Door visits organized in 17.98 lakh villages; Reached out to 83.67 cr citizens.
- ▶ 5.98 Lakh Awareness Programmes organized, 26.07cr citizens benefited
- ▶ 39,187 Legal Aid Clinics assisted 1.44 cr citizens.
- ▶ 26,460 Mobile Vans deployed in 3.21 lakh villages, 19.46 cr citizens sensitized



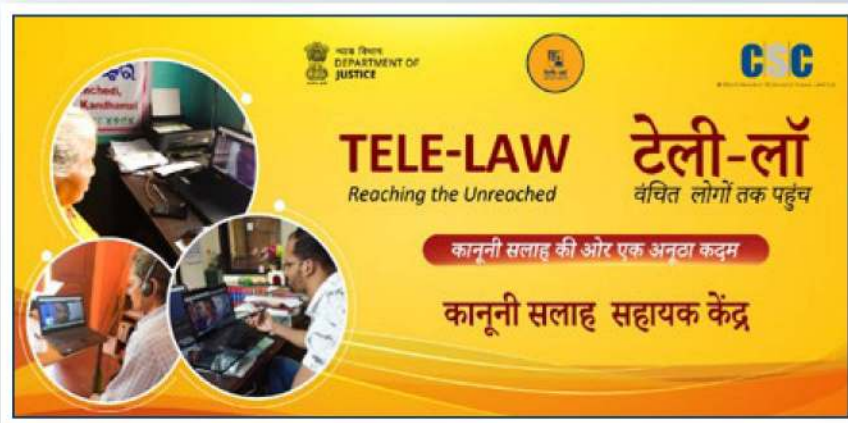
Glimpses of Tele-Law



Special Poster Cover released on 6th July, 2021 commemorating Tele-Law reaching more than 9 lakh beneficiaries



3rd edition and Special edition of Voices of beneficiaries released on 6th July, 2021



New sign board on Tele-Law titled (कानूनी सलाह सहायक केंद्र) placed in each CSC centre across 34 States



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